

## Chapter 2 - The Social Work Services Division

### 2.1 GENERAL REMARKS

#### Objectives

Stressing the principles of enabling the development of individual potential, promoting human dignity, respect and self-determination, Social Work Services Division (“the Division”) provides its services through an ongoing process of awareness, participation and sharing. The services strive to bring about positive changes and development in personal behaviour, individual attitude, physical environment and social structures. The Division aims to promote a caring community grounded on truth, love, justice and freedom.

#### Highlights of the Year

##### Review Visit of Service Performance Monitoring System

Review visits by Social Welfare Department (“SWD”) were held at two of Caritas service units including Caritas Lai King Rehabilitation Centre and Caritas Lok Hang Workshop. All of them were assessed to have met all the requirements of the Funding and Service Agreement and the Service Quality Standards.

##### Training and Fieldwork Placements

During the year 2011/2012, the Division provided fieldwork placement for 146 social work students from 8 local training institutes. A joint venture with Caritas Institute of Higher Education on fieldwork placement and mentorship scheme was offered to 92 and 121 of its students with 62 and 75 of Caritas social workers as trainers respectively.

##### Service Units and Staff

The Division now operates 112 subvented service units and 18 non-subvented service units with a staff of 3,298, of which only core full-time staff is included.

#### New Services

##### Project Hope

The Division had launched a programme “Project Hope” to facilitate the staff as well as the stakeholders to deliver the message “Love in the Service of Hope” through activities in five themes, namely, “Positive Thinking”, “Problem Solving”, “Goal Setting”, “Thanksgiving” and “Volunteering”. During the year, an essay and video competition was launched for the public to cast their vote online. A prize presentation ceremony would be held on 15 April 2012.



Essay and video competition

#### IT Projects

The Division obtained allocation from the Social Welfare Development Fund to develop four IT projects to improve service delivery and sharing of information, namely, (1) e-Learning System; (2) e-Staff Training Management System; (3) e-Volunteer System; and (4) Caritas Rehabilitation Service Management System. It was expected that all the systems would be launched in the year 2012/2013.

##### Redevelopment Project of Caritas Social Centre – Tsuen Wan

Caritas – Hong Kong had obtained approval from the Lands Department on the lease modification for redeveloping the Social Centre in Tsuen Wan and funding support is being sought. Once the funding support is obtained, Caritas – Hong Kong would start the building works and establish an integrated service model with units located at the building to better serve the community.

#### Staff Development and Training

##### Programmes Funded by the Social Welfare Development Fund

With the Social Welfare Development Fund allocated by SWD, staff members attended 276 in-house as well as external training programmes during the year, of which 5 were overseas study visits and 5 were leadership and management skills development programmes for mid-level staff. A total attendance of 1,657 was recorded. Besides, 31 staff members were granted paid leave to attend fieldwork placement of their professional training programmes, while sponsorship was given to 3 staff members to attend nurse training programmes.



Training programme for mid-level staff



### Staff Formation Programmes

In the year 2011/2012, 3 District-based Staff Formation Programmes were organized for 488 staff members to strengthen their understanding on the agency's vision and mission as well as to promote their physical and mental health.

The Employee Emotional Support Project continued this year. A total of 253 calls were received by the hotline for staff, of which 16 persons received face-to-face counselling service. Fifty-six workshops were organized to promote self-understanding, team building and positive thinking. Besides, a talk on spiritual education was organized for 117 mid-level staff.

### Vote of Thanks

The Division's heartfelt thanks go to the Catholic Diocese of Hong Kong for its Lenten Fund, and to many donors who provided financial assistance to serve 42,290 needy people, particularly helping the unemployed and under-employed families improve their livelihood. Besides, grants were received from charitable trusts and foundations, government bureaux and departments, as well as corporations to subsidize Caritas service units to launch pioneering projects, to upgrade the facilities and to strengthen the services to serve more underprivileged people.

## 2.2 FAMILY SERVICE

### Objectives

The service objectives are to preserve and strengthen the family unit, by empowering individuals and their families as a whole, through different levels of professional intervention, and to improve the quality of family life. These are achieved through Family Casework Service, Clinical Psychology Service, Family Aide Service, School Social Work Service, Treatment and Rehabilitation Programme for Substance and Drug Abusers and other time-limited supporting projects, offered in the eight Integrated Family Service Centres, two club premises of Lok Heep Club, Wong Yiu Nam Centre, Family Crisis Support Centre and Addicted Gamblers Counselling Centre, located in major residential areas of Hong Kong.

### Highlights of the Year / Achievements

#### Child-centred Play Therapy

To develop child focus services in family service, a task force on Child-centred Play Therapy has been set up. Systematic training was conducted for social workers to develop their practice competence. Services have started with built-in evidence-based research and on-going support through Community of Practice ("CoP").



Child-centred Play Therapy is child-focus and not problem-focus



Play is the language of a child whereas toys are the words. Child-centred Play Therapy helps to build up a parent-child relationship with acceptance and warmth



District-based Staff Formation Programmes





### Caritas Family Crisis Support Centre

Being the first crisis support centre in Hong Kong since 2001, Caritas Family Crisis Support Centre celebrated its 10th anniversary through a series of activities, starting with the Symposium on Crisis Work: Review, Reflection and Regeneration held on 16 December 2011 in collaboration with the Department of Applied Social Sciences, the Hong Kong Polytechnic University. Experts in crisis work were invited to share their professional knowledge and experience. There were 150 participants joining the event with positive responses.



The guest speakers and officiating guests came together for a photo after the opening ceremony of the Symposium

The celebration was followed by a carnival “Double Our Happiness – an interactive Christmas Party” organized by the Everbright Project on 17 December 2011 with stage performance and parade.



Take a photo for good memory!



All the participants enjoyed the stage performance by magicians and clowns. “Let’s play and share our happiness!”



“How delicious is the ‘pun Choi’!”

The celebration concluded with a “pun Choi” dinner party (盆菜晚宴) and an exhibition in the Centre, a historical building which had once been serving as the Royal Air Force Officers Quarter and Vietnam Refugees Camp.

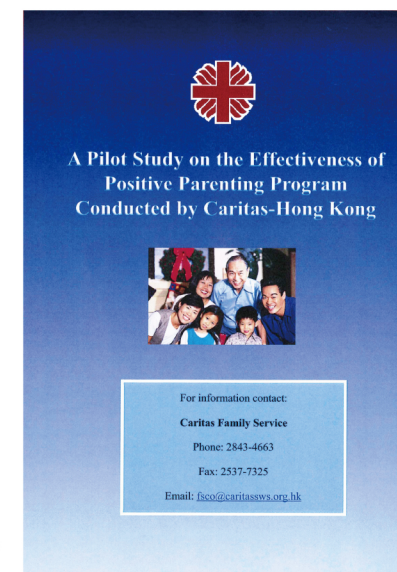


A visitor reading a display board on the history of the Centre

### Triple-P® – Positive Parenting Programme

A pilot study on the effectiveness of Positive Parenting Programme (“Triple-P®”) was conducted. Comparison of the participants’ pre-training and post-training scores in the Parenting Scale and the Depression Anxiety Stress Scale showed significantly lower parental laxness, over-reactivity, verbosity, depression, anxiety and stress were achieved. The results showed that the Triple-P® is a promising developmental programme to help parents tackle daily parenting difficulties. This result has encouraged the Service to further extend the Triple-P® in the community.

A pilot study on the effectiveness of Positive Parenting Programme



Press conference to announce the research results

### Research on “Contemporary Adolescents’ Self-appraisal on Body Image”

The research, conducted by the Project for Sex Education and Counselling Service, included both quantitative and qualitative studies. A total of 400 valid questionnaires were collected from S.3 and S.4 students for quantitative analysis. Female students were particularly stressed by their outlook and weight. Among the moderating factors, “intrapersonal intelligence” (one of the 7 multi-intelligence) was found to be a reliable factor in predicting students’ body satisfaction. The qualitative study also confirmed the effectiveness of the group intervention to promote “intrapersonal intelligence” of adolescents. A press conference was held on 17 December 2011 to announce the research results.



## New Service / Project

With support from the Beat Drugs Fund, Caritas Lok Heep Club launched a two-year project “Say No to Drug Driving” in September 2011. With a series of anti-drug driving education activities, the project aimed at motivating drug drivers to cease drug driving as well as drug abuse. A kickoff ceremony was held at MegaBox in November 2011.



Specially designed “Say No to Drug Driving” logo

The kickoff ceremony

## Staff Development and Training

### Staff Development and Community of Practices

To advance quality services and the development plan of Family Service, 45 training programmes have been organized for professional and supporting staff. CoPs have been formed to facilitate sharing and development of expertise on special therapeutic approaches like Child-centred Play Therapy and Breakaway Training.

### Good Practice Series and Internal Experts

Experienced staff (internal experts) were invited to share their knowledge and experiences in the Good Practice Series, topics included Crisis Intervention & Debriefing, Sex Education, Working with Childhood Trauma Victims, etc.



Breakaway Instructor Course

## New Publications

### “Life Stories Exploring Sexual Abusive Problems: Resistance and Hope”

Five touching stories were collected in this new book published by Caritas Community Support Project on Development of Sexual Health, the stories were about the struggle against paraphilic temptation.

A book that elaborates the changing relationship between people who perpetrated sexual abuse and to explore the sexual abuse problem



## 2.3 SERVICES FOR THE ELDERLY

### Objectives

Caritas Services for the Elderly (“the Service”) aims to provide community care and support services for the elderly aged 60 or above. It aims to help to maintain their general well-being and quality of life as well as to uphold their self-esteem and ability to live actively in the community. These are achieved through a comprehensive range of services which are centre services, residential care services, and in-home care services.

### Highlights of the Year

#### Top Five Concern Issues of the Elders

To help the elders to voice out their concerns to candidates of the District Council Election, Chief Executive Election and Legislative Council Election, the Service and Caritas Youth & Community Services jointly set up a working group on “Elders Concerns and Upcoming Elections” in July 2011. The working group conducted a survey on Top Five Concern Issues in August and September 2011 to collect elders’ views on the most concerned issues out of a list

of 20 items. A total of 2,844 questionnaires were completed. The results were announced in a press conference held on 2 October 2011, followed by presentations at candidate forums and meetings with candidates of the District Council Election and Chief Executive Election, with the aim of including of these issues in candidates’ policy agenda.





Candidate Forum of the Chief Executive Election

Meeting with one of the candidates of the Chief Executive Election



## New Services / Projects

### New Contract for Caritas Evergreen Home

The Service had successfully bid for the service contract on the operation of Caritas Evergreen Home for five years, from 6 December 2011 to 30 November 2016. Under the new contract, the Home would be converted from a care and attention home to a nursing home.

### Projects funded by Donations

#### Care for the Demented Elders in Shamshuipo

With the support from the HSBC Trustee (HK) Limited, Caritas Cheng Shing Fung District Elderly Centre (Shamshuipo) started a project named "Care for the Demented Elders in Shamshuipo" in July 2011. The project aimed at maintaining or improving the cognitive functioning of elders with mild cognitive impairment so that they could live more independently in their own places. Home-based training and home safety assessment services would be provided to these elders, while carer support service and

training on caring skills would be offered to the elders' family members. Up to the end of March 2012, the project had served 269 elders and trained up 24 volunteers.



Carers learning the relaxation exercise in a Carer Support Programme

### Love Ideas Love Hong Kong

The Li Ka Shing Foundation granted a sum of \$655,000 to Caritas District Elderly Centre – Yuen Long to organize five projects in Yuen Long. The contents included visits to heritages, sharing of folklores, enjoy foreign foods, accomplishment of elders' wishes, strengthening of community network for the singleton elders, and training of volunteers for provision of in-home training to elders with dementia. Totally 2,050 elders were benefited from these programmes.

Participants enjoying delicious western cuisine



Elders paid visit to heritage at Tai O

Elders teaching calligraphy



Elders played a drama with the theme on positive life attitude

### Awards Obtained

#### Conveying the Traditional Culture to the Community

The project "Conveying the Traditional Culture to the Community" organized by Caritas Elderly Centre – Shatin was awarded "The Best Opportunities for the Elderly Project 2010/11" and "Best Project of the Shatin District" by the Social Welfare Department. The project aimed at arousing the beneficiaries' interest in traditional culture and promoting positive life attitude through mingling the cultural activities, such as calligraphy, Chinese painting, folk dance, paper art in various types of programmes for youngsters, singleton elders, frail elders, mentally handicapped people and the general public. Over 200 volunteers participated in the project, of which 70% of them were elders, more than 2,000 people were benefited from this project.



### **The Fourth Hong Kong Volunteer Award**

Mr So Kam Wu, member of Caritas District Elderly Centre – Yuen Long, and the Ning An Volunteer Group, one of Caritas volunteer groups, were awarded the Fourth Hong Kong Volunteer Award by the Agency for Volunteer Service to acknowledge their devotion and contribution to serve the needy.



Mr So Kam Wu, winner of the Fourth Hong Kong Volunteer Award

## **2.4 REHABILITATION SERVICE**

### **Objectives**

The objectives are to provide comprehensive and effective rehabilitation training programmes, sheltered work, vocational guidance, residential care, social and recreational programmes for disabled young children and adults with intellectual or mental disabilities. These programmes endeavour to develop their potentials and capabilities and to enhance their personal growth for more self-reliance and for fuller participation in community life. Supportive services are offered to parents, carers and family members of people with disabilities in order to strengthen mutual support among themselves for actualization of individual potential and empowerment of family functioning.

### **Highlights of the Year**

#### **Opening Ceremony cum Open Day of Caritas Joyous Link**

With additional government funding, the home-based training and support service for people with disabilities was re-engineered as Caritas Joyous Link, a district support centre serving Tsing Yi and Tsuen Wan districts. The Opening Ceremony of the Centre was held on 18 February 2012 with the Director of Social Welfare officiating the Ceremony.



Honour to have Mr Patrick Nip, JP, the Director of Social Welfare and Rev Joseph Yim, the Deputy Chief Executive of Caritas – Hong Kong and other guests officiating the Opening Ceremony

### **Promoting Employment Opportunities for Persons with Disabilities**

Caritas Lok Mo Integrated Vocational Training Centre had been collaborating closely with its service partner, the Hong Lin Restaurant, to provide job attachment programme and employment opportunity for the disabled graduates of the Centre. The Restaurant had supported enthusiastically the trainees with various types of disabilities by offering jobs in the catering and servicing business and giving good career prospects. The Restaurant was being nominated and presented with the grand “Helping Hand Career Support Award” in an event named “Rehabilitation Special 2011” which was jointly organized by the Labour and Welfare Bureau and Radio Television Hong Kong.



The Hong Lin Restaurant received the “Helping Hand Career Support Award”

A joint venture named “Project of Love and Hope – Promoting Employment of Persons with Disabilities” was launched with the Junior Chamber International Tai Ping Shan (“JCI”) in early 2012. Two large scale public education activities and two surveys exploring the current employment condition of persons with disabilities and the views of the employers in the business sector were conducted. Various creative promotional strategies including a video, a theme song and an “Apps” were used to convey the message to the public.



Interactive activity brought the able and disabled together



Trainee with intellectual disability demonstrated cookies making to a JCI participant





Trainee with intellectual disability assisted his able counterpart to do car waxing

"Project of Love and Hope – Promoting Employment of Persons with Disabilities"

### Participation of the Parents and Carers of Persons with Disabilities

The Joint Parents Advisory Committee of Caritas Rehabilitation Service had its second annual meeting on 11 October 2011. Members of the Caritas Federation of Senior Citizens under Caritas Services for the Elderly were invited to share with the parents their valuable experience on the development of their Committee and the empowerment process. Meanwhile, Caritas Rehabilitation Service had also set up two parents concern groups to advocate concern on inclusive education and employment of people with intellectual disabilities.



Representatives from the Caritas Federation of Senior Citizens shared their experience in policy advocacy



Parent representatives participated actively in the open forum of the annual meeting

### New Services

#### Caritas Jockey Club Project "CHEERS"

A three-year pilot project named "CHEERS" was funded by the Hong Kong Jockey Club Charities Trust. It provided multidisciplinary intervention services for students with Autistic Spectrum Disorders in ordinary schools. Thirteen schools (four primary schools and nine secondary schools) had participated in the initial phase and 83 cases were served in the 2011/2012 school year.

#### Professional Support Services for Children with Attention Deficit / Hyperactive Disorder

A total of \$1.80 million had been approved by the Community Chest of Hong Kong for launching of a three-year project named "Professional Support Services for Children with Attention Deficit / Hyperactive Disorder (AD / HD)" effective from April 2011. It aims at providing early intervention programmes for pre-schoolers and rehabilitation training services for school-aged children with AD / HD so as to improve their social and learning skills. Professional support services were also rendered to mobilize the involvement of parents in the rehabilitation process of the children.



"Professional Support Services for Children with Attention Deficit / Hyperactive Disorder"

#### "Strong Peer • Warm Support (SPWS)" Peer Specialist Training Project

The Community Chest of Hong Kong had also supported a three-year project named "Strong Peer • Warm Support" Peer Specialist Training Project starting from 2011/2012. The Project aimed at training up people recovered from mental illness as peer support workers to work with the staff of the Service as a team to provide holistic support for service users identified to have suffered from mental illness at a preliminary stage.



## 2.5 CHILD CARE SERVICE

### Objectives

With the aim of cultivating the full development of children without discrimination as to their abilities and social background, Child Care Service provides educational and caring service for children aged two to six including families with single parent, working parents and mildly disabled children.

### Highlights of the Year / Achievements / New Services

#### Provision of Nursery School Social Work Services

With the support from the Bank of China (Hong Kong) Limited “Caring Hong Kong – A Heart Warming Campaign”, a one-year cross service project named “愛港、愛家、愛孩子：幼兒學校駐校社會工作服務計劃” was commenced in August 2011 in collaboration with Caritas Youth and Community Service and Caritas Family Service. Six nursery schools located in Kowloon East and Northern New Territories conducted stationing nursery school social work services which aimed at early identification and prevention of families’ crisis and providing early intervention for children with special educational needs.

*Role play is one of the most effective way to enhance children's language competency and social skills*



*“Look! It's the vegetable that I like the most!” Through interactive discussion, children learn how to express and share own's view with others*

#### Family Support Activities in Occasional Child Care Service

After an overall review of Occasional Child Care Service (“OCCS”) conducted by Social Welfare Department, a new initiative “Family Support Activities in OCCS Units in Pre-primary Institution” was introduced in September 2011. With the aims to enhancing parents or carers’ awareness and understanding of safety and proper care for children, more than 18 units of family support activities were organized for 359 children and parents.



*Children were benefited from a warm and caring parent-child relationship – a visit to City Farmer Organic Farm*

#### Stationing Professional Support for Children with Learning Difficulties in Early Years

With the aims to identifying children with learning difficulties in early years and to providing professional support for parents by implementing appropriate interventions, the Child Care Service has collaborated with Caritas Youth and Community Service to launch a stationing nursery school project “明愛小豆苗感覺體驗之旅” since December 2011. An eight-week stationing occupational therapy service for each school was provided at four Caritas Nursery Schools – Tsui Lam, Kai Yau, Shatin and Lei Yue Mun.



Director of Caritas Social Work Services, the Service Head and parent representatives from 11 Caritas Nursery Schools and Kindergartens were invited to officiate at the Kickoff Ceremony. More than 1,200 children and parents participated.



*Children and parents engaged in the Joint School Parent-child Day to advocate harmonious families and healthy life for young children*

#### Staff Development and Training Service Development Day

To enhance the well-being of staff, a Service Development Day was held on 9 April 2011 with all teaching staff visited a Green School – Caritas Nursery School – Ta Kwu Ling. A special programme “心靈之旅：『行、靜、思』” was organized and a reflection on the development of early childhood education and professional autonomy conducted. Moreover, the Service Development Plan (2011-2012) with the theme “Managing the Future – Culture of Change, Build on the Strengths and Create the Change” was disseminated to all teaching staff and comments for implementation were discussed.

#### Advocacy of Harmonious Families and Healthy Life for Young Children

With the grant from the Committee on Home-school Co-operation of Education Bureau (“EDB”), a Joint School Parent-child Day with the theme “Love Conveyance with Hope – Unveiling of Energetic Family” was held on 10 March 2012. It aimed at arousing the concern of parents and the public on the importance of both physical and psychological health of families, and caring for a healthy life for children. The representatives of EDB, the



### Joint Schools Teacher Training Programme

A series of art education training programmes named “Integrated Spiritual Art Education in Children Literacy” subsidized by the EDB under the Teacher Development Subsidy was organized for the teaching staff of nine nursery schools. Consultation and school visits were arranged by the trainer. Children were benefited from the art activities arranged by the teachers. More than 20 stories written by children and teachers were published.



One of the stories written by children and teachers

### Departmental Evaluation Meeting for Administrators 2012

The Departmental Evaluation Meeting for Administrators 2012 with the theme “Addressing Relational Poverty, Achieving Relational Goals” was held on 15 March 2012 and 16 March 2012. A Three-year Service Development Plan (2012-2015) has been formulated. Three domains for areas of improvement have been thoroughly discussed. Fourteen resolutions have been finalized for implementation with the objectives (1) to nurture caring culture through strengthening Agency’s Vision, Mission and Value, and to promote spiritual growth of staff; (2) to enhance the professional development of staff and to formulate strategies for succession planning; and (3) to strengthen the multi-discipline partnership collaboration.



An art education training programme to strengthen teachers' aesthetic skill and cultivate the culture of art appreciation

## 2.6 YOUTH AND COMMUNITY SERVICE

### Objectives

Youth and Community Service (“YCS”) aims to promote integral human development of young people and communities through the process of understanding, concern, participation and co-responsibility. The development process encourages a sense of individual and communal responsibility for the promotion of mutual care and social integration.

### Highlights of the Year

#### Concern on Poverty

The Network of Grassroots Families launched a petition to the Chief Executive on the eve of the announcement of The Policy Address 2011/2012. The representatives appealed for the provision of food subsidy of \$10 per person per day so as to release the financial burden of grassroots families.



“We want food subsidy of \$10 per person per day”

#### “Loving the Poor”

The campaign with the theme “Loving the Poor” brought children to get a closer look on poverty through group activities and home visits. A number of stories about the life of the poor were recorded in the booklet “My Stories. Your Stories”.

#### “Grassroots Housing Rights Watch”

Grassroots were mobilized to participate in the activities of Grassroots Housing Rights Watch to look into deeply various causes of housing problems. A public forum cum exhibition was held at the iconic pedestrian zone in Mong Kok on 9 October 2011. The event was titled “I Cannot Afford to Live in Hong Kong!!!”. Practical measures responded to grassroots’ housing needs were concluded in the event. In order to arouse the public concern on the livelihood of people living in the partitioned cubicles, a booklet “Cubicle D” was published.



Grassroots sound out their hardship and difficulties in the public forum cum exhibition “I Cannot Afford to Live in Hong Kong!!!”

The booklet “Cubicle D”



“My Stories. Your Stories” depicts the life of the poor with photos, comics and words



### Supporting Children with Special Educational Needs

Installation of training equipment in Caritas Learning and Growth Support Centre was completed. Training programmes on sensory integration were provided for the children who had dyslexia, autism, sensory integration problems, attention deficit or hyperactivity. A total of 148 children and 474 parents or teachers were served in 2011/2012. A case book for these children with special educational needs was published in September 2011.



The case book of the kids with specific learning disability

Occupational therapist from Caritas Learning and Growth Support Centre carried out training activities for improving the child's proprioceptive, postural and balance sense



### “Project Hyacinth” for Teenage Mothers

The “Project Hyacinth” has been run for five years, an average of 200 young females who had undergone abortion or delivery of babies were recruited to the project every year. With the support of Zonta Club of Kowloon, a scholarship was set up to support the young mothers to continue their studies.

### “Blue Sky” Project for Home-bound Young People

The “Blue Sky” Project served the home-bound youngsters of age between 14 and 30. At the end of March 2012, 109 youths were served and over 40 of them had reconnected to the society by either going to school again or looking for a job.

### “Mission in the Dark” for AIDS Prevention

The Project “Mission in the Dark” was carrying out via internet and targeting at high risk girls who might have involved in various commercial sexual activities. Social workers also reached out to night clubs to identify high risk girls and recruit them to participate in the AIDS prevention and anti-drug education programmes.



Cookery training was conducted for the participants of “Mission in the Dark”

### “Life Architect II” for Drug Abusers

“Life Architect II” used online media to locate young drug abusers. Online drug education and counselling services were delivered through this platform. The project also provided counselling services and medical services for young sex workers who had drug abuse problems.



Life Buddy Programme Training Workshop provided by Life Architect II

### Counselling Services for Drugs Abusers

Caritas Hugs Centre had strengthened the “Supportive Activities for Clients Scheme” with the aim of helping participants to build a healthy lifestyle. “Hugs Not Drugs - Family Support Project” continued and “Dare to Change - Project for Probationers” was introduced to enhance the cooperation between different stakeholders in dealing with the problems of drug abuse, particularly the parents and probation officers. It is envisaged that this would assist the youth.



Aiming at broadening participants' horizons and promoting their self-expectation, Caritas Hugs Centre organized a group of clients to go to Macau for study and interflow with the local youth

### Services for Ethnic Minorities

Caritas – Hong Kong continuously organized cross-cultural learning and exchange programmes, exploration activities, community voluntary services, training programmes, career orientation programmes and social integration programmes to promote understanding and mutual respect between ethnic minority groups and the local communities in various districts.



Exchange programme among local people and ethnic minority

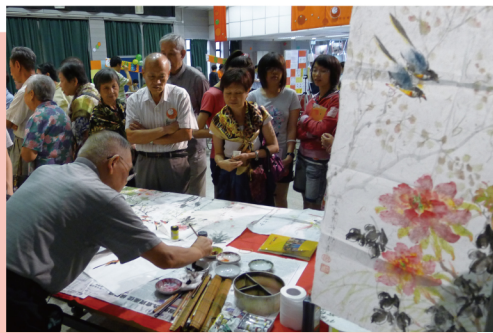


### ***“International Day for Elimination of Racial Discrimination”***

The “Ethnic Minorities’ Words to New Chief Executive Cross Cultural Carnival” was held on 18 March 2012 at Wong Tai Sin Temple Court to celebrate the “International Day for Elimination of Racial Discrimination”.

### ***“Project Trinity (Plan A Plus)”***

Fifteen South Asian youths completed training and participated in rendering supportive services for the deprived families in Kwun Tong. The programmes organized for the deprived families included computer training classes, computers recycling programme and computer maintenance services. A total of 200 deprived families were served.



*A teacher demonstrating calligraphy*

### ***Social Concern Programme - Hong Kong Chief Executive Election 2012***

To arouse the youth’s awareness on the Hong Kong Chief Executive Election 2012 and to provide a platform for views exchange between secondary students and the candidates, a series of programmes were held. There were over 4,600 participants.



*A group of Nepalese girls were dancing in celebration of “International Day for Elimination of Racial Discrimination”*

### ***“Arts for Community 2011”***

“Arts for Community 2011” was a community art project held in Kowloon City District. Apart from an opening ceremony and an exposure programme, a total of 12 different kinds of arts workshops, aiming at encouraging exploration of the district needs, were organized for more than 100 participants from local and ethnic children and youth, old urban area residents, new arrivals and the elders. The arts products created by them expressed the past, present and future of Kowloon City. Exhibition for the public was arranged at Cattle Depot Artist Village from 24 September 2011 to 6 October 2011.



*Familiarization among participants at the training programme on Chief Executive Election of HKSAR*

### ***New Services***

#### ***“Infinity Teens”***

“Infinity Teens” was one of the three experimental pilot cyber youth outreaching projects run by non-government organizations in Hong Kong. With the cooperation of professionals in various disciplines to develop different online intervention approaches and through various social media tools, many hidden youth were identified in the cyber world and had been connected successfully.

#### ***“Sexuality Zone”***

“Sexuality Zone” was community based clinical psychology service newly developed by YCS. It responded to the aggravation of sexual behavioural problems among young people. The project has engaged different professions including youth workers, sex therapists and clinical psychologists.



*Two social workers were interviewed by the press. They demonstrated how to work on internet*

### ***“One-stop Early Detection and Early Intervention Support Centre for the Disadvantaged Young Mothers”***

The Young Mother Community Support Service was launched in East Kowloon District on 1 April 2011. The project served 60 disadvantaged young mothers below the age of 24 who had been child abuse victims, drug addicts or mental health patients etc.. The young mothers and their children were assisted to achieve better health and quality of life. The project also aimed at arousing public concern, understanding as well as acceptance to the young mothers and their children.



*Baby Crawling Competition in the Kickoff Ceremony of “Young Mother Community Support Project”*



## 2.7 COMMUNITY DEVELOPMENT SERVICE

### Objectives

Community Development Service aims at the formation of genuine human communities through a constant process of awareness, participation and sharing.

### Highlights of the Year

#### **“Cultural Heritage of Hong Kong Fishery in Cheung Chau”**

The organizing committee of the “Cultural Heritage of Hong Kong Fishery in Cheung Chau” conducted an evaluation for the project and concluded to further develop a regular fishery culture tour programme. The programme would generate income for maintenance of the public places and facilities within the village.



Residents joined together to discuss how to improve the environment

#### **“Caritas City Farmer Organic Farming Education Project”**

Caritas City Farmer Organic Farming Education Project had operated for three years. During the year 2011/2012, over 5,000 people participated in farm visits, talks and workshops. Other than selling farming products in the Organic Farmers’ Market@Central, Caritas – Hong Kong also set up sales teams in Sham Shui Po District and Hong Kong Island.

### Community Organizing Works

The residents in Lung Yeuk Tau joined together to tackle the social and environmental problems. Siu Haung and Kan Lung Residents Group had liaised and solved the insufficient mini-bus services problem. The residents in Po Ka Tsai and Tung Kok Wai villages took initiative to deal with hygiene problems and the lacking of community facilities. As a result, conditions of these villages were improved.

Caritas Pokfulam Community Development Project has been working with the residents of Pokfulam Village on the hygiene issues for many years. During the year 2011/2012, the villagers launched a movement named “Action for the Sewage System”. They organized campaigns and exerted pressure on the government. As a result, the Drainage Services Department agreed that it is feasible to put forward the villagers’ proposal of building a sewage system in the village.



Group members promoted a new social contract on keeping environment clean

In response to the Hung Shui Kiu New Development Area Planning and Engineering Study, the Tan Kwai Tsuen, Wo Ping Sun Tsuen Squatter Area Residents Concern Group was formed and communicated with the government departments of their concerns.

Consultation meeting organized by Tan Kwai Tsuen, Wo Ping Sun Tsuen Squatter Area Residents Concern Group



The concern group members petitioned the government for retaining their villages

### Organizing Works for Foreign Domestic Helpers

Caritas Asian Migrant Workers Social Service Project promoted labour rights to the foreign domestic helpers in various districts. The Project highlighted on Labour Laws, Immigration Rules, Workplace Sexual Harassment and Work Injury. Besides, the Project also organized monthly body check and medical consultation services to arouse the helpers’ awareness of their physical health.

### Organizing Works for Women

Caritas Women Development Project had empowered women group members in the concern of the retirement needs of both housewives and domestic helpers. The women members joined the Old Age Pension Forum and launched a press conference to recommend the implementation of old age pension for family care takers and domestic helpers.

### Organizing Works for Labour

Labour Development Project mobilized the existing labour groups and low-income workers to concern the labour related issues. The Project had held 27 educational talks to introduce Statutory Minimum Wage, Work Incentive Transport Subsidy Scheme and Universal Old Age Pension Scheme.



Women Health Concern Day - concerning the retirement needs of both family care takers and domestic helpers



### **Community Mental Health Project**

The Development Project for Grassroots Organizations continued to implement the mental health project in Sham Shui Po District. It provided follow-up services such as intensive counselling and stress management courses for 75 stressful cases.

## **2.8 OTHER SOCIAL WORK SERVICE**

### **Caritas Hostel – Hunghom**

The Hostel provides temporary accommodation for male aged 18 or above who are in desperate housing need or in crisis situation such as street sleepers, discharged prisoners and ex-drug addicts to tide-over the critical period before they could secure a stable and long-term living.

The capacity of the Hostel is 50. During the period, services were provided for 178 people and the occupancy rate was 64%.

### **Caritas Jockey Club Hostel – Choi Wan**

The Hostel provides short-term accommodation for needy female individuals and families in crisis who have an immediate housing need. The serving capacity is 40. During the period, the occupancy rate was about 85% and 113 women were served.

*A student and her mother having lunch together in the Student Canteen*

### **Caritas Pui Tak Centre**

The Centre provides round-the-clock residential care service for girls aged 16 to 21 with behavioural, emotional and family problems. The serving capacity is 24. The occupancy rate of this year was about 97% and the total number of girls served was 38.

### **Caritas Pelletier Hall**

The Hall provides residential care service for adolescent girls aged 13 to 18 who have behavioural and/or emotional problems, and who may be under the influence of undesirable peers and thus require a period of group-living experience away from their families. Service capacity of the unit is 110 residential placements divided into 5 living groups. During the year, a total of 176 girls received the service and the average occupancy rate was 87%.

During the year 2011/2012, a new programme was implemented for individual student who could not go out for home leave during weekends, the student and her parents could have longer visit time and lunch together in the Student Canteen.



After the completion of the “Happy Coach Trainer” Training Programme organized by the Happy Living Community Health Promotion Project of the Wong Tai Sin/Sai Kung District by three staff members last year, three Junior Happy Coach Training Courses were organized for students, parents and staff with a total of 186 graduates.



*Graduates of the 3rd Junior Happy Coach Training Course*



## Appendix: Grants

***Grants received by Social Work Services Division from charitable trusts and foundations, government bureaux and departments are appended below:***

- Apple Daily Charitable Foundation
- Beat Drugs Fund Association
- Board of Management of the Chinese Permanent Cemeteries, The
- BOCHK “Caring Hong Kong” - A Heart Warming Campaign
- Brewin Trust Fund
- Catholic Women’s League, The
- Cheung Hing Wah Charitable Foundation
- Community Care Fund
- Community Chest of Hong Kong, The
- Department of Health
- District Councils
- Education Bureau
- Environment and Conservation Fund
- Environmental Protection Department
- Estate Management Advisory Committee
- Estate of Mr Ng Kam Choi, The
- Fu Tak lam Foundation Limited
- Home Affairs Bureau
- Hong Kong Jockey Club Charities Trust, The
- Integrated Employment Assistance Scheme
- Johnson & Johnson HK Ltd. and  
Johnson & Johnson Asia Pacific Contributions Fund
- Keswick Foundation Limited
- Kwun Tong District Office
- Labour & Welfare Bureau
- Li Ka Shing Foundation
- Li Po Chun Charitable Trust Fund
- Lotteries Fund, The
- LUA Foundation, The
- Ping Wo Fund
- Quality Education Fund
- Queen Elizabeth Foundation for the Mentally Handicapped
- School Fundings
- Simatelex Charitable Foundation
- Sir David Trench Fund for Recreation
- Sir Robert Ho Tung Charitable Fund, The
- Social Welfare Department
- Social Work Training Fund
- Standard Chartered Bank (Hong Kong) Ltd.
- Wong Check She Charitable Foundation
- Zonta Club of Kowloon