



Caritas - Hong Kong Annual Report 2014 / 2015

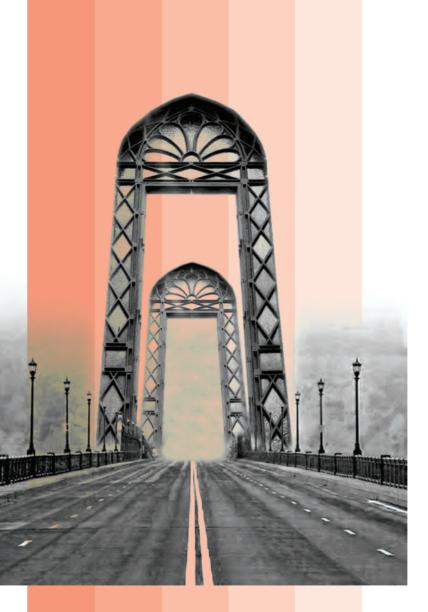


Meaning of Bridge

A bridge is used to connect two points. It may be built across canyons, valleys, roads and rivers etc., to allow people, vehicles, trains etc. to cross the barriers, and arrive the destination safely. Caritas – Hong Kong is also like a bridge. It connects the individual and the community, helps the service recipients to overcome the obstacles; to build a harmonious and inclusive community.



Caritas - Hong Kong Annual Report 2014 / 2015



Editorial Team - Administration Office Chief Editor Fiona Ngai Editors Claudia Chan Charles Soo



1953	July	Founded
1957	December	Constituted as the official social service agency of the Catholic Church in Hong Kong
1981	September	New Constitution
1981	November	Incorporated by Ordinance
1993	April	Constitution (Revised)



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(1 April 2014 - 31 March 2015)

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A Brief History

Caritas – Hong Kong ("Caritas") was founded in July 1953 by the Catholic Diocese of Hong Kong. The primary purpose of its establishment was to offer relief and rehabilitation services to the poor and the distressed.

Caritas has continuously developed and modified its services in response to the changing needs of Hong Kong. The wide-ranging services provided by Caritas address basic human needs and include social work, education, medical care, community development and hospitality, etc.

Caritas continues to serve the community through 265 service units from 152 locations. It has 5,335 full-time staff and receives ongoing support from over 12,000 volunteers. The recurrent expenditure is over \$1.6 billion and funds are practically all raised locally. Although the Government provides significant funding for some of the services, Caritas also relies on the donations contributions and fundraising campaigns throughout the territory. The support from private sources precludes a total dependence on the Government for funds. Thus, the degree of flexibility achieved enables assistance to be extended to other causes or to the unaided.

Caritas is a member of Caritas Internationalis, a federation of 164 Caritas organizations operating in over 200 countries throughout the world.

Aims and Objectives

Caritas, the official social service agency of the Catholic Church in Hong Kong, is essentially a movement of understanding and concern, of caring and service, of human development and solidarity. Its special attention is directed to the needs and aspirations of the underprivileged, the **last**, the **least** and the **lost** within the community.

As its name indicates, Caritas (= " A $\gamma \alpha' \pi \eta$ " = "Christ's Love") strives to bear witness to the world over and be rooted where the neediest are, at the base of society, in the poorest communities, and to make itself available to render help where the need is greatest; not to dominate, not to teach, not to sit in judgment, but to give a testimony of love, to serve in charity, to animate the community process of caring and solidarity. The ultimate drive of Caritas is to enable people to develop themselves and to overcome the difficulties that life and circumstances have put in their way.

Caritas aims at overcoming divisions among human beings, eliminating climate of injustice and selfishness, opening channels of communication, creating attitudes of compassion, forgiveness, reconciliation and brotherhood / sisterhood.

Vision, Mission and Value

Vision

- To provide comprehensive quality services and the development of the whole person
- To build up a friendly and caring society

Mission

- To help the underprivileged and the vulnerable
- To enable people to develop their potential
- To promote mutual understanding and reconciliation
- To establish a spirit of reciprocity to the community from which the people have benefited

Value

- To be rooted in Christian heritage
- To develop human dignity
- To emphasize and instill ethics and humanitarian concerns

Structure

In order to manage its growing network of services for the community, Caritas relies on a management structure composed of dedicated leaders from the community.

Council

Caritas is managed through a Council, which has the full power and authority to supervise, manage and implement the purpose, aims and objectives of the Agency.

Board of Management

The Board of Management derives its power and authority from the Council. It supervises the execution and implementation of the Council's decisions and ensures that the operations of the Agency are in accordance with the purpose, aims and objectives of Caritas.

By powers delegated to it by the Council, the Board of Management controls, regulates and manages all property and affairs of the Agency.

Executive Team

The Executive Team, consisting of the Chief Executive, Director of Medical Services, Director of Social Work Services, Associate Director of Education Services, Head of Administration, Head of Communications, Head of Finance, Head of Human Resources and Head of Property, is responsible for implementing the plans and decisions of the Council and its Board of Management.

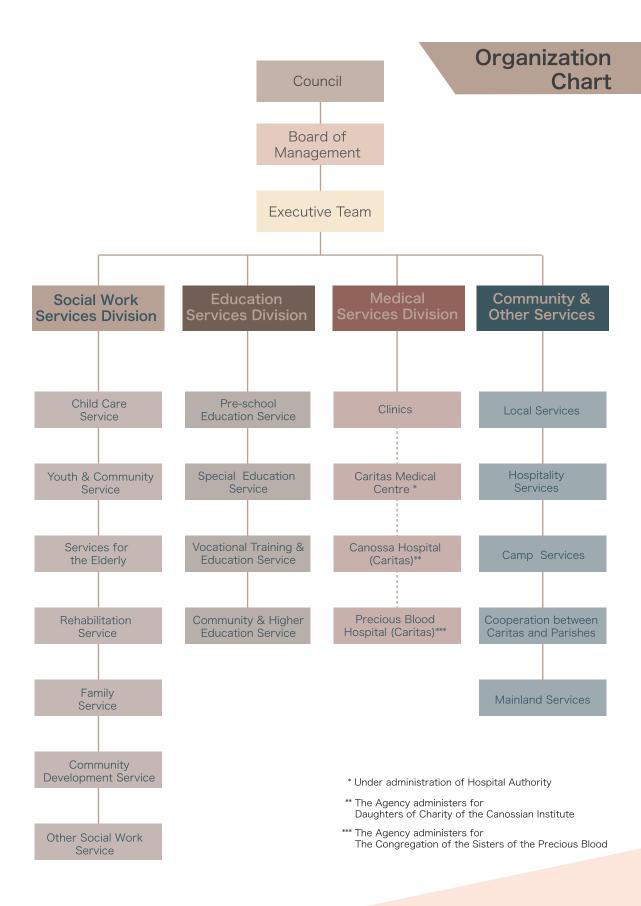
The Executive Team deals with overall planning and management, communications and coordination, the allocation of resources, human resources management, administration and financial matters of the Agency as a whole. It steers the work of the various services and centres in close consultation with the heads of Division, Services and Social Centres.

Divisions and Committees

Services of Caritas are within four major areas which are grouped under three Services Divisions (Social Work, Education, Medical) and Community & Other Services, such as Local Services and Hospitality Services.

The Divisions are responsible for the implementation of the Agency's policy, together with their own Services Division aims and objectives. They also manage and coordinate their overall activities and evaluation.

The Divisions are guided and advised by Divisional Committees which are composed of members of the public with special expertise.



Functional Services List

Social Work Services :

Child Care :

Nursery Schools Integrated Programme Service for Mildly Disabled Children Occasional Child Care Service Extended Hours Child Care Service Children Advanced Talent and Education Related Programme ("CATERP")

Youth & Community :

Community Centres / Libraries & Study Rooms / Halls Children & Youth Centre / Library & Study Room Integrated Children and Youth Services Centres / Libraries & Study Rooms / School Social Work / Overnight Outreaching Service for Young Night Drifters District Youth Outreaching Social Work Service Counselling Centre for Psychotropic Substances Abusers After School Care Programme Student Guidance Service (Primary School) Supportive Service Project for Schools Supportive Service for Students with Special Educational Needs Adolescent Emotional Health Service Pilot Cyber Youth Outreaching Project Drugs Abuse Prevention and Sex Education Programme Enrichment Service for Young Mothers Community Supportive Service for Ethnic Minorities Computer Recycling Project and Free Repair Service Child Development Fund Project

Family :

Integrated Family Service Centre School Social Work Clinical Psychology Service Counselling Centre for Ex-drug Abusers and their Families Family Aide Service Residential Treatment Centre for Young Male Drug Abusers Mental Health Project Project on Extra-marital Affairs Personal Growth Centre for Men Family Crisis Support Centre Addicted Gamblers Counselling Centre Family Crisis Line and Education Centre Project for Childhood Trauma Treatment Primary School Guidance Project Human Empowerment & Achievement Training Community Support Project for Sex Offender

Other Social Work Service :

Multi-purpose Hostel Girls' Hostel Men's Hostel Girls' Home with School On-site Parish Social Service

Elderly :

District Elderly Centres Elderly Centres Day Care Centres (Subvented and Non-subvented) Care & Attention Homes (Subvented and Non-subvented) Nursing Home Integrated Home Care Service Enhanced Home and Community Care Services for the Elders Hydrotherapy Programme (Non-subvented) Integrated Day Services Centre for the Elderly (Non-subvented)

Rehabilitation :

Special Child Care Centre cum Special Provision Programmes for Autistic Children Early Education & Training Centres Occasional Child Care Services for Disabled Pre-schoolers Comprehensive Intervention Programme for Autistic Children Professional Support Services for Students with Autistic Spectrum Disorders in Ordinary Schools District-based Speech Therapy Service Professional Support Services for Children with Special Learning Needs Parents Resource Centre Sheltered Workshops cum Supported Employment Service Hostels for Persons with Intellectual Disabilities Supported Hostel for Persons with Intellectual Disabilities Day Activity Centres Hired Vehicle Service for Persons with Intellectual Disabilities District Support Centre Integrated Vocational Training Centre Agency-based Occupational Therapy Service Agency-based Clinical Psychological Service Long Stay Care Home Halfway Houses Supported Hostel for Persons with Mental Illness Integrated Vocational Rehabilitation Service Centre Integrated Community Centres for Mental Wellness Projects on Vocational Rehabilitation Training Project for Persons with Mental Illness

Community Development :

Neighbourhood Level Community Development Projects Asian Migrant Workers Social Service Project Development Project for Grassroots Organizations Labour Development Project Mutual Aid Centre for Single Parent Families Women Development Project Integrated Support Service to the Unemployed Community Mental Health Project Community Service for Ethnic Minority Groups

Education Services :

Pre-School Education :

Kindergartens Pre-school Education Material Reference Centre Parent-child Resource Centre Children Advanced Talent and Education Related Programme ("CATERP")

Special Education :

Special Schools for Students with Intellectual Disabilities Special School for Students with Social Development Difficulties

Vocational Training & Education :

Secondary Schools (Providing wide-ranged curriculum) Field Studies Centre Apprenticeship Training Schemes

Community & Higher Education :

Degree Programme Higher Diploma Programme Associate Degree Programme Certificate, Diploma, Advanced Diploma and Professional Diploma Programme Yin Jin Diploma Education Bureau Applied Learning Courses Other Learning Experiences Programme Continuing Education Fund Reimbursable Programme Extension Programme ERB Manpower Development Scheme School-based Programme Education Bureau School-based After-school Learning and Support Programmes -Community-based Project Summer Study Programme General Part-time Programme Labour and Welfare Bureau - Adult Education Subvention Scheme Collaborative Through Train Programme Education Bureau Induction Programme for Newly Arrived Children

Medical Services :

Hospitals : (Public Hospital & Private Hospital) :

> In-patients Out-patients (General & Specialist) Medical Surgical Orthopaedic & Trauma Surgery Orthopaedic Rehabilitation Gynaecology & Obstetrics Renal Dialysis Geriatrics Paediatrics Mentally Handicapped Children Ear, Nose & Throat Ophthalmology Dental Dermatology Podiatry Anaesthetics Accident & Emergency Radiology **Clinical Pathology** Prosthetics & Orthotics Physiotherapy Occupational Therapy Intensive Care Coronary Care Infectious Disease Pharmacy Hospice Care Pulmonary Rehabilitation Dietetics Speech Therapy Medical Social Work Pastoral Care Patients' Resources Community Nursing

Clinics :

Medical (General) Dental (General & Orthodontics)

Other Services :

Local Services :

Conference Facilities Halls Activity Centre Social Centres

Hospitality Services :

Accommodation Lodges Hostels Catering and Retail Services Restaurants Fast Food Handicraft Centre

Camp Services :

Accommodation Dormitories Catering Service Meal, barbecue Tuck shops Facilities Multi-purpose Hall Function Rooms Playgrounds Swimming Pool

Janitorial Service :

Cleaning Security Services Maintenance and Repair Messengerial Service

Parish Service :

Cooperation between Caritas and Parishes Parish Social Service

Mainland Services :

Training and Exchange Projects Projects for the betterment of the rural people in the Mainland

Administration Services :

Central Services :

Administration Communications Finance Human Resources Property

Locations of Services

Services Districts	Child Care Service	Youth & Community Service	Services for the Elderly	Rehabilitation Service	Family Service	Community Development Service	Other Social Work Service	Pre-school Education Service	Special Education Service	Vocational Training & Education Service	Community & Higher Education Service	Hospital Service	Clinic Service	Local Services	Hospitality Services	Camp Services
Aberdeen / Pokfulam																
Kennedy Town / Sai Ying Pun																
Central / Caine Road / Mid-levels																
Tai Hang / North Point / Wan Chai																
Chai Wan																
Stanley / Shau Kei Wan																
Clearwater Bay / Shun Tin																
Yau Tong / Lam Tin																
Kwun Tong / Sau Mau Ping																
Ngau Tau Kok / Choi Hung / Kowloon Bay																
Tung Tau / Wong Tai Sin																
Shek Kip Mei																
Sham Shui Po																
Cheung Sha Wan																
Prince Edward / Mong Kok / Yau Ma Tei																
Hung Hom / Whampoa																
Shatin / Ma On Shan / Fo Tan				-												
Tai Po																
Fanling / Sheung Shui																
Sai Kung / Tseung Kwan O																
Kwai Chung																
Tsing Yi																
Tsuen Wan																
Tuen Mun / Sham Tseng																
Yuen Long / Tin Shui Wai																
Cheung Chau																
Tai O / Tung Chung																

GENERAL

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1.1 CHIEF EXECUTIVE'S REMARKS



Bridging the Gap

Caritas – Hong Kong is a social service organization founded by the Catholic Diocese of Hong Kong. Apart from offering relief to the poor and the distressed people, Caritas plays an important role of a bridge bringing God's love to the Last, the Least and the Lost by giving them light and hope through the services provided by Caritas.

Understandably, in the real world, there is distance among people. In particular, relational poverty has been significantly affecting our society in recent years. However, we should not take it as a common societal phenomenon. Most of the time, we create the gap by ourselves. Without knowing it, we cover our eyes as if we see nothing. As long as all sorts of false ideas and images arise, we give them bad names, make jokes of them and cover them with prejudices, avoid direct contact with them and treat them as devil.

Perhaps, we forget that all these people are our brothers and sisters in Christ. We should treat them with sincere love. Nevertheless, we take the courage to overcome the barriers and get rid of our selfishness, we can see in one another's eyes that we all are the children of God and members of the same family. Only if we have a true heart of care and solidarity, we can then eliminate the difference and gap among us and establish a harmonious relationship.

Caritas has been serving the Society for more than 60 years and is proactively developing diversified and high quality services to meet the community needs. These services are bridges for connecting the love of God with the service recipients and sending our care to the needy in every corner of the Society. In response to the increasing demand of social services and changing needs of the community, Caritas has to continue building more and more solid bridges so that our vision of serving the needy could be achieved. I believe that the success of Caritas in building of these bridges is attributable to the great effort of our staff and the devotion and unvielding support of our donors.

Last but not least, on behalf of Caritas, I would like to extend a note of thankfulness to Most Rev Michael M.C. Yeung who has been serving the Agency for 25 years. His effort and dedication had led the Agency in overcoming various challenges. It is delighted that he has been appointed to be the Chairman of the Council and work with us from another aspect.

Rev Joseph T.L.Yim

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1.2 CARITAS FUNDRAISING CAMPAIGN 2014/2015

Theme of the 2014/2015 Campaign : "Give Them a Ray of Hope"

Appeals for support and running bazaar stalls made to the parishes, schools and associations were met by encouraging responses. Over 600 units, including parishes, mass centres, schools, organizations and Caritas service units participated in this year's Campaign. The six bazaars held in Hong Kong, Tuen Mun, Kowloon, Sha Tin, Tsuen Wan and Cheung Chau with over 430 stalls were operated by about 12,000 enthusiastic volunteers. The official opening of the Hong Kong Bazaar was officiated by Prof the Hon Anthony Cheung Bing Leung, GBS, JP, Secretary for Transport and Housing while that of the Kowloon Bazaar was officiated by the Hon John Tsang Chun Wah, GBM, JP, Financial Secretary. The other four bazaars were opened by local dignitaries.



• Prof Anthony Cheung participated in the stall games at Hong Kong Bazaar



 Smiling faces at the Kowloon Bazaar – Cardinal Tong and Mr John Tsang together with other guests pictured with the students

The Industrial & Commercial Bank of China (Asia) has taken up the chairmanship of the Campaign for 16 consecutive years. This year, the total amount raised from the Campaign came to a record high of \$30.89 million, which included \$6.93 million from the six bazaars, \$12.45 million from the sale of raffle tickets and \$11.51 million from the Friends of Caritas (through fundraising activities including Charity TV Show, Musical and Golf Day), patrons of the Campaign. corporate donors and individual benefactors.



 The six Bazaars attracted around 100,000 visitors who had returned home from a "fruitful journey"



 Charity Musical "Hello, Dolly!"- Most Rev Michael M.C, Yeung and Members of Friends of Caritas gave a great applause to the impressive performance



• Over 100 golfers enjoyed the Golf Day for charity and for fun

1.3 CATHOLIC CHURCH LENTEN CAMPAIGN 2014 AND GRANT FROM LENTEN ALLOCATION

The Catholic Church Lenten Campaign Organizing Committee ("the Committee") chose "Faith Comes to Perfection with Love" for its theme. Caritas, serving as the Committee's Secretariat, helped in the campaign by organizing promotion preparing seminar, press release. designing posters, managing the webpage, coordinating the printing and distribution of Lenten messages, printing "Way of the Cross" booklets, producing banners, Lenten Boxes and Paschal Lamb savings boxes for collection of donations.

With the support of parishes, Catholic schools and organizations, a total of \$7.04 million was raised in response to the appeal in 2014, as compared with \$6.75 million raised in 2013.

An amount of \$5.6 million was allocated to Caritas to fund the services for the needy through its social, medical care and education programmes.

In the spirit of solidarity, a sum of \$0.5 million was allocated for overseas and local emergency relief activities with Caritas providing the administrative and secretarial support.

Caritas supported the Committee in the Lenten Charitable School Award Scheme which received positive response from 105 Catholic schools and kindergartens with a total of 117,312 entries. Prizes were presented to winners of the drawing, colouring and blog writing competitions in May 2014.



 Lenten Charitable School Award Presentation Ceremony 2014

1.4 STAFF POSITION

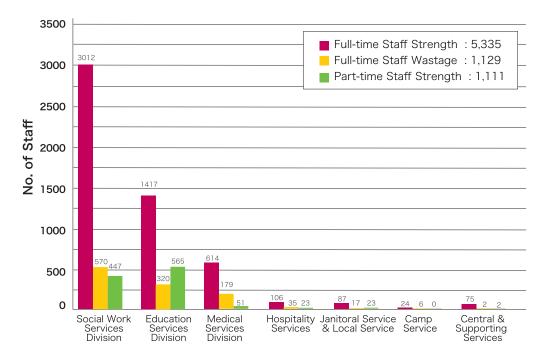
The total number of full-time staff was 5,335 as at 31 March 2015, fell by 1.6%, compared with that in March 2014. There was a slight decrease in full-time staff headcounts in subsidized schools and Social Work Services as at that date. It was noted that part-time staff dropped sharply to 1,111, representing a decrease of 20.3%, of which Community & Higher Education Service took up the largest proportion. The turnover rate of full-time staff remained steady as in previous years, being 21.3% for the year 2014/2015.

Diagram 1 shows the distribution of full-time and part-time staff as well as the wastage of full-time staff in various Services.

Diagram 2 delineates the position of staff having served for 10 years or more by gender. The number of female staff remained dominant, taking up about 73% of the long-serving staff members.

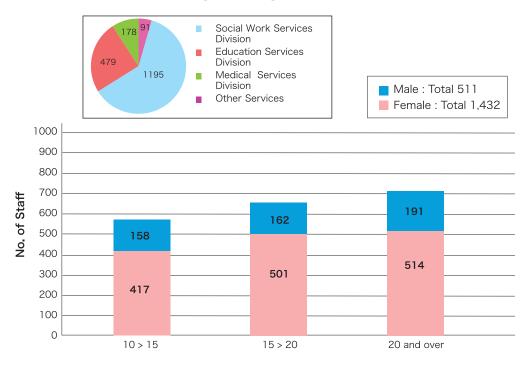
The Agency is like many employers in Hong Kong facing the problem of the wave of retirement at mid-level and senior level management in the next three years and has been making efforts to step up its succession planning.

Diagram 1



Staff Strength as at 31 March 2015 and Turnover in 2014/2015

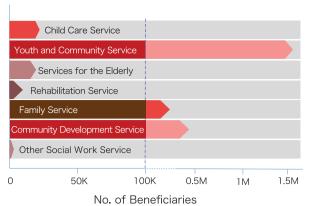
Diagram 2



Position of Long-serving Staff as at 31 March 2015

Years of Service

THE SOCIAL WORK SERVICES DIVISION



2.1 GENERAL REMARKS

Objectives

Stressing the principles of enabling the development of individual potential, promoting human dignity, respect and self-determination, the Social Work Services Division ("the Division") provides its services through an ongoing process of awareness, participation and sharing. The services strive to bring about positive changes and development in personal behaviour, individual attitude, physical environment and social structures. The Division aims to promote a caring community grounded on truth, love, justice and freedom.

Highlights of the Year

"Corporate Partnership with Caritas" Recognition Ceremony 2014

The Division organized the "Corporate Partnership with Caritas" Recognition Ceremony 2014 on 5 December 2014 to express its thankfulness to corporations and community organizations which collaborated with Caritas over the years. Besides, 68 strategic partners were nominated to receive the logos of "Caring Company" and "Caring Organization" awarded by the Hong Kong Council of Social Service in 2014/2015. A booklet "Corporate Partnership with Caritas" was published to share some of the collaborative projects.



 The officiating guest, Mr Herman Hui, SBS, MH, JP delivered a message to the audience



• "Corporate Partnership with Caritas" Recognition Ceremony 2014



 The booklet "Corporate Partnership with Caritas"

Fieldwork Placements and Mentorship Scheme

During the year, the Division provided fieldwork placement for 102 social work students from 7 local training institutes. Besides, a joint venture with Caritas Institute of Higher Education on fieldwork placement and mentorship scheme was offered to 183 and 244 of its students with 59 and 147 of Caritas social workers as trainers respectively.

Service Units and Staff Complement

The Division now operates 112 subvented service units and 16 non-subvented service units with a staff of 3.082. of which only core full-time staff is included, and among them, 35 are persons with disabilities.

New Projects / New Publication

Quality Service Enhancement Project

A one-year project was set up on 1 July 2014 to improve the service quality of subvented units. The policies and guidelines of Service Quality Standards ("SQS") were reviewed. Internal audit was conducted at selected units to ensure the compliance of SQS.

Publication of Casebook

A social work casebook "Solid Practice V", which showcased 35 innovative and pioneering service projects launched during the past 10 years, was published.



"Solid Practice V"

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5 August

Staff Development and Training

Training Programmes

With the support of the Social Welfare Development Fund, 174 training programmes were organized during the year, of which 6 were overseas study visits and 10 were leadership and management skills development programmes for mid-level staff. A total attendance of 3,832 was recorded. Besides, sponsorship was granted to six staff members to attend fieldwork placement.



Executive Development Programme

Staff Formation

The Employee Emotional Support Project was organized for staff. A total of 260 calls were received by the hotline and 13 persons received face-to-face counselling service. Fifty-three workshops and two reflection days were organized to promote self-understanding, team building and positive thinking.

Vote of Thanks

The Division expresses its heartfelt thanks to the Catholic Diocese of Hong Kong for its Lenten Fund, and to donors who provided financial assistance to serve 36,397 needy people, in particular, the unemployed and under-employed families. Besides, grants were received from charitable trusts and foundations. government bureaux and departments, as well as corporations to subsidize Caritas service units to launch pioneering projects, to upgrade the facilities and to better serve more underprivileged people.

2.2 CHILD CARE SERVICE

Objectives

With an aim at cultivating the full development of children without discrimination as to their abilities and social background, Child Care Service provides educational and caring service for children aged two to six including families with single parent, working parents and mildly disabled children.

Highlights of the Year

Launching the Caring Campaign "Love and Harmony" for Constructing the Family Relationship from the Early Years

With the Home-School Co-operation Grants in the amount of \$264.879 supported bv the Committee on Home-School Co-operation. Education Bureau ("EDB"), a series of activities with the theme "Love and Harmony" was organized during the Children Month 2014. In addition. a Joint-school Parent-child Interactive Drama "Love and Harmony" was performed in May 2014 with more than 800 children and parents participated.



 Parents and children made fruit jam during the Children Month



• An outdoor activity to enhance parent-child relationship



• Children and parents actively responded at the Parent-child Drama



• "Love and Harmony" - Drama performed by teachers

Celebration of the 25th Anniversary of Caritas Nursery School – Tsui Lam

To celebrate the 25th Anniversary of Caritas Nursery School – Tsui Lam and to nurture our children to love their grandparents and parents, a Parent-child Game Day "Enjoy the Fun of Creativity of Young Children" and a series of parent-child activities were organized.



• The Parent-child Game Day to celebrate the 25th Anniversary

Appreciation of Children Learning in Moral Education and Language Development

Caritas Nursery Schools – Kai Yau, Kennedy Town, Sha Tin and Zonta Club of Hong Kong had completed the school inspection conducted by EDB during the period. EDB commended the Schools' good practices on the promotion of moral education and language development of children, the attitude of sharing, creative writing of children and the focus on religious curriculum.



 Role-play of children giving the seats to the needy



• Moral and religious education for young children

Continuous Collaboration with Parents and Multi-disciplinary Professionals

То foster а positive parent-child relationship, to enable parents to have better understanding on children's growth and development as well as to support parents to face the challenges in nurturing the children, a series of school-based Parent Education Programmes and parent-child activities was organized. Collaboration with families and stationing school social services were continued in promoting the family values and engagement of parents in children's learning.



• Parent-child workshop 「笑出正能量」



• A parent workshop「畫出好心情」

Staff Development and Training

Professional Development for Teachers

With the training subsidy from the Social Welfare Department ("SWD"), a series of workshops and training courses to enhance the professional capacity of teachers and administrators was organized by the Service. The trainings included Risk Management, Rhythmic Movement Training, Drama Education and English Teaching for Children.



• Teachers training on Drama Education



• Small group presentation of English teaching

Workshops and On-site Support on Religious Education

In order to enhance moral and spiritual development of children and to strengthen the religious education in nursery schools, a series of sharing workshops "星光老師" was organized by Religious and Moral Education Curriculum Development Centre from August 2014 until May 2015. In addition, a school-based on-site support service was also launched in Caritas Nursery Schools – Lions Club of Hong Kong (Pacific) and Tsui Lam.

Annual Departmental Evaluation Seminar for Teachers and Principals 2014

The Annual Departmental Evaluation Seminar with the theme "Crises, Caress, Advancement and Spirituality, Caritas - Hong Kong into the Relational Future" was held on 17 July 2014 with 125 participants. Discussions on "Parent-school Collaboration" and "Professional Development" were conducted.



 Presentation of long service awards at the Annual Departmental Evaluation Seminar



• "Working SMART as a TEAM"

2.3 YOUTH AND COMMUNITY SERVICE

Objectives

Youth and Community Service aims to promote integral human development of young people and communities through the process of understanding, concern, participation and co-responsibility. The development process encourages a sense of individual and communal responsibility for the promotion of mutual care and social integration.

Highlights of the Year / Achievements

"Love in the Path of Hope – Child Development Fund Project"

The project formed groups and organized activities to promote the longer-term development of 112 children who are between 10 and 16 years old of disadvantaged background. The "Heart to Heart Day Camp" and the "Heart to Heart Lunar New Year Sharing Session" with Big Bowl Feast held on 23 November 2014 and 14 March 2015 respectively received good responses from the children, parents and mentors.



• "Heart to Heart Day Camp" at Sai Kung

Pilot Cyber Youth Outreaching Team

A study on the life satisfaction of cyber youth was conducted with The Chinese University of Hong Kong and City University of Hong Kong. Given the low life satisfaction of most cyber youth, the team integrated the elements of E-sport and social support into the group work for them.



• "Are Cyber Youth Happy?" press conference

Cross Cultural Eid & Diwali Show -Appreciating Cultural Diversity

Cross Cultural Eid & Diwali Show 2014 was held on 18 October 2014 at Caritas Community Centre – Kowloon. It promoted harmony, integration, respect and mutual understanding in community. The stage performances were characterized with different ethnic cultures.



• Ladies presenting different national costume children



• Guests and Performers

Two Caritas Service Units Awarded in "Go Green"

Caritas Green Baby Garden and Caritas Computer Workshop had won the "Go Green Award" which was presented by the **Weekend Weekly**, a tourism magazine, for their significant contributions in environmental protection in 2014.



• Winners in the "Go Green Award" Prize Presentation Ceremony held in October 2014

Research on Factors of Child Abuse and Its Impact on Child Development

A total of 1.519 questionnaires were collected from children from Primary four to six and their parents. In the findings, 62.5% of the children claimed that they had been physically punished in the past year, among which 31.1% were classified as "physically abused". The research confirmed that the abused children's relationships with their parents and mutual trust were worse than those children without abuse. The researchers suggested the government and non-government organization should identify the high-risk group of parents as soon as possible and to step in and help.

Survey on the Difficulties of Young Mothers

The survey explored the difficulties of young mothers to resume study in school. It was found that young mothers were hard to get affordable and accessible child care service which hindered them to return to school.



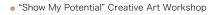
• Press conference on 19 October 2014

New Projects

Creative Art Centre for Adolescent Emotional and Mental Wellness

The new centre was set up in Sha Tin. It is equipped with a creative art studio. Starting from September 2014, it launches the "Show My Color" Emotional Wellness Project for Young Females. The age of participants is between 10 and 24 years old.







• "Show My Art" Therapeutic Group



Research Report on Factors of Child Abuse and Its Impact on Child Development

Career Navigator

Career Navigator had been run for nine months and targeted on disengaged youth. The training programme for the first batch of trainees was completed. Activities included group counselling, adventure-based training, pre-vocational training, mock interview, visit to job places, mentors' sharing and job placement.





 Adventure-based training promoted cooperation and communication among the trainees

• Everybody was excited at the graduation ceremony

2.4 SERVICES FOR THE ELDERLY

Objectives

The Services for the Elderly ("the Service") aims to provide community care and support services for the elderly aged 60 or above. It aims to help to maintain their general well-being and quality of life as well as to uphold their self-esteem and ability to live actively in the community. These are achieved through a comprehensive range of services which are centre services, residential care services, and in-home care services.

Highlights of the Year

Caritas Services for the Third Age

To further enhance users' participation, a Third Age Support Network composed of nine users was set up to promote University of Third Age ("U3A") in the service units. Trainings and some innovative courses such as "兩代合拍", cup-cake class etc. were organized. In addition to the well established U3A at Caritas Elderly Centre – Sha Tin and Caritas District Elderly Centre – Yuen Long, U3A was also set up at Caritas Elderly Centre – Ngau Tau Kok during the year.



• Members of U3A learnt ribbon flowers making together



• Cup-cake Class organized by U3A Support Network

Reprovisioning of Caritas Elderly Centre – Sha Tin

Caritas Elderly Centre – Sha Tin commenced services at the new base at Tai Wai Social Service Building on 23 May 2014. The drop-in rate and number of new members increased after reprovisioning of the Centre since the location of new base was easily accessible to elderly members than the old base.



 Open House of Caritas Elderly Centre – Sha Tin at new premises

Extension of Service Contract for Enhanced Home & Community Care Services

The SWD extended the service contract for Caritas Enhanced Home & Community Care Services – Sham Shui Po for a further 24 months, from 1 March 2015 to 28 February 2017.

Pilot Scheme on Living Allowance for Carers of the Elderly Persons from Low Income Families

Funded by the Community Care Fund, the captioned scheme was rolled out on 30 June 2014. The Scheme aims to provide carers of elderly persons with a living allowance to help supplement their living expenses such that the elderly persons can receive proper care and remain in the community. Two District Elderly Centres and ten Elderly Centres of the Service assisted in implementation of the Scheme. Up till the end of March 2015, a total of 133 carers were served.

Additional Manpower for District Elderly Centres and Elderly Centres

With the extra subvention funding from SWD, additional social workers were employed with effect from October 2014 to strengthen the support for elderly persons living in the community (including those with dementia) and their carers.

Awards Achieved

Smart Elderly IT Star Award

Two members from Caritas District Elderly Centre – Yuen Long and one member from Caritas Elderly Centre - Lai Kok received the Smart Elderly IT Star Award on 17 April 2014. The campaign was organized by the Office of the Government Chief Information Officer which aimed to recognize the elders who made most effective use of information and communication technology to impact their quality of life, other people and the community. A total of 12 elders received this award.

2nd Outstanding Staff at Elderly Services Award

Two staff (a social worker and a home care worker) were awarded the Outstanding Award and another two staff (a rehabilitation worker and an enrolled nurse) were awarded the Excellent Award by The Elderly Services Association of Hong Kong and Hong Kong Employment Development Service Limited on 7 March 2015. The social worker also received the Brilliant Award for Experienced Staff.



• Awardees of the 2nd Outstanding Staff at Elderly Services Award Ceremony

The Best Opportunities for the Elderly Project 2013/2014

The "長幼耆藝樂傳承" programme organized by Caritas Elderly Centre – Sha Tin was awarded the 2013/2014 SWD Opportunities for the Elderly Project Territory-wide Best Project and the Best Project of Sha Tin district. A variety of programmes aimed at sharing of life wisdom and cultural talents among the elders with different target groups were held. Totally 1,356 people were served in this programme.



• Cooking traditional Chinese snacks

Youreable Fashion Design 2015

Two service users were awarded the Outstanding Award at the Youreable Fashion Design 2015 organised by the Troels H. Povlsen Care Apparel Centre of The Hong Kong Polytechnic University on 28 March 2015. One of the awardees also received the Best Presentation Silver Award.



• One of the winners of the Outstanding Award



• Playing juggles with the children at an Aged Home



• Winner of the Best Presentation Silver Award

2.5 REHABILITATION SERVICE

Objectives

The objectives of the Rehabilitation Service ("the Service") are to provide comprehensive and effective rehabilitation training programmes, sheltered work, vocational guidance, residential care, social and recreational programmes for disabled young children and adults with intellectual or mental disabilities. These programmes endeavour to develop their potentials and capabilities and to enhance their personal growth for more self-reliance and for fuller participation in community life. Supportive services are offered to parents, carers and family members of people with disabilities in order to strengthen mutual support among themselves for actualization of individual potential and empowerment of family functioning.

Highlights of the Year / Achievements

Pilot Project for Children with Special Educational Needs

To facilitate early identification and intervention for children with special educational needs ("SEN"). the multi-disciplinary team of Caritas Professional Support Services for Children with Special Needs carried out a pilot project to support two kindergartens by school based mode. It aimed at developing strategies and good practices in promoting inclusive education in kindergartens and thus enhance the SEN children's capacity in coping with school life.

Quality Service for Older Adults with Intellectual Disabilities

The Service launched a two-year project named "Project 3Hs - Happy Healthy Hub for Carers of Persons with Intellectual Disabilities". Over 700 carers and persons with intellectual disabilities had been involved in a series of activities to promote happy, healthy and hopeful aging. Home modification programmes would also be provided for 30 families to promote a safe living environment.



• All collaborators joined together to promote happy, healthy and hopeful aging



• Workshop teaching Baduanjin qigong

The 18-month renovation works at Caritas Lok Hang Workshop and Caritas Lok Chung Hostel had been completed in December 2014. Special facilities had been set up to provide training and a comfortable living environment for service users with advanced age.





• New look of the Rehabilitation Hostel

New Services / New Projects / New Publication

New Service Site for Children with Special Needs

Caritas Professional Support Services for Children with Special Needs started operation at Caritas Kowloon Social Centre in late January 2015. The venue was well furnished with training and activity rooms, special facilities such as sensory integration room to serve children with special needs including autism, attention deficit and hyperactivity disorder, etc.



• New service base of Caritas Professional Support Services for Children with Special Needs

New Work Extension Programme and Extended Care Programme for Aging Users

To address the caring needs of old intellectual persons with disabilities. additional resources were allocated by the SWD to employ nursing staff and frontline care staff to implement the captioned programmes from February 2015 onwards. A total of 55 cases in the sheltered workshops, day activity centres and residential care homes would be selected to join the special activities after formal assessments.



• Participation of fitness activity

Employment of Peer Support Worker in Mental Health Services

Funded by MINDSET. Caritas had allied with other three non-governmental organizations to launch a pilot project employment promotina of persons recovered from mental illness to work as peer support worker in mental health service settings. A press conference was held on 30 March 2015 to share with the public on the achievements of the Project and its significance in providing a recovery process for persons suffering from mental illness and in reducing social stigma.



• Training for Peer Support Workers



• The Booklet on collection of art works of persons with intellectual disabilities



• Graduation ceremony of Peer Support Workers

Booklets on Life and Death Education Project and Collection of Art Works of Persons with Intellectual Disabilities

A booklet "Enjoy the Beauty of Life, Feel the Power of Green – Life and Death Education for Persons with Intellectual Disabilities" was published in October 2014 after the successful completion of the Life and Death Education Project. The "Express my Heart through my Arts" was issued in March 2015 to collect the art works of our service users for public appreciation of their art talent and creativity.



• The Booklet on Life and Death Education Project

Awards Achieved

Silver Award in the Web Accessibility Recognition Scheme 2015

To launch the "Let Dream Come True – Project Supporting Employees with Intellectual Disability in the Community", the website of "CommJob (Jobs in Community)" (www.commjob.hk) had been set up. The website received the Silver Award (Website Stream) in the Web Accessibility Recognition Scheme 2015.

Caring Employers in 18 Districts

The Service was awarded the "Caring Employers" by The Hong Kong Joint Council for People with Disabilities to recognize our effort in employing people with disabilities.



 Collaboration among Government, corporates and Caritas in promoting employment of people with disabilities

2.6 FAMILY SERVICE

Objectives

The service objectives are to preserve and strengthen the family unit, by empowering individuals and their families as a whole, through different levels of professional intervention, and to improve the quality of family life.

Highlights of the Year

Strengthening of Marriage

A survey to understand contemporary attitude towards marriage, conducted by Caritas Family Service, found that most people still upheld traditional values in marriage. However, factors like work, child care and financial stress had hampered the relationship of couple.



 Press conference to release findings of the survey on Attitude Towards Marriage in contemporary Hong Kong



 Twenty couples rejuvenated their vows in marriage publicly



Couples sharing the tips of good marriage

Echoing the survey findings, a marriage enrichment campaign was launched. A "Marriage Enrichment Carnival", sponsored by Alpha Appliances Limited, marked its commencement, highlighting the five core values of marriage: Appreciation, Consideration, Communication, Commitment and Loyalty.

"Love and Chastity Comprehensive Sex Education Project"

The three-year project was supported by Quality Education Fund and aimed at promoting Christian values in love and sexuality among school children. Altogether over 59,000 students, parents, and teachers from 100 kindergartens, primary and secondary schools were trained.



• Students workshop in kindergarten



• Girls group in secondary school



Programme package

Research on Impact of Inter-parental Relationship on Adolescent Mental Health

The research was jointly conducted by Caritas School Social Work Services and Department of Applied Social Sciences of The Hong Kong Polytechnic University. The results confirmed that marital relationship of parents was positively correlated with the mental health of their children.



• Press conference of "Tiger mum? Cat dad?" held on 2 December 2014

New Projects

"186 186" Anti-drug Hotline Services

The Narcotics Division has commissioned Caritas Lok Heep Club to operate the Hotline for one year from 1 April 2014. Information on common drugs liable to abuse and their harmful effects, treatment and rehabilitation of drug abuse, and counselling service were provided to callers.

Breaking Codependency Project

The project, funded by the Beat Drugs Fund, aimed to engage family members of hidden drug abusers, so that they could in turn motivate the abusers for treatment.



Early Start Project for Infants and Pre-schoolers – 2nd Phase

The project, supported by the Simon K. Y. Lee Children's Fund, was started in five Caritas Integrated Family Service Centres to promote well-being of the toddlers and enhance parent-child bonding for low income families.



• Enjoying quality time in parent-child Play Land

Staff Development and Training

Leadership Training Workshops

The IBM Impact Grants from IBM China/Hong Kong Limited has generously sponsored two leadership training workshops for staff with leader roles in the Division.



Interactive and inspiring workshop



 Knowledge and experience sharing among the participants

Training Seminar on Marital Therapy

Jointly organized by the Caritas Marital Therapists' Team and the Caritas Human Empowerment and Achievement Training Centre, the seminar was well attended by over 300 social workers and counsellors with excellent feedback.



• Participants were interested in the publication on marital therapy



 Seminar on marital therapy blueprint and practice

New Publications



• Through reviewing the process of nine cases in different stages of marital conflicts, members of the Caritas Marital Therapists' Team shared their own reflection and practice

 Social workers and clinical psychologist of the Caritas Community Support Project on Development of Sexual Health shared their practical experience in fighting against sexual abuse



Carlas Company, Sanot Page

2.7 COMMUNITY DEVELOPMENT SERVICE

Objectives

Community Development Service aims at the formation of genuine human communities through a constant process of awareness, participation and sharing.

Highlights of the Year

Understanding the Local History and Culture with Residents' Involvement

In Lung Yuek Tau, elder indigenous women residents recollected the rice cropping history. Residents of the Hak Pai Chai recalled their past poultry farming activities and engaged enthusiastically in tracing the origin of the name of the area. The Hakka residents were involved in reviewing their history in village building and their efforts in forming land from slopes. They shared the resilience of their ancestors in meeting life demands by utilizing resources from the surrounding environment.



• Wall painting by the residents

50th Anniversary of St. Peter's Ming Shun Village

The St. Peter's Ming Shun Village in Sai Kung collaborated with Caritas in celebrating their 50th Anniversary. They recollected their memories on the neighbourliness, self-help housing, self-governing, childhood and community life. They also expressed their aspiration for further improving their village.



 50th Anniversary Ceremony of St. Peter's Ming Shun Village



• Elder women recollected their past resilience of turning unprocessed herbs to medicine

Community Embellishment Project in Yuen Long Rural Area

Under the supervision of an artist, residents transformed the enclosed wall into a participatory platform in beautifying their community. Art became an ice breaking means and community building activities.

Exploring Issues Related to Sustaining Living in Cheung Chau

Caritas Cheung Chau Sai Wan Community Development Project explored the issues related to sustaining living with residents in Sai Wan. The Sai Wan Village committees collaborated with Caritas in exploring possible methods in reducing electricity consumption arising from roof heat, as well as generating electricity from sunray and wind.



 Using the old fishing net as an exhibition board which is full of fishery culture and creativity

Organizing Work for Labour

Caritas Labour Development Project encouraged labours to express their concerns on the development of retirement protection scheme. It also promoted the importance and the positive meaning of the comprehensive coverage of the retirement protection to the aged and young people through seminars, sharing groups and programmes.



• Seminar on retirement protection for youth

Living Hardship in the Sub-divided Units in Sham Shui Po

Two surveys were conducted by Caritas Development Project for Grassroots Organizations. One was focused on the environmental safety and living condition. The other one was focused on the risks which will cause to the building structures.



• Press conference on the survey findings

"Release Women Manpower From Dropping Out of Conventional Minds"

A press conference was held by the Grassroots Women Collaboration on 7 March 2015. The members appealed the government to set up women centre in different communities, to include gender education in the Liberal Studies subject and to provide universal retirement protection for housewives.

New Project

Promoting Community Development in Pokfulam

Caritas collaborated with the Hong Kong Archives Society, funded by The Lord Wilson Heritage Trust, in building a community archive for Pokfulam Village, which was considered to be the first community attempt in Hong Kong. Moreover, in collaboration with the Pokfulam Village Cultural Landscape Conservation Group, Caritas promoted the history, culture and biodiversity of the Pokfulam area.



• Caritas promoted the history and culture of Pokfulam area and sustainable community development

2.8 OTHER SOCIAL WORK SERVICE

Caritas Hostel – Hunghom

The Hostel provides temporary accommodation for male aged 18 or above who are in desperate housing needs or in crisis such as street sleepers, discharged prisoners and ex-drug addicts to tide-over the critical period before they could secure a stable and long-term living.

The capacity of the Hostel is 50. During the year, 130 men were benefited and the occupancy rate was 64%. Information giving on community resources and supportive programmes were organized for the residents to prepare them for future lives.

Caritas Jockey Club Hostel – Choi Wan

The Hostel provides short-term accommodation, catering service, educational and recreational programmes for needy female individuals and families in crisis who have immediate housing needs. The serving capacity is 36. During the year, the occupancy rate was about 93%. Fifty-nine women, including seven young mothers, were served.

Caritas Pui Tak Centre

The Centre provides 24 hours residential care service for girls aged 16 to 21 with behavioural, emotional and family problems. Self-care training, educational and recreational programmes as well as volunteer service were organized for the girls to address their needs. The serving capacity is 28. The occupancy rate of the year was 91% and the total number of girls served was 47.

Caritas Pelletier Hall

The Hall provides residential care service for adolescent girls aged 13 to 18 who have behavioural and / or emotional problems, and who may be under the influence of undesirable peers and thus require a period of group-living experience away from their families. Service capacity of the unit is 110 residential placements divided into five living groups. During the year, a total of 139 girls received the service and the average placement occupancy rate was 77%.

30th Anniversary of the "Family Day"

The "Family Day" is an annual function for all the girls and their family members to enjoy games, activities and barbecue together. The programme was started in 1984 and the 30th Anniversary was celebrated on 16 November 2014.



Enjoyed parent-child games together

"4th Darling Project"

The "4th Darling Project" was held on 17 January 2015. It was a volunteer service programme financed by donations from staff or staff's relatives, to invite underprivileged families in the community to the Hall for activities and barbecue.



• Cheerful faces of the "4th Darling Project"

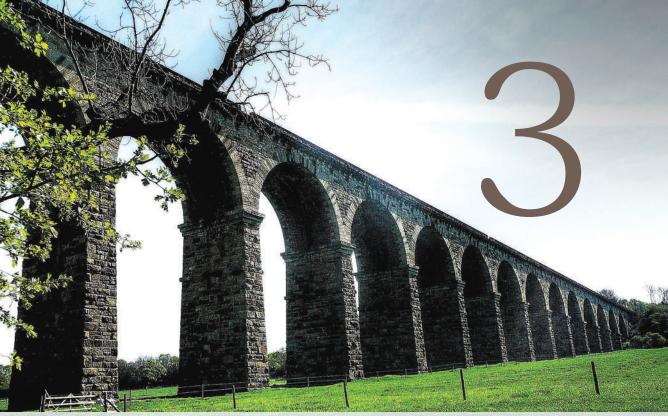
Appendix: Grants

Grants received by Social Work Services Division from charitable trusts and foundations, government bureaux and departments are appended below:

- Apple Daily Charitable Foundation
- Beat Drugs Fund Association
- Board of Management of The Chinese Permanent Cemeteries, The
- Brewin Trust Fund
- Catholic Women's League, The
- Commission on Youth
- Community Care Fund
- Community Chest of Hong Kong, The
- Constitutional and Mainland Affairs Bureau
- District Councils of 18 Districts
- Education Bureau
- Environment and Conservation Fund
- Environmental Protection Department
- Equal Opportunities Commission
- Eu Yan Seng Charitable Foundation Company Limited
- Fu Tak lam Foundation Limited
- Giving Light Needy Patient Charity Supporting Fund, The
- Henderson Land Development Company Limited
- Home Affairs Bureau
- Home Affairs Department
- Hong Kong Jockey Club Charities Trust, The
- Hongkong and Shanghai Banking Corporation Limited, The

Hospital Authority

- Hung Hing Ying and Leung Hau Ling Charitable Foundation, The
- Johnson & Johnson (Hong Kong) Ltd.
- Johnson & Johnson Asia Pacific Contributions Fund
- Keswick Foundation Limited
- Labour and Welfare Bureau
- Labour Department
- Lee Hysan Foundation
- Leisure and Cultural Services Department
- Li Ka Shing Foundation Limited
- Li Po Chun Charitable Trust Fund
- Lotteries Fund, The
- Mindset Limited
- Narcotics Division
- Quality Education Fund
- Queen Elizabeth Foundation for the Mentally Handicapped
- Radio Television Hong Kong
- School Fundings
- Simon K.Y. Lee Children's Fund
- Sir David Trench Fund for Recreation
- Social Welfare Department
- University of Hong Kong, The
- Women Helping Women Hong Kong Limited

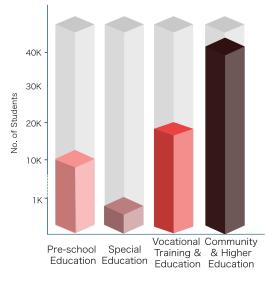


The Education Services Division

3.1 GENERAL REMARKS

The Education Services Division ("the Division") is committed to developing a caring, quality education services grounded in Christian values and the principles of lifelong learning, integral human development and equal opportunities for all. The four services provided, namely, (1) Pre-school Education Service, (2) Special Education Service, (3) Vocational Training & Education Service, and (4) Community & Higher

Education Service, are registered with the Education Bureau ("EDB"). Since the Catholic Diocese of Hong Kong Religious Congregations and the operate more than 100 primary schools, the Division then places its emphasis in helping those underprivileged and disabled. These three parties make concerted effort to provide a truly inclusive education system ranging from pre-schooling to post-secondary level in a diversity of learning modes.



3.2 PRE-SCHOOL EDUCATION SERVICE

Objectives

The objective of the Pre-school Education Service ("the Service") is to provide a pleasant learning environment where young children below the age of seven can truly develop morally, intellectually, physically, socially, aesthetically and spiritually in their proper perspectives.



• "How lovely the young singers are!" Encouragement is always the best way to initiate learning



Children always love to share what they have seen and heard

Highlights of the Year / Achievements

Advocacy of Developmental Appropriateness and Smooth Transition from Kindergarten to Primary Education

To assist the graduated children to adapt to the primary school life, Caritas kindergartens organized a series of adaptation programmes and some of them were collaborated with primary schools. Parents meetings were held to enable parents to have better understanding of primary education. The Service was also invited by EDB to share the strategies and practices for smooth transition with the pre-primary and primary sectors.



• An artwork taught by a student when children visited a primary school



Classroom observation was organized when parents visited kindergarten

Nurturing the Creativity of Children through Problem-based Learning

To nurture the creativity and logical thinking of children, problem-based learning approach was implemented in the children curriculum that various child-initiated topics, including "Kites", "Rice", "Cups" and "Umbrella" etc, were studied in-depth by the children. It was found that their language and thinking abilities were strengthened.



• Children learnt how to make a kite from a parent volunteer

resource structure and teacher remuneration mechanism. Criteria for rent reimbursement, strategic planning for kindergarten provision of places, professional upgrading of teachers. enhancement of both teaching and non-teaching staff structure and re-establishment of remuneration mechanism have been recommended.

Staff Development and Training

Programmes for New Teachers

To inculcate the vision, mission and value of the Agency, a Service Orientation Day for new teachers was conducted on 23 August 2014 with 21 participants. The challenges faced and difficulties encountered by new teachers were shared. In addition, a series of in-service training was organized in September 2014 and October 2014 which aimed at reinforcing new teachers' capability to incorporate the core values of Catholic education in the children curriculum.



• "Walking and singing in the rain!"

Participation in the Consultant Studies on Free Kindergarten Education

The Service was invited by EDB to participate in various Consultant Studies on Free Kindergarten Education, including survey and focus group on school premises, rental related issues, human



• Sharing of teaching and learning portfolio

Joint-school Teacher Professional Development Day

Three Joint-school Teacher Professional Development Day were organized by the Service for all pre-school teachers. The 1st Professional Development Day was held on 30 April 2014 with the theme "Teaching English for Young Children — Planning, Implementation & Evaluation". The Associate Head of Childhood Department of Early Education ("ECE") of the Hong Kong Institute of Education ("HKIEd") was invited to deliver a speech on "Teaching English to Young Learners: Issues and challenges for Local ECE Teachers". In addition, an exhibition of integrative English learning conducted by the 11 pre-schools was launched.



• Small group discussion on English teaching



• Exhibition of English activities and teaching aids

The 2nd Professional Development Day was held on 30 September 2014 with the theme "Religious Education for Children – Mission and Curriculum of Religious Education of Catholic Schools". The core values of Catholic education were shared. Moreover, the Emmaus Pedagogy was introduced by the Religious and Moral Education Curriculum Development Centre. Small group discussions were organized to share the experience in the implementation of religious curriculum.

The 3rd Professional Development Day was held on 28 November 2014 and the theme was "Implementation and Review of Questioning, Exploration and Experience." An assistant professor and an ex-lecturer of Department of ECE of HKIEd were invited to deliver a talk to all teachers with the aims at integrating the theory of "Constructivism Learning" into teaching practice and enhancing the conceptualization of children during their learning process.



• Report back after group discussion



• All participants and the guest speakers

Departmental Evaluation Meeting for Principals 2015

The Departmental Evaluation Meeting with the theme "A Reflection on the Challenges in Social Services - The Difficulties and the Complexities of Taking up Socio-pastoral Activities" was held on 23 March 2015 and 24 March 2015. A workshop "Inspired Leadership" was conducted by the Associate Director of Caritas Education Services. Resolutions, in alignment with those determined in the prevailing management forum and the five-year Service Department Plan, on inculcation of the Agency's vision, mission and value, continuous strengthening of the work with families and advancement of staff competency would be implemented.



 Principals were inspired by the workshop conducted by Dr. Paul Lau, Associate Director of Caritas Education Services

3.3 SPECIAL EDUCATION SERVICE

Objectives

The Special Education Service ("the Service") provides vivid and effective learning programmes to the students with special educational needs for their integral growth and development. It aims at nurturing their civic responsibilities and character as well as realizing their physical, mental and social capabilities. The ultimate goal is to enable them to integrate themselves into the community and lead a dignified living, and hence contribute to the well-being of society.

Highlights of the Year / Achievements

Inter-school Collaboration

А joint-school Family Carnival. co-organized by Caritas Jockey Club Lok Yan School, Caritas Lok Kan School and Caritas Lok Yi School, was held on 29 March 2015. It aimed at strengthening family relationships and providing students a precious moment with their family members. With the great supports from the community volunteers in setting up game booths and snack kiosks, as well as performing dance shows and mini-concerts, all participants treasured the blissful day joyfully.



 Volunteers from Caritas Elderly Centre – Lai Kok acting as clowns to make colourful balloons



• "Symbiotic Dance" performed together by students, staff, parents and volunteers

Development Programmes for Incorporated Management Committees

All Caritas special schools had set up the Incorporated Management Committees ("IMCs") by three batches from the school year 2012/2013 to 2014/2015. Development programmes of the Service were delivered to Teacher Managers, Parent Managers and Independent Managers to align them with the Catholic education values in running the IMCs.

Active Participation of Volunteers

Members from Society of St. Vincent De Paul, Sovereign Military Order of Malta, St. Alfred's Church, St. Benedict Church, local church parishioners, community volunteers, corporate volunteers and parents had been continually providing volunteer services to Caritas special schools at different occasions. Their loving and caring participations brought delighted and fruitful times to our students.







• Birthday party with Sovereign Military Order of Malta



• We are friends!

Awards Achieved

Two students from Caritas Pelletier School received "Applied Learning Scholarship 2013/2014" sponsored by the Law's Charitable Foundation and supported by EDB. One of the students had been additionally awarded with "Certificate of Special Award", due to her excellent performance in the Applied Learning Course "Taking a Chance on Dance".

Students of Caritas Lok Jun School participated in "The 7th United Nations, World Autism Awareness Day, Stamp and Envelope Design Competition" held by the Autism Hong Kong. They got 3 First Prizes, 5 Second Prizes, 10 Third Prizes and 6 Outstanding Awards.



Staff Development and Training

Formation and Development Programme on Spiritual Education

All Caritas special schools participated in the workshop "Learning to be Inspired and to Inspire" held by the Hong Kong Institute of Educational Research of The Chinese University of Hong Kong. The participants were inspired to be still and emotionally stable.



• Teachers participating in relaxation exercises

Joint-school New Staff Orientation 2014/2015

The Joint-school New Staff Orientation was held on 20 September 2014. It aimed at promoting vision, mission and value of Caritas and core values of Catholic education to new staff, and sharing "Principles in Serving Persons with Disabilities".



• A group photo with Rev Joseph Yim and our new staff

Joint-school Professional Development Day 2014/2015

The Joint-school Professional Development Day for all teaching and professional staff of six special schools was held on 8 December 2014. Associate Professor Ng Shu Sum from National Taipei University of Nursing and Health Sciences, Taiwan, was invited to deliver talks on "Life and Death Education" and "Forgiveness Education".

Reflection Day 2015 for Supervisors and Principals

To echo the theme of "A Reflection on the Challenges in Social Services - The Difficulties and the Complexities of Taking up Socio-pastoral Activities" discussed at the prevailing management forum, the Reflection Day was held on 30 March 2015 at St. Paul's House of Praver. Two major concerns had been formulated: (1)inculcating vision, mission and value of Caritas and the Catholic education values into our staff, and (2) facilitating the works of research and development.



• A group photo with Dr. Paul Lau, Supervisors and Principals

3.4 VOCATIONAL TRAINING & EDUCATION SERVICE

Objectives

The Vocational Training & Education Service ("VTES") oversees the services of secondary schools, field studies centre and apprentice training centres. It also provides operation guidelines and professional supports to ensure the services are in line with the vision and mission of Caritas.

Secondary Schools

VTES operates 9 secondary schools (8 aided schools and 1 Direct Subsidy Scheme school) offering a balanced and broad curricula through which students acquire their knowledge and skills under Catholic ideology.



• Caritas secondary schools offer chances for students to experience various types of extra-curricular activities

Field Studies Centre

The Caritas Chan Chun Ha Field Studies Centre at Cheung Chau provides educational courses on natural science to students and teachers in Hong Kong. It also runs programmes for the general public to promote their awareness on environmental protection and sustainability.



• Students participating in field studies lessons

Apprentice Training Centres

VTES operates a printing training centre and a car repair workshop to provide apprenticeship programmes to students from the Vocational Training Council, aiming at training youngsters interested in printing and auto repair to become qualified technicians in these two fields. The Centre and the Workshop also provide services to the general public.

Highlights of the Year

Promotion of Spirituality

Two joint-school religious activities were organized on 30 December 2014 and 21 March 2015. Participants, including principals, teachers, pastoral assistants and students, visited the Hong Kong Catholic Cathedral of the Immaculate Conception, St. Joseph's Church, St. Thomas the Apostle Church and attended a talk on the history of Catholic church in China and Hong Kong.



• Joint-school religious activities

Following the launch of religious cards and posters to the schools and centres of the Agency last year, a new series of design was issued this year. Each of these cards and posters bear a particular theme to convey the messages of Catholicism.



• The new series of religious cards

Formation of Non-Chinese Speaking Civil Aid Service Cadet Corps

Being invited by the Civil Aid Service ("CAS"), Caritas Tuen Mun Marden Foundation Secondary School has formed the first non-Chinese speaking ("NCS") CAS Cadet Corps. The distributing ceremony was held on 31 May 2014. The CAS Cadet Corps consists of NCS and local students. The formation of this uniform group aims to strengthen the students' self-discipline and team spirit, to provide a platform for multi-national exchanges and to encourage a mutually respectful atmosphere in the school.



• Local and NCS students forming the CAS Cadet Corps

New Service

Training Programme for Auto Repair Technology

Caritas Charles Vath College ("CCVC") has collaborated with Crown Motors Limited to initiate a training programme called Toyota Technical Education Programme ("T-TEP"). T-TEP involves setting up of a training school in CCVC and launching of Applied Learning courses on related area, aiming at imparting knowledge and skills on auto repair technology to students. The grand opening ceremony of the T-TEP School was held on 28 November 2014 at CCVC.





 Grand opening ceremony of the T-TEP School in CCVC

Staff Development and Training

New Staff Orientation Day 2014/2015

The New Staff Orientation Day was held on 6 September 2014 at Caritas House for newly-recruited teachers and staff of Caritas secondary schools and field studies centre. The orientation started with a mass held in the Hong Kong Catholic Cathedral of the Immaculate Conception. All participants were introduced on the history, vision, mission and value of the Agency. A talk on developmental needs secondary of students was also presented.



• A talk on developmental needs of secondary students



• An introduction to the history, vision, mission and value of Caritas

Joint-school Staff Development Day 2014/2015

The Joint-school Staff Development Day for all teaching and non-teaching staff of Caritas secondary schools and field studies centre was held on 29 October 2014 at Caritas Ma On Shan Secondary School. Speeches on how to motivate the staff to make extra effort in educating our new generation, the ways to deal with education and youth issues, and how to create positive attitude were given. Alumni of Caritas secondary schools also shared their experience in schools and at work. Four talks and workshops on handicraft, bakery, music appreciation and Chinese medicine were arranged in the afternoon session.



• Speakers giving talks during the Joint-school Staff Development Day 2014/2015



Group discussions and workshops

3.5 COMMUNITY & HIGHER EDUCATION SERVICE

Objectives

The Community & Higher Education Service ("CHES") is dedicated to providing quality education to young people and working adults to prepare them for opportunities in career choices and personal development. CHES is also committed to promoting and preserving the highest standards of excellence in teaching, learning, and service activities to give students a holistic education and to strengthen their awareness of their roles and responsibilities in society.

COMMUNITY EDUCATION

Highlights of the Year / Achievements

Development of Diploma and Higher Diploma Programmes

In 2014, CHES successfully underwent the validation by the Hong Kong Council for Accreditation of Academic and Vocational Qualifications ("HKCAAVQ") for 5 Higher Diploma programmes and 2 Diploma programmes. In addition, the HKCAAVQ also assessed 4 Certificate programmes in Cosmetology and determined that they met the standard pitched at levels 2 and 3 of the Qualifications Framework.

E-APP Application

To facilitate promotion and enrolment of Higher Diploma programmes, Caritas Institute of Community Education ("CICE") joined the E-APP online platform managed by EDB in November 2014. Seminars and school talks were held in February 2015 and nearly 1,400 applications were received.

Yi Jin Diploma

Funding subsidy for provision of support initiatives to students and teachers of Yi Jin Diploma was granted by the EDB for the year 2014/2015. More than 40 training and learning support programmes were provided to students. The Service was honoured to receive support from famous sportsmen, Mr Yung Kam Wah and Mr Lee Kin Wo, who acted as the coach for basketball and football respectively.



• Learning by doing - Making cup-cakes



• Trendy make-up design competition at CICE-Kowloon Tong

Applied Learning

Sixty-six CICE students received the Applied Learning ("ApL") Scholarship from the Law's Charitable Foundation for the year 2013/2014. Among all these award recipients, 12 students received the "Special Award" which was set up to recognize students who demonstrated positive learning attitude and achieved good progress in their study of ApL courses.

Whole Person Development Programme

CICE organized the Whole Person Development Programme and extra-curricular activities to foster students' personal growth and career aspiration. These activities were categorized into seven dimensions. namely Spiritual, Career Planning, Physical Health, Mental Health, Social Service, Intellectual and Recreation.

Work-study Programme

Leading companies and organizations were invited to participate in the Work-study Programme to offer part-time jobs, internship opportunities and industry exposures to students. The partnering organizations in 2014/2015 included the King Parrot Group, the Maxim's Group, the A.S. Watson Group and the Aberdeen Marina Club. Diverse job opportunities, ranging from customer service, catering and hospitality management to sales of health products, were given to students who could apply and transfer the knowledge and skills learnt from classroom to workplace.

International and Local Collaborations

Since 2014, CICE has been establishing articulation pathways for Higher Diploma graduates both within and outside Caritas. Positive responses have been obtained from local and overseas universities in Australia, the United Kingdom and the United States. In 2014, CICE joined with Roads to provide entrepreneurship training, in which students submitted business plans and bid for a funding to try out their business in a shopping mall in Tin Shui Wai.



 Prof Hilary Winchester, Provost of the Central Queensland University visited CICE to discuss programme articulation

Employees Retraining Board – Manpower Development Scheme

In 2014/2015, CHES organized talks and activities on employee retraining courses. Employers were invited to conduct recruitment talks in various centres for course information and training guidance.



• ERB course promotion activity

Awards Achieved

The Sir Robert Black Trust Fund Award Ceremony was held on 15 January 2015. Thirteen CICE YJD graduates of 2013/2014 received awards and ten CICE YJD students of 2013/2014 were awarded scholarships by the Test of English for International Communication.

CHES was awarded the First Group rating, the best rating in the new management audit of Employees Retraining Board ("ERB") in 2013/2014. The 7th ERB "Manpower Development Scheme" Award Presentation Ceremony was held on 24 January 2015. CHES and its partners received the following awards:

- "ERB Outstanding Award for Placement Services"
- "ERB Merit Award for Instructors"
- "ERB Merit Award for Employers"
- "ERB Outstanding Award for Employers"
- "ERB Excellence Award for Employers"



• ERB Outstanding Award for Employers -Many Wells Property Agent Limited

HIGHER EDUCATION Highlights of the Year

Following the completion of the hoarding and foundation works, the site for the new campus of Caritas Institute of Higher Education ("CIHE") in Tseung Kwan O was handed over to the Main Building Contractor on 2 December 2014 for the commencement of superstructure works. With a total gross floor area of about 30,000 square metres, the new campus could serve 3,200 full-time students. The construction works will be completed in mid 2016 and the new campus will be put into operation in the 2016/2017 academic year.



• CIHE Tseung Kwan O New Campus

Achievements

CIHE received support of about \$2 million for one individual project under the Quality Enhancement Support Scheme of the EDB. In addition, three projects under the Faculty Development Scheme and one project under the Institutional Development Scheme of the Competitive Research Funding Schemes for the Local Self-financing Degree Sector of the University Grants Committee were granted with a total amount of \$10 million.



• Seminar on Proposal Development for Research Funding Application by Prof Horace Ip

The Secretary for Education had endorsed 74 students from CIHE and Caritas Bianchi College of Careers ("CBCC") to receive the "Outstanding Performance Scholarship", "the Best Progress Award", "the Talent Development Scholarship", "the Reaching Out Award" and "the Endeavour Scholarship" under the Self-financing Post-secondary Scholarship Scheme of the EDB.

New Programmes

Having successfully undergone the validation by the HKCAAVQ and the Nursing Council of Hong Kong, the Bachelor of Nursing (Honours) Programme of CIHE was launched in January 2015. This Programme sianifies the Institute's exploration into the new disciplinary area of Health Care at the degree level. The launching of the programme expands the Institute's portfolio of Bachelor's Degree programme to cover a total of 13 different disciplinary areas, paving the way for the establishment of the future Catholic university in Hong Kong.

New Publications

During the year, staff members of CIHE and CBCC attained a variety of accomplishments in their research and other scholarly activities. They had more than 100 academic publications in books, peer-reviewed journals, conference proceedings, journal editorships and book editorships.

Staff Development and Training

CIHE and CBCC provide a supportive and encouraging environment as well as a wide range of development and training opportunities to equip academic and non-academic staff members with professional and generic knowledge and skills. CIHE and CBCC organized a total of six in-house staff development activities in the year 2014.





• Staff Development Seminars



4.1 GENERAL REMARKS

The Medical Services Division ("the Division") provides in-patient hospital service, and out-patient medical / dental care to the community. The following services are provided by the Division:



Hospital Services	Clinic Services
 Caritas Medical Centre (under administration of Hospital Authority) 	- Three Medical Clinics: at Caine Road, Ngau Tau Kok and Tsuen Wan
- Canossa Hospital (Caritas)	- Four Dental Clinics:
- Precious Blood Hospital (Caritas)	at Aberdeen, Caine Road, Ngau Tau Kok and Tsuen Wan

Caritas Medical Centre was opened on 17 December 1964 and was funded by Caritas. The management has been taken over by the Hospital Authority ("HA") since 1992. Caritas only participates in the Hospital Governing Committee and various sub-committees. In fact, the whole management power has vested in HA.

Canossa Hospital (Caritas) was founded in 1929 by the Canossian Daughters of Charity. Caritas has been entrusted with the administration of the Hospital since 1992.

Precious Blood Hospital (Caritas) was established by the Sisters of the Precious Blood in 1937 and has become part of the family of Caritas since 1993.





4.2 HOSPITAL SERVICES

CARITAS MEDICAL CENTRE Highlights of the Year /

Service Improvements

Achievement

The new ambulatory, rehabilitation and support service building - Wai Ming Block has been in operation since March 2014. The new 12-storey building accommodates Out-patients Department, Ophthalmic Centre, Pharmacy, Geriatric Day Hospital, Day Care Centre, Day Surgery Centre, Integrated Rehabilitation Centre, Palliative Care Centre and Rehabilitation wards.



• Wai Ming Block

Three additional paediatric beds for centralized care of chronic ventilator assisted children were established in the 4th quarter of 2014.



• Additional beds at Paediatric Ward

Quarantine ward at Wai Shun Block was re-opened in late December 2014 to address the surging demand for medical beds especially for the flu epidemic.

Accreditation Award

The hospital had successfully completed the Organization Wide Survey of the Australian Council of Healthcare Standards ("ACHS") conducted from July to August 2014. It was awarded a four-year full accreditation again. Four criteria had achieved Extensive Achievement.



• Presentation ceremony of ACHS award

50th Anniversary Celebration

The hospital celebrated 50th its anniversary in 2014. А series of celebration activities was launched. including thanksgiving mass, gala dinner, open day, publication of newspaper supplement, photo competition, etc.



• Thanksgiving mass for the 50th Anniversary officiated by Most Rev Michael M.C. Yeung

Redevelopment Project

- Demolition Works for Wai Yan Block, Wai On Block and Wai Tak Block were completed in January 2015.
- Design for the Rehabilitation Garden and Covered Walkway linking Wai Shun Block and Wai Yee Block were finalized. The landscaping and remaining works were completed in the 1st quarter of 2015.

Staff Development and Training

Following the operation of the new Wai Ming Block, promotional activities to enhance the staff awareness on fire safety such as fire evacuation drill and fire safety audit were conducted.

CANOSSA HOSPITAL (CARITAS)

Highlights of the Year

Service Improvements

The Laboratory Information System was launched in August 2014 enhancing laboratory reporting. Relevant user departments could receive report at real time through printers installed in wards and thus saving manpower for other works.

The Hospital Information System was extended to the Outpatient Department which helped to achieve paperless. The Medicine Ordering Entry and the Allergy Alert Module effectively helped the doctors and nurses for better patient caring.

Progress of New Extension Project

After the new block was built in 2014, the hospital had undergone the renovation works covering all service units by phases. With the approval from the Department of Health, the newly refurbished Nursery, Health Check Up Clinic has been in operation. The sophisticated Cone Beam Computer Tomography has been in service at the Digital Diagnostic Imaging Unit.

PRECIOUS BLOOD HOSPITAL (CARITAS)

Highlights of the Year

Upgrade of the Laboratory Services

The hospital's new Pathology Laboratory was opened in February 2015. Most Rev Michael M.C. Yeung officiated at the opening ceremony. The laboratory was more spacious and equipped with more modern and up-to-date facilities.



• Blessing Ceremony for Opening of Pathology Laboratory

The Laboratory Information System Management System was developed. The enhanced laboratory service would come anew in mid-2015.



• The new Laboratory Office

Community Programmes

The Obstetric and Gynecology Department jointly with the local community networks held antenatal talks in various districts to provide antenatal education to the expectant mothers. It would help to promote the maternity service of the hospital to the local mothers in Hong Kong.



• Education Talk for Expectant Mothers at the local community hall

New Projects

Renovation of the Operating Theater

The hospital planned to renovate the existing operating theatre to meet with the advanced facilities for latest sterilizing standard. A project steering group has been formed comprising hospital executives, surgeons and operating theatre nurses for design of the new operating theatre.

4.3 CLINIC SERVICES

Highlights of the Year

Re-opening of Caritas Ngau Tau Kok Clinic

After the two-month renovation works for facilities improvement, Caritas Ngau Tau Kok Clinic was re-opened in September 2014. The new refurbished facilities provide better environment to the patients of the community.



 Spacious waiting hall for dental and medical patients

Community Programme

A collaboration programme for fall prevention was formed by Caritas Ngau Tau Kok Clinic, Caritas Community Centre - Ngau Tau Kok and Caritas Elderly Centre - Ngau Tau Kok. A registered physiotherapist, Mr. Eyckle Wong was invited to present a workshop to the elderly (長者防跌工作坊) on 10 January 2015.



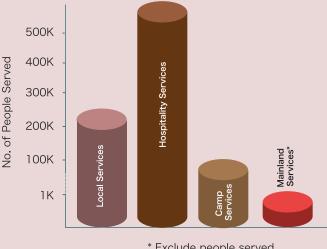
• Workshop to the elderly for fall prevention



• Elderly followed the exercise presented by the Registered Physiotherapist

OTHER SERVICES





* Exclude people served under 6 projects / 293 schools / 9 centres

5.1 LOCAL SERVICES

Objectives

The Local Services ("LS"), as the extended executive arm of the Agency at the local level, is located in various multi-service social centres of the Agency. Their services include administrative and janitorial services, coordination of solidarity enhancement activities among the Agency, parishes and Catholic schools, as well as implementation of fundraising events.

As the Agency is the social arm of the Catholic Church, LS endeavors to further enhance Agency's partnership with the Catholic community and takes up the task as one of its core functions, with the aim of fostering Catholic values of love and hope in the local community.

Highlights of the Year / Achievements

Green and Safe Measures

Energy improvement works for the installation of energy-saving air-conditioning and lightings, with funding from the Environment and Conservation Fund, were completed in all multi-service social centres in 2014/2015. Works related to lifts will be implemented in the coming years.

In compliance with the Buildings Department's requirements, two multi-service social centres conducted inspection under the Mandatory Building and Window Inspection Scheme and carried out prescribed maintenance and repair works under the supervision of a registered inspector.

In response to a rising awareness on safety and green issues, related guidelines for Caritas bazaars had been drawn up to raise the attention of volunteers in the decoration of stalls and lifting / carrying of heavy bazaar goods. The measures will be implemented in the 2015 bazaars.

Community Halls

Two licensed community halls, operated by LS, are located at Caritas Caine Road Social Centre and Caritas Kowloon Social Centre. They are mainly used for activities such as diocesan events, graduation ceremonies, reception for marriage ceremonies, annual functions, seminars, workshops, variety shows, etc.

In addition, there are two other ordinary community halls located at the multi-service social centres in Aberdeen and Ngau Tau Kok, serving the needs of the local community. The usage rates of the licensed and ordinary community halls are listed below.

Location of Community Hall	No. of Persons Served	
Caritas Caine Road Social Centre	23,595	
Caritas Kowloon Social Centre	27,618	
Caritas Jockey Club Aberdeen Social Centre	7,230	
Caritas Ngau Tau Kok Social Centre	70,627	



• The Closing Ceremony of Caritas fundraising campaign held at Caine Road Community Hall

Activity Centre

With targeted promotions in 2014/2015, the Caritas Tsing Yi Activity Centre saw a substantial rise in the usage, receiving 786 visitors from 23 organizations. Eight parishes / diocesan organizations and fifteen voluntary organizations used the Centre for retreats, meetings and barbeque purposes. The Centre will continue to reach out to a wider network in the community to increase its usage rate.



• Caritas Tsing Yi Activity Centre



• Campers inside Caritas Tsing Yi Activity Centre

Liaison with Parishes and Administrative Support

Local Service Coordinators ("LSCs") continued to maintain a close relationship parishes by attending regular with meetings of parish pastoral councils, Diocesan Social Concern Support Group and those at deanery level with a view to understanding the needs of the parishes, introducing Caritas services and exploring platforms of cooperation. At the same time, parish priests had been invited to participate in regular Caritas Local Parish Liaison Team meetings at district level which provided a good opportunity for them to familiarize with persons-in-charge of various service units.

Moreover, visits to Caritas service units and social gatherings with parish priests had been arranged to strengthen mutual understanding and support.



• Lunch gathering with parish priests and Caritas staff before a Caritas visit

LSCs facilitated in promoting collaborative activities among Caritas units, parishes, Catholic schools / kindergartens and the diocesan organizations. Examples were implementation of an annual parent-child programme targeted at families of several primary schools in the New Territories, provision of assistance to parishes relating to Mission Sunday at the diocesan level, promotion of the future Catholic university at Tseung Kwan O, introduction of new Caritas services, rendering of janitorial parishes, services for as well as involvement of catechists, parishioners and students in charitable events such as bazaar, charity walk, etc.



• A collaboration programme with three primary schools and a parish in Tsuen Wan

Administrative assistance was provided to the Diocese in conducting the annual Catholic Church Lenten Campaign. Please refer to Chapter 1.3 for details.

Fundraising Activities

On behalf of Caritas Chief Executive / Deputy Chief Executive, a total of 21 visits were organized at various parishes in the year 2014/2015 for the purposes of promoting Caritas services, including the future Catholic university at Tseung Kwan O and sale of raffle tickets. LSCs liaised with parishes and various services in the district, coordinating the manpower and logistics in the raffle sale.



• Deputy Chief Executive with Caritas staff and volunteers at SS. Peter and Paul Parish in promoting sale of raffle tickets



• Caritas Bazaar at Victoria Park, Causeway Bay



• People from all walks of life made bargains at Caritas Bazaar

Furthermore, LSCs liaised with parishes in the seasonal sale of Christmas and New Year cookies produced by Caritas La Vie Bakery, the service aim of which is to provide more job opportunities for people with disabilities.

Caritas bazaars, as one of the Agency's earliest fundraising garnered events, the from local generous support community in terms of donation of gifts and recruitment of manpower. In the three consecutive Sundays of November 2014, a total of 39 parishes, 71 catholic schools and 66 Caritas units amounting to over 12,000 volunteers joined the six bazaars held in Causeway Bay, Cheung Chau, Mong Kok, Sha Tin, Tsuen Wan and Tuen Mun. The fundraising events provided a good opportunity for parishes and schools to engage their faithful and students in charity functions. The six bazaars entertained a total of 81.267 visitors in 2014.

As School Supervisors and Managers of Caritas Schools

Incorporated Management Committees had been formed in most of the Caritas secondary schools in 2014/2015. LSCs, in their capacities as school managers upon invitation, attended the committee meetings and attended the school functions as appropriate.

Staff Development and Training

For professional development, LSCs attended talks and seminars on job-related topics such as building and occupational safety, school management and various aspects of staff and building management.

5.2 HOSPITALITY SERVICES

General Remarks

Hospitality Services comprises Lodge Service, Hostel Service, Catering & Retail Services. Lodge Service and Hostel Service provide comfortable and affordable accommodation for budget travelers, overseas expatriates / students and local people respectively. Catering Service includes restaurants, fast food and outside catering service. It provides services to the lodges and hostels guests, neighbors and community members. Retail Service offers merchandises, gifts, religious items to Catholics and the general public. The income derived from these services helps to support the social work services of Caritas.

LODGE SERVICE

Objectives

Lodge Service aims to offer comfortable accommodation to overseas Catholic-related parties and budget travelers at reasonable price. The three lodges are Caritas Bianchi Lodge, Caritas Lodge and Caritas Oswald Cheung International House. The lodges provide training venues for student internship and vocational training programmes ran by Caritas Community & Higher Education Service and other higher learning institutions.

Highlights of the Year / Achievements

Facilities Improvement

With the dedicated support from Mr. Simon Lee, member of the Caritas Hospitality Services Committee, lobby at the Caritas Bianchi Lodge has gone through a complete facelift with biblical elements immersed in a modern lively look.



• New look of lobby at Caritas Bianchi Lodge

Service Upgrade

A new 6-seater van for Caritas Bianchi Lodge and a new 23-seater bus for Caritas Oswald Cheung International House commenced services in December 2014 and March 2015 respectively. This would improve the delivery arrangement for outside catering service and also provide more comfortable shuttle service.



• New 6-seater van of Caritas Bianchi Lodge



• New 23-seater bus of Caritas Oswald Cheung International House

Guests Served

Despite the increased competition in the market and slow down of the number of visitors, the lodges recorded a similar number of guests in the year 2014/2015.

Lodges	2014 / 2015	2013 / 2014	Change (%)
Caritas Bianchi Lodge	46,548	47,004	- 1%
Caritas Lodge	18,967	16,933	+ 12%
Caritas Oswald Cheung International House	59,472	61,045	- 3%

HOSTEL SERVICE

Objectives

Hostel Service offers economical accommodation with basic amenities to local people, university students and overseas expatriates who need to stay away from home.

Highlights of the Year

Conversion of Caritas Ngau Tau Kok Hostel

Caritas Ngau Tau Kok Hostel was converted to a male student hostel in September 2014. It can accommodate 28 student residents from Caritas Institute of Higher Education and Caritas Bianchi College of Careers.

Guests Served

Occupancy of most Caritas hostels maintained at high level and almost reached to the full capacity. The drop in occupancy at Caine Road Hostel was caused by the construction work under the Mandatory Building Inspection Scheme and will continue until mid 2015.

Caritas Hostels (No. of rooms)	Service Client	Area	Occupancy (%)
Caine Road (93)	Male	Hong Kong	82.6
Kennedy Town (28)	Male / Couple	Hong Kong	99.4
Ling Yuet Sin (49)	Female	Hong Kong	98.4
Ngau Tau Kok (28) (Fro	Male Student om September 201	Kowloon 4)	86.2
Domus Fidei (6)	Female / Family	New Territorie	es 95.9
Mong Kok (3)	Female	Kowloon	93



• Caritas Ngau Tau Kok Hostel for male students

CATERING & RETAIL SERVICES Objectives

Catering Service comprises the Caritas Restaurant, three in-lodge restaurants, one fast food outlet and outside catering services to provide meal and catering arrangement to guests of lodge and hostel, students, neighbors and the community members. Religious items, souvenirs and daily conveniences were sold at the Caritas Handicraft Centre.

Highlights of the Year / Achievements

Facilities Improvement

Restaurants were upgraded by renovation and re-installation of kitchen equipment. Renovation projects at the Caritas Café and the Caritas Bianchi Lodge Restaurant were completed in April 2014 and November 2014 respectively. Business was picking up progressively.



• Caritas Café was back to business in April 2014



• Seminar at Caritas Bianchi Lodge Restaurant

Collaboration with Caritas Youth and Community Service

Working with the Caritas Youth and Community Service ("YCS"), Catering Service took part in an employment exposure programme for young people. After receiving pre-job training at the YCS centres, participants were provided with opportunity to work in real job environment at Caritas restaurants.

New Club Membership Scheme

A Club Membership Scheme was introduced to Caritas service units and Parishes in December 2014 for promoting the Catering Services as well as offering discounts to the members dinning at the Caritas restaurants.

Caritas Handicraft Centre

Caritas Handicraft Centre ceased its walk-in service in November 2014 and continued with phone orders.

Guests Served

The restaurants served a daily average of 1,042 customers in the year 2014/2015 and achieved tremendous improvement on overall financial performance.

Awards Achieved

The Shine Skills Centre of the Vocational Training Council presented the Enlightened Employers Award to the Caritas Restaurant for providing employment opportunity to the disabled.



• The Enlightened Employers Award Presentation Ceremony 2014

Staff Development and Training

Training and skills enhancement workshops were provided regularly for staff from frontline to managerial level. A staff development workshop on vegetarian food was arranged in July 2014. Mr. Howard Ling, consultant of The Hong Kong Council of Social Services – HSBC Social Enterprise Business Centre and founding member of the social enterprise, Happy Veggies, was invited to conduct a presentation on vegetarian food trend and shared his experience of running the first social enterprise vegetarian restaurant in Hong Kong.



• Speaking on vegetarian menu and health

"I AM I" Workshop on building self-confidence was conducted for supervisory staff in September 2014.

5.3 CAMP SERVICES

General Remarks

There are four camps operated under Camp Services. Caritas Jockey Club Ming Fai Camp, Caritas Oi Fai Camp and Caritas Jockey Club Siu Tong Camp are partially funded by the Leisure and Cultural Services Department whereas Caritas Ka Fai House is self-financed.

Objectives

The objectives of Camp Services are to provide a non-profit making camping service for the people from all walks of life, offering them a group-living experience in a setting close to nature, and enhance their physical, mental and social well-being through indoor and outdoor social, recreational, educational, sports and other leisure activities.

Highlights of the Year

Under the Outdoor Education Camp Scheme of the Education Bureau ("EDB"), programmes were organized for both primary and secondary schools in the school year 2014/2015. There were 25 three-day and 8 five-day programmes held for primary schools on top of 15 training programmes organized for secondary schools. Succeeding the positive feedback in previous years, the overall assessment of the programmes were ranked in the high side according to the Outdoor Education Camp Opinion Survey Findings for the school year 2014/2015 published by EDB.

A total of 4,066 students participated in various field studies courses, which were jointly organized with Caritas Chan Chun Ha Field Studies Centre in the school year 2014/2015. Apart from the regular courses, special programme on star glazing was also held for 21 schools with 687 students participated.

The 32nd Cheung Chau Island Canoe Race was successfully held on 1 March 2015 with 154 persons participated in various sporting events. Islands District Council Members were invited as the Guests of Honor and for prizes presentation.



• The 32nd Cheung Chau Island Canoe Race

Staff Development and Training

Two training activities were organized: an oversea trip to Yangchun in China from 2 March 2015 to 3 March 2015 and a local trip to Noah's Ark Hong Kong – Solar Tower Camp and The Salvation Army – Ma Wan Youth Camp at Ma Wan Island on 13 March 2015. Exploring hospitality services, sharing experience, exchanging views on the development of the camp industry as well as on team buildings were the focus of the activities.



• A group photo was taken at the Salvation Army – Ma Wan Youth Camp



• Manager of the Noah's Ark Hong Kong – Solar Tower Camp introduced the service of the Centre

50th Anniversary of Caritas Camp Services

The 50th Anniversary Thanksgiving Ceremony was held on 22 November 2014 at Caritas Jockey Club Ming Fai Camp. Most Rev Michael M.C. Yeung was invited as the honorable guest to officiate the blessing ceremony as well as to unveil the barbeque site after a major refurbishment works was completed in October 2014. More than 60 participants attended the event including representative from government department, Rev J.F. Ahearn of Our Lady of Fatima Church, representatives of the local community organizations, as well as the former staff members who had worked at Caritas Camps for a long period of time.



 Most Rev Michael M.C. Yeung was blessing the camp site



• Most Rev Michael M.C. Yeung and Guests of Honor unveiled the refurbished barbeque site



 Most Rev Michael M.C. Yeung gave his blessing at the officiating of the 50th Anniversary Thanksgiving Ceremony



• The new look of the refurbished barbeque site

5.4 JANITORIAL SERVICE

Janitorial Service ("Service"), a sub-team of Local Services and under the supervision of Local Service Coordinators, is a self-sustaining service providing cleaning, security, maintenance and repair, and messengerial services to Caritas units in various multi-service social centres of the Agency and parishes.

The achievement of the Service lies in its ability to meet the needs of its service users. Although the Service is facing challenges in respect of increasing demand from parishes, rising of wages coupled with shortage of manpower, it is continuously providing reliable janitorial services to its service users and is running under surplus in the year 2014/2015. Moreover, the Service encourages staff to take courses on security and safety in order to enhance their employment skills and to ensure the safety at work places.



• Janitorial staff performing cleaning work in Caritas Tsing Yi Activity Centre



• Janitorial staff doing cement work in Caritas Aberdeen Social Centre

5.5 COOPERATION BETWEEN CARITAS AND PARISHES

Caritas and parishes, being the social and pastoral arm of the Diocese, work in partnership to foster a family spirit of the Catholic Church in initiating and sustaining joint efforts in matters relating to social concern, human development and charitable activities.

Regular group meetings at various levels are in place to enhance communications and strengthen cooperation between parishes and Caritas, namely at the Diocese level, deanery level, parish level and Caritas staff level. The meetings include those of the Steering Group on Caritas Cooperation between and Parishes, Parish Councils, Parish Social Concern Groups as well as Local Parish Liaison Teams of Caritas and Parish Social Service Unit of the Social Work Services Division of Caritas.

Parish Social Service

The Parish Social Service is responsible for providing social work services to assist parishes in carrying out the social mission of the faithful. Family and individual counselling services, emergency relief and training of volunteers are also provided for parishioners.

Social Services

Collaboration programmes with parishes and Catholic associations were carried out with regard to youth volunteer training, promotion of social concern and civic education in parishes, organizing educational talks and volunteer services for the families and deprived groups. In response to parishes' concerns for the marginalized and enhancement of family ties, the social workers provided assistance to 10 Social Concern Groups and 26 Family Movement Groups.

For the year 2014/2015, among the eight deaneries, a total of 21 parishes had joined hands with Caritas social work services units to organize "Meal for Grassroots" for the deprived. On average, the activity was organized once a month. Low income families were invited to enjoy free meal with parishioners to promote an integrated and caring community. Social concern activities were programmed before, during or after the meal.



• More than 100 residents from sub-divided flats joined a Meal for Grassroots

Pre-marital Courses

In the past year, 21 pre-marital courses were operated for 259 couples who had registered for marriage at the Catholic churches. In addition, 101 couples participated in pre-marital couple counselling. They also joined a lecture on Christian view of marriage and natural family planning.

5.6 MAINLAND SERVICES

General Remarks

The Mainland Service Desk ("MSD") of Caritas was established in 1986, aiming at helping the local partners to provide better social service, become self-reliant and self-sustaining. The strategies of MSD are capacity building and providing financial assistance for upgrade of hardware. Through the cooperation with local leaders, projects are carried out effectively in the Mainland. Mainland services are not funded by Hong Kong Government, all services are supported by benefactors.

Highlights of the Year / Achievements

Exposure Visits, Seminars and Training Opportunities for Local Partners

In view of the rapid development of the social work services in Mainland China and to broaden the exposure of the religious women who are working in different kinds of social services, allowance is provided for exposure visits, seminars and short-term training courses. The feedback from the participants of various activities, such as "China Charities Fair 2014", "Workshop on Early Education in China" was very positive. Their awareness in providing better service has been raised.



• Project management course in Hebei province



• Small group discussion in Hebei project management course



• Project management course in Guangdong province



 Group sharing at the end of Guangdong project management course

Ranching and Farming Project in Wanzhou District, Chongqing City

Nothing is better than helping the self-reliant beneficiaries to be and self-sufficient. With the funding assistance from Caritas, Wanzhou Social Service Centre helped 30 farming households in Fenshui town, Wanzhou district, Chongqing city to raise cattle for their living and set up a credit union among themselves. In two years' time, they had not only increased their income, but also achieved sustainable growth and a much improved living condition. Cattle waste was used as fertilizer for the planting of plum trees, and the grass growing around the plum trees were served as animal feed. Regular training on management, techniques for farming and ranching was also provided to the farmers. All these measures helped to boost the local agricultural industry.



• Training on management and techniques for farming and ranching



• Cattle rearing project in Wanzhou district, Chongqing city



• New breeding techniques are used to grow plums in Chongqing farming project



• The infertile land has turned into a plum garden

Workshop on Homecare Elderly Service

In collaboration with the Institute of Civil Society, Guangzhou Sun Yat-sen University, a workshop on Homecare Elderly Service was organized in January 2015 for 35 workers from the elderly services all over China, including 20 religious women. Internship will be arranged in the advanced service centres later this year.



• Talk on the elderly care policy in the Mainland



• Homecare Elderly Service Workshop in Guangzhou city

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Other Funding Projects

During the year, MSD has provided seven types of funding projects as follows:

	Project Nature	Number of projects or beneficiaries
(1)	Scholarship for primary, secondary and post-secondary students	267 primary / secondary school students and 25 post-secondary school students
(2)	Capacity Building	About 200 social service providers
(3)	Improvement of facilities	3 elderly homes, 2 clinics,1 orphanage, 1 kindergarten, 1 children centre, 1 youth centre, 1 leper home, and 2 sustainable agricultural projects
(4)	Foster Parents Programme for the deprived / disabled children and the abandoned baby girls	31 children
(5)	Living allowance to the elderly and the disabled	146 elderly / disabled persons
(6)	Emergency relief for quake victims	2 projects
(7)	Facilities for the enhancement of social service	2 projects



• A Yunnan village woman stands joyfully next to her newly built water cellar



• Students holding their new books with joy at Shaanxi Tianai Kindergarten



• Facilities are improved for Ludezhuang Elderly Home, Hebei province



• Quilts and winter clothes for the quake victims in Zhaotong city, Yunnan province



 Confidence building game for the youth in Ningjin Youth Support Centre, Hebei province

• Library facilities for the migrant children in Chongqing city

Number of Participants by Programme

Child Care Service

Objectives:

- To provide a pleasant learning environment and to foster the holistic development of young children in social, intellectual, physical, moral, aesthetic and spiritual aspects of life with God's love.
- To provide whole day education and child care service for children aged two to six including families with single parent, working parents and children with special educational needs.
- To advocate the concept of learning through play and to adopt the teaching modes of Small Group Learning, Activity Approach and Project Learning in order to develop young children's initiatives in learning, good living habits, self-confidence, abilities in self discipline and problem-solving, creative thinking and adjustment to changing environment.

-	To foster parent-child relationship and to enhance parent-school collaboration.

9 Nursery Schools (Total no. served)	1,287
16 Teams of Integrated Programme Service for Mildly Disabled Children (Nursery Schools) (Total no. served)	150
9 Teams of Occasional Child Care Service (Total no. served)	1,733
8 Teams of Extended Hours Child Care Service (Total no. served)	12,337
Children Advanced Talent and Education Related Programme ("CATERP") (Total no. served)	2,934

Youth and Community Service

Objectives:

To promote integral human development of young people and communities through the process of understanding, concern, participation and co-responsibility. The development process encourages a sense of individual and communal responsibility for the promotion of mutual care and social integration.

6 Community Centres, 6 Libraries and Study Rooms (No. of attendance)	947,147
1 Children and Youth Centre, 1 Library and Study Room (No. of attendance)	154,270
7 Integrated Children and Youth Services Centres, including 2 Libraries and Study Rooms, 11 School Social Work Units, 1 Overnight Outreaching Service for Young Night Drifters Team (No. of core programme attendance)	225,622
2 District Youth Outreaching Social Work Teams (No. of cases)	1,661
1 Counselling Centre for Psychotropic Substances Abusers (No. of cases)	344
9 After School Care Programmes (No. of children)	517
1 Student Guidance Service Project (Primary School) (No. of attendance)	298,048
1 Supportive Service Project for Schools (No. of attendance)	24,056
3 Supportive Service Projects for Students with Special Educational Needs (No. of attendance)	8,989
1 Adolescent Emotional Health Service Project (No. of attendance)	1,633
1 Pilot Cyber Youth Outreaching Project (No. of target youths identified online)	11,980
3 Drugs Abuse Prevention and Sex Education Programmes (Total no. served)	455
3 Enrichment Service for Young Mother Projects (No. of attendance)	16,254
1 Community Supportive Service for Ethnic Minorities Project (No. of attendance)	3,820
1 Computer Recycling Project and Free Repair Service (No. of collected items) (Total no. served)	91,917 4,940
1 Child Development Fund Project (No. of attendance)	2,362

Services for the Elderly

Objectives:

To provide community care and support services to the elderly aged 60 or over. The ultimate objective is to help them to maintain their general well-being and quality of life as well as to uphold their self-respect and ability to live actively in the community.

2 District Elderly Centres (No. of members / Attendance)	3,973 / 370,228
10 Elderly Centres (No. of members / Attendance)	8,985 / 509,962
2 Day Care Centres for the Elderly (Cases)	156
9 Residential Homes (Subvented & Non-subvented) (Residents)	1,371
15.5 Integrated Home Care Service Teams (Cases)	3,075
1.5 Enhanced Home & Community Care Service Teams (Cases)	326

Rehabilitation Service

Objectives:

To provide comprehensive and effective rehabilitation training programmes, sheltered work, residential care, vocational guidance, social and recreational programmes for disabled young children and adults with intellectual or mental disabilities. These programmes endeavour to develop their potentials and capabilities and to enhance their personal growth for more self-reliance and for fuller participation in community life.

1 Special Child Care Centre (Capacity / Total no. of children served)	60 / 89
2 Special Provision Programmes for Autistic Children (Capacity / Total no. of children served)	12 / 24
2 Early Education and Training Centres (Capacity / Total no. of children served)	185 / 317
2 Occasional Child Care Services (Capacity / Total no. of children served)	4 / 279
1 Comprehensive Intervention Programme for Autistic Children (Capacity / Total no. of children served)	45 / 178
1 Professional Support Services for Students with Autistic Spectrum Disorders in Ordinary Schools (Capacity / Total no. of children served)	336 / 368

1 District – based Speech Therapy Service (Capacity / Total no. of children served)	234 / 230
1 Professional Support Services for Children with Special Learning Needs (Total no. of children served)	885
1 Parents Resource Centre (Total no. of families served)	598
2 Sheltered Workshops (Capacity / Total no. of workers served)	276 / 284
1 Supported Employment Service (Capacity / Total no. of workers served)	10 / 12
5 Hostels for Persons with Intellectual Disabilities (Capacity / Total no. of residents served / Total no. of cases served by respite service) 25	2 / 254 / 36
1 Supported Hostel for Persons with Intellectual Disabilities (Capacity / Total no. of residents served)	8 / 6
5 Day Activity Centres (Capacity / Total no. of trainees served)	257 / 265
1 Hired Vehicle Service for Persons with Intellectual Disabilities (Capacity / Total no. of clients served)	30 / 31
1 District Support Centre (Total no. of members served / Total no. of cases served by respite service)	230 / 6
1 Integrated Vocational Training Centre (Capacity / Total no. of trainees and workers served)	220 / 307
1 Long Stay Care Home (Capacity / Total no. of residents served)	425 / 442
2 Halfway Houses (Capacity / Total no. of residents served)	120 / 161
1 Supported Hostel for Persons with Mental Illness (Capacity / Total no. of residents served)	23 / 28
1 Integrated Vocational Rehabilitation Service Centre (Capacity / Total no. of workers served)	130 / 141
2 Integrated Community Centres for Mental Wellness (Capacity / Total no. of cases served) 1	,800 / 2,470
4 Projects on Vocational Rehabilitation Training (Total no. of trainees served)	395
1 Project for Persons with Mental Illness (Total no. of cases served)	290

Family Service

Objectives:

To provide professional and quality service in facilitating harmonious relationship within the family, so that members within the family can perform at their full potential in face of challenges. Basing upon Christ's love and starting from the family as a unit, promote mutual forgiveness, peaceful communication, and social inclusion within the society.

8 Integrated Family Service Centres (No. of cases) / (No. of groups & programmes /Attendance)	9,252 / 1,041 / 82,810
39 schools receiving School Social Work Service (Students served)	32,672
2 Centres for Ex-drug Abusers and their Families (No. of cases)	660
1 Residential Treatment Centre for Young Male Drug Abusers (Capacity / Total no. of admission / Occupancy rate)	28 / 72 / 64%
4 Clinical Psychology Service Units (No. of cases)	454
2 Family Aide Service Units (No. of cases)	99
1 Family Crisis Support Centre (Live-in cases / Hotline calls)	658 / 22,220
1 Addicted Gamblers Counselling Centre (No. of cases / Hotline calls)	378 / 3,350
1 Primary School Guidance Project (No. of schools served / Students served)	18 / 10,650
2 Human Empowerment & Achievement Training Centres (No. of cases / Attendance of group & programmes)	327 / 13,590
1 Project for Childhood Trauma Treatment (No. of group & programmes / Attendance)	10 / 452
1 Mental Health Project (No. of service users)	1,934
1 Counselling Hotline Project on Extra-marital Affairs (No. of calls)	2,329
1 Family Crisis Line & Education Centre (No. of hotline calls)	40,518
1 Personal Growth Centre for Men (No. of service users)	760
1 Community Support Project for Sex Offender (No. of case /attendance of groups & programmes	181 / 645

Community Development Service

Objectives:

To encourage people to be involved in solving individual and community problems, and to dedicate themselves to the development of genuine human communities through a constant process of awareness, participation and sharing. The participation process is intended to facilitate the promotion of understanding, mutual aid, respect and social integration among groups and in the community.

7 Neighbourhood Level Community Development Projects (No. of attendance)	111,585
1 Asian Migrant Workers Social Service Project (No. of attendance)	33,402
1 Development Project for Grassroots Organizations (No. of attendance)	43,900
1 Labour Development Project and Counselling Hotline for Unemployed (No. of attendance)	168,530
1 Mutual Aid Centre for Single Parent Families (No. of attendance)	30,755
1 Women Development Project (No. of attendance)	30,163

Other Social Work Service

Objectives:

- To assist the families and individuals in crisis to re-integrate into the community through the hostel service.
- To provide counselling and residential care service for adolescent girls, who have behavioural, emotional and family problems.

Caritas Hostel – Hung Hom (Capacity / No. of residents served)	50 / 130
Caritas Jockey Club Hostel – Choi Wan (Capacity / No. of residents served)	36 / 59
Caritas Pui Tak Centre (Capacity / No. of residents served)	28 / 47
Caritas Pelletier Hall (Capacity / No. of residents served)	110 / 139
Parish Social Service Unit -Pre-marital counselling sessions (No. of couples)	101
-Pre-marital programme (No. of programmes / couples)	21 / 259
-Social Concern Groups (No. of groups)	10
-Family Movement Groups (No. of groups)	26

Pre-school Education Service

Objectives:

- To foster the balanced development of young children in social, intellectual, physical, moral, aesthetic and spiritual aspects of life with God's love.
- To provide early childhood education to children aged 3 to 6 from the low income, single-parent or working parents families.
- To advocate the concept of learning through play and initiate child-centred learning in order to develop young children's initiatives in learning, good living habits, self-confidence, abilities in self discipline and problem-solving, and adjustment to changing environment.
- To foster parent-child relationship and to enhance parent-school collaboration.

2 Kindergartens (Total no. served: Half-day/full-day) 1	13 / 177
1 Pre-school Education Material Reference Centre (Total no. served)	2,633
1 Parent-child Resource Centre (Total no. served)	7,281
Children Advanced Talent and Education Related Programme ("CATERP" (Total no. served)) 391

Special Education Service

Objectives:

To provide vivid and effective learning programmes to students with special educational needs for their integral growth and development. The service aims at nurturing their civic responsibilities and character as well as realizing their physical, mental and social capabilities, such that they can integrate themselves into the community and lead a dignified living, and hence contribute to well-being of society.

```
5 Special Schools for Students with Intellectual Disabilities
(among which 3 are attached with a boarding section)
(Capacity) 386 students + 122 five-day boarders + 22 seven-day boarders
(Total no. of students served)
337 students + 99 five-day boarders + 20 seven-day boarders
1 Special School for Students with Social Development Difficulties Capacity
(Capacity) 147
(Total no. of students served) 97
```

Vocational Training & Education Service

Secondary Education

Objectives:

To offer secondary education for graduates of primary schools. Teenagers aged between 12 and 19 are given secondary education by providing a 6-year curriculum, consisting of ordinary and technical subjects in order to cater for their different abilities, aptitudes and inclinations.

8 Secondary Schools offering six-year Secondary Education 3,535 (Total no. of students served)

Senior Secondary Education

Objectives:

To provide students with alternative choices so that they can complete their secondary education in a way that best suits their academic abilities, aptitude and career needs. Through-train programmes with the institutes and colleges of Caritas Community & Higher Education Service are offered to give students opportunities for further studies. Through collaborations with business enterprises, students are provided with work-based learning opportunities to acquire job skills and knowledge about life and career planning.

1 Direct Subsidy Scheme Senior Secondary School (Total no. of students served)

111

Apprentice Training

Objectives:

To provide training for specific industry by giving an integration of workshop training and part-time day release courses offered by professional education institutes to teenagers aged 15 or above.

2 Apprentice Training Centres offering Training of Printing and Auto Repairs (Capacity)

Field Studies

Objectives:

To provide secondary 4 to 6 students with Biology and Geography field studies training.

1 Field Studies Centre (Capacity)

280

2

Community & Higher Education Service

Objectives:

To provide and coordinate a range of vocational, professional and academic programmes that enable students to gain knowledge and skills relevant to their current circumstances and aspirations for career and self-actualization. The constituent community and higher education institutes target identified needs in our changing community and organize independent as well as articulated programmes to allow integration and formal progress of students in their studies.

3 Community and Higher Education Institutes
18 Community Education Centres
7 Support / Professional Education Services
(Capacity)

40,059

Medical Services

Objectives:

To provide primary medical and dental care to the community.

Caritas Medical Centre

In-patients:	Admission (patients)	56,054
	Occupancy rate	83.70%
Out-patients	: (Total no. treated) : general	279,434
	specialist	354,566

Canossa Hospital (Caritas)

In-patients:	Admission (patients)	10,085
	Occupancy rate	42.80%
Out-patients	: (Total no. treated) : general	42,111
	specialist	8,984

Precious Blood Hospital (Caritas)

In-patients:	Admission (patients)	5,809
	Occupancy rate	22.87%
Out-patients	: (Total no. treated) : general	19,865
	specialist	26,885

Clinic Services

3 Caritas Medical Clinics (No. of visits)	6,343
4 Caritas Dental Clinics (No. of visits)	22,645

Local Services

Objectives:

- To provide administrative support and coordinating services with a view to enhancing collaboration amongst deaneries, parishes and service units.
- To assist in fundraising activities and maintain close liaison between Caritas and parishes, Catholic schools and the community at large to foster and promote a well-received caring image.
- To manage the janitorial services and assist the Agency in international liaison work.

4 Community Halls (Annual attendance)	129,070
1 Caritas Activity Centre (Annual attendance)	786
6 locations of Caritas Bazaars (Annual attendance)	81,267

Hospitality Services

Lodge Service

Objectives:

To offer comfortable accommodation to overseas Catholic-related parties and budget travellers at reasonable prices.

3 Lodges
No. of guests (yearly average)

124,987

Hostel Service

Objectives:

To offer economical accommodation with basic amenities to local people, university students and overseas expatriates who need to stay away from home.

6 Hostels	
No. of residents	(daily average)

181

Catering Service: Restaurants / Fast Food Outlet

Objectives:

To operate restaurants, fast food outlet and outside catering services and provide meals to guests of lodge and hostel, students, neighbors and community members

4 Restaurants and 1 Fast Food Outlet No. of patrons (daily average) 1,042

Camp Services

Objectives:

To provide a non-profit making camping service for the people from all walks of life, offering them a group-living experience in a setting close to the natural environment and with provision of indoor and outdoor, social, recreational, educational, sports and other leisure activities and facilities so as to enhance their physical, mental and social well-being.

No. of Residential Campers	
Caritas Jockey Club Ming Fai Camp	24,014
Caritas Oi Fai Camp	13,313
Caritas Jockey Club Siu Tong Camp	5,772
Caritas Ka Fai House	3,791

No. of Day Camp Participants	
Caritas Jockey Club Ming Fai Camp	2,000
Caritas Oi Fai Camp	778

Outdoor Education Camp(No. of participating students)4,052

CONSOLIDATED BALANCE SHEET

CARITAS - HONG KONG CONSOLIDATED BALANCE SHEET AS AT 31ST MARCH 2015

NON-CURRENT ASSETS	<u>31.03.2015</u> HK\$	<u>31.03.2014</u> HK\$
Property, Plant and Equipment	494,754,116	382,907,094
Investment Properties	2,992,000	3,060,000
Defined Benefit Plan Assets	75,166,000	75,157,000
Held-to-Maturity Financial Assets	16,738,446	16,733,446
	589,650,562	477,857,540
CURRENT ASSETS		
Inventories	1,273,053	1,424,068
Accounts Receivable, Deposits and Prepayments	76,297,560	62,800,641
Fixed Deposits with Maturities over Three Months	539,265,526	226,019,249
Pledged Fixed Deposits	331,748,775	324,170,562
Cash and Cash Equivalents	589,639,630	652,122,830
	1,538,224,544	1,266,537,350
Less : CURRENT LIABILITIES		
Accounts Payable and Accruals	37,255,388	43,626,693
Tuition and Other Fees Received in Advance	32,410,097	25,374,725
Provision for Staff Benefits	44,186,380	44,787,280
Deferred Income	529,324,388	423,389,369
Unsecured Loans	520,000	10,520,000
Secured Loans - Portion Repayable within One Year	9,400,000	9,400,000
	653,096,253	557,098,067
NET CURRENT ASSETS	885,128,291	709,439,283
TOTAL ASSETS LESS CURRENT LIABILITIES	1,474,778,853	1,187,296,823
NON-CURRENT LIABILITIES		
Loans Repayable after One Year - Unsecured	(1,560,000)	(2.080,000)
Loans Repayable after One Year - Secured	(372,200,000)	(181,600,000)
NET ASSETS	1,101,018,853	1,003,616,823
Represented by:		
SWS RESERVE FUNDS	339,896,781	272.271.430
	339,690,781	272,271,430
DESIGNATED & DEVELOPMENT FUNDS AND RESERVES	461,750,880	435,016,173
UNCOMPLETED PROJECTS FUNDS	222,985,192	220,666,220
DEFINED BENEFIT PLAN	76,386,000	75,663,000
	1,101,018,853	1,003,616,823
-		

AUDITOR'S REPORT (Extract):

We have audited the consolidated financial statements of Caritas - Hong Kong ("the Organization") and its subsidiaries (together "the Group"), which comprise the consolidated balance sheet as at 31st March 2015, and the consolidated statement of surplus or deficit and other comprehensive income, consolidated statement of changes in funds and consolidated cash flow statement for the year then ended, and a summary of significant accounting policies and other explanatory information.

We conducted our audit in accordance with Hong Kong Standards on Auditing issued by the Hong Kong Institute of Certified Public Accountants.

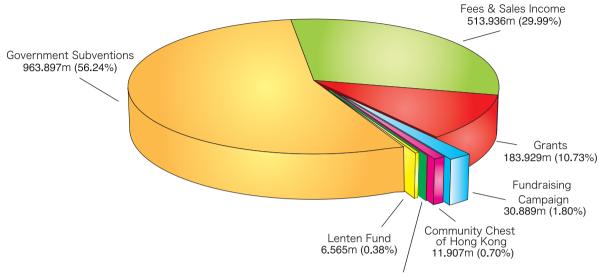
In our opinion the consolidated financial statements give a true and fair view of the financial position of the Group as at 31st March 2015 and of the Group's financial performance and cash flows for the year then ended in accordance with the Hong Kong Financial Reporting Standards.

F. S. Li & Co. Certified Public Accountants

26th October 2015 Approved and authorised for issue by the Board of Management

SOURCES OF INCOME

CARITAS - HONG KONG Sources of Income for the Financial Year 2014/2015

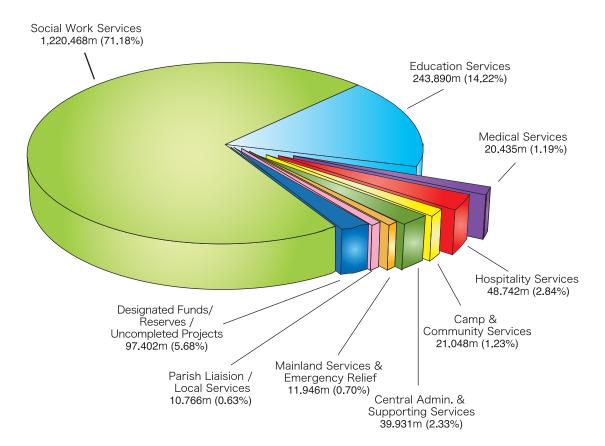


Community Care Fund 2.782m (0.16%)

Income	2014/2015 (HK\$m.)		%
Government Subventions • Social Welfare Department • Education Bureau • Various Departments	872.275 63.395 28.227	963.897	50.89 3.70 1.65 56.24
Fees & Sales Income • Social Work Services • Education Services • Medical Services • Hospitality Services • Camp & Community Services • Others	198.864 178.271 22.335 71.236 12.954 30.276	513.936	11.60 10.40 4.16 0.76 1.77 29.99
Grants • Employees Retraining Board • Lotteries Fund • Hong Kong Jockey Club • Private Donors • Others	27.341 32.795 21.233 99.141 3.420	183.929	1.60 1.91 1.24 5.78 0.20 10.73
Fundraising Campaign		30.889	1.80
Community Chest of Hong Kong		11.907	0.70
Community Care Fund		2.782	0.16
Lenten Fund		6.565	0.38
TOTAL		1,713.905	100

RECURRENT EXPENDITURE/ALLOCATION

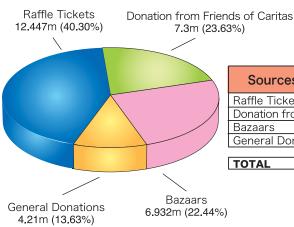
CARITAS - HONG KONG Recurrent Expenditure/Allocation for the Financial Year 2014/2015



Recurrent Expenditure/Allocation	2014/2015 (HK\$m.)	%
Social Work Services	1,220.468	71.18
Education Services	243.890	14.22
Medical Services	20.435	1.19
Hospitality Services	48.742	2.84
Camp & Community Services	21.048	1.23
Central Admin. & Supporting Services	39.931	2.33
Mainland Services & Emergency Relief	11.946	0.70
Parish Liaision / Local Services	10.766	0.63
Designated Funds / Reserves / Uncompleted Projects	97.402	5.68
TOTAL	1,714.628	100

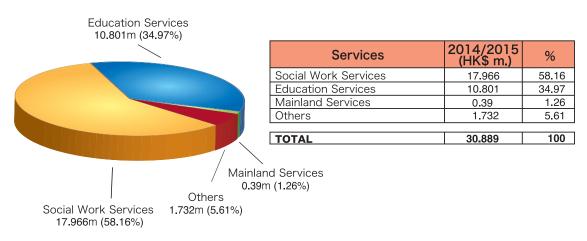
FUNDRAISING CAMPAIGN

CARITAS - HONG KONG Sources of Fundraising Campaign for the Financial Year 2014/2015



Sources of Funds	2014/2015 (HK\$ m.)	%
Raffle Tickets	12.447	40.30
Donation from Friends of Caritas	7.3	23.63
Bazaars	6.932	22.44
General Donations	4.21	13.63
TOTAL	30.889	100

CARITAS - HONG KONG Allocation of Recurrent Expenditure from Income of Fundraising Campaign for the Financial Year 2014/2015



The Council, Board of Management and Committees

THE COUNCIL

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His Eminence Cardinal John Tong Bishop of Hong Kong

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Mr Simon Wong

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Mr Peter K.W. Lum (until 30 September 2014) Ms Veronica F.N. Chan (from 23 February 2015)

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Secretary:

Ms Debbie Lo

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Secretary:

Most Rev Michael M.C. Yeung (Auxiliary Bishop of Hong Kong) (until 31 December 2014) Rev Joseph T.L. Yim (from 1 January 2015)

Acknowledgements

We would like to express our sincere appreciation for the financial and material assistance, encouragement and active support received throughout the year from:

Individuals

- Rev Matthew Chan Hung Kee
- Rev Peter Choy
- Rev Thomas Kwan
- Rev Ephraim Lam Shing Man
- 區麗芳女士
- 區寶屏女士
- Ms Cham Wing Chi
- Mr Albert Chan King Tat
- Mr Bernard Chan Yuk Lun
- Mr Chan Chi Hung
- Mr Chan Chi Shing
- Ms Christine Chan Yim Mui
- Mr Chan Chun Hung
- Mr & Mrs Glenn Chan Wai Cheung
- Mr Chan Ka Kui, BBS, JP
- Mr Chan Kam Shing
- Mr Chan Kin Hung
- Ms Chan Mei Han
- Mr Patrick Chan Wing Chiu
- Mr Chan Pui Lun
- Dr Robin Chan, GBS, JP
- Mr Ronald Chan King To
- Mrs Shirley Chan Pau Shiu Yeng
- Miss Chan Suk Ling
- Ms Chan Wai Yee
- Ms Chan Wan San
- Dr & Mrs Denis Chang Khen Lee, CBE, QC, SC, JP
- Dr Maria Joyce Chang Sau Han
- 陳力文先生
- 陳碧英女士
- 陳錦先生
- 陳鏏心女士及謝文輝先生
- Dr Baldwin Cheng Shing Fung
- Mr Cheng Kwong Wah
- Ms Leif Cheng Hui Ling
- Mr Marco Cheng Leung Tung
- Mr Cheng Siu Lun
- Ms Cheng Yuen Yee
- Ms Christina Cheung
- Mr Eric Cheung Chi Yin
- Mrs Cheung Li Mo Bing

- Mr Michael Cheung Mang Hoo
- Mrs Pauline Cheung, OBE, JP
- Ms Cheung So Ching
- Mr Stanley Cheung, MH
- Ms Cheung Suet Mui
- Ms Vivian Cheung Lai Hing
- Mr & Mrs Augustine Choi Chi Wa, BBS
- 蔡鋭河先生
- Mr Chong Long Yam
- Mr Anthony W.K. Chow, SBS, JP
- Mr & Mrs Eric W.W. Chow
- Mrs Shelley Chow M
- Mr Chow Sing Cheung
- Mr Chow Wing Kan
- 周賢秀女士
- Ms Becky Choy Wai Ling
- Mr Choy Chun Wah
- Dr Louis Choy Chung Wai
- Mrs Veronica Choy Pun Siu Fun
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- Mr Anthony Chuang
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- Dr Leo Chuang & Family
- Mr Michael Chuang & Family
- Mr Vincent Chuang
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- Mr Yung Kwok Chuen
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- A.S. Watson Group
- Aberdeen Marina Club, The
- Advance Caterers Group
- Adventure-Ship
- Alpha Appliances Limited
- AMTD Asset Management Limited
- Apple Daily Charitable Foundation
- Asian Academy for Sports and Fitness Professionals
- Association of Chartered Certified Accountants
- Association of International Accountants
- Beat Drugs Fund Association
- Board of Management of The Chinese Permanent Cemeteries, The
- Buddhist Compassion Relief Tzu Chi Foundation (Hong Kong)
- Bufi Co. Ltd.
- Café de Coral Luncheon Star
- CAH Professional Sound Co. Ltd.
- Canossian Missions
- Catholic Centre Hong Kong
- Catholic Women's League, The
- Central & Western District Council
- Central and Western District Youth Programme Committee
- Chartered Institute of Management Accountants
- Cheung Chau Island Women's Association
- Cheung Sha Wan Catholic Secondary School
- China Everbright Charitable Foundation Company Limited
- Chinese Academy of Governance (HK) Industrial & Commercial
 - Professionals Alumni Association Ltd
- Chinese University of Hong Kong, The
- Chinese University of Hong Kong: Quality School Improvement Project Group, The
- Chow Sang Sang Jewellery Company Limited
- Chu Hai College of Higher Education
- Church of Christ in China Heep Woh College, The
- Church of Saint Benedict
- City University of Macau
- Club Méditerranée (Club Med) Hong Kong Ltd
- CO1 School of Visual Arts
- Committee on Home-School Co-operation, Education Bureau
- Committee on the Promotion Of Civic Education
- Committee On Youth
- Community Care Fund
- Community Chest of Hong Kong, The
- Connell Bros. Company (H.K.) Ltd.
- Daniel & Co
- Department of Health
- Diocesan Lenten Collection Allocation Committee
- Diocesan Youth Commission
- District Support Scheme for Children & Youth Development, Social Welfare Department
- Doctor of Excellence

- Double Rise Development Ltd.
- East Hong Kong
- Ebenezer New Hope School
- Ebenezer School
- Education Bureau
- e-farm
- EGL Tours Company Limited
- Elderly Commission
- Employees Retraining Board
- Environmental & Conservation Fund
- Environmental Association Ltd LOHAS Cheung Chau
- Environmental Protection Department
- Eu Yan Sang Charitable Foundation Company Limited
- Fight Crime Committee
- Friends of Caritas
- Fu Hong Society Tin Yiu Home
- Fuji Xerox (Hong Kong) Limited
- Fung Hon Chu Foundation Limited
- German Speaking Catholic Congregation in Hong Kong
- Government of the Hong Kong Special Administrative Region, The
- Grand Step (HK) Ltd.
- Health Education Exhibition & Resource Centre,
 - Food and Environmental Hygiene Department
- Hing Yu Metal Works Ltd
- Ho Koon Nature Education cum Astronomical Centre
- Home Affairs Department
- Hong Chi Winifred Mary Cheung Morninghope School
- Hong Kong Airlines Limited
- Hong Kong Buddhist College
- Hong Kong Catholic Diocesan Schools Council
- Hong Kong College of Technology
- Hong Kong Council for Accreditation of Academic & Vocational Qualifications
- Hong Kong Economic Journal
- Hong Kong Economic Times
- Hong Kong Federation of Youth
- Hong Kong Hotels Association
- Hong Kong Housing Authority
- Hong Kong Institute of Accredited Accounting Technicians
- Hong Kong Institute of Vocational Education, The (IVE)
- Hong Kong International Theme Parks Limited
- Hong Kong Jockey Club Charities Trust, The
- Hong Kong Jockey Club Life-wide Learning Fund, The
- Hong Kong Jockey Club Public Riding School, The
- Hong Kong Playground Association
- Hong Kong Professional Teachers' Union
- Hong Kong Shue Yan University
- Hong Kong Society for the Blind
- Hong Kong St. John Ambulance
- Hongkong and Shanghai Banking Corporation Limited, The

- HSBC AMH CAO
- HSBC Community Partnership Programme
- HSBC District Community Programme
- IBM China/Hong Kong Limited
- IDT International Limited
- Immaculate Heart of Mary Church
- Inchcape Corporate
- Industrial and Commercial Bank of China (Asia) Limited
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- King Parrot Group
- Kingston University Music Alumni Hong Kong
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- Kung Kao Po
- Kwai Tsing District Youth Programme Committee
- Kwun Tong District Council
- L & T Charitable Foundation Limited
- Labour and Welfare Bureau
- Law's Charitable Foundation
- Lee Hysan Foundation
- Leisure and Cultural Services Department
- Leung, Tam & Wong Solicitors
- LF Logistics, A Li & Fung Company
- Li Ka Shing Foundation Limited
- Li Po Chun Charitable Trust Fund
- Li Po Chun United World College of Hong Kong
- Lions Clubs of Hong Kong Shouson Hill
- Lions Clubs of Shatin, Hong Kong
- Lions Sister Schools Scheme, Lions Clubs International District 303, Hong Kong and Macao, China
- Lions Sister Schools Scheme, Lions Clubs of Hong Kong Millennium
- Lotteries Fund, The
- Mary Help of Christians Church
- Maxim's Cake Shop
- Mental Health Association of Hong Kong
- Mental Health Association of Hong Kong Cornwall School, The
- Million Success Investments Limited
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- Mustard Seed Foundation
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- OEM Interactive Company Limited
- OTL Charity Foundation Limited
- Paper Communication Exhibition Services
- Passover Prayer Group
- Peninsula Hong Kong, The
- Permaculture Institute (Hong Kong), The
- Physical Fitness Association of Hong Kong, China
- Ping Wo Fund
- Playright
- Porticus Asia Limited
- Prana Manufacturing Limited
- Premiere Performances of Hong Kong
- Prince Jewellery & Watch Company
- Project WeCan Committee
- Pui Shing Catholic Secondary School
- Qualifications Framework Secretariat
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- Queen Elizabeth School Old Students' Association Secondary School
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- S. W. Lee & Company Limited
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- Sailability Hong Kong
- SC Logistics Co Ltd
- Sengda Tree Limited Shengda Christmas Decorations Factory
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- Hong Kong Housing Authority
- Simon K. Y. Lee Children's Fund
- Sing Tao Daily
- Sir Robert Ho Tung Charitable Fund, The
- Social Welfare Department
- Society of St. Vincent de Paul of Holy Redeemer Parish, The
- Society of St. Vincent de Paul of St. Jerome's Parish, The
- Society of St. Vincent de Paul Our Lady of Lourdes Parish Conference
- Society of Truth and Light
- Southern District Council
- Southern District Youth Programme Committee
- SS. Peter and Paul Church
- St. Alfred's Catholic Church Shatin
- St. James' Settlement
- St. Margaret's Church
- Standard Chartered Bank (Hong Kong) Ltd.
- Starlit Way Limited

- Sunday Examiner
- Sunshine
- SWD Opportunities for the Elderly Project Office
- SWD Shatin District Social Welfare Office
- Ta Kung Pao
- Teach Unlimited Foundation
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- University of Hong Kong, The
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- Members of the Council of Caritas Hong Kong and its Board Management, Finance Committee and Divisional Committees
- The many volunteers and staff of Caritas Hong Kong who contribute to the implementation of all Caritas programmes