General Thow set my bow in the clouds and it

mission of Caritas and hence, Love is the symbol of Caritas. Caritas strives to through the service of love.

1.1 CHIEF EXECUTIVE'S REMARKS



The first chapter of Genesis describes God's creation of heaven and earth. The annual report this year takes the natural phenomena of the sky as its theme, including the rainbow, the sun, the moon, the clouds and the stars. These elements symbolize the focus and characteristics of the services of Caritas. Moreover, the interrelationship of these natural phenomena reflects that the services of Caritas are not individualities but synergistic effects brought into full play.

The sky projects an aura of mystery, but with an infinite spirit of human exploration, the mysteries were uncovered successfully one after another. In recent years, rapid changes in the society and development of technology had brought various impacts to the society, some of which were followed by emerging problems. Caritas has always been encouraging the co-workers to constantly explore the real needs of the society with a caring heart in order to identify the issues timely, and develop corresponding services proactively; the ultimate goal is to bring the people needing help who are hidden in the dark corners to get out of the haze.

The mysterious sky brings us boundless hope at the same time. Many of us had the experience of feeling relaxed and at ease when we looked up the limitless sky at a time when we were feeling depressed. When God created heaven and earth, the earth was a formless void filled with darkness, with no vitality. In today's society, there is still a group of people who are the last, the least and the lost within the community. They are stricken with

sadness and living in gloomy days. Caritas is committed to manifest the love of God. Our mission, "Love in the Service of Hope", echoes the creation of heaven and earth with God's love. The services of Caritas, resemble the blue sky and, heal the hearts of the disadvantaged group. It is also like the sun and the moon, which illuminates their way day and night, bringing them warmth and hope. Just like the rainbows and the clouds, the services light up their lives imparting colours to replace the gloom. We eagerly hope that the service recipients will eventually become the glamorous stars in the sky, not only to rebuild a wonderful life but also, after penetrating the true meaning of love through the services of Caritas, to proactively reciprocate to the community and guide the way for others.

This year signifies the services rendered to Hong Kong in its 65th anniversary. Through "your" support and encouragement along the way, despite encounters with the social turmoil and economic recession, Caritas is able to serve and strengthen the community. I am very happy to share with you that Caritas earned its first-ever Guinness World Records title "The Largest Three-legged Race (most pairs) in a single venue" on a fundraising event held on 19 January 2019. On that day, supporters and service recipients from different sectors together with co-workers "joined together" and created an invaluable heart-warming memory for the 65th birthday.

I sincerely hope that in the years to come, Caritas would continue to receive "your" support, bringing the love of God to the brothers and sisters in need, and to rekindle hope and build a better life for them!

Finally, I would like to take this opportunity to thank the late Most Rev Michael M.C. Yeung. Amidst his busy schedule in managing the Diocese affairs, he was still very concerned about Caritas, including but not limited to, giving valuable advices to the annual report. Now that Bishop Yeung returned to our heavenly Lord, we hope that he rests in God's embrace and continues praying for Caritas!

Rev Joseph T.L. Yim



1.2 CARITAS FUNDRAISING CAMPAIGN 2018/2019

Theme of the 2018/2019 Campaign: "Give Them a Ray of Hope"

Appeals for support and running bazaar stalls made to the parishes, schools and associations were met by encouraging responses. Over 500 units, including parishes, mass centres, schools, organizations and Caritas service units participated in this year's Campaign. The six bazaars held in Hong Kong, Tuen Mun, Kowloon, Cheung Chau, Sha Tin and Tsuen Wan were operated with the assistance of numerous enthusiastic volunteers. The official opening of the Hong Kong Bazaar was officiated by Professor the Hon Sophia Chan Siu-chee, JP, Secretary for Food and Health while that of the Kowloon Bazaar was officiated by Mr Stanley Wong Yuen-fai, SBS JP, Chairman, the Subsidized Housing Committee of the Hong Kong Housing Authority. The other four bazaars were opened by local dignitaries.





The Industrial & Commercial Bank of China (Asia) has taken up the chairmanship of the Campaign for 20 consecutive years. This year, the total amount raised from the Campaign came to a record high of \$35.52 million, which included \$6.89 million from the six bazaars, \$13.15 million from the sale of raffle tickets, \$1.42 from the Charity Golf Day and \$14.06 million donation from general and the Friends of Caritas (through fundraising activities like Charity TV Show and Charity Cantonese Opera Singing Concert).





1.3 CATHOLIC CHURCH LENTEN CAMPAIGN 2018 AND GRANT FROM LENTEN ALLOCATION

The Catholic Church Lenten Campaign Organizing Committee ("the Committee") chose "There is one thing you lack " for its theme. Caritas, serving as the Committee's Secretariat, helped in the campaign by organizing promotion seminar, preparing press release, managing the webpage, coordinating the printing and distribution of Lenten messages, printing "Way of the Cross" booklets, producing banners, Lenten Boxes and Paschal Lamb savings boxes for collection of donations. The Committee invited again this year students from Caritas Institute of Higher Education to design the Lenten posters and prizes were presented to the awarded students in the closing ceremony.

With the support of parishes, Catholic schools and organizations, a total of \$7.31 million was raised in response to the appeal in 2018, slightly dropped by 1.75% as compared with \$7.44 million raised in 2017.

An amount of \$6.32 million was allocated to Caritas to fund the services for the needy through its social, medical care and education programmes. In the spirit of solidarity, a sum of \$0.5 million was allocated for overseas and local emergency relief activities with Caritas providing the administrative and secretarial support.

Caritas supported the Committee in the Lenten Charitable School Award Scheme which received positive response from 115 Catholic schools and kindergartens with a total of 59,430 entries.

This year, the Committee introduced short film production as one of the Lenten Charitable School Award competitions. Prizes were presented by Ms. Liu Mo Yin, Patricia – Assistant to the Episcopal Delegate for Education to winners of the poster design, drawing, colouring, short film production and blog writing competitions in May 2018.



1.4 STAFF POSITION

The total number of full-time staff was 5,736 on 31 March 2019 which was 3.7% higher than that of last year. The number of full-time staff for Social Work Services Division and Education Services Division accounted for 59.2% and 25.4% respectively while those for central and supporting services, local services and janitorial service remained at 2.9%.

The turnover rate of full-time staff for the period April 2018 to March 2019 was 21.8%, which was 3% higher as compared to the year 2017/2018.

The total number of part-time staff was 2,041 on 31 March 2019 which has increased by 16.6% as compared to the same date in 2018. The increase was mainly from Education Services and Social Work Services.

Diagram 1 shows the distribution of full-time and part-time staff as well as the manpower loss of full-time staff in various services.

Diagram 2 delineates the position of staff having served for 10 years or more by gender and by services. The number of female staff constituted 73% of the long-serving staff members which was similar to last year.

Diagram 1

Staff Strength as at 31 March 2019 and Full-time Staff Turnover in 2018/2019

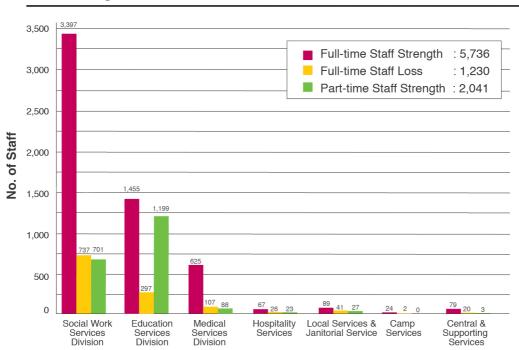
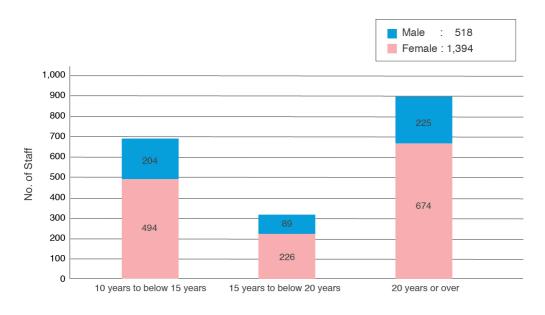


Diagram 2

Position of Long-serving Full-time Staff as at 31 March 2019



Years of Service

