




CARITAS - HONG KONG
ANNUAL REPORT
2019/2020

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2019 / 2020

1953	July	Founded
1957	December	Constituted as the official social service agency of the Catholic Church in Hong Kong
1981	September	New Constitution
1981	November	Incorporated by Ordinance
1993	April	Constitution (Revised)




香港公益金
THE COMMUNITY CHEST
會員機構 MEMBER
AGENCY

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A BRIEF HISTORY

Caritas – Hong Kong (“Caritas”) was founded in July 1953 by the Catholic Diocese of Hong Kong. The primary purpose of its establishment was to offer relief and rehabilitation services to the poor and the distressed.

Caritas has continuously developed and modified its services in response to the changing needs of Hong Kong. The wide-ranging services provided by Caritas address basic human needs and include social work, education, medical care, community development and hospitality, etc.

Caritas continues to serve the community through 263 service units from 149 locations. It has 6,046 full-time staff and receives ongoing support from over 12,000 volunteers. The recurrent expenditure is over \$2 billion and funds are practically all raised locally. Although the Government provides significant funding for some of the services, Caritas also relies on the donations contributions and fundraising campaigns throughout the territory. The support from private sources precludes a total dependence on the Government for funds. Thus, the degree of flexibility achieved enables assistance to be extended to other causes or to the unaided.

Caritas is a member of Caritas Internationalis, a federation of 165 Caritas organizations operating in over 200 countries throughout the world.



AIMS AND OBJECTIVES

Caritas, the official social service agency of the Catholic Church in Hong Kong, is essentially a movement of understanding and concern, of caring and service, of human development and solidarity. Its special attention is directed to the needs and aspirations of the underprivileged, the **last**, the **least** and the **lost** within the community.

As its name indicates, Caritas (= “*Agape*” = “Christ’s Love”) strives to bear witness to the world over and be rooted where the neediest are, at the base of society, in the poorest communities, and to make itself available to render help where the need is greatest; not to dominate, not to teach, not to sit in judgment, but to give a testimony of God’s love and human dignity, to serve in charity, to animate the community process of caring and solidarity. The ultimate drive of Caritas is to enable people to develop themselves and to overcome the difficulties that life and circumstances have put in their way.

Caritas aims at overcoming divisions among human beings, eliminating climate of injustice and selfishness, opening channels of communication, creating attitudes of compassion, forgiveness, reconciliation and brotherhood / sisterhood.

VISION, MISSION AND VALUE

Vision

- To provide comprehensive quality services and the development of the whole person
- To build up a friendly and caring society



Mission

- To help the underprivileged and the vulnerable
- To enable people to develop their potential
- To promote mutual understanding and reconciliation
- To establish a spirit of reciprocity to the community from which the people have benefited



Value

- To be rooted in Christian heritage
- To develop human dignity
- To emphasize and instill ethics and humanitarian concerns



STRUCTURE

In order to manage its growing network of services for the community, Caritas relies on a management structure composed of dedicated leaders from the community.

Council

Caritas is managed through a Council, which has the full power and authority to supervise, manage and implement the purpose, aims and objectives of the Agency.

Board of Management

The Board of Management derives its power and authority from the Council. It supervises the execution and implementation of the Council's decisions and ensures that the operations of the Agency are in accordance with the purpose, aims and objectives of Caritas.

By powers delegated to it by the Council, the Board of Management controls, regulates and manages all property and affairs of the Agency.

Executive Team

The Executive Team, consisting of the Chief Executive cum Director of Education Services, Assistant Chief Executive, Director of Medical Services, Director of Social Work Services, Head of Administration, Head of Communications, Head of Finance, Head of Human Resources and Head of Property, is responsible for implementing the plans and decisions of the Council and its Board of Management.

The Executive Team deals with overall planning and management, communications and coordination, the allocation of resources, human resources management, administration and financial matters of the Agency as a whole. It steers the work of the various services and centres in close consultation with the heads of Division, Services and Social Centres.

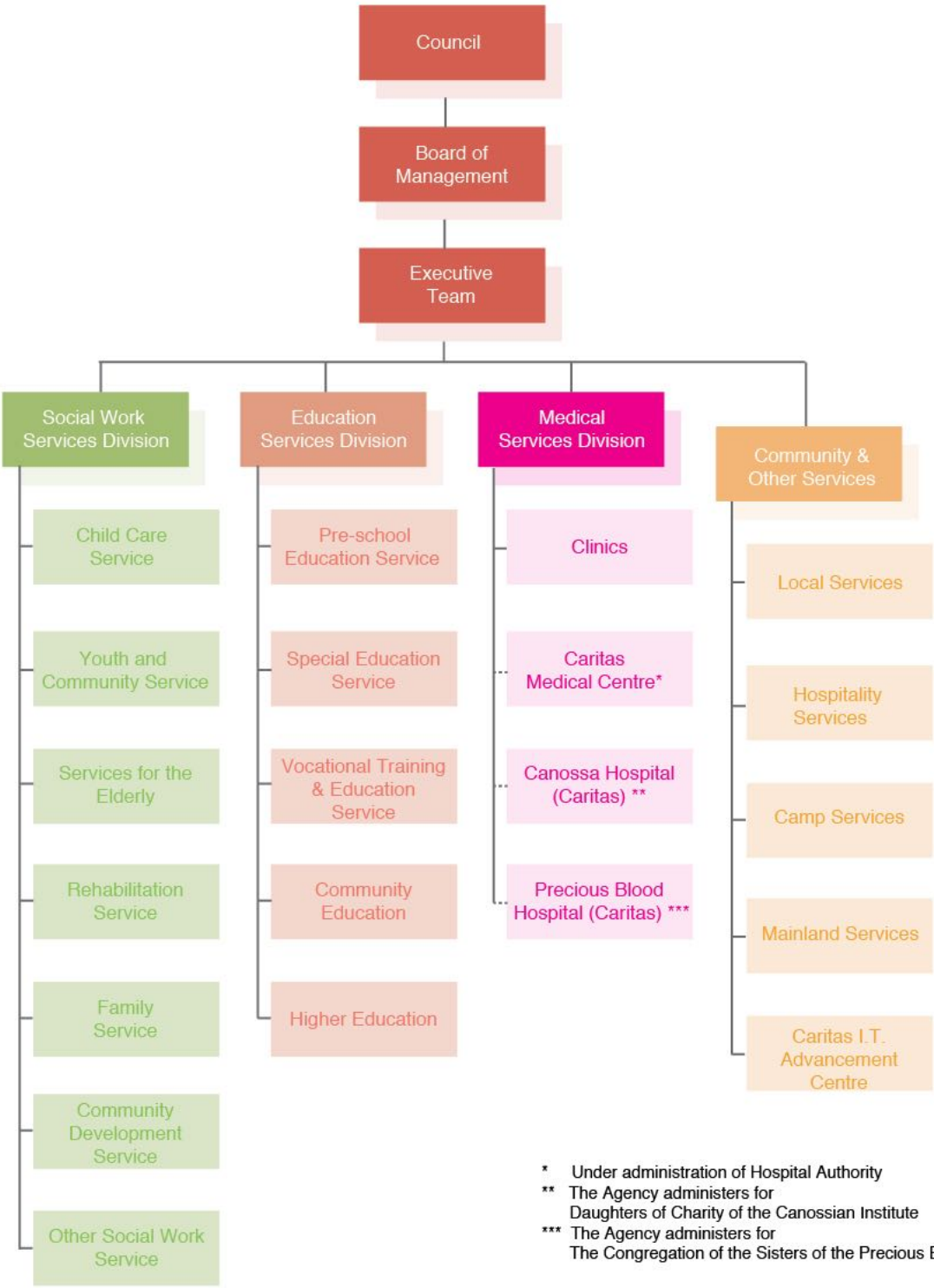
Divisions and Committees

Services of Caritas are within four major areas which are grouped under three Services Divisions (Social Work, Education, Medical) and Community & Other Services, such as Local Services and Hospitality Services.

The Divisions are responsible for the implementation of the Agency's policy, together with their own Services Division aims and objectives. They also manage and coordinate their overall activities and evaluation.

The Divisions are guided and advised by Divisional Committees which are composed of members of the public with special expertise.

ORGANIZATION CHART



* Under administration of Hospital Authority
** The Agency administers for Daughters of Charity of the Canossian Institute
*** The Agency administers for The Congregation of the Sisters of the Precious Blood

FUNCTIONAL SERVICES LIST

Social Work Services:

Child Care :

- Nursery Schools
- Integrated Programme Service for Mildly Disabled Children
- Occasional Child Care Service
- Extended Hours Child Care Service
- Children Advanced Talent and Education Related Programme ("CATERP")

Youth & Community:

- Community Centres / Libraries & Study Rooms
- Children & Youth Centre / Library & Study Room
- Integrated Children and Youth Services Centres / Libraries & Study Rooms / School Social Work / Services for Young Night Drifters
- District Youth Outreaching Social Work Team
- Counselling Centre for Psychotropic Substances Abusers
- After School Care Programme
- Student Guidance Service Project (Primary School)
- Supportive Service Project for Schools
- Supportive Service Project for Student with Special Educational Needs
- Adolescent Emotional Health Service
- Cyber Youth Outreach Service
- Online Youth Emotional Support
- Drug Abuse Counselling and Community Service
- Enrichment Service for Young Mothers
- Community Supporting Service for Ethnic Minorities
- Computer Recycling Project and Free Repair Service and Mobile Phone Reuse Project
- Child Development Fund Project

Elderly:

- District Elderly Centres
- Elderly Centres
- Day Care Centres (Subvented and Non-subvented)
- Care & Attention Homes (Subvented and Non-subvented)
- Nursing Home
- Integrated Home Care Service
- Enhanced Home and Community Care Services for the Elders
- Hydrotherapy Programme (Non-subvented)
- Integrated Day Services Centre for the Elderly (Non-subvented)
- Caritas Medical Centre Integrated Discharge Support Programme for Elderly Patients – Caritas Shamshuipo Home Support Team

Rehabilitation:

- Special Child Care Centre cum Special Provision Programmes for Autistic Children
- Early Education & Training Centres
- Occasional Child Care Services for Disabled Pre-schoolers
- District-based Speech Therapy Service
- Parents Resource Centre
- On-site Pre-school Rehabilitation Services
- Sheltered Workshops cum Supported Employment Service
- Hostels for Persons with Intellectual Disabilities
- Supported Hostels for Persons with Intellectual Disabilities
- Day Activity Centres
- Hired Vehicle Service for Persons with Intellectual Disabilities
- District Support Centre
- Integrated Vocational Training Centre
- Agency-based Occupational Therapy Service
- Agency-based Clinical Psychological Service
- Support Service for Older Persons with Intellectual Disabilities and the Carers
- Support Centre for Older Persons with Intellectual Disabilities and the Carers
- Long Stay Care Home
- Halfway Houses
- Supported Hostel for Persons with Mental Illness
- Integrated Vocational Rehabilitation Service Centre
- Integrated Community Centres for Mental Wellness
- Agency-based Peer Support Service in Community Psychiatric Service Units
- Projects for Children and Students with Special Educational Needs (SENs) and Families
- Projects on Vocational Rehabilitation Training
- Projects for Persons with Mental Illness

Family:

- Integrated Family Service Centre
- School Social Work
- Clinical Psychology Service
- Counselling Centre for Ex-drug Abusers and their Families
- Family Aide Service
- Residential Treatment Centre for Young Male Drug Abusers
- Project on Extra-marital Affairs
- Personal Growth Centre for Men
- Family Crisis Support Centre
- Addicted Gamblers Counselling Centre
- Family Crisis Line and Education Centre
- Project for Childhood Trauma Treatment
- Student Guidance Service (Primary School)
- Human Empowerment & Achievement Training
- Community Support Project for Sex Offender
- Heartspring Development Centre
- School Social Work Service - Kindergarten

Community Development:

- Neighbourhood Level Community Development Projects
- Asian Migrant Workers Social Service Project
- Development Project for Grassroots Organizations
- Labour Development Project
- Mutual Aid Centre for Single Parent Families
- Women Development Project
- Residents Mutual Help Centre

Other Social Work Service:

- Multi-purpose Hostel
- Girls' Hostel
- Men's Hostel
- Girls' Home with School On-site
- Navigation Scheme for Young Persons in Care Services
- Resource and Support Centre for Carers
- Parish Social Service

Education Services :

Pre-school Education:

- Kindergartens
- Pre-school Education Material Reference Centre
- Parent-child Resource Centre
- Children Advanced Talent and Education Related Programme ("CATERP")

Special Education:

- Special Schools for Students with Intellectual Disabilities
- Special Schools for Students with Social Development Difficulties

Vocational Training & Education:

- Secondary Schools (Providing wide-ranged curriculum)
- Field Studies Centre
- Apprenticeship Training Schemes

Community & Higher Education:

- Degree Programme
- Higher Diploma Programme
- Associate Degree Programme
- Professional Certificate, Diploma and Professional Diploma Programmes
- Diploma Yi Jin Programme
- Education Bureau Applied Learning Courses
- Other Learning Experiences Programme
- Continuing Education Fund Reimbursable Programme
- Extension Programme
- Employee Retraining Programme, ERB Manpower Development Scheme
- School-based Programme
- Education Bureau School-based After-school Learning and Support Programmes - Community-based Project
- General Part-time Programme

Medical Services:

Hospitals:

(Public Hospital & Private Hospital):

- In-patient
- Out-patient (General & Specialist)
- Medical
- Surgical
- Cardiology
- Cardio-thoracic Surgery
- Ear, Nose & Throat
- Gastroenterology & Hepatology
- Geriatrics
- Gynaecology & Obstetrics
- Neurosurgery
- Ophthalmology
- Oral-Maxillofacial Surgery & Dental Unit
- Orthopaedics & Traumatology
- Paediatrics
- Psychiatry
- Urology
- Intensive Care
- Coronary Care
- Palliative Care
- Pastoral Care
- Accident & Emergency
- Clinical Pathology
- Clinical Psychology
- Community Nursing
- Diet & Nutrition
- Occupational Therapy
- Pharmacy
- Podiatry
- Physiotherapy
- Renal Dialysis

Clinics:

- Medical (General)
- Dental (General & Orthodontics)

Other Services :

Local Services:

- Conference Facilities
 - Halls
 - Activity Centre
- Social Centres

Hospitality Services:

- Accommodation
 - Lodges
 - Hostels
- Food & Beverage and Retail Services
 - Restaurants
 - Fast Food
 - Caritas Corner

Camp Services:

- Accommodation
 - Dormitories
- Catering Service
 - Meal, barbecue
 - Tuckshops
- Facilities
 - Multi-purpose Hall
 - Function Rooms
 - Playgrounds
 - Swimming Pool

Janitorial Service:

- Cleaning
- Security
- Maintenance and Repair
- Mail-run

Parish Service:

- Cooperation between Caritas and Parishes
- Parish Social Service

Mainland Services:

- Training and Exchange Projects
- Programmes on promoting healthy growth and development for children
- Life improvement projects for the deprived elderly and the disabled

Administration Services :

Central Services:

- Administration
- Communications
- Finance
- Human Resources
- Property

LOCATIONS OF SERVICES

Districts	Services													
	Child Care Service	Youth & Community Service	Services for the Elderly	Rehabilitation Service	Family Service	Community Development Service	Other Social Work Service	Pre-school Education Service	Special Education Service	Vocational Training & Education Service	Community & Higher Education Service	Hospital Service	Clinic Service	Local Services
Aberdeen / Pokfulam		🔥	🔥	🔥	🔥	🔥		🔥		🔥			🔥	🔥
Kennedy Town / Sai Ying Pun	🔥	🔥	🔥	🔥										🔥
Central / Caine Road / Mid-levels		🔥	🔥	🔥	🔥			🔥		🔥	🔥	🔥	🔥	🔥
Tin Hau / Tai Hang / North Point / Wan Chai				🔥	🔥	🔥					🔥			
Chai Wan	🔥									🔥				
Stanley / Shau Kei Wan		🔥		🔥	🔥	🔥			🔥					
Clearwater Bay / Shun Tin							🔥							
Yau Tong / Lam Tin	🔥	🔥												
Kwun Tong / Sau Mau Ping	🔥		🔥	🔥					🔥		🔥			
Ngau Tau Kok / Choi Hung / Kowloon Bay		🔥	🔥		🔥		🔥						🔥	🔥
Tung Tau / Wong Tai Sin	🔥	🔥	🔥		🔥		🔥		🔥					
Kowloon Tong / Shek Kip Mei		🔥	🔥			🔥					🔥			
Sham Shui Po			🔥	🔥		🔥			🔥			🔥		
Cheung Sha Wan		🔥	🔥			🔥						🔥		
Prince Edward / Mong Kok / Yau Ma Tei		🔥		🔥	🔥						🔥			🔥
Hung Hom / Whampoa				🔥			🔥				🔥			
Sha Tin / Ma On Shan / Fo Tan	🔥	🔥	🔥		🔥				🔥	🔥	🔥			🔥
Tai Po			🔥											🔥
Fanling / Sheung Shui	🔥		🔥	🔥	🔥	🔥				🔥	🔥			
Sai Kung / Tseung Kwan O	🔥		🔥	🔥	🔥	🔥	🔥				🔥			
Kwai Chung		🔥	🔥	🔥		🔥								
Tsing Yi		🔥		🔥						🔥				🔥
Tsuen Wan		🔥	🔥	🔥	🔥						🔥		🔥	🔥
Tuen Mun / Sham Tseng		🔥	🔥	🔥	🔥	🔥				🔥	🔥			
Yuen Long / Tin Shui Wai			🔥		🔥	🔥			🔥	🔥	🔥			
Cheung Chau		🔥				🔥				🔥	🔥		🔥	🔥
Tai O / Tung Chung			🔥							🔥				



GENERAL

"In all truth I tell you,
whoever believes in me will
perform the same works as I do myself,
and will perform
even greater works..."

[The Gospel of John 14:12]

1.1 CHIEF EXECUTIVE'S REMARKS



"In the beginning was the Word, and the Word was with God, and the Word was God. He was in the beginning with God. All the things came to be through him, and without him nothing came to be. What came to be through him was life, and this life was the light of the human race; the light shines in the darkness, and the darkness has not overcome it." (The Gospel of John 1:1-5)

During the days of His preaching, the Lord Jesus repeatedly instructed His followers to listen to His words attentively with their hearts and put them in practice in daily life. Similarly, in order to keep the Holy Words deeply rooted in us today, we must also listen with a humble heart and transmit the teaching of the Lord Jesus into actions.

Caritas has always been committed to practicing the teachings of the Lord Jesus, following His benevolence and taking care of the disadvantaged. Needless to say, there is still a gap between our existing services with that expected by the Lord Jesus. However, these drive us to provide our services with greater care and more love.

Looking back on the past year, despite the social movement and the outbreak of COVID-19, all Caritas staff tried their best to actively face and overcome the obstacles in order to provide assistance to the underprivileged. All these events occurring were unanticipated and were completely beyond our experience. I am grateful to our colleagues who stand united and work on a consultative basis. Together with the reliance on the Lord's blessing, we can manage to handle the matters one by one. Do your best and leave the rest to God's will — I believe that all colleagues at Caritas acknowledge this belief. Even though everything is not always as expected, everything can always be handled as long as the Lord is in us.

"HE never assured that the sky will always be blue, HE never promised that the flowers will always be in full blossom, but HE bestowed that His love will always be there." May all aspects of Caritas' services be integrated into the Lord's love and all service recipients can experience the Lord's blessings.

Merciful God, you are our protector, please strengthen our faith. Please let all our staff work together in one heart and to overcome the difficulties in their daily work. Through the enlightenment of the Holy Word, let us transform our fear, anxiety and restless into positive energy, and build a united and inclusive Caritas family, by bringing love and hope to every corners of the society so that the glory of God can be seen in the dark.

Rev Joseph T.L. Yim

A handwritten signature in black ink, appearing to read 'Joseph Yim', written over the printed name.

1.2 CARITAS FUNDRAISING CAMPAIGN 2019/2020

Theme of the 2019/2020 Campaign : “Give Them a Ray of Hope”

Over 450 units, including parishes, mass centres, schools, organizations and Caritas service units participated in this year's Campaign. Although the annual bazaars this year had been changed to a different format in light of the society situation, the appeal for support made to parishes, schools and associations were still met by impressive responses. Instead of taking place in six districts, 313 mini-bazaars had been held across the territory with the participation of about 150 units and assistance from numerous enthusiastic volunteers and parishioners.



Mini-bazaars gathered the community together to show support for Caritas

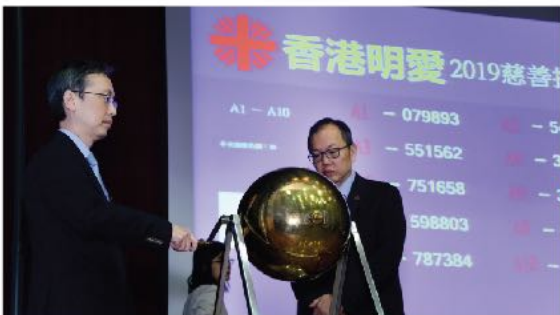


Visitors enjoyed shopping and playing booth games at mini-bazaars

The Industrial & Commercial Bank of China (Asia) has taken up the chairmanship of the Campaign for 21 consecutive years. This year, the total amount raised from the Campaign was \$34.93 million, which included \$4.19 million from the bazaars, a record high of \$13.86 million from raffle tickets sale, \$1.37 million from the Charity Golf Day and \$15.5 million from general donations and fundraising events like Charity TV Show.



Charity TV Show is a showcase for Caritas' caring services



2019 Raffle Ticket Draw



2020 Charity Golf Day

1.3 CATHOLIC CHURCH LENTEN CAMPAIGN 2019 AND GRANT FROM LENTEN ALLOCATION

The Lenten Campaign Organizing Committee (“the Committee”) helps to promote the Catholic Church Lenten Campaign every year. The Campaign appeals to the faithful for voluntary work and sacrifices and to contribute financially to help the needy.

In 2019, the Committee chose the theme “Do not let people disregard you because you are young” for the campaign. Caritas, serving as the Committee Secretariat, helped in the campaign by organizing promotion seminar, preparing press release, managing the webpage, coordinating the printing and distribution of Lenten messages, printing “Way of the Cross” booklets, producing banners, Lenten Boxes and Paschal Lamb savings boxes for collection of donations. This year, The Committee invited again students from Caritas Institute of Higher Education to design the Lenten posters and prizes were presented to the awarded students in the closing ceremony on 25 May 2019.

With the support of parishes, Catholic schools and organizations, a total of \$7.8 million was raised in response to the appeal in 2019, represents a 6.65% increase over the previous year.

An amount of \$5.75 million was allocated to Caritas to fund the services for the needy through its social, medical care and education programmes. In the spirit of solidarity, a sum of \$0.5 million was allocated for overseas and local emergency relief activities with Caritas providing the administrative and secretarial support.

Caritas supported the Committee in the Lenten Charitable School Award Scheme which received positive response from 110 Catholic schools and kindergartens with a total of 56,222 entries. The prize presentation ceremony was held in May 2019.



Lenten Charitable School Award Prize Presentation Ceremony

1.4 STAFF POSITION

The total number of full-time staff was 6,046 on 31 March 2020 which was 5.4% higher than that of last year. The number of full-time staff for Social Work Services Division and Education Services Division accounted for 58.9% and 26.5% respectively while those for central and supporting services, local services and janitorial service were only 2.6%.

The turnover rate of full-time staff for the period April 2019 to March 2020 was 18.5% which was 3.3% less as compared to the year 2018/2019.

The total number of part-time staff was 1,423 on 31 March 2020 which has decreased by 30.3% as compared to the same date in 2019. The decrease was mainly from Caritas Institute of Community Education.

Diagram 1 shows the distribution of full-time and part-time staff as well as the manpower loss of full-time staff in various services.

Diagram 2 delineates the position of staff having served for 10 years or more by gender and by services. The number of female staff constituted 75% of the long-serving staff members which was similar to last year.

Diagram 1

Staff Strength as at 31 March 2020 and Full-time Staff Turnover in 2019/2020

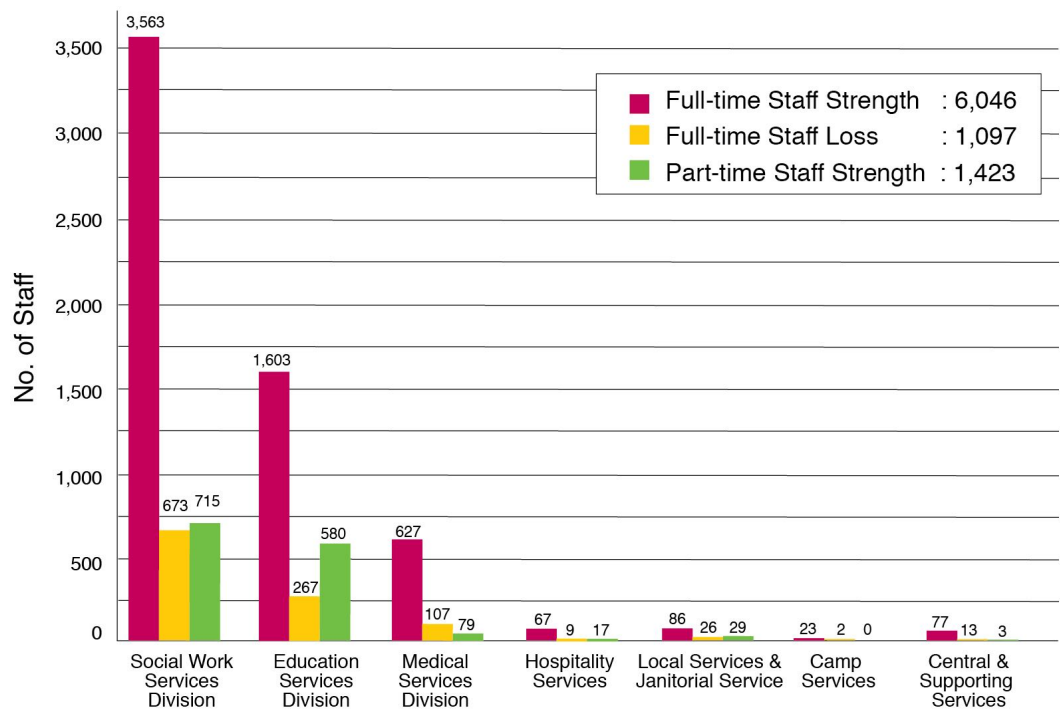
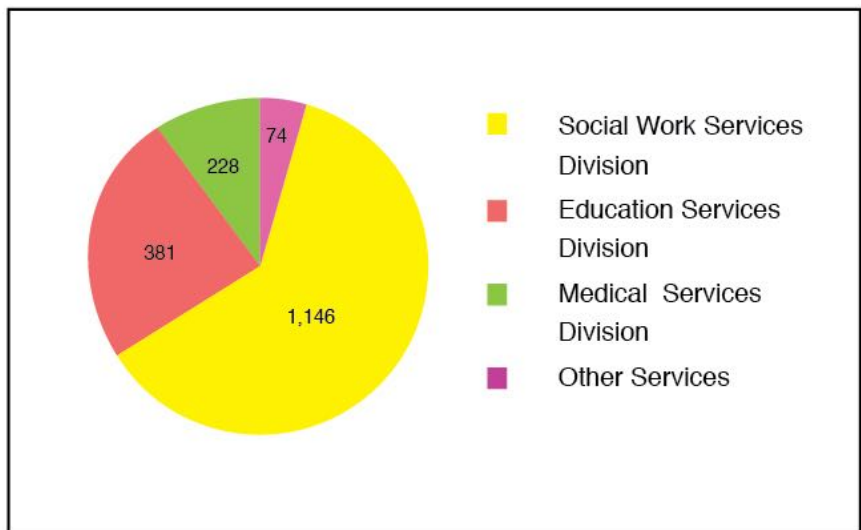
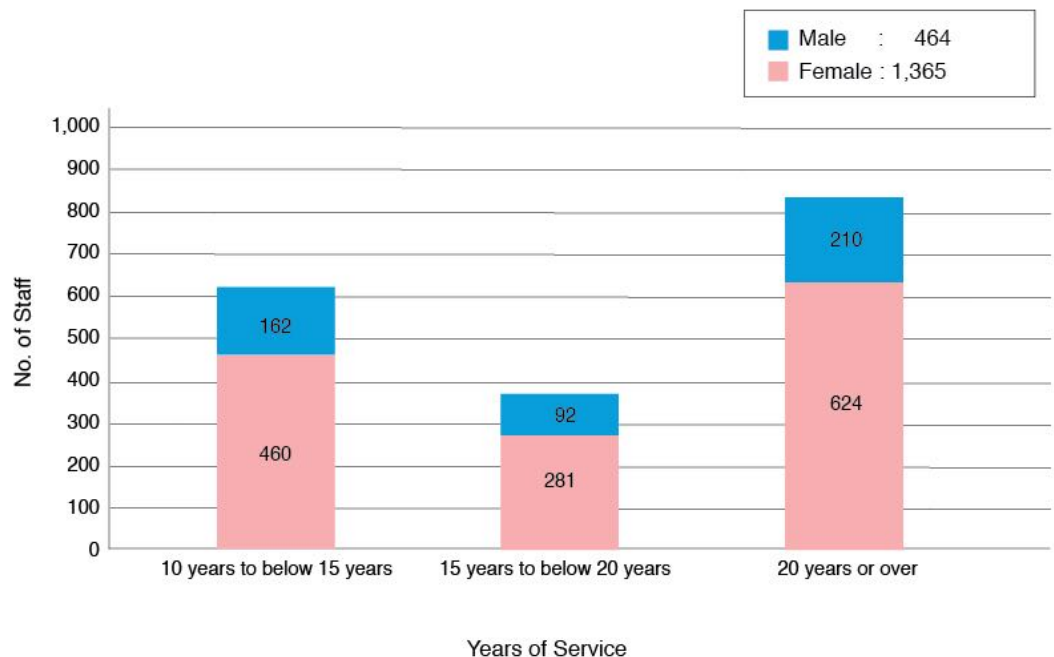


Diagram 2

Position of Long-serving Full-time Staff as at 31 March 2020





SOCIAL WORK SERVICES DIVISION

"In truth I tell you, in so far as
**you did this to one of the least of
these brothers of mine,
you did it to me.**"

[The Gospel of Matthew 25:40]

2.1 GENERAL REMARKS

Objectives

Stressing the principles of protecting human dignity and mutual respect, enabling the development of individual potential and self-determination, the Social Work Services Division (“the Division”) provides its services through an ongoing process of awareness, participation and sharing. The services strive to bring about positive changes and development in personal behaviour, individual attitude, the physical environment and social structures. The Division aims to promote a caring community grounded on truth, love, justice and freedom.

Highlights of the Year

Response to the Outbreak of COVID-19

- (1) Support for Students and Parents – Caritas Nursery Schools provided e-learning materials for their children. Online services, e.g., tutorial sessions, stress management and tips on parenting were delivered to the students and parents. A computer donation campaign was launched for deprived students to facilitate online learning.
- (2) Service for Disabled and Elderly Users – Besides warm calls and outreach delivery of anti-epidemic supplies to service users at home, WhatsApp was used to provide them with emotional support and tips on mental wellness. The elderly residential homes made use of video conference applications to facilitate face-to-face dialogue between the residents and their family members.
- (3) Service for Needy Families and Individuals – Emotional support was rendered to the public through telephone hotline, Facebook and Instagram. Service units acted as the approval centres of emergency fund that more than 1,000 families were benefited. Anti-epidemic supplies were distributed to those in need, especially the vulnerable groups such as cleaning workers, the homeless, ethnic minorities and singleton elderly. Donors and volunteers were mobilized to donate the supplies or to assist in the distribution of the supplies and to build up a caring community.



A joint programme with parish “Fabric Masks for Grassroots”



Parish volunteers delivered anti-epidemic supplies and food to elders

Staff Development and Training

Training Programmes

With the support of the Social Welfare Development Fund, 252 training programmes were organized with a total attendance of 3,903. There were 15 overseas study visits and 16 leadership and management skills development programmes for mid-level staff. Besides, sponsorship was granted to three staff members to attend fieldwork placement.

Staff Formation

The Employee Emotional Support Project was continued. A total of 318 calls were received by hotline and 30 face-to-face counselling sessions were rendered to provide emotional support for staff. Seventeen workshops were organized for 334 staff members to promote self-understanding, positive thinking and team spirit.

Vote of Thanks

The Division expresses its heartfelt thanks to the Catholic Diocese of Hong Kong for its Lenten Fund, and to donors who provided financial assistance to serve 7,570 needy people. In particular, the unemployed and under-employed families. Besides, grants were received from charitable trusts and foundations, government bureaux and departments, as well as corporations to subsidize Caritas service units to launch pioneering projects, to upgrade the facilities and to serve more underprivileged people in a better way.

To recognize the contribution of corporates and community organizations, 97 strategic partners were nominated to receive the logos of "Caring Company" or "Caring Organization" awarded by The Hong Kong Council of Social Service.

Awards Achieved

The Division was awarded Merit of Highest Service Hour Award 2018 (Public Organizations) of the Volunteer Movement organized by the Social Welfare Department ("SWD"). There were 14,398 registered volunteers achieving a total of 437,309 service hours.

Service Units and Staff Complement

The Division now operates 143 subvented service units and 28 non-subvented service units with a full-time staff force of 3,562, including 55 persons with disabilities.

Fieldwork Placements, Mentorship Scheme and Attachment Programme

Fieldwork placement were provided to 60 social work students from 6 local training institutes. A joint venture with Caritas Institute of Higher Education on fieldwork placement and mentorship scheme was offered to 87 and 239 of its students respectively. Placements for other professional trainees such as Gerontology and Speech Therapy were also provided.

Besides, an exposure programme for social work students from the Mainland had been launched for 14 consecutive years. This year, 18 students were attached to various service units during their summer holidays.

2.2 CHILD CARE SERVICE

Objectives

With an aim of cultivating the full development of children without discrimination as to their abilities and social background, the Child Care Service ("the Service") provides educational and caring service for children aged 2 to 6 including families with single parent, working parents and mildly disabled children.



Learning by exploration - Air experiment
"Let's push the ball in the tube."



"Look! Our impatiens walleriana has grown beautifully!"



"Welcome on board!"



Love and Sharing
"We cook the rice. It's yummy!"



"Let's sing and praise God!"



Praying at the church

Highlights of the Year

“Watching the World through the Eyes of Children II” Interactive Drama

With the subsidy granted by the Committee on Home-school Co-operation, a joint-school parent-child interactive drama was performed by 250 children in May 2019 and June 2019. The drama was about the missing and finding of the four fruits of the Holy Spirit through the children’s kindness and generosity, joy and thankfulness to the Almighty God.



Children performed actively on the stage

“Pilot Scheme on Social Work Service for Pre-primary Institutions”

Six nursery schools and two kindergartens joined the 2nd phase of the pilot scheme in August 2019 which was launched by the SWD. A series of child protection programmes were collaborated with Caritas Family Service for early identification of children with educational or welfare needs and providing assistance to them and their families.



Parents shared their parenting skills

Home-school Collaboration on Whole-child Development

In order to gain a better understanding of children's developmental needs, to enhance family cohesion and to strengthen parent-child relationship, all nursery schools organized various parent talks and parent-child activities.



Wall painting at school "Creation of God"



A special Christmas tree created by parents and children

Staff Development and Training

Service Development Day

The Service Development Day with the theme "Building a Better Future for Our Children" was held on 16 May 2019. School-based discussion on Integrating the Agency's vision, mission and value in various scenarios, including collaboration with colleagues, catering children with diversified needs and working with families, were organized.



"We have the Promise – to pursue quality education for the children."

Annual Departmental Evaluation Seminar for Nursery School Principals and Teachers

The evaluation seminar with the theme "Love and Care for A Better Tomorrow of Young Children" was held on 18 July 2019. The participants were inspired by the sharing delivered by the Chief Executive, the then Acting Director of Social Work Services and the Associate Director of Education Services of the Agency.



Group activity on mutual understanding

2.3 YOUTH AND COMMUNITY SERVICE

Objectives

The Youth and Community Service (“the Service”) aims to promote Integral human development of young people and communities through the process of understanding, mutual concern, collective participation and co-responsibility. The development process instills a sense of individual and communal responsibilities in the younger generation, and in turn mutual care and social integration can be promoted.

Highlights of the Year

Promotion of Youth Mental Wellness

Caritas was selected by Facebook Inc. as one of the “safety trusted partners” globally to promote youth mental wellness and prevent suicide. The Service was invited to join the APAC Safety Summit 2019 and share the views on technology and suicide prevention.



APAC Safety Summit 2019

Addressing the Needs of Ethnic Minorities

To echo with the International Day for the Elimination of Racial Discrimination, the 1st Online Leader Forum with the theme “Participation for All” was held on 21 March 2020. The forum created a platform for different stakeholders to raise their concerns and possible solutions to the needs of ethnic minorities.



Online Leader Forum

InnoPower@JC Fellowship for Social Workers

Four staff members from the Service were selected as the 3rd Cohort Social Worker Fellows under the “Fellowship” Project initiated and funded by the Hong Kong Jockey Club Charities Trust (the “HKJC Charities Trust”). They participated in a 10-week sabbatical local and overseas exchange programme, gaining inspirations and learning innovation. Each fellow will implement a \$250,000 project for the needy communities in the coming year.



Cheerful faces of Caritas fellows and buddies



Fellows visited Old Fire Station, an innovative social service blending performing arts space with service for homeless people

Caring for the Deprived Groups in COVID-19

With years of relationships and networks that built up in the communities, the Service has received financial and material assistance from generous donors to purchase anti-epidemic materials for the deprived groups during the outbreak of the COVID-19. Over 48,000 people were benefited, including elderly singleton, ethnic minorities, low income families living in sub-divided flats and street cleaners. Besides, six Community Centres under the Service have been commissioned by The Community Chest of Hong Kong to verify the eligibility of the persons applying the Rainbow Fund and the Anti-NCP Rainbow Fund.



Social workers paid home visit to elderly singleton and the work was interviewed by mass media



Additional Support for Secondary Students

With the extra subvention funding from the SWD, one additional social worker was employed in each of the 11 secondary schools under the service with effect from September 2019.

New Service

Youth Mental Wellness Service

Funded by the HKJC Charities Trust, a new service focuses on youth mental well-being was set up in Tsuen Wan and Kwai Chung districts serving youth aged between 12 and 24 with mental distress. The Tsuen Wan project locates in Caritas Jockey Club Integrated Service for Young People – Lei Muk Shue. It advocates

space and autonomy for youth, whereas the Kwai Chung project has a vision to develop a tripartite partnership amongst health, education and community sectors.



Co-creation workshop with users' participation

New Publications

To promote the youth service to different stakeholders, the Service has produced five video clips about the resilience stories of its service targets. The stories demonstrated the unconditional acceptance of the colleagues and the inner strength of the youth. Those video clips is available in the Facebook of the Service.



他們有他們的才華



Three of the video clips

2.4 SERVICES FOR THE ELDERLY

Objectives

The Services for the Elderly ("the Service") provides community care and support services for the elderly aged 60 or above. It aims to maintain their general well-being and quality of life as well as to uphold their self-esteem and ability to live actively in the community. These are achieved through a comprehensive range of services which are centre services, residential care services, and in-home care services.

Highlights of the Year

Improvement Programme of Elderly Centre cum Jockey Club Elderly Facilities Modernisation Scheme

With the completion of the renovation works at Caritas Elderly Centre – Central District, all elderly centres and district elderly centres had completed the captioned project which included renovation of the Centre and procurement of upgraded furniture and equipment.

Enhancement of Meal Service

With an aim to raising the food quality for elders with swallowing impairment, the Service published a Cook Book on making delicate pureed food and organized a launching ceremony on 10 July 2019. A workshop was also held to equip the cooks with the skills. The units will provide delicate pureed food to elders with swallowing impairment at least once a week.



Cook Book on making delicate pureed food



Cook Book Launching Ceremony

To stimulate mutual learning among the cooks, a cooking competition was held on 30 November 2019. The winning recipes were shared among the cooks for quality enhancement.



Participants of the Cooking Competition

Public Education on Alzheimer Dementia

The Service set up the 智好戲劇團 (Zhi Ho Drama Group) in May 2019 to enhance general public's understanding on Alzheimer Dementia through drama. The characters and story of the play were based on real life cases. The 1st public performance was held on 21 September 2019, the World Alzheimer's Day, which was well received by the audiences.

New Projects

Jockey Club “E-Generation” Chronic Knee Pain Management Project for Seniors

The captioned project was a joint collaboration among Caritas, Hong Kong Sheng Kui Hui Welfare Council Limited and School of Public Health of The University of Hong Kong. It aimed to encourage the use of self-management strategies, such as knowledge building, regular exercises, mutual support groups, etc. to help the participants to manage chronic knee pain. The project would run for 3 years at Caritas Elderly Centres – Aberdeen and Central District.



Participants practising knee pain management exercise

Go Go Wish

With the support from a donor on capital and recurrent expenses, the Service purchased a vehicle which targeted to help the elders to accomplish their wishes, provision of community education at rural areas and volunteer services.



Beneficiary of the Go Go Wish

Awards Achieved

SWD Opportunities for Elderly Project

Unit	Project	Award
Caritas District Elderly Centre - Yuen Long	幸福More添鄰	1) District Best Project 2) 2nd Runner-up of Hong Kong Best Project
Caritas Elderly Centre - Sai Kung	耆青共獻鄉間情	突顯長者貢獻獎



Participants holding the windmills to send out their blessing



Volunteers shared the elements for a happy and blessed life

2.5 REHABILITATION SERVICE

Objectives

The objectives of the Rehabilitation Service ("the Service") are to provide comprehensive and effective rehabilitation training programmes, residential care and community support services for people with disabilities and their families to develop their potentials and capabilities, and to enhance their personal growth for more self-reliance and for fuller participation in community life.

Highlights of the Year

Caritas Jockey Club Active Ageing Project for Older Persons with Intellectual Disabilities

The three-year Project, as funded by the HKJC Charities Trust, was in service from 2017 to 2019. The Project greatly improved the wellness of ageing persons with intellectual disabilities and their carers through comprehensive and ongoing assessment, interdisciplinary interventions and tailor-made service programmes. An evidence-based evaluation was conducted by Sau Po Centre on Ageing of The University of Hong Kong. A sharing session was held on 10 December 2019 with over 200 participants from the welfare sector.



Guest speakers and officiating guests of the sharing session



Community-based support programme

Licence for Residential Care Homes for Persons with Disabilities

Caritas Lok King Hostel, Caritas King Hong Home, Caritas Lai Hong Home, Caritas Chan Chun Ha Hostel, Caritas Hostel - Fanling and Caritas Lok Shing Hostel had successfully obtained the Licence in the year 2019/2020. All the 12 Homes under the Service are now operating with valid licences.



Volunteers support in various activities

New Services / New Projects

Caritas Blessed Life Parents Resource Centre

The 3rd Parents Resource Centre commenced operation in March 2020. It aims at providing multi-level community-based support services for parents / carers and family members of persons with disabilities in Kwai Tsing District. The new Centre also provides a specialized unit to serve ethnic minority group in the community.

Caritas Agency-based Speech Therapy Service

With subvention allocation from the SWD, the Therapy Service was commenced on 1 May 2019 to serve aging persons with disabilities in residential care home settings. Through assessment, direct treatment, consultation, training and education programmes, service users and their carers overcome obstacles in speech, feeding and swallowing. By maintaining their residual ability, daily functioning of service users could also be sustained.



Delivering oral motor training to service user

JC JoyAge: Jockey Club Holistic Support Project for Elderly Mental Wellness

This four-year Project, as funded by the HKJC Charities Trust, commenced service in January 2020. A community-based support network was constructed for senior citizens to enhance their resiliency and mental health in facing the challenges of aging. Through cross-sectoral collaboration, a new service model is created to bridge the medical and social sectors, with a view to reducing the risk of elderly depression through outreach engagements, prevention and early intervention programmes. Besides, a “Peer Supporters” initiative is embedded in the Project from which a pool of trained seniors would be identified to enhance the neighbourhood support.

New Publications



Research Report on Caritas Jockey Club Achieving Active Ageing for Older Persons with Intellectual Disabilities and Carer Support Service



My Sparkling Moment: A case book providing a new meaning and fullness of life through the stories of members of Caritas Wellness Link - Tsuen Wan with social workers’ clinical experience, feelings and reflection

Staff Development and Training

Capacity Building to Serve the Aging Population of Persons with Disabilities

The Service brought in “Angel Companion Reflection Programme” for 16 front-line workmen to nurture the value of humanistic approach of care-giving. Furthermore, eight colleagues completed the “Best Practice in Dementia Care Programme (For Frontline Staff)”, which was developed by Dementia Services Development Centre of the University of Stirling and conducted by the Jockey Club Centre for Positive Ageing.



Strengthen staff capacity on caring of persons with disabilities



2.6 FAMILY SERVICE

Objectives

The service objectives are to preserve and strengthen the family unit, by empowering individuals and their families as a whole, through different levels of professional intervention, and to improve the quality of family life.

Highlights of the Year / Achievement

Launch of Anti-epidemic Facebook / Instagram Page in Building up Family Bonding

The Facebook and Instagram pages have been launched since 18 March 2020. These platforms aimed at offering a series of online anti-epidemic family activities with interactive participation by service users. It was a milestone for cyber family social work services in building up family bonding in Hong Kong.



Anti-epidemic Facebook Page

Researches on Marriage Enhancement Service in Promoting Marital Satisfaction

A Quantitative Research on "Evaluation of the Effects of Marital Enhancement Services on Marital Satisfaction" and a Qualitative Research on "Exploring the Changes of Marital Relationship through Marital Counselling" were published. Based on the samplings of service users, the three intervention modalities of casework, group work and programme have similar effectiveness in resolving marital conflicts and enhancing marital satisfaction



Support Service Related to Community Crisis
on the Social Movement

This is an ad hoc project which included a hotline, mindfulness based stress reduction workshops, parent-child communication workshop, time-out / residential programme and self-help kits. The project was subsidized by the SWD.



Self-help Kit

From Fathering to Fatherhood –
A New Service Aspect for New Era Fathers

Caritas Jockey Club Project Cedar launched a fatherhood support service to address fathers’ personal needs and to build up a positive fatherhood. It also includes a pioneer of support service for expectant fathers.



Close father-child relationship

Online Service of Project Cedar During
COVID-19

During COVID-19, different mindfulness online groups and social skill training groups for men were developed. A brand new e-learning platform was also opened for men, with different learning materials including fatherhood, emotional training and social skill training.

New Projects

Caritas Mother Club

The Club was launched in September 2019 to provide support for novice mothers, to cultivate their beliefs in “life, love and hope” and to encourage quality time in parent-child relationship. It included a Facebook platform cum an online video channel. During the period of COVID-19, the “One-minute Family Game Challenge” was launched on Facebook. Different professionals, artists, celebrities and business companies provided support and sponsorship for the project.



One-minute Family Game Challenge

Caritas Couple Re-connection Camp

An overnight camp was held from 9 November 2019 to 10 November 2019 at Salesian Retreat House for couples to experience the “3R – Review, Reflect, Refresh” together. The camp facilitated the couples to obtain new strength, confidence and hope and to invigorate their marriage.



Cultivate strength and mutuality



Close encounter of the couples

Caritas Family Crisis Line and Education Centre: From HOTLINE to ONLINE Supportive Service

Li Ka Shing Foundation Ltd has been supporting the hotline service since 2008. They further supported the online service which was launched in February 2020.

“Brightening with Virtues” Activities Package

With the sponsorship from Mr. Eric Winkler and Ryder Industries, the Student Guidance Service (Primary School) developed the Package to promote Character Strengths education in primary schools. The Package included six picture books, family challenge activities poster, parents’ group manual and related materials. Teachers’ training workshops, parents’ groups and students’ programmes were held to share the experience in adopting the Package.



Brightening with Virtues activities package

Character Building Education Package for Preschoolers and Parents

After five years’ continuous trials with evident-based assessment, the “愛德喜” service package, including 24 animations on character strengths, puppets set, teacher handbook and parent self-help kit, was accomplished. The Package provided abundant resources to carry out parent-child group, student group / lesson and parents group on comprehensive character building education.



Resource package

Caritas Siesta Instagram

In response to the need of secondary school students during school suspension due to COVID-19, Caritas School Social Work Service launched the Instagram on 2 March 2020 to provide emotional support through online platform. Updated posts, stories, live programmes and IGTV were shared on regular basis for the students.



Caritas Siesta Instagram

2.7 COMMUNITY DEVELOPMENT SERVICE

Objectives

The Community Development Service (“the Service”) aims at forming genuine human communities through a continuous process of awareness, participation and sharing.

Highlights of the Year

“Back to Thy Roots for Sheer Happiness” Exhibition

This was a three-day exhibition held at the Jockey Club Creative Arts Centre. Alongside with community artists, villagers from walled-village, Hakka village and fisherman village joined together to present their indigenous culture and wisdom of their traditional lives through exhibition, performance and workshop.



Fishermen demonstrated their fishnet clothing



Villagers singing the traditional folk songs on the stage

To preserve one of the intangible cultural heritages of the wedding laments, the Service has recorded Weitou women’s oral history and songs on CD, DVD and also in book. The premiere of the documentary film “Yesterday Once More” was shown at the Tai Kwun Centre for Heritage and Arts in May 2019 which was publicized in the news media. The grannies acted as culture ambassadors to introduce the traditional marriage culture and share their stories and songs at different communities and education institutes.



“Yesterday Once More” documentary film was first presented at Tai Kwun

Ground Breaking Ceremony for The Pokfulam Farm

The ground breaking ceremony was held on 29 July 2019. The project is to revitalize the old Dairy Farm Senior Staff Quarters in Pokfulam and turn it into a living museum. It is planned to open the museum in 2021.



Officiating guests in the ground breaking ceremony



Ground breaking ceremony of The Pokfulam Farm

Community Survey – COVID-19

A survey focused on the low income families' situation amidst the epidemic had been conducted. The findings revealed that many grassroots families had faced “three no’s” in the outbreak - no masks, no outdoor activities and no job. To tackle the mask issue, the Service mobilized the group members to design and produce the reusable face masks. A video on the reusable mask production was uploaded to Youtube.



Two grassroots people shared their difficulties at the press conference



“Together we sew” programme allows residents to restore their sense of mastery

“Jump out of the box” – Women 2nd Career Training Scheme

Sponsored by the Women’s Commission, the five-month training scheme aimed at arousing the social awareness of women’s needs and strengths. Through four stages of training including employment orientation, career visit, on-job training and sharing with community, the participants’ self-understanding and self-confidence were enhanced.



Trainees attempted to bake



Trainees shared their joy and learning experience with their family, guests and public

2.8 OTHER SOCIAL WORK SERVICE

Caritas Hostel – Hunghom

The Hostel provides temporary accommodation for males aged 18 or above, who are in desperate housing needs or crises such as street sleepers, ex-drug addicts, and those with debt problem, mild mental difficulties and marital problems, to tide-over the critical period before they could secure a stable and long-term living. The capacity of the Hostel is 46. During the year, 109 men were benefited, and the occupancy rate was 88%. In total, 92 programmes were organized with a total attendance of 979.



Christmas celebration organized by the volunteers of the Society of St. Vincent de Paul

Caritas Jockey Club Hostel – Choi Wan

The Hostel provides short-term accommodation, food assistance, educational and recreational programmes for needy female individuals and families in crisis who have immediate housing needs. The serving capacity is 36. In 2019, the occupancy rate was 83%. A total of 53 users, including unwed mothers, single mothers, and their children were served. Programmes were organized for the users to develop their potentials and problem-solving abilities which included 5 educational programmes, 10 recreational programmes, and the monthly hostel gathering. The attendance of the participants was 520.

Caritas Pui Tak Centre

The Centre provides 24-hour residential care service for girls aged 16 to 21 with behavioural, emotional, and family problems. In the year, 6 educational programmes and 13 recreational programmes were organized for the girls with 257 attendances. The serving capacity is 28. The occupancy rate of the year was 86%, and 35 girls were served.

Caritas Pelletier Hall

The Hall provides residential care service for adolescent girls aged 10 to 21 who have behavioural and / or emotional problems, and who may be under the influence of undesirable peers and thus require a period of group-living experience away from their families. Service capacity is 96, divided into two sections. The “Residential Home with School for Social Development on-site Section” has 64 placements for girls who attend Caritas Pelletier School from P5 to S3. The “Girls’ Home without School Section” has 32 placements for girls who attend mainstream schools or work. During the year, 111 girls received the service, and the average placement occupancy rate was 74%. Girls and their parents celebrated the 1st anniversary of the “Girls’ Home without School Section” on 3 January 2020, and shared the joy of “Circle Painting”.



“Circle Painting”, a collective art experience of the girls to reveal inclusiveness, collaboration and imagination.

Caritas Mother Teresa Hall

The Hall provides residential care service for adolescent girls aged 12 to 18 who have behavioural and emotional problems and / or having relationship problems with their families, and hence require a period of group-living training away from their families. Two parent-child chambers in the Hall provide temporary accommodation for the mothers or female guardians who stay with girls having adjustment problems or in crisis. As at 31 March 2020, a total of 72 girls received the Hall’s service, and the average occupancy rate was 55%. A total of 86 training workshops, educational and recreational programmes, as well as volunteer service, were organized for the girls to develop their potentials and enhance their self-confidence with 2,641 attendance. Besides, 6 parent-child activities were conducted with 148 attendance.

Caritas Jockey Club Resource and Support Centre for Carers

The Centre provides hotline service, case management, occupational therapy, physiotherapy, nursing care, skill training, and stress management activities to the carers in need and the general public. An Opening Ceremony was held on 2 November 2019 with over 100 attendances. This year, the Centre received 584 calls from the hotline. The case managers and therapists supported 185 carer cases and elderly cases. A total of 91 groups, including NGOs, churches, colleges, and corporates, with 1,222 visitors, were received. Besides, 712 sessions of training and programmes were conducted for 7,975 carers, elderly, professional staff and college students.

Caritas “Hope” – Navigation Scheme for Young Persons in Care Services

This scheme, a joint venture of the Division and Caritas Institute of Community Education, was set up to provide an opportunity for young persons aged 18 to 25 to work as care workers in the elderly or rehabilitation services and at the same time to study a part-time diploma course. There were 58 graduates for the 2017-2019 cohort. Among them, 67% continued working in the care services, 3.5% were admitted to the enrolled nurse training programme and 21% pursued other study.



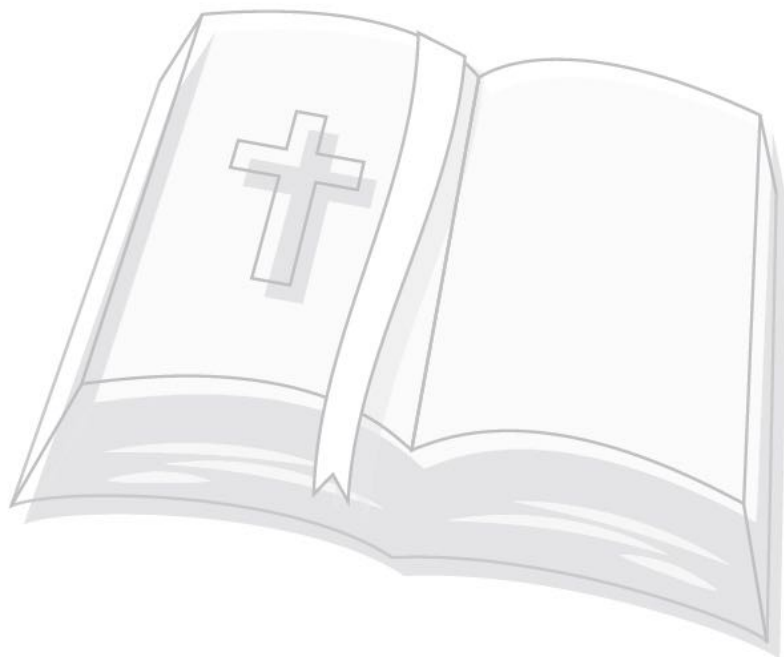
Award Presentation Ceremony for Young Persons joining the Social Welfare Care Services 2019



EDUCATION SERVICES DIVISION

**“The fear of Yahweh
is the beginning of knowledge;
fools spurn wisdom and discipline.”**

(Proverbs 1:7)



3.1 GENERAL REMARKS

The Education Services Division (“the Division”) offers caring and quality education services grounded in Christian values alongside the principles of lifelong learning, whole-person development and equal opportunities for all. The service encompasses the following areas, namely, (1) Pre-school Education Service, (2) Special Education Service, (3) Vocational Training & Education Service, and (4) Community & Higher Education Service. The Division places its emphasis on helping the underprivileged and disabled. Caritas operates nursery schools, kindergartens, special schools, secondary schools and post-secondary Institutes to provide students with a truly Inclusive education system ranging from pre-schooling to post-secondary level and featuring a diversity of learning modes.

3.2 PRE-SCHOOL EDUCATION SERVICE

Objectives

The objective of the Pre-school Education Service is to provide a pleasant learning environment for young children below the age of seven to develop morally, intellectually, physically, socially, aesthetically and spiritually according to their own natural abilities.



Learning through play “Let’s share the food together.”



“What a lovely Animal Day!”



Fun with creative art



Parents are always our best partners

Highlights of the Year / Achievements

Enhancing Children's Language Competency through Joint-school Collaboration

To facilitate Interactive learning among young children In order to enhance their language competency and stimulate their creativity, Caritas St. Francis Kindergarten and Caritas Ling Yuet Sin Kindergarten collaborated with other Caritas nursery schools In organizing a series of Interesting language activities. These activities have exhibited children's wisdom and joy In learning.



A drama presented by children to tell the story on "Origin of Chinese Character"



Children of three schools share their favorite sports



"Let's play the hurdle game!"

Love and Care Campaign on Moral Development

With the theme "Share Love with Others", the two kindergartens launched the Campaign to both children and parents in December 2019 for nurturing love at schools, at home and in the community. Children learned the attitude of thankfulness through presenting their hand-made gifts to family members as well as to the elderly.



Visit to an Elderly Centre "Grandmom, what do you like for your Christmas gift?"



"Thanks Grandpa, let's write the blessings!"

Promoting Reading at Early Childhood

A new initiative "Promotion of Reading Grant for Kindergartens" was launched by the Education Bureau ("EDB") in the 2019/2020 school year. The two kindergartens used the grant flexibly not only for the procurement of books, but also for organizing diversified, interesting and appropriate reading activities to create a culture of reading in order to enhance children's interest in this area.



Children listen to the rules in library attentively



Elder brother and sister read self-written stories to the younger ones



Role play by children

Staff Development and Training

Induction Programme for New Teachers

Two half-day Induction Programmes were organized on 21 September 2019 and 12 October 2019 with a total participation of 31 new teachers. The uniqueness of Caritas pre-school pedagogy and curriculum was Introduced, Including the Moral and Religious Curriculum, Integrated Curriculum and Free Play, Whole Language Learning Approach, English Learning, Early Mathematics, Nature and Science Learning.



New teachers sharing on Orientation Day

Joint-school Teacher Professional DevelopmentDay

Two Development Days were organized on 27 September 2019 and 25 November 2019 with a total participation of 162 and 166 teachers respectively. A feature talk on “Child Protection, Early Intervention” was delivered in the morning session of the 1st Development Day, followed by a discussion session on strategies for pursuing quality early childhood education in the afternoon. A visit to the Sowgood Positive Education Centre was arranged on the 2nd Development Day. All participants were deeply impressed by the rich experience at the Centre.



Mindfulness for teachers



Teachers at the Sowgood Positive Education Centre

3.3 SPECIAL EDUCATION SERVICE

Objectives

Founded to manifest the love of Jesus Christ through student-centred and all-rounded education and rehabilitation programmes, the Special Education Service provides professional and quality services to students with special educational needs. It aims at realizing their multiple capabilities and facilitating their growth of body, mind and spirit by school-home collaboration. The ultimate goal is to nurture their character and civic responsibilities as part of whole-person development, and to enable them to lead a dignified and quality life. It strives to rally community support so as to build a caring and loving society.

Highlights of the Year / Achievements

Establishment of Complex Medical Case Food Laboratory

Caritas Jockey Club Lok Yan School established the Food Laboratory with the purpose of empowering carers and developing their support network; enhancing the quality of life of complex medical cases; and promoting healthy diet and lifestyle to the general public.



The kick-off ceremony cum knowledge sharing session on 5 November 2019



Establishment of Happy Club

Caritas Resurrection School established the Happy Club to provide vocational training for students with moderate intellectual disability. Such experiential learning enabled students to achieve certain learning goals, such as product design, retailing and customer service that would be difficult to attain through classroom teaching alone.



A supermarket simulating the real life retailing and customer experience

New Services / New Projects

Operation of a Special Unit for Students with Autism and Severe Social Adaptation Difficulty

Caritas Mother Teresa School operated the special unit under a pilot scheme in the 2019/2020 and 2020/2021 school years. Not more than four students with autism are provided with the short term supportive services.

Survey on the Needs of the Services of School for Social Development and Residential Home

Caritas Pelletier School undertook the survey for Primary 4 girls, who are studying in the mainstream schools in November 2019. The findings indicated that more than 40% of the girls in the sample had moderate to severe emotional and behavioural regulation problems, and had inadequate family support. A recommendation was made to the EDB for opening a new class for Primary four girls in this school to meet their needs.

Awards Achieved



Caritas Lok Yi School: The Cantonese Opera named “Mu Guiying Epilogue” won the Golden Award of Best Visual Effect and Golden Award of Costume Design in the 12th Arts Exchange Programme co-organized by joint-school for students with severe intellectual disabilities



Caritas Lok Kan School: A student won in "I Believe I Can Fly" programme sponsored by Invision Charity Foundation Limited and enjoyed the 1st flight experience



Caritas Lok Jun School: The students won the first runner-up of Verse Speaking and Tongue Twister respectively in the 12th Hong Kong Students Open Speech Competition



Staff Development and Training

Joint-school New Staff Orientation 2019/2020

The Orientation was held on 7 September 2019. It aimed at promoting the vision, mission and value of Caritas, and delivering the message of "Principles in Serving with Persons with Disabilities". A school visit was conducted for new staff to know more about the education and rehabilitation programmes provided by the special schools.

Joint-school Professional Development Day 2019/2020 cum the 40th Anniversary of Caritas Special Education Service

The Professional Development Day for all teaching staff, professionals and supporting staff of the seven special schools was held on 7 December 2019. Caritas Chief Executive was invited to share on the theme of "Revolution of Love".



Celebrating the 40th anniversary of Caritas Special Education Service: variety show cum sharing

3.4 VOCATIONAL TRAINING & EDUCATION SERVICE

Objectives

The Vocational Training & Education Service (“VTES”) oversees the services of the secondary schools, the field studies centre and the apprentice training centres under the patronage of Caritas. It also provides operation guidelines and professional supports to ensure the services are in line with the vision, mission and value of Caritas.

Secondary Schools and Field Studies Centre

A balanced and broad curriculum is offered to students of Caritas secondary schools (8 aided schools and 1 Direct Subsidy Scheme school) and the Field Studies Centre.



Visit to the “Race for Water Odyssey” - Caritas St. Joseph Secondary School



Lion Dance Team - Caritas Chai Wan Marden Foundation Secondary School



Drum performance - Caritas Wu Cheng-chung Secondary School



Sports Day - Caritas Tuen Mun Marden Foundation Secondary School



STEM activity - Caritas Fanling Chan Chun Ha Secondary School



Positive Education Activity for S1 students -
Caritas Yuen Long Chan Chun Ha Secondary School



Visit to riding school - Caritas Charles Vath College



Outdoor field studies -
Caritas Chan Chun Ha Field Studies Centre



Study Tour in Taiwan -
Caritas Ma On Shan Secondary School



Kick-off run for the 50th Anniversary –
Caritas Chong Yuet Ming Secondary School



Mass for the 50th Anniversary –
Caritas Chong Yuet Ming Secondary School



Chinese Calligraphy Activity for the 50th Anniversary – Caritas Chong Yuet Ming Secondary School

Printing Training Centre

The Printing Training Centre is well equipped to provide digital and off-set printing service for the general public. Services include printing business cards, posters, vouchers, tickets, books and brochures, etc. A new digital printing machine with advanced peripherals was installed in early 2020.



New digital printing machine with finishing peripherals

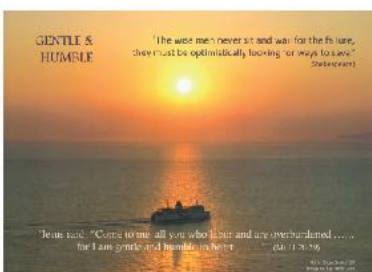
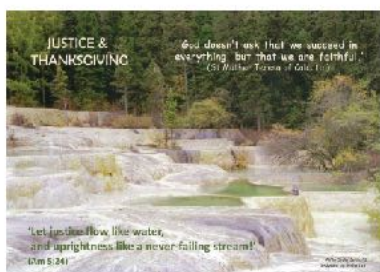
Car Repair Workshop

The Car Repair Workshop is run by trained technicians to provide auto services including vehicle body repair, breakdown rescue, preventive maintenance and vehicle inspection.

Highlights of the Year

Promotion of Spiritual Education

A new series of religious cards with the theme of "All In Order" was published for Caritas service units, Caritas schools and other Catholic schools to convey the message of Catholic values.



New series of religious cards

Staff Development and Training

New Staff Orientation Day 2019/2020

Newly recruited teachers and staff of the Caritas secondary schools and Field Studies Centre attended the Orientation Day in Raimondi College on 21 September 2019. Caritas Chief Executive gave an introduction to the history, mission, vision and value of the Agency and shared his view on how to become a competent teacher. Head of VTES shared his experience in career planning of a teaching professional and his insight on how to pursue a meaningful working life in Caritas schools.



A talk given by Rev Joseph T.L. Yim



A sharing given by Mr Lee Kim Wah

Sharing on Catholic Values

A mass was celebrated on 21 September 2019, followed by a sharing session on Catholic values. Caritas Assistant Chief Executive shared the theme “Edifying of the body of Christ” to School Supervisors, School Managers and Catholic staff of Caritas secondary schools.



The celebrant and the attendees of the mass



Group sharing of views on Catholic values

3.5 COMMUNITY & HIGHER EDUCATION SERVICE

Objectives

Community & Higher Education Service coordinates the work of community education and higher education services in providing a range of academic, vocational and professional programmes for students and working adults to support their lifelong learning initiatives. Services are provided by three institutions, namely, Caritas Institute of Community Education (“CICE”), Caritas Bianchi College of Careers (“CBCC”) and Caritas Institute of Higher Education (“CIHE”).

COMMUNITY EDUCATION

Highlights of the Year / Achievements

Academic and Vocational Training Programmes

- (1) The Diploma in Health Care Training for the Elderly and Rehabilitation Sectors (“DHC”) programme under the Navigation Scheme for Young Persons in Care Services of the Social Welfare Department (“SWD”) was successfully completed with 58 graduates for the 2017-2019 cohort. A special edition booklet was published to record the fruitful achievements of the programme.



Special edition booklet

- (2) The Higher Diploma In Health and Community Care for the Elderly programme provided an articulation pathway for graduates of the DHC programme. CICE planned to continue running the programme with revised curriculum to meet changing community needs.

(3) With support from Caritas Chan Chun Ha Field Studies Centre, a “Biodiversity Education In Kindergartens” programme, funded by the Environment and Conservation Fund, was launched in January 2020.

(5) Three Applied Learning programmes were run in Fundamental Cosmetology, Child Care and Development and Health Care Practice.

(6) CICE participated in the SWD Training Subsidy Scheme for Staff of Residential Care Homes by providing recognized Qualifications Framework (“QF”)-based programmes in training Home Managers, Health Workers and Care Workers.

Student Development

- (1) Seminars and volunteering community services were organized for students through the Service Learning Programme with support from Caritas Social Work Services.

(2) Experiential learning activities and community services for elders were also arranged for students participating in the Life Education Project.



Biodiversity Education in Kindergartens

- (4) The Diploma Yi Jin (“DYJ”) programme was re-accredited by the Hong Kong Council for Accreditation of Academic and Vocational Qualifications (“HKCAAVQ”) in 2019, with approval period extended to 2024. In 2019/2020, CICE has successfully introduced three new elective clusters for its DYJ students. Moreover, learning support services were organized to cater for students’ diverse interests and to increase their self-confidence.



English language study tour in Gold Coast, Australia



Presentation and sharing in Life Education Project

Professional Services and Industry Collaboration

CICE has been commissioned by the QF Secretariat for the Professional Production of Specification of Competency Standards in Community Care and Support Services for the Elderly Care Service Industry. In 2019/2020, the project team has completed a critical review of the Industry, study of progression pathways of practitioners and the corresponding job analyses, development of Unit of Credit (“UoC”) for tasks, as well as an initial clustering of the UoC at different QF levels and for different jobs in the Industry.

CICE was appointed by the Secretary for Education as the Assessment Agency of Beauty Industry under the Recognition of Prior Learning (“RPL”) mechanism beginning 2 July 2019. The RPL mechanism helps practitioners in the industry to obtain QF-based qualifications and facilitate their subsequent progression in career development.

Awards Achieved

In 2019/2020, a total of 61 students were awarded scholarships and prizes for their outstanding performance in their studies and personal development. In February 2020, CICE received from the Employees Retraining Board (“ERB”) an Appreciation of Excellent Performance Award for programme administration. Two trainees, one trainer and seven employers, nominated by CICE, also received prizes from the ERB.

Staff Development and Training

CICE maintained effective communications with staff with respect to their job performance and recognized the importance of personal and professional development of all staff in this context. In 2019/2020, CICE has organized 9 in-house training courses and sponsored academic and administration staff to attend 15 training courses run by external professional organizations.

HIGHER EDUCATION

Highlights of the Year / Achievements

Result of Seventh Matching Grant Scheme

CIHE was ranked first among all self-financing institutions in the amount raised under the Government’s Seventh Matching Grant Scheme, which ran for two years from 1 August 2017 to 31 July 2019. A total donation of \$272 million was raised and \$100 million government matching grant was received through the Scheme.



Caritas Donors’ day

Additional Recognition of New Campus

The new campus of CIHE further won the Grand Award as well as the Winner Award for New Development (Client / Client’s representatives) in the Building Surveyor Awards 2019 organized by The Hong Kong Institute of Surveyors.



Building Surveyors Awards 2019



Building Surveyor Awards Presentation Ceremony

Programme Accreditation / Reaccreditation

During the year, CIHE and CBCC underwent accreditation of 4 new programmes and re-accreditation of 6 extant programmes by the HKCAAVQ. Moreover, CIHE underwent its first Programme Area Accreditation by the HKCAAVQ on General Business Administration. In March 2020, CIHE conducted the internal accreditation of its Bachelor of Entrepreneurial Management (Honours) in Design Business, which is the first self-accredited Bachelor’s Degree programme of the Institute.

Conferences

To celebrate its 15th anniversary, Felizberta Lo Padilla Tong School of Social Sciences organized an International Conference on "Ethical Consideration of Human Services: Who Should Care?" on 13 June 2019 and 14 June 2019 in CIHE. Four renowned scholars from the United Kingdom, Australia, Taiwan and Hong Kong were invited to share their views towards the theme.



"Ethical Consideration of Human Services: Who Should Care?" Conference

Research Funding and New Publications

CIHE won 3 Faculty Development Scheme (\$2.5 million in total) and 1 Institutional Development Scheme (\$2.7 million) awards from the Research Grant Council to develop the research capability of individual academics and an artificial intelligence laboratory as part of the research infrastructure of the Institute.

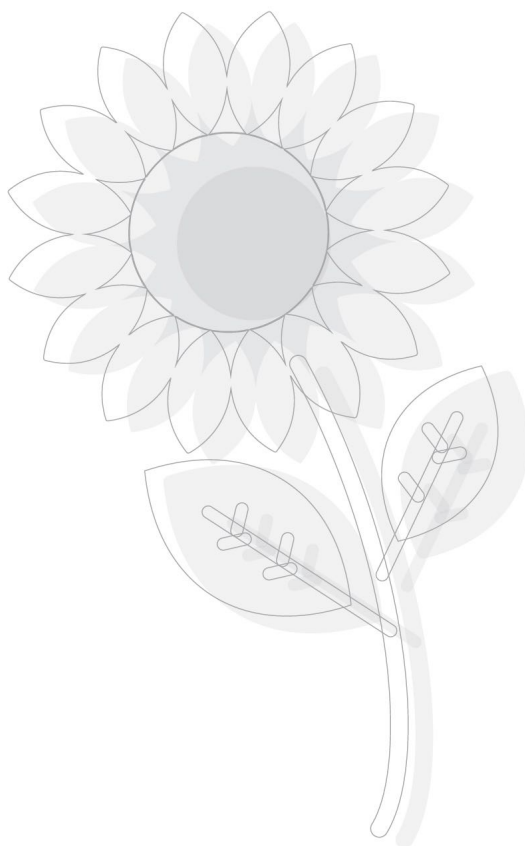
During the year, staff members of CIHE and CBCC have published over 100 academic publications, including peer-reviewed journals, books, conference proceedings, journal and book editorships.

Staff Development and Training

CIHE and CBCC value the continuous improvement of staff, and thus a total of 29 staff development activities in various areas were conducted. Among them, 22 were in-house programmes and 7 were collaborated programmes.



Work as one team



MEDICAL SERVICES DIVISION

"....I have come so that they may
have life and have it **to the full.**"

[The Gospel of John 10:10]

4.1 GENERAL REMARKS

The Medical Services Division ("the Division") provides in-patient hospital service, and out-patient medical / dental care to the community. The following services are provided by the Division:

Hospital Services	Clinic Services
<ul style="list-style-type: none">• Caritas Medical Centre<ul style="list-style-type: none">- opened on 17 December 1964- under administration of the Hospital Authority since 1992	<ul style="list-style-type: none">• Three Medical Clinics at Caine Road, Ngau Tau Kok and Tsuen Wan
<ul style="list-style-type: none">• Canossa Hospital (Caritas)<ul style="list-style-type: none">- founded in 1929 by the Canossian Daughters of Charity- under administration of Caritas since 1992	<ul style="list-style-type: none">• Four Dental Clinics at Aberdeen, Caine Road, Ngau Tau Kok and Tsuen Wan
<ul style="list-style-type: none">• Precious Blood Hospital (Caritas)<ul style="list-style-type: none">- established by the Sisters of the Precious Blood in 1937- become part of the Caritas family since 1993	

4.2 HOSPITAL SERVICES

CARITAS MEDICAL CENTRE Highlights of the Year

- (1) Starting from July 2019, a 24-hour Intravenous Thrombolytic Therapy Service for acute Ischaemic stroke patients through cluster-based network has been provided.



Acute Stroke Unit

- (2) Starting from October 2019, the Palliative Care Service was enhanced by adding 14 in-patient beds and 4 day-patient beds.
- (3) Following the escalating of the Preparedness and Response Plan of the territory to Emergency Response Level on 25 January 2020, various contingency measures were activated. Infectious Disease Ward was opened on 27 January 2020 for admission of COVID-19 cases and a Surveillance Ward has also been set up since 14 February 2020 for management of laboratory surveillance cases. Other special arrangements such as postponing elective surgeries to focus the resources on emergency and essential clinical services were adopted.



CANOSSA HOSPITAL (CARITAS)

Highlights of the Year

Australian Council on Healthcare Standards Accreditation

The Accreditation was carried out from 19 June 2019 to 21 June 2019. The Hospital has been awarded 4 years of Accreditation with 6 Extensive Achievements/Distinction (EA) for the criteria.

90th Anniversary Celebration



Family Fun Day was organized by staff on 7 July 2019 to increase public awareness of health maintenance and disease prevention strategies



Kick-off Ceremony by Professor Sofia Chan Siu Chee JP, Cardinal John Tong, Rev Joseph Yim, Sr Regina But and Senior Management Team

Together We Fight against COVID-19 Campaign

A talk on Severe Respiratory Disease Associated with a Novel Infectious Agent & Infection Control was held on 31 January 2020 and 4 February 2020.

PRECIOUS BLOOD HOSPITAL (CARITAS)

Highlights of the Year

Service Development

- (1) NaProTECHNOLOGY - Natural Reproductive Service in Out-patient Service Department was launched in August 2019, aiming at treating infertility with natural contraception and promoting women health.
- (2) HPV Self-sampling - HPV Self-sampling Test Kit from Europe was introduced to help medical professionals to identify cervical cancer for early treatment.
- (3) Rapid COVID-19 Test - The test, in types of antibody or PCR, was started in February 2020 to screen the infected cases in the community.
- (4) Health Education via Webinars - The Obstetric & Gynaecology and Outpatient Department conducted seven webinars in cooperation with the local organizations to provide health education to 1,600 attendants.



Community Programme

- (1) Grassroots Health Check Scheme - In collaboration with Caritas Community Development Service, the Scheme aims to provide vaccination, health screening and follow-up service to 130 low income people residing in West Kowloon area.
- (2) Consultation Fee Exemption Scheme - The Scheme aims to encourage the elderly to seek medical advice when feeling sick during the pandemic of COVID-19.

4.3 CLINIC SERVICES

Highlights of the Year

Outreach Dental Service (Government Subvention)

A total of 1,573 elders residing in 17 designated elderly homes and day care centres were served during the year.

Free Body Check-up Service for the Elderly

With the continuous support from The Community Chest of Hong Kong, 150 chronic patients over 60 had received free laboratory tests covering 10 items.

Caritas Ngau Tau Kok Dental Clinic

With the support from the S.K. Yee Medical Foundation, a new Orthopantomography X-Ray diagnostic apparatus was installed.





OTHER SERVICES

He answered,
“**Let us go** elsewhere, to the neighboring country
towns, so that I can **proclaim the message**
there too, because **that is why I came.**”

(The Gospel of Mark 1:38)



5.1 LOCAL SERVICES

Objectives

The Local Services (“LS”), as an extended executive arm of the Agency at the local level, is located in various multi-service social centres of the Agency. Their services include administrative and janitorial services, coordination of solidarity enhancement activities among the Agency, parishes and Catholic schools, as well as implementation of fundraising events.

As the Agency is the social arm of the Catholic Church, LS endeavors to further enhance Agency’s partnership with the Catholic community and takes up the task as one of its core functions, with the aim of fostering Catholic values of love and hope in the local community.

Highlights of the Year / Achievements

Centre Management

To ensure delivery of quality services on centre management, centre management survey was conducted annually to review work processes and seek ways for improvement. LS staff was encouraged to continuously uplift their knowledge and enhance their service standard.

Hall Management

Utilization of community halls managed by LS is shown below :

Name of Community	No. Served in 2019/2020	No. Served in 2018/2019	Change (%)
Caritas Caine Road Social Centre (licensed hall)	28,821	20,135	+43
Caritas Kowloon Social Centre (licensed hall)	105,418	44,730	+136
Caritas Jockey Club Aberdeen Social Centre (ordinary hall)	15,550	11,190	+39
Caritas Ngau Tau Kok Social Centre (ordinary hall)	64,940	72,497	-10

Caritas Tsing Yi Activity Centre

The Centre was largely used by parish groups for retreat and religious gathering and also by schools or Caritas service units for student or youth activities. A total of 1,511 visitors were received.



Liaison and Collaboration Work

Since liaison with parishes and Catholic schools is one of the core functions of LS, close relationship with the Catholic communities can be seen in the following table.

Number of meetings/visits/activities conducted by LS	Total in 2019/2020	Total in 2018/2019
(1) Coordinating visits for parish priests, clergy etc. with various Caritas service units at district levels; Paying friendly visits to newly arrived parish priests	111	116
(2) Attending regular meetings of joint or individual parish pastoral councils; Steering Group on Cooperation between Caritas and Parishes; Meetings at deanery levels, etc.	76	78
(3) Arranging meetings, visits or activities at parishes, Catholic schools and organizations related to fundraising events such as charity bazaars, sale of raffle tickets and Christmas cookies etc.	238	62
(4) Exploring and promoting collaborative activities among parishes, Caritas service units and other Catholic units, e.g., evangelization events	133	39

Fundraising Activities

Charity bazaar has been the signature fundraising event of the Agency. Due to the continuous large-scale social movement since June 2019, the format of the bazaar was changed. Parishes, schools and Caritas units were invited to conduct individual mini-bazaars at their own premises.

	2019/2020 (mini-bazaars)	2018/2019 (6 bazaars)	Change (%)
Number of participating units	157	204	-23
Fund raised by parishes	\$1,641,669	\$1,944,415	-16
Total amount of fund raised	\$4,196,718	\$6,899,951	-39

A total of 313 mini-bazaars were held. Various fundraising activities were arranged including DIY and game booths, sales of creative or religious items, cooking of delicious dishes by parish priests etc. The mini-bazaars were well received. Thanks to all the support particularly from the parishes whose income accounted for 40% of the total income raised.



Mini-bazaar at St. Margaret Mary's Church



Priest's cooking at St. Lawrence's Church

To promote the sales of raffle tickets and Christmas cookies as well as to introduce Caritas services, 30 promotional visits to various parishes by Caritas Chief Executive and Assistant Chief Executive were arranged. The visits were warmly welcomed by parishioners.



Raffle ticket sales at Mary Help of Christians Parish



Cookies sales at Transfiguration Chapel

Staff Development and Training

Managers of Local Service Coordination attended talks on subject such as staff supervision, relationship building, property management etc. A sharing session for clerical staff on bazaar and centre management was conducted In June 2019.

5.2 HOSPITALITY SERVICES

Objectives

Hospitality Services (“HS”) comprises of Lodge, Hostel and Food & Beverage (“F&B”) Services. The Income derived by the Services helps to support the welfare services of Caritas.

The two lodges, Caritas Blanchi Lodge (“CBL”) and Caritas Oswald Cheung International House (“COCIH”) offer comfortable accommodation at affordable prices to local and overseas Catholic-related parties and travellers. Hostel Service offers economical accommodation with basic amenities to local low income people, clergy and nuns, university students and overseas travellers who have long term accommodation need In Hong Kong.

F&B Service consists of Caritas Restaurant and Fast Food outlet at 2 Caine Road, two In-lodge cafeteria, Caritas Corner, banquet and outside catering services. It provides dining and catering arrangement to parishes, Catholic-related parties, guests of the two lodges, hostels and community members.

Highlights of the Year

Renovation Work

- (1) COCIH is currently undergoing a major renovation and targeting to be completed In October 2020.

- (2) Caritas Hostel - Domus Fidel In Tsuen Wan carried out an enhancement work from January 2020 and would be completed In April 2020.



New look of the lift lobby



The renovated room



Renovated interior



The new bathroom

- (3) Starting from 16 March 2020, COCIH cafeteria is temporarily closed for renovation till end of June 2020.



The new look of the Cafeteria after renovation

Guests Served

Business was badly affected by the social movement since August 2019 and the COVID-19 since January 2020.

Lodges	2019/2020	2018/2019	Change (%)
Caritas BlanchI Lodge	33,821	54,700	-38.2
Caritas Oswald Cheung International House	38,412	48,766	-21.2
Total Guests Served	72,233	103,466	-30.2

Hostel’s overall occupancy was maintained at an average of 54.77% throughout the year whereas for F&B, a daily average of 376 guests were served.

Renaming

Caritas Catering Service was renamed as “Caritas Food & Beverage Service” since January 2020. It gives a more clear understanding of the service which widely covered banquet, outside catering, restaurant, fast food and cafeteria.

Serving the Community

Caritas Fast Food launched a Special Elderly Lunch since September 2019 which was well received by the elderly.

Promotion

- (1) In June 2019, the CBL van has been transformed into a mobile advertising vehicle promoting private events and outside catering services.



Mobile Advertising Vehicle

- (2) COCIH cafeteria has partnered with Yew Chung College of Early Childhood Education to offer special lunch menu for their students and teachers.
- (3) During the COVID-19 period, Caritas Fast Food provided lunch box delivery service to Caritas and Diocesan staff at Calne Road. Colleagues can stay in office to enjoy lunch safely.

5.3 CAMP SERVICES

General Remarks

There are four camps operated under the Camp Services. Caritas Jockey Club Ming Fai Camp, Caritas Oi Fai Camp and Caritas Jockey Club Siu Tong Camp are partially funded by the Leisure and Cultural Services Department whereas Caritas Ka Fai House is self-financed.

Objectives

The objectives of the Camp Services are to provide a non-profit-making camping service for the people from all walks of life, offer them a group-living experience in a setting close to nature, and enhance their physical, mental and social well-being through indoor and outdoor social, recreational, educational, sports and other leisure activities.

Highlights of the Year

The Hong Kong Jockey Club Charities Trust approved \$80 million for an improvement project at Caritas Oi Fai Camp and Caritas Ka Fai House in June 2019. The project will start in October 2020 and is estimated to take about 18 months for completion.

Caritas Jockey Club Ming Fai Camp was closed from September 2019 to end of February 2020 to carry out the refurbishment under Mandatory Building Inspection Scheme and Mandatory Window Inspection Scheme. After the refurbishment, the camp has a new look and the safety measures have been improved.



The new appearance of Caritas Jockey Club Ming Fai Camp

In the academic year of 2019/2020, the number of completed Outdoor Education Camp Scheme dropped tremendously due to the unforeseen social movement and outbreak of COVID-19.

Outdoor Education Camp Scheme				
	Primary School		Secondary School	
	Number of students (schools)	Cancelled	Number of students (schools)	Cancelled
Three-day programme	2,024 (22)	1,285 (14)	635 (10)	199 (4)
Five-day programme	1,217 (8)	1,217 (8)		
Total number of Students (schools)	3,241 (30)	2,502 (22)	635 (10)	199 (4)

In partnership with Caritas Chan Chun Ha Field Studies Centre, a total of 1,172 students participated in various field studies courses. Beside the regular courses, there were 9 schools with 238 students participated the special programmes on star gazing.

The Sir David Trench Fund for Recreation (Main Fund) - Non-Capital Works Project approved \$63,120 for the purchase of canoes, paddles and life-jackets at Caritas Jockey Club Siu Tong Camp. With these new purchases, the Camp is now capable of enlarging the scale of organizing Parent-child Mangrove Kayak Eco-touring and the Bamboo Rafting.



Mother and son are having fun in kayaking along the seaside of Caritas Jockey Club Siu Tong Camp



Bamboo Rafting can be both a team-building and just for fun activity for campers



Participants are trying out the kayaking trip in the Leadership Training Programme organized at Caritas Jockey Club Siu Tong Camp



Completing the Orienteering activity on time is the most rewarding achievement for the team



As one of the most challenging activities in the Outdoor Education Camp Scheme, students are serious in buying food materials in the food market

The outbreak of COVID-19 in January 2020 led to the temporary closing down of camp service. A large number of camp bookings, scheduled camp programmes and events were cancelled. As a result, fee income was dropped substantially.

5.4 JANITORIAL SERVICE

The Janitorial Service (“the Service”), a sub-team of Local Services supervised by Managers of Local Service Coordination, is a self-financing unit rendering cleaning, security, maintenance and repair, and mail-run services to Caritas units in multi-service social centres or parishes in need. Furthermore, the janitors of the Service are the major manual workforce for the Agency-wide fundraising activities, such as charity bazaars, sale of raffle tickets, charity fun fair, etc.

The Service pools the labour resources of Caritas for achieving economical and effective utilization. Most important, it can give a reliable janitorial support to the service units in multi-service social centres so that they can concentrate on their professional activities. In turn, the service users of social work, education or medical care will benefit from a high quality of janitorial service at last.

It was challenging to the operation of the Service last year. Due to the impact of the social movement in the 2nd half year of 2019 and the outbreak of COVID-19 in the 1st quarter of 2020, the Service took up additional workload on security and cleaning work. This resulted in extra expenses on the wages as well as the epidemic prevention materials. Despite all these challenges, the Service managed to make a surplus in 2019/2020.



Disinfection of lift panel to avoid spreading of coronavirus



Screening out suspected infected persons by measuring the body temperature at the entrance of the Centre

5.5 COOPERATION BETWEEN CARITAS AND PARISHES

Caritas and parishes, being the social and pastoral arm of the Diocese, work in partnership to foster a family spirit of the Catholic Church in initiating and sustaining joint efforts in matters relating to social concern, human development, and charitable activities.

Regular group meetings at various levels are in place to enhance communications and strengthen cooperation between parishes and Caritas, namely at the Diocese level, deanery level, parish level, and Caritas staff level. The meetings include those of the Steering Group on Cooperation between Caritas and Parishes, Parish Councils, Parish Social Concern Groups as well as Local Parish Liaison Teams of Caritas and Parish Social Service Unit of the Social Work Services Division of Caritas.

Parish Social Service

The Parish Social Service is responsible for providing social work services to assist parishes in carrying out the social mission of the faithful. Family and individual counselling services, emergency relief, and training of volunteers are also provided for parishioners.

Social Services

Caritas social work services units collaborated with parishes and Catholic groups on programmes relating to the promotion of social concern and civic education in parishes, organizing educational talks and volunteer services for the youth, families, elderly and deprived groups. In response to parishes' concerns for the marginalized and enhancement of family ties, the social workers assisted the Social Concern Groups, Family Movement Groups and various conferences of The Society of St. Vincent de Paul.

Highlights of Collaboration Events with Parishes

(1) Meal for Grassroots

The above event has become a caring campaign for the deprived and is in partnership with 21 parishes. The number of meals organized during the year was 40, with an attendance of 3,022 deprived persons and parishioners.



Enjoying the meal

(2) Helping Families in Sub-divided Flats of Kwun Tong District

Six parishes in the East Kowloon Deanery and Central Kowloon Deanery participated in the joint project target at those families living in sub-divided housing units. A total of 3 clergies and 29 parishioners paid visits or provided assistance to 22 families.

(3) Practise our Belief in the Service of

2019 is the Year of "Practice, Belief, Youth" for the Catholic Diocese of Hong Kong. To echo the theme, 3 Caritas elderly centres networked the parish, Caritas Youth & Community Service, Caritas Institute of Community Education, secondary and primary schools, to launch the captioned project in May 2019. Totally 104 volunteers were recruited and matched with over 100 elders residing in Kwun Tong, Ngau Tau Kok and Yuen Long districts. The volunteers were trained to provide regular visits and support services to their matched elders.



Blessing cum Launching Ceremony

Pre-marital Courses

Couples registered for marriage at the Catholic church are invited to attend pre-marital courses and counselling or marriage convalidation programme, both included a lecture on the Christian view of marriage and natural family planning. In the past year, Caritas operated 12 pre-marital courses for 110 couples. Besides, 35 couples participated in pre-marital couple counselling, and 83 couples attended the marriage convalidation programme.

5.6 MAINLAND SERVICES

General Remarks

The Mainland Service Desk ("MSD") of Caritas was established in 1986, aiming at helping the local partners to provide better social service, become self-reliant and self-sustaining. The strategies of MSD are capacity building and providing financial assistance for upgrade of hardware. Through the cooperation with local leaders, projects are carried out effectively in the Mainland. Mainland services are not funded by Hong Kong Government, all services are supported by benefactors.

Highlights of the Year / Achievements

The 1st Rehabilitation Centre comprising Special Education in Hebei

The Liming Rehabilitation Centre ("LRC") was established by the Congregation of Teresa in Gaoyi county, Hebei in 2006. It focuses on offering rehabilitation service to children with intellectual disabilities or mental retardation and autism. It also provides a range of support services to the children and their parents to help them develop a positive attitude towards life, and merge into the society. Most of the clients are from deprived families in the remote areas.

Since then, LRC has been launching rehabilitation programmes for children below 6 with special needs. When they reach the school age, not many mainstream schools are willing to accept them. Though some children were admitted, after much effort by LRC, they were soon alienated as the teachers in mainstream schools are not trained to handle children with special needs; and they also have a tough time mixing with their peers. There are indeed some government-run special schools in Hebei, but they are basically for deaf children and not equipped to handle children with intellectual disabilities. Hence, many parents came to LRC, requesting the Sisters to provide special education service to their children.

With well trained teachers, LRC started to render special classes to the needy children in 2014. Up to 2018, the number of students had reached to 47. The demand was increasing, but the venue had reached its full capacity. Besides, due to lack of space and resources, the facilities were not up to standard. In order to upgrade the service, renovation is necessary.

With the generous support from a donor, MSD was able to help LRC to carry out the renovation. In November 2019, the renovation was completed and a lot of improvement was made. The new facilities include: a hall, a fire alarm system, a CCTV monitoring system, a conference room, a playground, a barrier free emergency passage, teachers' offices and a dormitory for children and parents with children below 6. More needy children from deprived families can be accepted. Up to now, there are 60 students receiving special education in LRC. The total number of beneficiaries in LRC, including those receiving rehabilitation treatment, is 120. It has developed into the 1st rehabilitation institute providing special education in Hebei province.



Main entrance



Dormitory



Learning how to cook noodles



Canteen



An activity in the playground



In class



Learning by playing

Other Funding Projects

During the year, MSD has provided seven types of funding projects as follows:

Project Nature	No. of Projects / Beneficiaries
(1) Scholarship for primary, secondary and post-secondary students	234 primary / secondary students and 71 post-secondary students
(2) Capacity building	165 social service providers
(3) Improvement of facilities	3 elderly homes, 1 convent, 2 clinics, 2 social service centres, 1 youth centre, 1 rehabilitation centre
(4) Foster Parents Programme for the deprived / disabled children & abandoned babies	55 children / babies
(5) Living allowance to the elderly and the disabled	77 elderly / disabled persons
(6) Facilities for the migrant children, left behind children and people with special needs	5 projects
(7) Fundraising training and support service for the socially vulnerable groups	9 projects



A parent-child activity for migrant children in Lanzhou



A left behind child in Guangxi have online chatting with her mother in Guangzhou



Helping a handicapped orphan to set up a mobile stall in Hebei



Reading service in Shaanxi



Home visit for a left behind senior in Inner Mongolia



Home service for left behind elderly in Fujian



Sandplay therapy in Liaoning

Caritas e-Raffle Ticket System

The System was launched In September 2019 to replace the old one. It provides a comprehensive management of annual raffle tickets sales including allocation, delivery, detail logging of each ticket and statistics and various reports. However, to maintain Impartiality, the drawing of raffle ticket numbers is handled by a 3rd party system.

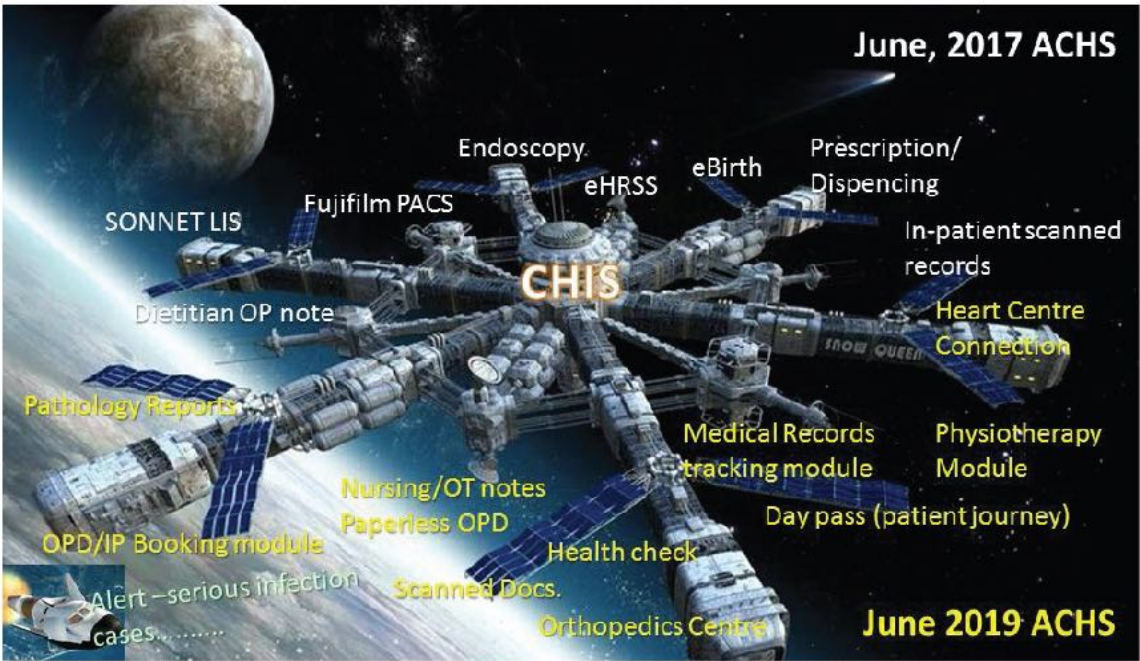
Awards Achieved

Hospital Information Systems (HIS)

CITAC has developed two HIS for Canossa Hospital (Caritas) and Precious Blood Hospital (Caritas). The two systems provide electronic clinical, administrative and billing management to meet the new era of healthcare.

In June 2019, the Australlan Council on Healthcare Standards awarded two Extensive Achievements (EA) on (1) health record content that ensures comprehensive and accurate Information in care delivery; and (2) an Integrated approach to the planning, use and management of Information and communication technology to the Canossa HIS.

Canossa Hospital Information System (CHIS)



NUMBER OF PARTICIPANTS BY PROGRAMME

Child Care Service

Objectives :

- To provide a pleasant learning environment and to foster the holistic development of young children in social, intellectual, physical, moral, aesthetic and spiritual aspects of life with God's love.
- To operate on a whole-day basis and provide education and child care service for children aged 2 to 6 including families with single parent, working parents and children with special educational needs.
- To advocate the concept of learning through play and to adopt the teaching modes of Small Group Learning, Activity Approach and Project Learning in order to develop young children's initiatives in learning, good living habits, self-confidence, abilities in self-discipline and problem-solving, creative thinking and adjustment to changing environment.
- To foster parent-child relationship and to enhance parent-school collaboration.

9 Nursery Schools (Total no. served)	1,224
16 Teams of Integrated Programme Service for Mildly Disabled Children (Nursery Schools) (Total no. served)	142
9 Teams of Occasional Child Care Service (Total no. served)	1,426
9 Teams of Extended Hours Child Care Service (Total no. served)	6,925
Children Advanced Talent and Education Related Programme ("CATERP") (Total no. served)	4,806

Youth and Community Service

Objectives :

To promote integral human development of young people and communities through the process of understanding, mutual concern, collective participation and co-responsibility. The development process instills a sense of individual and communal responsibility in the younger generation, and in turn mutual care and social integration could be promoted.

6 Community Centres, 6 Libraries and Study Rooms (No. of attendance)	819,356
1 Children and Youth Centre, 1 Library and Study Room (No. of attendance)	93,590
7 Integrated Children and Youth Services Centres, including 2 Libraries and Study Rooms, 11 School Social Work Units, 1 Services for Young Night Drifters (No. of core programme attendance)	195,218
2 District Youth Outreaching Social Work Teams (No. of cases)	1,496
1 Counselling Centre for Psychotropic Substances Abusers (No. of cases)	359
9 After School Care Programmes (No. of children)	412
1 Student Guidance Service Project (Primary School) (No. of students served)	15,562
1 Supportive Service Project for Schools (No. of students served)	16,383
3 Supportive Service Projects for Student with Special Educational Needs (No. of attendance)	10,972
1 Adolescent Emotional Health Service (No. of attendance)	11,430
1 Cyber Youth Outreach Service (No. of target youths identified online)	1,404
1 Online Youth Emotional Support (No. of attendance)	23,979
4 Drug Abuse Counselling and Community Service (Total no. served)	1,634
2 Enrichment Services for Young Mothers (No. of attendance)	4,907
1 Community Supporting Service for Ethnic Minorities (No. of attendance)	7,856
1 Computer Recycling Project and Free Repair Service and Mobile Phone Reuse Project (No. of collected items) (Total no. served)	90,526 10,572
1 Child Development Fund Project (No. of attendance)	247

Services for the Elderly

Objectives :

To provide community care and support services to the elderly aged 60 or over. The ultimate objective is to help them to maintain their general well-being and quality of life as well as to uphold their self respect and ability to live actively in the community.

2 District Elderly Centres (No. of members / Attendance)	3,926 / 315,974
10 Elderly Centres (No. of members / Attendance)	8,684 / 460,018
3 Day Care Centres for the Elderly (No. of cases)	217
10 Residential Homes (Subvented & Non-subvented) (No. of residents)	1,486
15.5 Integrated Home Care Service Teams (No. of cases)	3,155
1.5 Enhanced Home & Community Care Service Teams (No. of cases)	434

Rehabilitation Service

Objectives :

To provide comprehensive and effective rehabilitation training programmes, residential care and community support services for people with disabilities and their families to develop their potentials and capabilities, and to enhance their personal growth for more self-reliance and for fuller participation in community life.

1 Special Child Care Centre (Capacity / Total no. of children served)	60 / 88
2 Special Provision Programmes for Autistic Children (Capacity / Total no. of children served)	12 / 24
2 Early Education and Training Centres (Capacity / Total no. of children served)	185 / 322
2 Occasional Child Care Services (Capacity / Total no. of children served)	4 / 222
1 District – based Speech Therapy Service (Capacity / Total no. of children served)	246 / 335
3 Parents Resource Centres (Total no. of families served)	1,102
3 On-site Pre-school Rehabilitation Services (Capacity / Total no. of children served)	385 / 541
2 Sheltered Workshops (Capacity / Total no. of workers served)	286 / 291

1 Supported Employment Service (Capacity / Total no. of workers served)	10 / 8
6 Hostels for Persons with Intellectual Disabilities (Capacity / Total no. of residents served / Total no. of cases served by respite service)	323 / 324 / 44
2 Supported Hostels for Persons with Intellectual Disabilities (Capacity / Total no. of residents served)	28 / 25
6 Day Activity Centres (Capacity / Total no. of trainees served)	317 / 329
1 Hired Vehicle Service for Persons with Intellectual Disabilities (Capacity / Total no. of clients served)	30 / 36
1 District Support Centre (Total no. of members served / Total no. of cases served by respite service)	406 / 12
1 Integrated Vocational Training Centre Capacity / Total no. of trainees and workers served)	220 / 272
1 Support Service for Older Persons with Intellectual Disabilities and the Carers (Capacity / Total no. of cases served)	60 / 65
1 Support Centre for Older Persons with Intellectual Disabilities and the Carers (Total no. of cases served)	110
1 Long Stay Care Home (Capacity / Total no. of residents served)	425 / 433
2 Halfway Houses (Capacity / Total no. of residents served)	120 / 152
1 Supported Hostel for Persons with Mental Illness (Capacity / Total no. of residents served)	23 / 28
1 Integrated Vocational Rehabilitation Service Centre (Capacity / Total no. of workers served)	130 / 149
2 Integrated Community Centres for Mental Wellness (Capacity / Total no. of cases served)	1,800 / 2,801
6 Projects for Children and Students with Special Educational Needs (SENs) and Families (Total no. of children served / Total no. of parents served)	1,864 / 941
5 Projects on Vocational Rehabilitation Training (Total no. of trainees served)	103
6 Projects for Persons with Mental Illness (Total no. of cases served)	1,289

Family Service

Objectives :

To provide professional and quality service in facilitating harmonious relationship within the family, so that members within the family can perform at their full potential in face of challenges. Basing upon Christ's love and starting from the family as a unit, promote mutual forgiveness, peaceful communication, and social inclusion within the society.

8 Integrated Family Service Centres (No. of cases) (No. of groups & programmes / Attendance)	9,958 1,028 / 32,307
39 schools receiving School Social Work Service (Students served)	28,180
2 Centres for Ex-drug Abusers and their Families (No. of cases)	492
1 Residential Treatment Centre for Young Male Drug Abusers (Capacity / Total no. of admission / Occupancy rate)	28 / 43 / 50%
4 Clinical Psychology Service Units (No. of cases)	424
6 Family Aide Service Units (No. of cases)	175
1 Family Crisis Support Centre (No. of live-in cases / Hotline calls)	952 / 18,268
1 Addicted Gamblers Counselling Centre (No. of cases / Hotline calls)	797 / 3,801
1 Student Guidance Service (Primary School) (No. of schools served) (No. of students served)	19 11,761
School Social Work Service – Kindergarten (No. of schools served) (No. of students served)	32 5,528
1 Human Empowerment & Achievement Training Centres (No. of cases / Attendance of group & programmes)	323 / 4,169
1 Project for Childhood Trauma Treatment (No. of cases / No. of group & programmes / Attendance)	154 / 11 / 218
1 Counselling Hotline Project on Extra-marital Affairs (No. of calls)	1,505
1 Family Crisis Line & Education Centre (No. of hotline calls)	31,197
1 Personal Growth Centre for Men (No. of service users)	1,669
1 Community Support Project for Sex Offender (No. of case / Attendance of groups & programmes)	229 / 728
1 Heartspring Development Centre (No. of case / Attendance of group & programmes)	97 / 18,621

Community Development Service

Objectives :

Aims at forming genuine human communities through a constant process of awareness, participation and sharing.

7 Neighbourhood Level Community Development Projects (No. of attendance)	87,568
1 Asian Migrant Workers Social Service Project (No. of attendance)	39,896
1 Development Project for Grassroots Organizations (No. of attendance)	26,469
1 Labour Development Project and Counselling Hotline for Unemployed (No. of attendance)	21,775
1 Mutual Aid Centre for Single Parent Families (No. of attendance)	23,773
1 Women Development Project (No. of attendance)	24,187
1 Residents Mutual Help Centre (No. of attendance)	8,310

Other Social Work Service

Objectives :

- To assist the families and individuals in crisis to re-integrate into the community through the hostel service.
- To provide counselling and residential care service for adolescent girls, who have behavioural, emotional and family problems.

Caritas Hostel – Hung Hom (Capacity / No. of residents served)	46 / 109
Caritas Jockey Club Hostel – Choi Wan (Capacity / No. of residents served)	36 / 53
Caritas Pui Tak Centre (Capacity / No. of residents served)	28 / 35
Caritas Pelletier Hall (Capacity / No. of residents served)	96 / 111
Caritas Mother Teresa Hall (Capacity / No. of residents served)	84 / 72
Caritas “Hope” Navigation Scheme for Young Persons in Care Services (No. of trainees served)	113
Caritas Jockey Club Resource and Support Centre for Carers	
Comprehensive support services (No. of programmes / attendance)	712 / 7,975
Hotline service (No. of calls / cases)	584 / 185
Parish Social Service Unit	
Pre-marital counselling sessions (No. of couples)	35
Pre-marital programme (No. of programmes / couples)	12 / 110
Marriage convalidation programme (No. of couples)	83
Social Concern Groups (No. of groups)	24
Family Movement Groups (No. of groups)	27

Pre-school Education Service

Objectives :

- To foster the balanced development of young children in social, intellectual, physical, moral, aesthetic and spiritual aspects of life with God's love.
- To provide early childhood education to children aged 3 to 6 from the low income, single-parent or working parents families.
- To advocate the concept of learning through play and initiate child-centred learning in order to develop young children's initiatives in learning, good living habits, self-confidence, abilities in self discipline and problem-solving, and adjustment to changing environment.
- To foster parent-child relationship and to enhance parent-school collaboration.

2 Kindergartens (Total no. served: Half-day / Whole-day classes)	121 / 175
1 Pre-school Education Material Reference Centre (Total no. served)	1,472
1 Parent-child Resource Centre (Total no. served)	2,175
Children Advanced Talent and Education Related Programme ("CATERP") (Total no. served)	1,129

Special Education Service

Objectives :

Founded to manifest the love of Jesus Christ through student-centred and all-rounded education and rehabilitation programmes, the Special Education Service provides professional and quality services to students with special educational needs. It aims at realizing their multiple capabilities and facilitating their growth of body, mind and spirit by school-home collaboration. The ultimate goal is to nurture their character and civic responsibilities as part of whole-person development, and to enable them to lead a dignified and quality life. It strives to rally community support so as to build a caring and loving society.

5 Special Schools for Students with Intellectual Disabilities (among which 3 are attached with a boarding section)	
Capacity	454 students + 120 five-day boarders + 52 seven-day boarders
Total no. of students served	295 students + 112 five-day boarders + 50 seven-day boarders
2 Special Schools for Students with Social Development Difficulties	
Capacity	204 students
Total no. of students served	111 students

Vocational Training and Education Service
Secondary Education

Objectives :

Alms at forming genuine human communities throughTo offer secondary education for graduates of primary schools. Teenagers aged between 12 and 19 are given secondary education by providing a 6-year curriculum, consisting of ordinary and technical subjects In order to cater for their different abilities, aptitudes and inclinations.

8 Secondary Schools offering 6-year Secondary Education (Total no. of students served)	2,817
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Senior Secondary Education

Objectives :

To provide students with alternative choices so that they can complete their secondary education in a way that best suits their academic abilities, aptitude and career needs. Joint programmes with the Institutes and colleges of Caritas Community & Higher Education Service are offered to give students opportunities for further studies. Through collaborations with business enterprises, students are provided with work-based learning opportunities to acquire job skills and knowledge about life and career planning.

1 Direct Subsidy Scheme Senior Secondary School (Total no. of students served)	43
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Apprentice Training

Objectives :

To provide training for specific industry by giving an integration of workshop training and part-time day release courses offered by professional education institutes to teenagers aged 15 or above.

2 Apprentice Training Centres offering Training of Printing and Auto Repairs (Capacity)	2
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Field Studies

Objectives :

To provide secondary 4 to 6 students with Biology and Geography field studies training.

1 Field Studies Centre (Capacity)	280
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Community & Higher Education Service

Objectives :

To provide and coordinate a range of vocational, professional and academic programmes that enable students to gain knowledge and skills relevant to their current circumstances and aspirations for career and self-actualization. The constituent community and higher education institutes target identified needs in our changing community and organize independent as well as articulated programmes to allow integration and formal progress of students in their studies.

2 Higher Education Institutes)	
15 Community Education Centres) Total no. of students served	21,212

Medical Services

Objectives :

To provide primary medical and dental care to the community.

Caritas Medical Centre

In-patients :Admission (No. of patients)		72,519
Occupancy rate (%)		89.40%
Out-patients: (Total no. treated)	General	266,028
	Specialist	393,568

Canossa Hospital (Caritas)

In-patients :Admission (No. of patients)		7,910
Occupancy rate (%)		37.28%
Out-patients: (Total no. treated)	General	34,703
	Specialist	9,331

Precious Blood Hospital (Caritas)

In-patients :Admission (No. of patients)		4,383
Occupancy rate (%)		20.51%
Out-patients: (Total no. treated)	General	21,968
	Specialist	14,976

Clinics

3 Caritas Medical Clinics (No. of visits)	5,189
4 Caritas Dental Clinics (No. of visits)	26,887

Local Services

Objectives :

- To provide administrative support and coordinating services with a view to enhance collaboration amongst deaneries, parishes and service units.
- To assist in fundraising activities and maintain close liaison between the Agency and parishes, Catholic schools and the community at large to foster and promote a well-received caring image.
- To manage the janitorial services of multi-services social centres of the Agency.

4 Community Halls (Annual attendance)	214,729
1 Caritas Activity Centre (Annual attendance)	1,511
Number of Participating Units Originally Planned in the 6 Locations of Caritas Bazaar	225
Number of Participating Units holding Mini-bazaars	147

Hospitality Services

Lodge Service

Objectives :

To offer comfortable accommodation to overseas Catholic related parties and budget travellers at reasonable prices.

2 Lodges	No. of guests (yearly average)	72,233
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Hostel Service

Objectives :

To offer economical accommodation with basic amenities to local people, university students and overseas expatriates who need to stay away from home.

7 Hostels	No. of residents (daily average)	149
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Food & Beverage Service

Objectives :

To operate restaurants, café, fast food outlet, retail shop, outside catering services and provide meals to guests of lodge, hostel, students, neighbors and community members

4 F&B Outlets and 1 Retail Shop	No. of patrons (daily average)	376
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Camp Services

Objectives :

To provide a non-profit making camping service for the people from all walks of life, offering them a group-living experience in a setting close to the natural environment and with provision of indoor and outdoor, social, recreational, educational, sports and other leisure activities and facilities so as to enhance their physical, mental and social well-being.

No. of Residential Campers		
Caritas Jockey Club Ming Fai Camp		12,206
Caritas Oi Fai Camp		10,614
Caritas Jockey Club Siu Tong Camp		3,904
Caritas Ka Fai House		2,633
No. of Day Camp Participants		
Caritas Jockey Club Ming Fai Camp		267
Caritas Oi Fai Camp		357
Outdoor Education Camp	(No. of participating students)	2,676

CONSOLIDATED STATEMENT OF FINANCIAL POSITION

CARITAS - HONG KONG

Consolidated Statement of Financial Position as at 31st March 2020

	31.03.2020	Reclassified	
	HK\$	31.03.2019	
	HK\$	HK\$	
NON-CURRENT ASSETS			
Property, Plant and Equipment	1,207,613,332	1,202,125,294	
Defined Benefit Plan Assets	0	34,450,000	
Non-current Investments	8,278,285	20,723,281	
Loan Receivable	45,000,000	15,000,000	
Pledged Fixed Deposits	332,957,321	335,347,534	
	1,593,848,938	1,607,646,109	
CURRENT ASSETS			
Inventories	1,058,017	954,762	
Accounts Receivable, Deposits and Prepayments	220,681,158	256,715,731	
Financial Assets at Fair Value through Profit or Loss	48,765,640	50,277,747	
Fixed Deposits with Maturities over Three Months	287,344,286	477,172,808	
Cash and Cash Equivalents	1,254,497,733	861,686,064	
	1,812,346,834	1,646,807,112	
Less : CURRENT LIABILITIES			
Accounts Payable and Accruals	57,069,129	102,846,028	
Tuition and Other Fees Received in Advance	74,920,340	69,313,377	
Provision for Staff Benefits	59,689,743	56,026,757	
Deferred Income	47,902,661	55,537,695	
Secured Loans - Portion Repayable within One Year	0	39,400,000	
	239,581,873	323,123,857	
NET CURRENT ASSETS			
	1,572,764,961	1,323,683,255	
TOTAL ASSETS LESS CURRENT LIABILITIES			
	3,166,613,899	2,931,329,364	
NON-CURRENT LIABILITIES			
Deferred Income	(1,037,746,899)	(1,084,265,300)	
Secured Loans - Portion Repayable after One Year	(294,600,000)	(294,600,000)	
	(1,332,346,899)	(1,378,865,300)	
NET ASSETS			
	1,834,267,000	1,552,464,064	
Represented by:			
SWS RESERVE FUNDS	Note 1	535,078,617	489,610,675
DESIGNATED & DEVELOPMENT FUNDS AND RESERVES	Note 2	909,180,691	747,048,921
UNCOMPLETED PROJECTS FUNDS	Note 3	390,007,692	245,545,468
DEFINED BENEFIT PLAN		0	70,259,000
		1,834,267,000	1,552,464,064

Note 1: To read the audited Annual Financial Report of the Lump Sum Grant Service Funded by the Social Welfare Department, please visit <http://sws.caritas.org.hk>

Note 2: Reserves pertain to designated funds earmarked for specific purposes

Note 3: Funds/Donations received from projects related services/ works which may span over one year and have not yet completed at the time of financial reporting

AUDITOR'S REPORT (Extract):

We have audited the consolidated financial statements of Caritas - Hong Kong ("the Organization") and its subsidiaries (together "the Group"), which comprise the consolidated statement of financial position as at 31st March 2020, and the consolidated statement of surplus or deficit and other comprehensive income, consolidated statement of changes in funds and consolidated cash flow statement for the year then ended, and notes to the consolidated financial statements, including a summary of significant accounting policies.

In our opinion the consolidated financial statements give a true and fair view of the consolidated financial position of the Group as at 31st March 2020 and of its consolidated financial performance and its consolidated cash flows for the year then ended in accordance with the Hong Kong Financial Reporting Standards issued by the Hong Kong Institute of Certified Public Accountants.

We conducted our audit in accordance with Hong Kong Standards on Auditing issued by the Hong Kong Institute of Certified Public Accountants.

F. S. Li & Co.
Certified Public Accountants

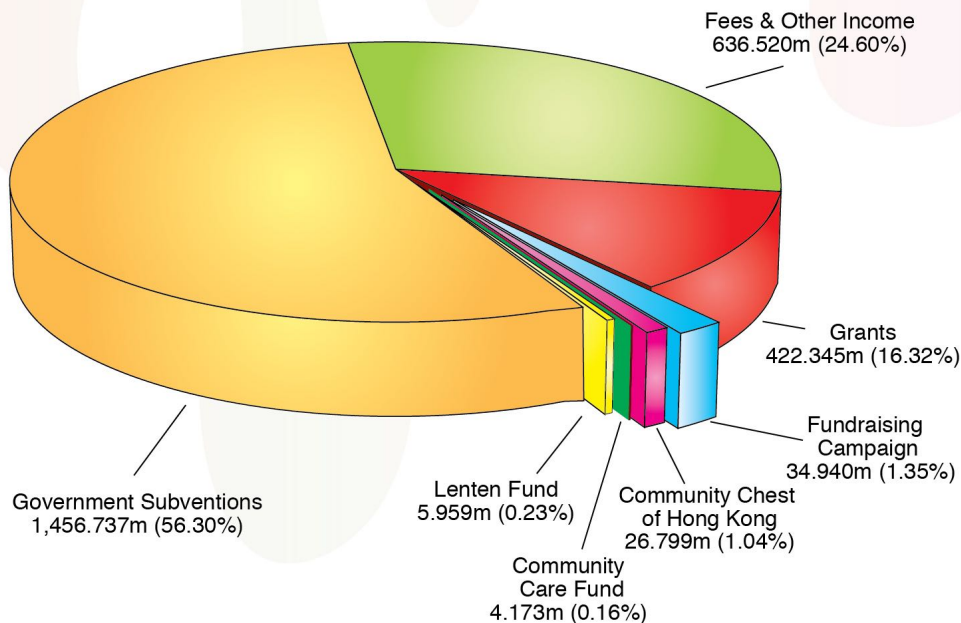
19th October 2020

Approved and authorised for issue by the Board of Management

SOURCES OF INCOME

CARITAS - HONG KONG

Sources of Income for the Financial Year 2019/2020

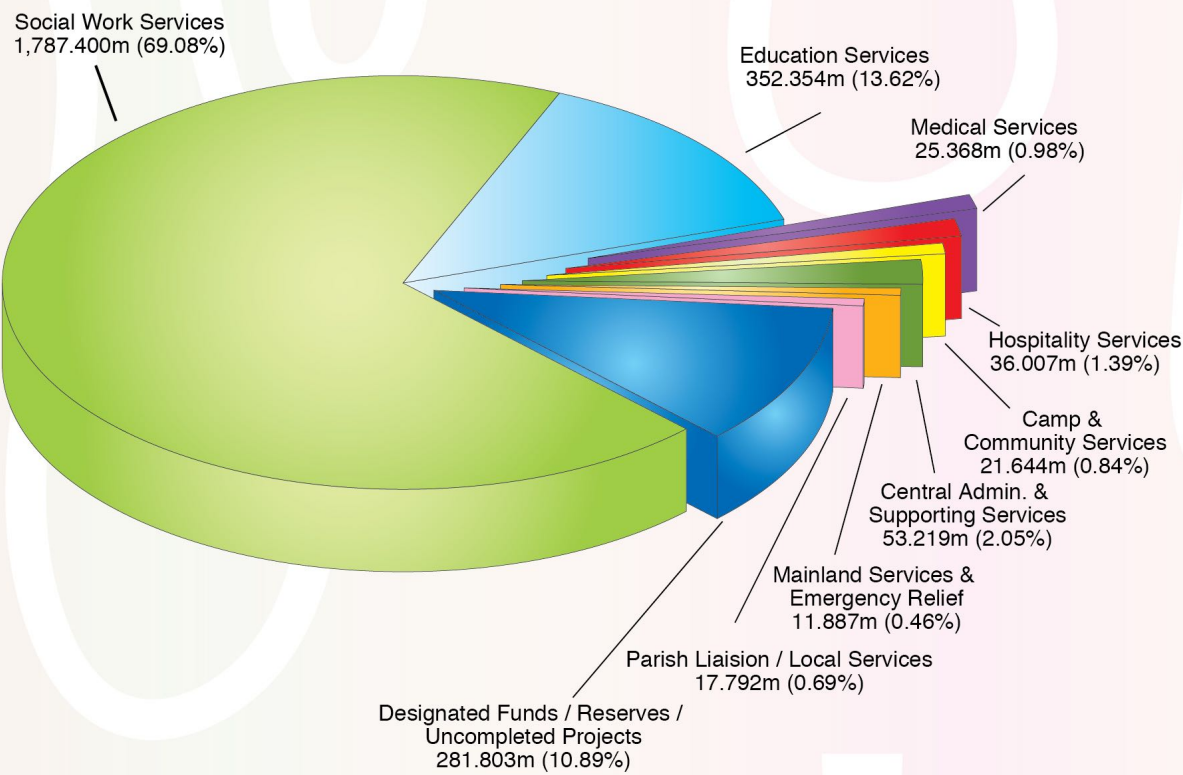


Income	2019/2020 (HK\$m.)		%
Government Subventions			
• Social Welfare Department	1,322.368		51.11
• Education Bureau	103.514		4.00
• Various Departments	30.855		1.19
	1,456.737		56.30
Fees & Other Income			
• Social Works Services	207.347		8.01
• Education Services	298.474		11.54
• Medical Services	30.971		1.20
• Hospitality Services	41.013		1.59
• Camp & Community Services	13.145		0.51
• Others	45.570		1.75
	636.520		24.60
Grants			
• Employees Retraining Board	23.770		0.92
• Lotteries Fund	72.093		2.79
• Hong Kong Jockey Club	65.219		2.52
• Private Donors	198.118		7.66
• Others	63.145		2.43
	422.345		16.32
Fundraising Campaign		34.940	1.35
Community Chest of Hong Kong		26.799	1.04
Community Care Fund		4.173	0.16
Lenten Fund		5.959	0.23
Total		2,587.473	100.00

RECURRENT EXPENDITURE / ALLOCATION

CARITAS - HONG KONG

Allocation of Recurrent Expenditure for the Financial Year 2019/2020

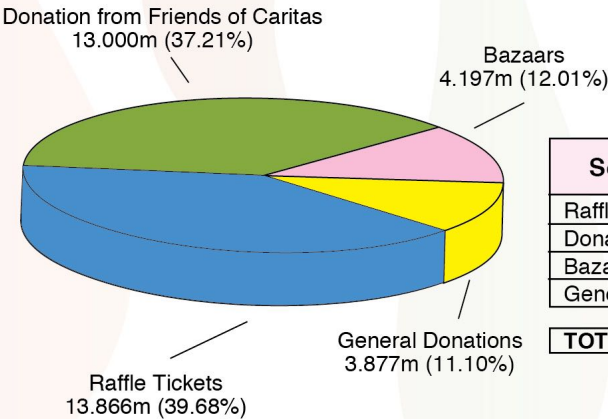


Allocation/ Recurrent Expenditure	2019/2020 (HK\$m.)	%
Social Work Services	1,787.400	69.08
Education Services	352.354	13.62
Medical Services	25.368	0.98
Hospitality Services	36.007	1.39
Camp & Community Services	21.644	0.84
Central Admin. & Supporting Services	53.219	2.05
Mainland Services & Emergency Relief	11.887	0.46
Parish Liaison / Local Services	17.792	0.69
Designated Funds / Reserves / Uncompleted Projects	281.803	10.89
TOTAL	2,587.474	100.00

FUNDRAISING CAMPAIGN

CARITAS - HONG KONG

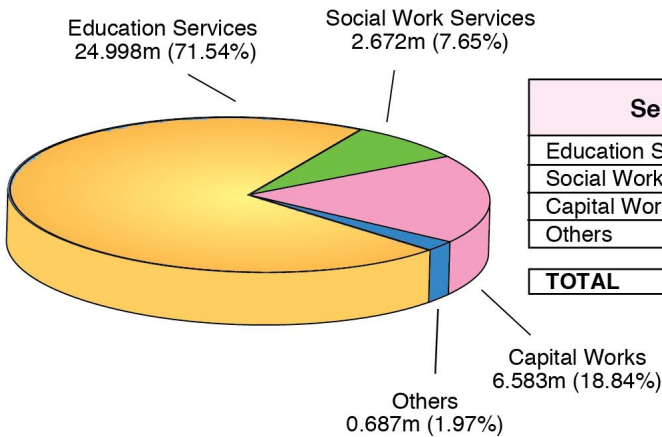
Sources of Fundraising Campaign for the Financial Year 2019/2020



Sources of Funds	2019/2020 (HK\$m.)	%
Raffle Tickets	13.866	39.68
Donation from Friends of Caritas	13.000	37.21
Bazaars	4.197	12.01
General Donations	3.877	11.10
TOTAL	34.940	100.00

CARITAS - HONG KONG

Allocation of Income of Fundraising Campaign for the Financial Year 2019/2020



Services	2019/2020 (HK\$m.)	%
Education Services	24.998	71.54
Social Work Services	2.672	7.65
Capital Works	6.583	18.84
Others	0.687	1.97
TOTAL	34.940	100.00

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Ms Debbie Lo

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(from 15 October 2019)
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Rev Marlo E. Gutierrez Carrejo, MG
(from 15 October 2019)
Rev Joseph Chan
(from 15 October 2019)
Rev Joseph Fan
(until 14 October 2019)
Rev Martin Ip
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Ms Fiona S.Y. Ngai
Ms Annie Yan

Secretary:

Rev Joseph T.L. Yim

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Individuals

- Mr Au Hang Yuen
- Mr Au Kang Woon
- Mr Paul Au Yeung Kai Ming
- Mr Colum Bancroft
- Mr Albert Chan King Tat
- Ms Amy Chan Tsz Shan
- Mr Andrew Chan
- Ms Anna Chan Yan Hung
- Dr Bernard Chan Pak Li, JP
- Mr Condy Chan, MH
- Mr Chan Dick Lun
- Mr Edmond Chan
- Ms Fiona Chan Sze Nga
- Mr Glenn Chan Wai Cheung & Mrs Catherine Chan King
- Mr Gregory Chan Yau Lok
- Ms Joyce Chan Kit Yee
- Ms Theresa Chan Kam Tim
- Ms Chan Kei Yau
- 陳潔玲女士
- 陳鉅庭先生
- Mr Chan Kwok Shing
- Ms Chan Lai Yam
- Ms Maggie Chan Mei Kit
- Ms Maria Chan Lourdes
- Ms Patsy Chan Mei Ling
- Dr Stephen Chan Cheong Wai
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- Ms Chan Wai Ni
- Ms Chan Wai Yee
- Ms Chan Wai Yu
- Dr Wilson Chan Yau Ki
- Mr Chan Wing Kwong
- 陳恩德先生
- Ms Chan Yee Kuk
- Mr Chan Yuk Lun
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- Mr Cheung Chun Ming
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- Mr Cheung Leong
- Mr & Mrs Patrick Cheung Yiu Kwong

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- Mr Chiu Yu Fai
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- 周賢慧女士
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- Ms Ho Kin Sun
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- Ms Kong Man Wal
- Ms Kwok Lal Fun
- Mr Phillip Kwok Chi Tak
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- Mr Wilson Kwok Wal Shun
- Mr Adrian Kwong Chi Hang
- Mr Kwong Chun Chung
- Ms Joyce Lal Yin Ping
- Ms Lal Ka Man
- Ms Lal Kit Ha
- Ms Ada Lam Sok Chun
- Mr Anthony Lam Ngok Sum
- Prof Cindy Lam Lo Kuen, MH, JP
- Mr Clement Lam Yu Hin
- Mr Lam Din
- Ms Lam Ling
- Ms Nelly Lam
- Mrs Nina Lam, MH
- Mr Paul Lam Yuk Yee
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- 林秀芳女士
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- Ms Philomena Lee Wai Fong
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- Mr Sunny Lee Wai Sun
- Mr Wilfred Lee Keung Wah
- Mr Leong Dat Wing
- Mrs Lucia Leong Tong
- Mr Leong Thio Thon
- Dr Annie Leung Kit Wah
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- Ms Hilda Leung Ngar Lam
- Mr Leung Ho Lun
- Mr Jackson Leung She Kwong
- Ms Jacqueline Alee Leung
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- Mr Leung Ming Sun
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- Mr David Lui Yin Tat
- Ms Esther Luk Yee Pui
- Ms Annie Ma Wai Ling

- Mrs Patty Mak
- Ms Teresa Mak Lai Ying
- Ms Ming Kit Ying
- Ms Betty Ng Ka Pik
- Mr Ng Chi Chung
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- Mr Ng Chor Kee
- Miss Ng Hiu Chun
- Ms Kenway Ng
- Ms Ng Yuk Ying
- Miss Palmer Ruth
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- Mr Poon Wai Keung
- Miss Sadang Cynthia
- Ms Sak Man Yi
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- Mr Stan Shea
- Mr Shek Byn Ylao
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- Ms Shek Wal Lin
- Ms Shlu Ying Keung
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- Mr Raymond Wong
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- Mr Thomas Wong Wai Kit
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- Mr Wu Yin Yan
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- Mr Francis Yan Shui Lau
- Dr Yang Hai Yan
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- Ms Helene Yu
- Mr Yu Tak Leung
- Mr Yuen Tin Fan
- Mr Yuen Wai Ming
- Ms Yammi Yuen Man Yan

Organizations

- sixty8ight
- A2 Limited
- A.J.R. Charitable Foundation Limited
- A Love Recycle (HK) Limited
- A.S. Watson Group (Hong Kong) Limited
- A-Wow Theatre
- Absolutely Fabulous Theatre Connection, The
- Accounting Development Foundation Limited
- Active Minds Ltd.
- Advance Caterers Group
- Adventure-ship
- AIA Shared Services (Hong Kong) Ltd.
- Alena Foundation Limited
- Alfar Charitable Trust, The
- Always Hopes Foundation
- AMTD Group Company Limited
- Apple Daily Charitable Foundation
- ARCH Community Outreach
- Aromatherapy Associates London
- Artistic Landscape Management Co., Ltd.
- Association of Parents of the Severely Mentally Handicapped, The
- Baptist Oi Kwan Social Service
- Baptist Oi Kwan Social Service Wan Chai Integrated Children & Youth Services Centre
- Beat Drugs Fund Association
- Billion Charity Fund Limited
- Billion Real Estate Holdings Limited
- Birdie
- Board of Management of The Chinese Permanent Cemeteries, The
- Boys' & Girls' Clubs Association of Hong Kong, The
- Buddhist Compassion Relief Tzu Chi Foundation (Hong Kong)
- CAS Cadet Corps, The
- Catholic Women's League, The
- CCC Heep Woh College
- Centaline Charity Fund Limited
- Central & Western District Office
- Central and Western District Fight Crime Committee
- Central and Western District Youth Programme Committee
- Centre for Special Educational Needs and Inclusive Education, The Education University of Hong Kong
- Chee Sing Kok Social Centre of The Humanity Love
- Cheung Sha Wan Catholic Secondary School
- Children's Cancer Foundation
- China Star Light Charity Fund Association
- China Tonghai International Financial Limited
- Chinese Manufacturers' Association of Hong Kong, The
- Chino Glory Foundation
- Chow Tai Fook Education Group
- Christmas World International Limited
- Church of God in Hong Kong, The
- Columbus Foundation : Limited Brand Cares/Mast Care Fund at Give2Asia
- Commission on Poverty, The

- Committee on Home-School Co-operation, Education Bureau
- Committee on the Promotion of Civic Education
- Community Chest of Hong Kong, The
- Community Chest Rainbow Fund, The
- Community Investment and Inclusion Fund
- Covestro (Hong Kong) Limited
- Creative Worldwide (HK) Limited
- Crown Motors Limited
- Crystal Apparel Limited
- Culture Regeneration Research Society USA
- Daniel & Co.
- Democratic Alliance for the Betterment and Progress of Hong Kong
- Department of Health
- Department of Social Work and Social Administration, The University of Hong Kong
- Department of Sport and Physical Education, Hong Kong Baptist University
- Diocesan Lenten Collection Allocation Committee
- Diocesan Youth Commission
- District Council of 18 Districts
- DQ Corporation Limited
- Ebenezer New Hope School
- Edfuture
- Education 2.1 Big Education Platform
- Education Bureau
- Education University of Hong Kong, The
- E-farm
- Enlighten Centre of Evangelical Lutheran Church of Hong Kong
- Evangelical Community Church
- Facebook Inc.
- Faith Honour Limited
- Federation of Parent-Teacher Association, Southern District, H.K.
- Fortune Knitting Factory Ltd.
- Friends of Caritas
- Fu Tak Iam Foundation Limited
- Fuji Xerox (Hong Kong) Limited
- FWD Life Insurance Company (Bermuda) Limited
- Genesis Global Sourcing Limited
- Geo Hero Run
- Go Green Hong Kong
- Great Eagle Holdings Limited
- Grosvenor Group
- GS Charity Foundation Limited
- HK Chinese Enterprises Association Financial & Accounting Affairs Steering Committee, The
- HK Electric Investments Limited
- HKSKH Lady MacLehose Centre
- Hok Yau Club
- Home Affairs Department
- Hong Chi Pinehill No.2 School
- Hong Kong Angelman Syndrome Foundation
- Hong Kong Association of Youth Development
- Hong Kong Award for Young People, The
- Hong Kong Business Accountants Association
- Hong Kong Central Council of Catholic Laity

- Hong Kong Children Charity Foundation
- Hong Kong Chinese Orchestra
- Hong Kong Commercial Daily
- Hong Kong Community Anti-Coronavirus Link
- Hong Kong Council of Social Service, The
- Hong Kong Elite Athletes Association
- Hong Kong Federation of Fujian Associations
- Hong Kong Federation of Youth Groups, The
- Hong Kong Hotels Association
- Hong Kong Housing Authority
- Hong Kong Independent Commission Against Corruption
- Hong Kong Institute of Vocational Education (Sha Tin)
- Hong Kong Island School Heads Association
- Hong Kong Jockey Club Charities Trust, The
- Hong Kong PHAB Association - Kowloon East PHAB Centre
- Hong Kong Police Force
- Hong Kong Red Cross Blood Transfusion Service
- Hong Kong Red Swastika Society Tai Po Secondary School
- Hong Kong Repertory Theatre
- Hong Kong Single Parents Association
- Hong Kong Society for the Blind, The
- Hong Kong Special Schools Council
- Hong Kong St. John Ambulance
- Hong Kong - Taiwan Economic and Cultural Cooperation and Promotion Council
- Hongkong and Shanghai Banking Corporation Limited, The
- Hongkong Bank Foundation, The
- Hospital Authority
- Hover Education Of Professional Nursing
- Inclusion Volunteer Service
- Industrial and Commercial Bank of China (Asia) Limited
- International Christian School
- Internet Professional Association
- iStage Theatre Limited
- Janco Global Logistics Ltd
- Jeanswear Services Far East Ltd
- Joseph Lau Luen Hung Charitable Trust, The
- Junior Chamber International (Hong Kong)
- Juvenia Limited
- K&K Charity Limited
- Kentex Trading (Hong Kong) Limited
- Keswick Foundation, The
- KFC Hong Kong
- KK I (BVI) Limited
- KK III (BVI) Limited
- KK IV (BVI) Limited
- KK IX (BVI) Limited
- Koo Tin Lok Charitable Foundation Limited
- Kowloon City District Office
- Kowloon Region School Heads Association
- Kowloon Shangri-La Hotel
- KPMG
- Kung Kao Po

- L & T Charitable Foundation Ltd.
- La Violet Education
- Labour and Welfare Bureau
- Lark International Group Limited
- Leading Conwell Limited
- Lee Hysan Foundation
- Leisure and Cultural Services Department
- Leung, Tam & Wong Solicitors
- Li Ka Shing Foundation Limited
- Li Po Chun United World College of Hong Kong
- Life Education Activity Programme
- Lions Club of Hong Kong Millennium
- Lions Club of Hong Kong New Era
- Lions Clubs International District 303 - Hong Kong & Macao, China
- Lotteries Fund
- Mental Health Association of Hong Kong - Cornwall School, The
- Merchant Ambassador (Holdings) Ltd
- Methodist Centre for Quality Life Education
- Missionary Sisters of Our Lady of the Angels
- Mustard Seed Foundation
- New Home Association
- New Phase Limited
- New Territories School Heads Association
- New World First Ferry Services Ltd
- Next Plus Limited
- O-Farm
- On Hing Paper Holdings Limited
- OneClick, LKS Faculty of Medicine, The University of Hong Kong
- One Strong Limited
- Operation Santa Claus
- Oriental Daily
- OTL Charity Foundation Limited
- Outward Bound Hong Kong
- Paediatric Palliative Care Service of Tuen Mun Hospital
- Passover Prayer Group
- PCMarket Magazine
- Ping Wo Fund, The
- Playright Children's Play Association
- Po Leung Kuk C.W. Chu College
- Po Leung Kuk Mr. & Mrs. Chan Pak Keung Tsing Yi School
- Prince Jewellery & Watch Company
- Project WeCan Committee
- Quality Education Fund
- Queen Elizabeth Foundation for the Mentally Handicapped
- Rehabilitation Advisory Committee, Labour and Welfare Bureau
- Rockreef Investment Ltd.
- Rotary Club of Hong Kong North
- Rotary Club of Lan Kwai Fong
- Ryder Industries Limited
- S.K. Yee Medical Foundation
- S.M.O.M Delegation
- S.W. Lee & Co., Ltd.

- Salvation Army, The
- Sam Wai Plastic Toys Limited
- SC Logistics Co., Ltd
- Scout Association of Hong Kong - The Friends of Scouting
- SEB Asia Ltd.
- Shan King Estate Baptist Kindergarten
- Sir David Trench Fund for Recreation
- Sir Robert Ho Tung Charitable Fund, The
- Sisters of St. Paul de Chartres (Hong Kong) Charity Fund Limited
- Sisters of the Immaculate Heart of Mary, The
- Social Welfare Department
- Society of St. Vincent de Paul of Holy Redeemer Church, The
- Southern District Healthy & Safe Association Limited
- Southern District Industries and Commerce Association Ltd.
- Southern District Joint Schools Conference
- Southern District Youth Programme Committee
- Special Education Division, Professional Development and Special Education Branch,
Education Bureau
- Sports Federation and Olympic Committee of Hong Kong, China
- Sprouts Foundation, The
- St. Joseph's College
- St. Paul's House of Prayer
- Standard Chartered Bank (Hong Kong) Limited
- Standing Committee on Language Education and Research
- Starlit Way Limited
- Student Innovation for Global Health Technology,
The Hong Kong University of Science and Technology
- Sun Life Hong Kong Limited
- Sunday Examiner
- Sunshine Forever International Limited
- Ta Kung Pao
- Teach for Hong Kong
- Television Broadcasts Limited
- Tin Shui Wai Community Development Network
- Tin Shui Wai Hospital
- 天與地義工小組
- Tin Zi Zok Wai
- Tri State (Hong Kong) Limited
- Tsuen Wan District Youth Programme Committee
- Tsui Chak Company Limited
- Tsz Tak Benevolent Society Company Limited
- Tung Wah Group of Hospitals Even Centre
- Tung Wah Group of Hospitals Integrated Centre on Smoking Cessation
- Tung Wah Group of Hospitals Kwok Yat Wai College
- UNICEF HONG KONG
- University of Hong Kong, The
- Urban Renewal Authority
- Urban Spring
- Venus Concept Limited
- Victory Wave Limited
- Virya Foundation Limited

- Vita Green Health Products Co., Ltd.
- Volunteer Space
- W F Joseph Lee Primary School
- Wah Yan (Hong Kong) Past Students Association
- Wai Yuen Tong Medicine Co., Ltd.
- Walgreens Boots Alliance Asia Sourcing Limited
- Wang On Properties
- Wen Wei Po
- Wharf (Holdings) Limited, The
- Wofoo Foundation
- Wofoo Youth Network
- Women's Commission
- Yee Hing Co
- Yee Tseng The Life of Divine Word Community
- Yiu Nam Investment Limited
- Yuen Long District Arts Committee
- Yuen Long District Police Community Relations Office
- Yuen Long Town Hall Support Service Centre for Ethnic Minorities
- All clergies, sisters and parishioners who support the various fundraising activities and services provision of Caritas – Hong Kong
- Local and overseas donors who support the Foster Parents Programme and the improvement of elementary education for mainland children
- Local and overseas donors who support the projects for the betterment of the mainland rural people
- Members of the Council of Caritas – Hong Kong and its Board Management, Finance Committee and Divisional Committees
- The many volunteers and staff of Caritas – Hong Kong who contribute to the implementation of all Caritas programmes

