

# **GENERAL**

"In all truth I tell you, whoever believes in me will perform the same works as I do myself, and will perform even greater works..."

(The Gospel of John 14:12)

#### 1.1 CHIEF EXECUTIVE'S REMARKS



"In the beginning was the Word, and the Word was with God, and the Word was God. He was in the beginning with God. All the things came to be through him, and without him nothing came to be. What came to be through him was life, and this life was the light of the human race; the light shines in the darkness, and the darkness has not overcome it." (The Gospel of John 1:1-5)

During the days of His preaching, the Lord Jesus repeatedly instructed His followers to listen to His words attentively with their hearts and put them in practice in daily life. Similarly, in order to keep the Holy Words deeply rooted in us today, we must also listen with a humble heart and transmit the teaching of the Lord Jesus into actions.

Caritas has always been committed to practicing the teachings of the Lord Jesus, following His benevolence and taking care of the disadvantaged. Needless to say, there is still a gap between our existing services with that expected by the Lord Jesus. However, these drive us to provide our services with greater care and more love.

Looking back on the past year, despite the social movement and the outbreak of COVID-19, all Caritas staff tried their best to actively face and overcome the obstacles in order to provide assistance to the underprivileged. All these events occurring were unanticipated and were completely beyond our experience. I am grateful to our colleagues who stand united and work on a consultative basis. Together with the reliance on the Lord's blessing, we can manage to handle the matters one by one. Do your best and leave the rest to God's will — I believe that all colleagues at Caritas acknowledge this belief. Even though everything is not always as expected, everything can always be handled as long as the Lord is in us.

"HE never assured that the sky will always be blue, HE never promised that the flowers will always be in full blossom, but HE bestowed that His love will always be there." May all aspects of Caritas' services be integrated into the Lord's love and all service recipients can experience the Lord's blessings.

Merciful God, you are our protector, please strengthen our faith. Please let all our staff work together in one heart and to overcome the difficulties in their daily work. Through the enlightenment of the Holy Word, let us transform our fear, anxiety and restless into positive energy, and build a united and inclusive Caritas family, by bringing love and hope to every corners of the society so that the glory of God can be seen in the dark.

Rev Joseph T.L. Yim

## 1.2 CARITAS FUNDRAISING CAMPAIGN 2019/2020

### Theme of the 2019/2020 Campaign: "Give Them a Ray of Hope"

Over 450 units, including parishes, mass centres, schools, organizations and Caritas service units participated in this year's Campaign. Although the annual bazaars this year had been changed to a different format in light of the society situation, the appeal for support made to parishes, schools and associations were still met by impressive responses. Instead of taking place in six districts, 313 mini-bazaars had been held across the territory with the participation of about 150 units and assistance from numerous enthusiastic volunteers and parishloners.





Mini-bazaars gathered the community together to show support for Caritas

Visitors enjoyed shopping and playing booth games at mini-bazaars

The Industrial & Commercial Bank of China (Asia) has taken up the chairmanship of the Campaign for 21 consecutive years. This year, the total amount raised from the Campaign was \$34.93 million, which included \$4.19 million from the bazaars, a record high of \$13.86 million from raffle tickets sale, \$1.37 million from the Charity Golf Day and \$15.5 million from general donations and fundraising events like Charity TV Show.



Charity TV Show is a showcase for Caritas' caring services



2019 Raffle Ticket Draw



2020 Charity Golf Day

# 1.3 CATHOLIC CHURCH LENTEN CAMPAIGN 2019 AND GRANT FROM LENTEN ALLOCATION

The Lenten Campaign Organizing Committee ("the Committee") helps to promote the Catholic Church Lenten Campaign every year. The Campaign appeals to the faithful for voluntary work and sacrifices and to contribute financially to help the needy.

In 2019, the Committee chose the theme "Do not let people disregard you because you are young" for the campaign. Caritas, serving as the Committee Secretariat, helped in the campaign by organizing promotion seminar, preparing press release, managing the webpage, coordinating the printing and distribution of Lenten messages, printing "Way of the Cross" booklets, producing banners, Lenten Boxes and Paschal Lamb savings boxes for collection of donations. This year, The Committee invited again students from Caritas Institute of Higher Education to design the Lenten posters and prizes were presented to the awarded students in the closing ceremony on 25 May 2019.

With the support of parishes, Catholic schools and organizations, a total of \$7.8 million was raised in response to the appeal in 2019, represents a 6.65% increase over the previous year.

An amount of \$5.75 million was allocated to Caritas to fund the services for the needy through its social, medical care and education programmes. In the spirit of solidarity, a sum of \$0.5 million was allocated for overseas and local emergency relief activities with Caritas providing the administrative and secretarial support.

Caritas supported the Committee in the Lenten Charitable School Award Scheme which received positive response from 110 Catholic schools and kindergartens with a total of 56,222 entries. The prize presentation ceremony was held in May 2019.



Lenten Charitable School Award Prize Presentation Ceremony

#### 1.4 STAFF POSITION

The total number of full-time staff was 6,046 on 31 March 2020 which was 5.4% higher than that of last year. The number of full-time staff for Social Work Services Division and Education Services Division accounted for 58.9% and 26.5% respectively while those for central and supporting services, local services and janitorial service were only 2.6%.

The turnover rate of full-time staff for the period April 2019 to March 2020 was 18.5% which was 3.3% less as compared to the year 2018/2019.

The total number of part-time staff was 1,423 on 31 March 2020 which has decreased by 30.3% as compared to the same date in 2019. The decrease was mainly from Caritas Institute of Community Education.

Diagram 1 shows the distribution of full-time and part-time staff as well as the manpower loss of full-time staff in various services.

Diagram 2 delineates the position of staff having served for 10 years or more by gender and by services. The number of female staff constituted 75% of the long-serving staff members which was similar to last year.

Diagram 1
Staff Strength as at 31 March 2020 and Full-time Staff Turnover in 2019/2020

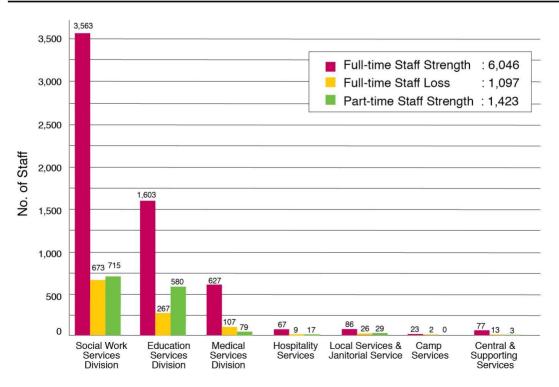
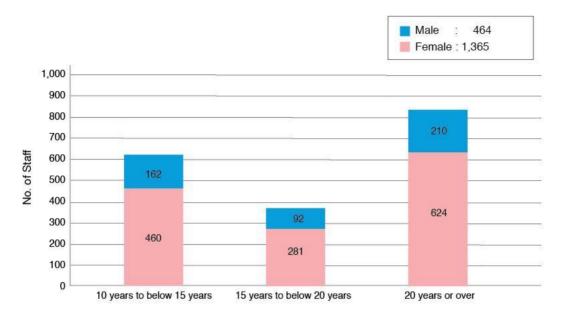


Diagram 2 Position of Long-serving Full-time Staff as at 31 March 2020



Years of Service

