

**No matter what the season is,
we hope that our Services can
glorify God like the flowers in full bloom.**



CARITAS - HONG KONG ANNUAL REPORT 2020 / 2021



**CARITAS
HONG KONG**
ANNUAL REPORT
2020 / 2021

Editorial Team :
Administration Office

The cover design and the format of inside pages :
Him Lam
Caritas Bianchi College of Careers
Higher Diploma in Design (Graphic Design)



CARITAS HONG KONG

ANNUAL REPORT
2020 / 2021

1953	July	Founded
1957	December	Constituted as the official social service agency of the Catholic Church in Hong Kong
1981	September	New Constitution
1981	November	Incorporated by Ordinance
1993	April	Constitution (Revised)



香港公益金
THE COMMUNITY CHEST
會員機構 MEMBER
AGENCY

Address : 2 Caine Road, Hong Kong
Telephone : (852) 2524-2071
Facsimile : (852) 2523-0438
Web site : <http://www.caritas.org.hk>
E-Mail : info@caritas.org.hk

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(1 April 2020 - 31 March 2021)

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A Brief History

Caritas – Hong Kong (“Caritas”) was founded in July 1953 by the Catholic Diocese of Hong Kong. The primary purpose of its establishment was to offer relief and rehabilitation services to the poor and the distressed.

Caritas has continuously developed and modified its services in response to the changing needs of Hong Kong. The wide-ranging services provided by Caritas address basic human needs and include social work, education, medical care, community development and hospitality, etc.

Caritas continues to serve the community through 272 service units from 145 locations. It has 6,394 full-time staff and receives ongoing support from over 12,000 volunteers. The recurrent expenditure is over \$2 billion and funds are practically all raised locally. Although the Government provides significant funding for some of the services, Caritas also relies on the donations contributions and fundraising campaigns throughout the territory. The support from private sources precludes a total dependence on the Government for funds. Thus, the degree of flexibility achieved enables assistance to be extended to other causes or to the unaided.

Caritas is a member of Caritas Internationalis, a federation of 165 Caritas organizations operating in over 200 countries throughout the world.



Aims and Objectives

Caritas, the official social service agency of the Catholic Church in Hong Kong, is essentially a movement of understanding and concern, of caring and service, of human development and solidarity. Its special attention is directed to the needs and aspirations of the underprivileged, the **last**, the **least** and the **lost** within the community.

As its name indicates, Caritas (=“Αγάπη”=“Christ’s Love”) strives to bear witness to the world over and be rooted where the neediest are, at the base of society, in the poorest communities, and to make itself available to render help where the need is greatest; not to dominate, not to teach, not to sit in judgment, but to give a testimony of God’s love and human dignity, to serve in charity, to animate the community process of caring and solidarity. The ultimate drive of Caritas is to enable people to develop themselves and to overcome the difficulties that life and circumstances have put in their way.

Caritas aims at overcoming divisions among human beings, eliminating climate of injustice and selfishness, opening channels of communication, creating attitudes of compassion, forgiveness, reconciliation and brotherhood / sisterhood.

Vision, Mission and Value

- Vision**
- To provide comprehensive quality services and the development of the whole person
 - To build up a friendly and caring society
- Mission**
- To help the underprivileged and the vulnerable
 - To enable people to develop their potential
 - To promote mutual understanding and reconciliation
 - To establish a spirit of reciprocity to the community from which the people have benefited
- Value**
- To be rooted in Christian heritage
 - To develop human dignity
 - To emphasize and instill ethics and humanitarian concerns

Structure

In order to manage its growing network of services for the community, Caritas relies on a management structure composed of dedicated leaders from the community.

Council

Caritas is managed through a Council, which has the full power and authority to supervise, manage and implement the purpose, aims and objectives of the Agency.

Board of Management

The Board of Management derives its power and authority from the Council. It supervises the execution and implementation of the Council's decisions and ensures that the operations of the Agency are in accordance with the purpose, aims and objectives of Caritas.

By powers delegated to it by the Council, the Board of Management controls, regulates and manages all property and affairs of the Agency.

Executive Team

The Executive Team, consisting of the Chief Executive cum Director of Education Services, Assistant Chief Executive, Director of Medical Services, Director of Social Work Services, Head of Administration, Head of Communications, Head of Finance, Head of Human Resources and Head of Property, is responsible for implementing the plans and decisions of the Council and its Board of Management.

The Executive Team deals with overall planning and management, communications and coordination, the allocation of resources, human resources management, administration and financial matters of the Agency as a whole. It steers the work of the various services and centres in close consultation with the heads of Division, Services and Social Centres.

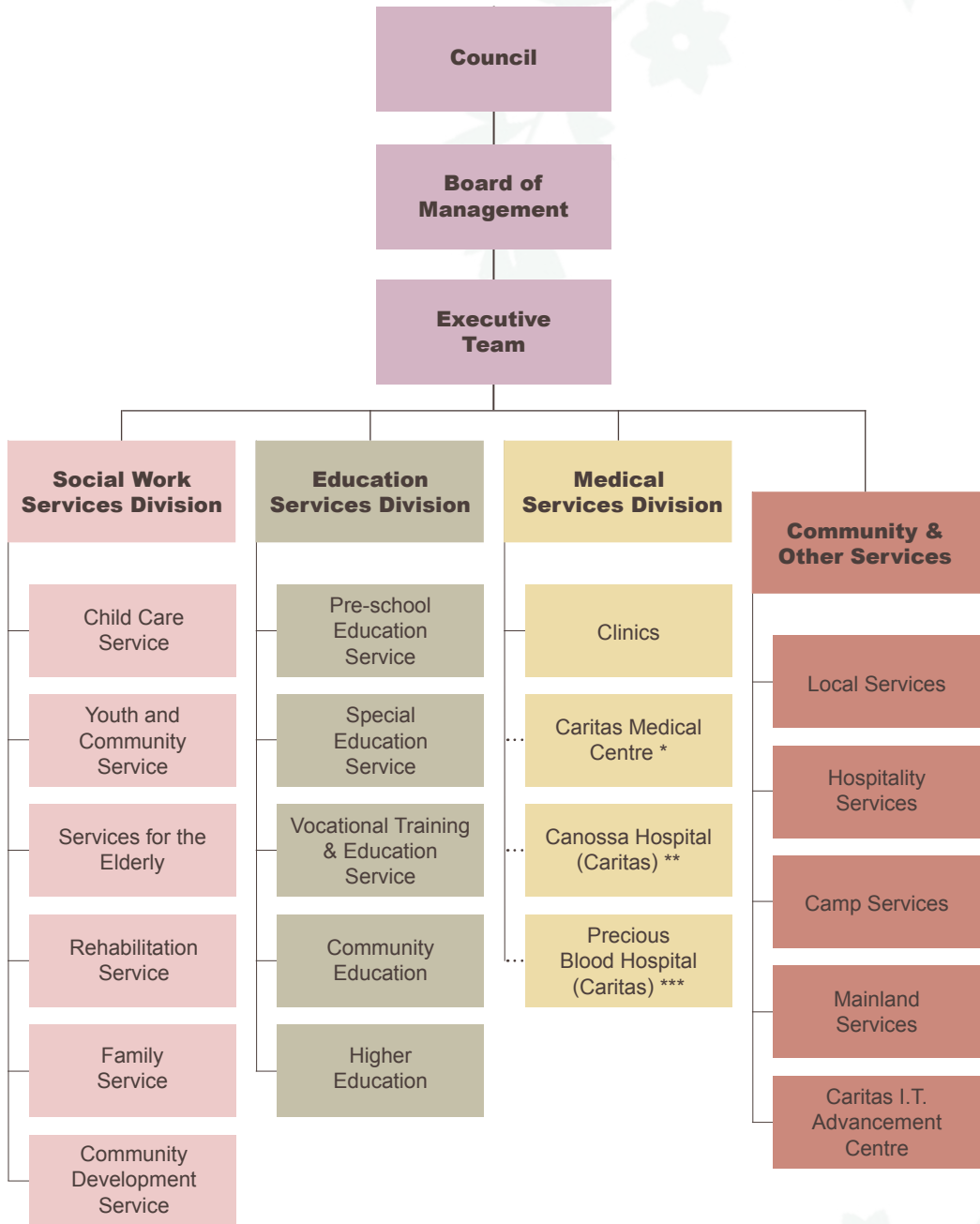
Divisions and Committees

Services of Caritas are within four major areas which are grouped under three Services Divisions (Social Work, Education, Medical) and Community & Other Services, such as Local Services and Hospitality Services.

The Divisions are responsible for the implementation of the Agency's policy, together with their own Services Division aims and objectives. They also manage and coordinate their overall activities and evaluation.

The Divisions are guided and advised by Divisional Committees which are composed of members of the public with special expertise.

Organization Chart



* Under administration of Hospital Authority

** The Agency administers for Daughters of Charity of the Canossian Institute

*** The Agency administers for The Congregation of the Sisters of the Precious Blood

Functional Services List

Social Work Services :

Child Care :

- Nursery Schools
- Integrated Programme Service for Mildly Disabled Children
- Occasional Child Care Service
- Extended Hours Child Care Service
- Children Advanced Talent and Education Related Programme (“CATERP”)

Youth & Community :

- Community Centres / Libraries & Study Rooms
- Children & Youth Centre / Library & Study Room
- Integrated Children and Youth Services Centres / Libraries & Study Rooms / School Social Work / Services for Young Night Drifters
- District Youth Outreaching Social Work Team
- Counselling Centre for Psychotropic Substances Abusers
- After School Care Programme
- Student Guidance Service Project (Primary School)
- Supportive Service Project for Schools
- Supportive Service Project for Student with Special Educational Needs
- Adolescent Emotional Health Service
- Cyber Youth Outreach Service
- Online Youth Emotional Support
- Drug Abuse Counselling and Community Service
- Enrichment Service for Young Mothers
- Community Supporting Service for Ethnic Minorities
- Computer Recycling Project and Free Repair Service and Mobile Phone Reuse Project
- Child Development Fund Project
- Multi-purpose Hostel
- Girls' Hostel
- Men's Hostel
- Girls' Home with School On-site
- Navigation Scheme for Young Persons in Care Services
- Parish Social Service

Elderly :

- District Elderly Centres
- Elderly Centres
- Day Care Centres (Subvented and Non-subvented)
- Care & Attention Homes (Subvented and Non-subvented)
- Nursing Home
- Integrated Home Care Service
- Enhanced Home and Community Care Services
- Hydrotherapy Programme (Non-subvented)
- Integrated Day Services Centre for the Elderly (Non-subvented)
- Caritas Medical Centre Integrated Discharge Support Programme for Elderly Patients – Caritas Shamshuipo Home Support Team
- Resource and Support Centre for Carers

Rehabilitation :

- Special Child Care Centre cum Special Provision Programmes for Autistic Children
- Early Education & Training Centres
- Occasional Child Care Services for Disabled Pre-schoolers
- District-based Speech Therapy Service
- Parents Resource Centres
- On-site Pre-school Rehabilitation Services
- Sheltered Workshops cum Supported Employment Service
- Hostels for Persons with Intellectual Disabilities
- Supported Hostels for Persons with Intellectual Disabilities
- Day Activity Centres
- Hired Vehicle Service for Persons with Intellectual Disabilities
- District Support Centre
- Integrated Vocational Training Centre
- Agency-based Occupational Therapy Service
- Agency-based Clinical Psychological Service
- Agency-based Speech Therapy Service
- Long Stay Care Home
- Halfway Houses
- Supported Hostel for Persons with Mental Illness
- Integrated Vocational Rehabilitation Service Centre
- Integrated Community Centres for Mental Wellness
- Agency-based Peer Support Service in Community Psychiatric Service Units
- Projects for Children and Students with Special Educational Needs (SENs) and Families
- Projects on Vocational Rehabilitation Training
- Projects for Persons with Mental Illness

Family :

- Integrated Family Service Centre
- School Social Work
- Clinical Psychology Service
- Counselling Centre for Ex-drug Abusers and their Families
- Family Aide Service
- Residential Treatment Centre for Young Male Drug Abusers
- Project on Extra-marital Affairs
- Personal Growth Centre for Men
- Family Crisis Support Centre
- Addicted Gamblers Counselling Centre
- Family Crisis Line and Education Centre
- Project for Childhood Trauma Treatment
- Student Guidance Service (Primary School)
- Human Empowerment & Achievement Training
- Community Support Project for Sex Offender
- Heartspring Development Centre
- School Social Work Service - Kindergarten

Community Development :

- Neighbourhood Level Community Development Projects
- Asian Migrant Workers Social Service Project
- Development Project for Grassroots Organizations
- Labour Development Project
- Mutual Aid Centre for Single Parent Families
- Women Development Project
- Residents Mutual Help Centre

Education Services :

Pre-school Education :

- Kindergartens
- Pre-school Education Material Reference Centre
- Parent-child Resource Centre
- Children Advanced Talent and Education Related Programme (“CATERP”)

Special Education :

- Special Schools for Students with Intellectual Disabilities
- Special Schools for Students with Social Development Difficulties

Vocational Training & Education :

- Secondary Schools
- Field Studies Centre
- Apprenticeship Training Schemes

Community & Higher Education :

- Degree Programme
- Higher Diploma Programme
- Associate Degree Programme
- Certificate, Diploma, Professional Certificate and Professional Diploma Programmes
- Diploma Yi Jin Programme
- Education Bureau Applied Learning Courses
- Other Learning Experiences Programme
- Continuing Education Fund Reimbursable Programme
- Extension Programme
- Employee Retraining Programme, ERB Manpower Development Scheme
- School-based Programme
- Education Bureau School-based After-school Learning and Support Programmes - Community-based Project
- General Part-time Programme

Medical Services :

Hospitals

(Public Hospital & Private Hospital) :

- In-Patient
- Out-Patient (General & Specialist)
- Medical
- Surgical
- Cardiology
- Cardio-thoracic Surgery
- Ear, Nose & Throat
- Gastroenterology & Hepatology
- Geriatrics
- Gynaecology & Obstetrics
- Neurosurgery
- Ophthalmology
- Oral-Maxillofacial Surgery & Dental Unit
- Orthopaedics & Traumatology
- Paediatrics
- Psychiatry
- Urology
- Intensive Care
- Coronary Care
- Palliative Care
- Pastoral Care
- Accident & Emergency
- Clinical Pathology
- Clinical Psychology
- Community Nursing
- Diet & Nutrition
- Occupational Therapy
- Pharmacy
- Podiatry
- Physiotherapy
- Renal Dialysis

Clinics :

- Medical (General)
- Dental (General & Orthodontics)

Other Services :

Local Services :

- Conference Facilities
 - Halls
 - Activity Centre
- Social Centres

Hospitality Services :

- Accommodation
 - Lodges
 - Hostels
- Food & Beverage and Retail Services
 - Restaurants
 - Fast Food
 - Caritas Corner

Camp Services :

- Accommodation
 - Dormitories
- Catering Service
 - Meal, barbecue
 - Tuckshops
- Facilities
 - Multi-purpose Hall
 - Function Rooms
 - Playgrounds
 - Swimming Pool

Janitorial Service :

- Cleaning
- Security
- Maintenance and Repair
- Mail-run

Parish Service :

- Cooperation between Caritas and Parishes
- Parish Social Service

Mainland Services :

- Training and Exchange Projects
- Programmes on promoting healthy growth and development for children
- Life improvement projects for the deprived elderly and the disabled

Administration Services :

Central Services :

- Administration
- Communications
- Finance
- Human Resources
- Information Technology
- Internal Audit
- Property

Locations of Services

Districts	Services														
	Child Care Service	Youth & Community Service	Services for the Elderly	Rehabilitation Service	Family Service	Community Development Service	Pre-school Education Service	Special Education Service	Vocational Training & Education Service	Community & Higher Education Service	Hospital Service	Clinic Service	Local Services	Hospitality Services	Camp Services
Aberdeen / Pokfulam															
Kennedy Town / Sai Ying Pun															
Central / Caine Road / Mid-levels															
Tai Hang / Tin Hau / North Point / Wan Chai															
Chai Wan															
Stanley / Shau Kei Wan															
Clearwater Bay / Shun Tin															
Yau Tong / Lam Tin															
Kwun Tong / Sau Mau Ping															
Ngau Tau Kok / Choi Hung / Kowloon Bay															
Tung Tau / Wong Tai Sin															
Kowloon Tong / Shek Kip Mei															
Sham Shui Po															
Cheung Sha Wan															
Prince Edward / Mong Kok / Yau Ma Tei															
Hung Hom / Whampoa															
Sha Tin / Ma On Shan / Fo Tan															
Tai Po															
Fanling / Sheung Shui															
Sai Kung / Tseung Kwan O															
Kwai Chung															
Tsing Yi															
Tsuen Wan															
Tuen Mun / Sham Tseng															
Yuen Long / Tin Shui Wai															
Cheung Chau															
Tai O / Tung Chung															

1

General

Vibrance
Longevity
Faithfulness



Catharanthus roseus

1.1 Chief Executive's Remarks



“Think of the flowers growing in the fields; they never have to work or spin; yet I assure you that not even Solomon in all his royal robes was clothed like one of these. Now if that is how God clothes the wild flowers growing in the field which are there today and thrown into the furnace tomorrow, will he not much more look after you, you who have so little faith?” (Mt 6 : 28-30)

Caritas has been providing services for 68 years! Indeed, if it was not for God's favor, how could it work to this day? Up to now, Caritas has more than 6,300 full-time employees. These 6,000+ employees work in social services, education, medical care, catering, hostels, camps, and local services. Everyone is dedicated to doing their best, just like blooming flowers, revealing the glory of God!

Last year, the COVID-19 raged, devastating globally. During the pandemic, everything seemed to have come to a halt. However, Caritas still strives to provide various services, continuing to blossom like flowers, and showing love and care. For example, in days when there were shortages of masks, these were distributed freely to the grassroots with other anti-pandemic materials. When restaurants were prohibited from providing dining in services, service centres were opened immediately to people in need for meals, prompting the government to change relevant measures so that the public can at least enjoy their meals in the hot summer and even in heavy rain! In areas where the pandemic was widespread, proactive contacts with the elderly and needy families were arranged to provide

care and love to them. When the pandemic in Italy and other regions was getting critical, cash and materials received from donors were sent to Italy, Spain and other Southeast Asia countries, via Caritas Internationalis, to support their rescue and relief work. As for education services, Caritas always takes care of the under-privileged. Caritas Institute of Higher Education opened nursing and social sciences programmes which became the ladder for some non-mainstream school students, enabling them to acquire professional skills for contribution to the society.

We hope that we can become God's handy tool so that His love can be manifested and extended through the services of Caritas, and our services can flourish like flowers. As quoted in the above gospel, see how do the lilies grow in the field. Even the clothings worn by Solomon in his heyday were not as good as these flowers. But good flowers still need to be irrigated by kind-hearted people, just like generous benevolent persons would fertilize Caritas by in-kind or monetary donations, so that Caritas can thrive and benefit those in need. I would like to take this opportunity to thank you for all your kindness, and I hope you will continue to provide your unwavering support to fertilize and irrigate the services of Caritas.

Affected by the pandemic and the unstable environment this year, some Hong Kong citizens have experienced anxiety regarding the future with uncertainties. However, as stated in the above gospel, the wild flowers in the field are still there, and though they would be thrown into the furnace tomorrow, yet God still decorates them. The Lord assured us clearly that He will take care of the flowers and plants even though they would be withered in a moment, let alone us? Of course, everyone should be united, especially during the difficult years, and we need to collaborate, complement, communicate and integrate with each other, so that our services can be as brilliant as the blooming flowers and exhibit the glory of God more and more!

Rev Joseph T.L. Yim

A handwritten signature in black ink, appearing to read 'Joseph Yim', written over a horizontal line.

1.2 Caritas Fundraising Campaign 2020/2021

Theme of the 2020/2021 Campaign: “Give Them a Ray of Hope”

Notwithstanding the adverse impact of the COVID-19, about 450 units, including parishes, mass centres, schools, organizations and Caritas service units had participated in this year’s Fundraising Campaign. The Raffle Ticket Sale had reached a record-breaking result of \$14.62 million and the order for Charity Christmas Cookies had also been increased.



▲ Raffle Ticket Draw



▲ Charity Christmas Cookies Sale

In face of the Prohibition on Group Gathering, Caritas was not able to organize large-scale public bazaars in different districts. However, it was thankful that there were over 100 parishes, schools, organizations and Caritas service units joined the mini-bazaars as well as the newly added activities “One Person One Red Packet” and “Door Donation at Churches” which had raised a total of \$1.96 million.



▲ Mini-bazaars held by Caritas service units

Our staunch supporter, the Industrial & Commercial Bank of China (Asia) has continued the Campaign chairmanship for 22 years in a row and gave great support to the organization of different activities. Attributed to concerted efforts, the total amount raised from the Campaign had reached a record high of \$38.78 million, which included \$22.19 million from general donations and fundraising events like Charity TV Show.



▲ Caritas Charity TV Show

1.3 Catholic Church Lenten Campaign 2020 and Grant From Lenten Allocation

The Lenten Campaign Organizing Committee (“the Committee”) helps to promote the Catholic Church Lenten Campaign every year. The Campaign appeals to the faithful for voluntary work and sacrifices and to contribute financially to help the needy.

In 2020, the Committee chose the theme “The blind man went and washed and came back able to see” for the campaign. Caritas, serving as the Committee Secretariat, helped in the campaign by organizing promotion seminar, preparing press release, managing the webpage, coordinating the printing and distribution of Lenten messages, printing “Way of the Cross” booklets, producing banners, Lenten Boxes and Paschal Lamb savings boxes for collection of donations.

The Lenten Campaign 2020 raised a total of \$3.25 million with which represents 40% received last year. The significant decrease was that during the entire Lenten period, the community was under the threat of the COVID-19 leading to the suspension of church services and school classes where the main sources of collections came from. Despite the unfavourable situation, there was an encouraging response to the appeal of the Campaign with the support of parishes, Catholic schools and organizations. The Committee had allocated all the collections of \$3.25 million together with a top up grant of \$1.65 million from the reserve funds to make a total allocation of \$4.9 million for 2020.

An amount of \$4.22 million was allocated to Caritas to fund the services for the needy through its social, medical care and education programmes. In the spirit of solidarity, a sum of \$0.2 million was allocated for overseas and local emergency relief activities with Caritas providing the administrative and secretarial support.

Caritas supported the Committee in the Lenten Charitable School Award Scheme which received positive response from 57 Catholic schools and kindergartens with a total of 652 entries. The Lenten Charitable School Award and Prize Presentation Ceremony scheduled in February 2020 and May 2020 had been cancelled due to the pandemic.



▲ Catholic Church Lenten Campaign 2020

1.4 Staff Position

The total number of full-time staff was 6,394 on 31 March 2021 which was 5.8% higher than that of last year. The number of full-time staff for Social Work Services Division and Education Services Division accounted for 59.8% and 26.3% respectively while those for central and supporting services, local services and janitorial service were only 2.7%.

The turnover rate of full-time staff for the period April 2020 to March 2021 was 17.7% which was 0.8% less as compared to the year 2019/2020.

The total number of part-time staff was 1,860 on 31 March 2021 which has increased by 30.7% as compared to the same date in 2020. The increase was mainly from Caritas Youth and Community Service.

Diagram 1 shows the distribution of full-time and part-time staff as well as the manpower loss of full-time staff in various services.

Diagram 2 delineates the position of staff having served for 10 years or more by gender and by services. The number of female staff constituted 73% of the long-serving staff members which was similar to last year.

Diagram 1

Staff Strength as at 31 March 2021 and Full-time Staff Turnover in 2020 / 2021

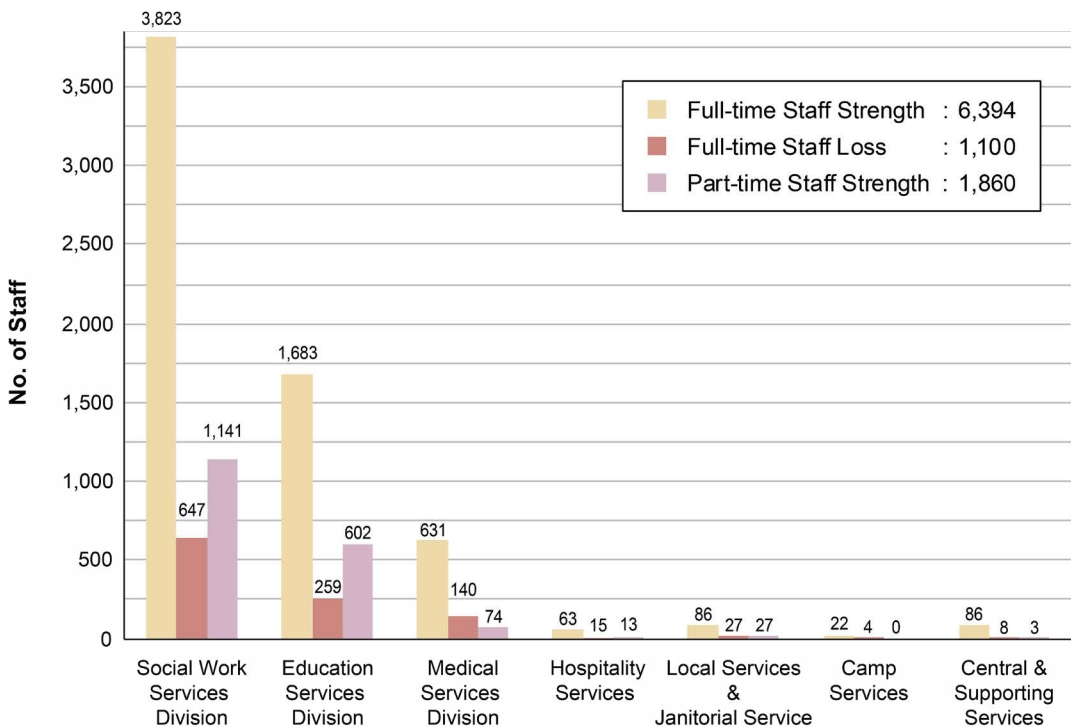
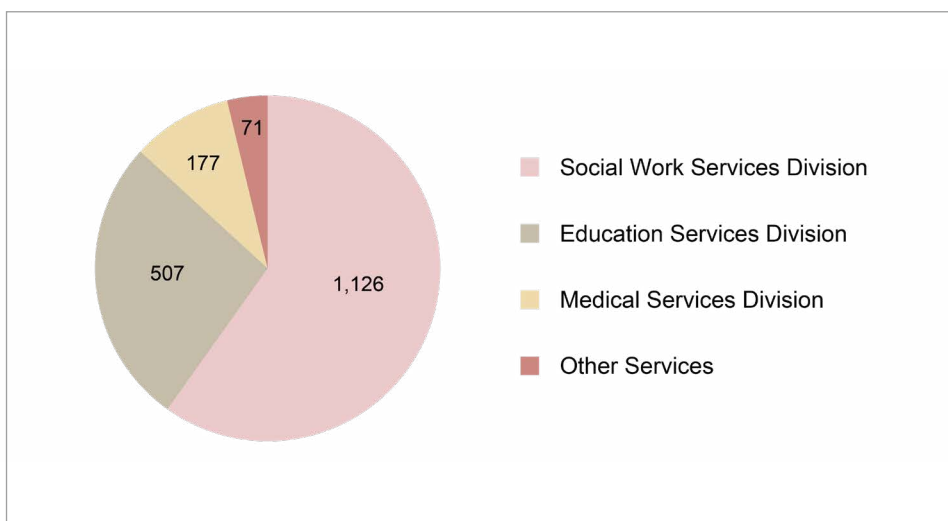
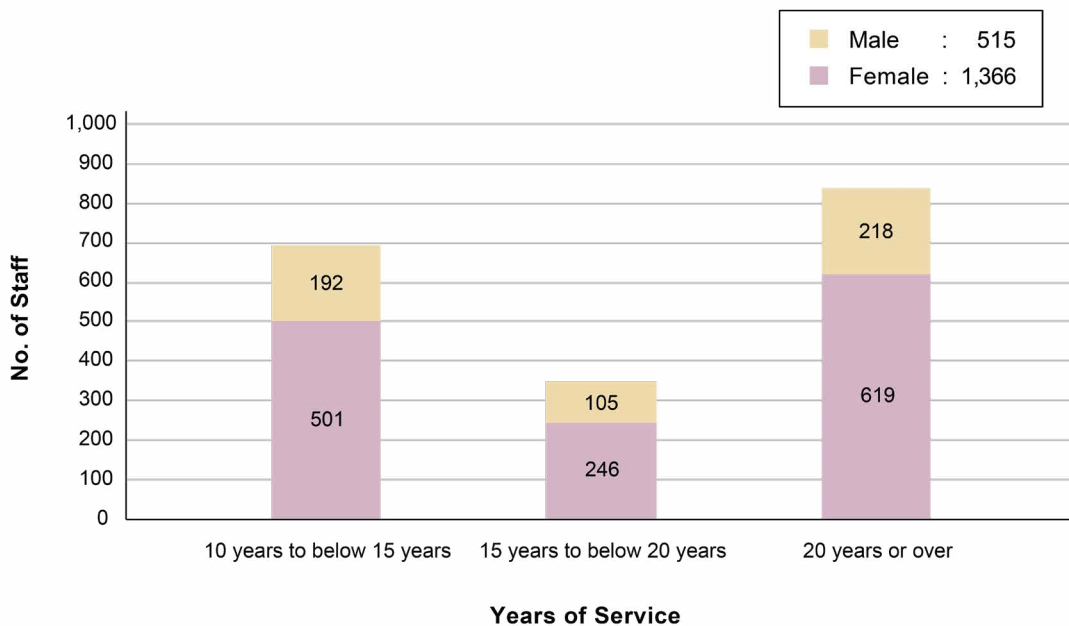


Diagram 2

Position of Long-serving Full-time Staff as at 31 March 2021



2 Social Work Services Division

**Flourish
Grand Prosperity
Sweet Happiness**



Peach blossom

2.1 General Remarks

Objectives

Stressing the principles of protecting human dignity and mutual respect, enabling the development of individual potential and self-determination, the Social Work Services Division (“the Division”) provides its services through an ongoing process of awareness, participation and sharing. The services strive to bring about positive changes and development in personal behaviour, individual attitude, the physical environment and social structures. The Division aims to promote a caring community grounded on truth, love, justice and freedom.

Highlights of the Year

Service Units and Staff Complement

The Division now operates 142 subvented service units and 27 non-subvented service units with a full-time staff force of 3,762 and 180 part-time staff, including 56 persons with disabilities.

Collaboration with Corporates and Individuals

To recognize the contribution of corporates and community organizations, 93 strategic partners were nominated to receive the logos of “Caring Company” or “Caring Organization” awarded by The Hong Kong Council of Social Service.

The Division was awarded the Honour of Highest Service Hour Award 2019 (Public Organizations) of the Volunteer Movement organized by the Social Welfare Department (“SWD”). There were 9,027 registered volunteers achieving a total of 164,957 service hours.

Staff Development and Training

Training Programmes

Starting from 26 November 2020, 8 training programmes were organized with a total attendance of 625 with the support from the Social Welfare Development Fund Phase 3 (Third Round).

Staff Formation

The Employee Emotional Support Project was continued. A total of 416 calls were received by hotline and 51 face-to-face counselling sessions were rendered to provide emotional support for staff. Twenty workshops were organized for 399 staff members to promote self-understanding, positive thinking and team spirit.

2.2 Child Care Service

Objectives

With an aim of cultivating the full development of children without discrimination as to their abilities and social background, the Child Care Service (“the Service”) provides educational and caring service for children aged 2 to 6 including families with single parent, working parents and mildly disabled children.

Learning is Fun



▲ “Look! The caterpillar is moving on the leaf!”

Children learn from each other



▲ “Please fasten your seatbelt.”



▲ “Let’s stir and guess what will happen?”



▲ “I like Siu Mai. What dim sum do you like?”



▲ “We love water play very much.”



▲ Singing the song “Jesus loves children”

Rebuild a Playful Childhood – a promise during COVID-19

Children experienced class suspension and non-face-to-face classes for several months during the pandemic. It could not be underestimated how challenging with most children staying at home and their mental health was one of the biggest challenges in dealing with the legacy of the pandemic. The nine Caritas nursery schools remained open in order to take care of children in need and support their families. A series of children and parent-child programmes was organized with the aims to nurture children to protect themselves, to love their family members and to be thankful to others. It was important to recover from emotions for well-being and create the “Moment of Joy” when children get back to their teachers and friends. There was a promise to children: “Rebuilding a Playful Childhood”.



▲ “How nice to meet my friends again at school!”



▲ “It’s interesting to look the surrounding through our self-made spectacles!”



▲ “Do you like my self-portrait?”

Highlights of the Year

Supporting Children’s Continuous Development and Growth

Putting the children’s needs in priority and in collaboration with the parents, supports to children for their continuous development in a blended learning mode were provided. These included various rich learning activities, treasure boxes with different play materials, small tasks for children, video films which were shot by teachers and were uploaded at the school websites and parent platform.



▲ Character education programme “愛德喜” collaborated with Caritas Family Service



▲ Daily sight health exercise



▲ Celebrating the Christmas with children and parents



▲ Children learned environment protection from the talk “Big Waster”

Cultivating Love and Care at Early Stage

The cultivation of moral development was integrated in daily programmes that children were encouraged to express love through actions. The joint-school project “The Mercy of God” was organized. Through online and offline activities, children learned love and care for each other in the epidemic environment.



▲ Appreciation for the kindness to the children and their families



▲ Sharing on the Fruits of the Holy Spirit



▲ Children recorded the Actions of Love



▲ Presenting the “Blessing Packs” to the elderly

Enhancing Positive Parenting and Collaboration

All nursery schools organized various parent education programmes and participated in the project “Parent-child Interactive Kit” which was collaborated with Caritas Family Service for fostering parent-child relationships and reinforcing positive parenting. Regular “Sunlight Telephone” and online meeting with parents were conducted to support parents in children’s home learning



▲ Production of a story-kit for parents and children



▲ An adjustment programme for newly admitted children

Staff Development and Training

Positive Education Teacher Workshop

Teachers learned the components of positive education and applied in nurturing the holistic development of children, particularly in building the strengths of children's character.



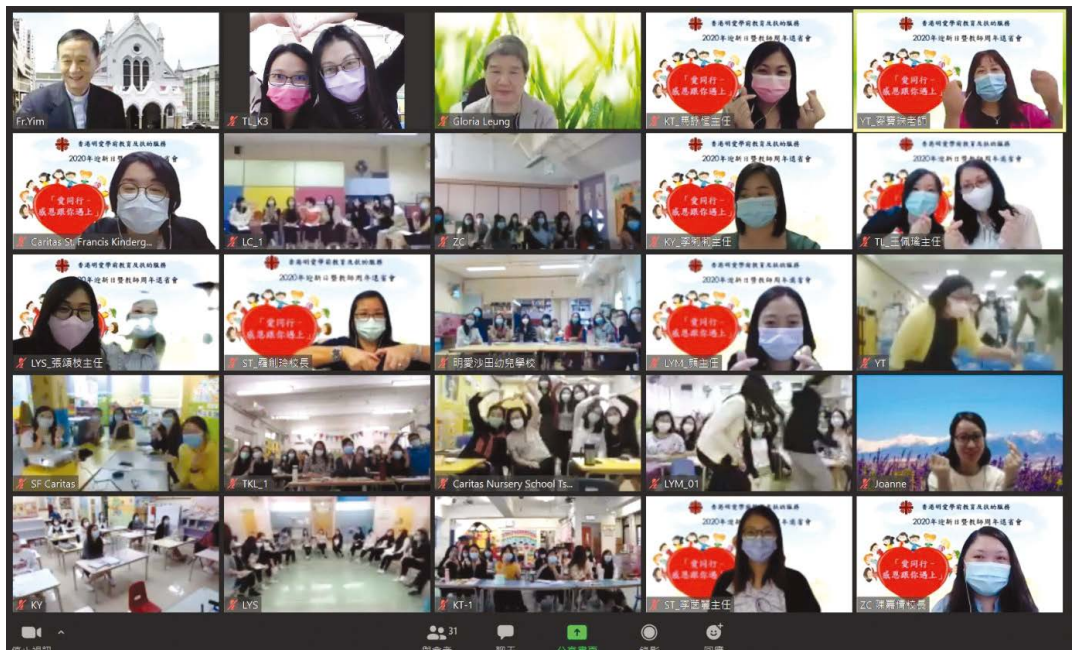
▲ Team building "A Tent with Love"

Annual Departmental Evaluation Seminar for Nursery School Principals and Teachers

The evaluation seminar with the theme "Thank you for Meeting with You and Walking Together" was held on 23 October 2020 with a total of 167 participants. Four videos shot by teachers were shared and demonstrated the sub-themes on "Thankfulness", "Encouragement", "Inheritance" and "Blessings". The participants were inspired by the sharing delivered by the Chief Executive.



▲ Group activity on "Collaboration and Dreaming for the future"



▲ Schools' participation online

2.3 Youth and Community Service

Objectives

The Youth and Community Service (“the Service”) aims to promote integral human development of young people and communities through the process of understanding, mutual concern, collective participation and co-responsibility. The development process instills a sense of individual and communal responsibilities in the younger generation, and in turn mutual care and social integration can be promoted.

Highlights of the Year

“Welcome Home – Community Supportive Service Project 2020”

The project provided special food packs and daily necessities for ethnic minority families during April 2020 to October 2020. More than 800 families were benefited from the project.



▲ Kids received the quarantine pack

Case Sharing: During the outbreak of COVID-19, Ms Dolly and her family were stranded in their home country Egypt and returned to Hong Kong in July 2020. They are thankful to the Service for the response to their urgent needs during quarantine. Besides, Dolly’s husband lost his job due to being stranded in his home country. The Service assisted her family to apply The Community Chest Rainbow Fund to support their daily expenses.

Breaking the Isolated Island of Emotions

Case Sharing: Lawrence lived with his aunt when he was a child. In 2018, he moved to live with his parents. Since he was not adapted to getting along with his parents, he felt helpless and anxious. Meanwhile, he was being bullied in school. “Sometimes my emotions go up and down. I keep crying. I need company and care.” Lawrence made an “Isolated Island” during the counselling session at Caritas Charrette Centre. He was self-isolated and unwilling to face the pain in the depth of his heart.

After a one-year counselling session, he knew how to express his emotions and needs. Lawrence decided to break his “Isolated Island” and get out of the predicament.

“I broke the island with my own hands and realized that the relationship is not as alienated as imagined. It can be repaired step by step.” Since Lawrence had got out of emotional distress, the relationship with the family was improved. He participated in the Art Buddy programme which promoted the importance of emotional health through creative arts in the Open Studio. “The studio provided lots of freedom. I am relaxed and feel comfortable here.”



▲ Isolated Island made by Lawrence

Caring for the Young Mothers

Caritas Green Baby Garden is an environmental friendly social enterprise. They employed young mothers as key employees. The employees are allowed to bring their children to work. The shop provides a recycling service and selling second-hand toys and products. Ten young mothers work for the shop to maintain the daily operations.

Case Sharing: *One of the employees Angela has three children. Her youngest son suffered from acute renal failure - a chronic illness requiring recurring operations and incessant clinical consultation. Angela spent most of her time assiduously taking him in and out of the hospital. Despite the heavy workload on parenting, Angela remained wholly committed to her work. Her excellent work performance and perseverance are greatly appreciated.*



▲ Daily work of Angela

Supportive Service for Families Living in Sub-divided Unit

Lots of breadwinners faced financial problems due to unemployment or underemployment during COVID-19. They could not afford the rent and food expenses. The demand for computers and networks of online classes for children created an extra burden for the parents during class suspensions. To cater for the immediate needs of the families, the Service connected different organizations to donate resources on anti-epidemic products for the needy, including gift coupons, foodstuff, digital products and wifi cards. Staff also assisted the families to apply for different government subsidies and charitable funds to ease their financial difficulties. A total of 5,883 households living in the sub-divided units were being served in 2020.



▲ Volunteer provided service to sub-divided flat children

Concerning Cleaning Workers under COVID-19

Six Community Centres under the Service conducted a survey interviewing over 600 cleaning workers in the 1st quarter of 2021, to comprehend their living situations and needs. The result showed that more than 10% of cleaning workers are new to the industry. They joined the workforce after losing their job in food and beverage industry or builders' trades.

Last year, the Community Centres worked with three Diocesan Pastoral Centres for Workers under Hong Kong Catholic Commission for Labour Affairs. Apart from providing food coupons and protective equipment like face masks and sanitizers, they also assisted those working in the Pest Control Teams to advocate for their right to receive the same benefits as other cleaning workers, i.e., to be granted \$1,000 per month for four months under the Anti-epidemic Support Scheme for Property Management Sector.



▲ Cleaning workers are invited to join sharing sessions of working environment and health issues

Drugs Abuse Support

The Service paid a lot of effort on drug rehabilitation services and preventive education. Two Youth Outreaching Social Work Teams totally served 138 young people in 2020 with drug problems in Southern District and Tuen Mun District.

In order to catch up with the new drug scene in Hong Kong, seven projects which were sponsored by the Beat Drugs Fund, had provided services in different areas. Over 500 young people with drug problems are being served.

Name of Project	Service Scope
Touch Point	Contacted the arrested youth who had drug-related crime through court outreaching.
Project L	Dealt with drug problems for girls working in night-clubs.
Gato House: Under the Meow-Roof	Provided Animal Assisted Therapy to the young people with emotional and drug problems.
Pregnant to Nurturing Scheme	Provided counseling service and parenting training for the mothers with drug background.
Love Reborn: Family Renewal Project	
VR Station	Applied virtual reality technology to the drug counseling and prevention education.
VR Generation	

Residential Service

Name of Hostel	Service Provided
Caritas Pui Tak Centre	24-hours home-like residential care and individual counselling service for the needy girls who are aged 16 and below 21.
Caritas Hostel – Hung Hom	Emergency and temporary accommodation to male aged 18 or above, who are in desperate housing need or in crisis.
Caritas Jockey Club Hostel – Choi Wan	Multiple and continuing accommodation service for unwed-mothers, single mothers, and their children in crisis.
Caritas Pelletier Hall	Residential care service for adolescent girls aged 10 to 21 who have behavioural or emotional problems.
Caritas Mother Teresa Hall	Residential care service for adolescent girls aged 12 to 18 who have behavioural and emotional problems or having relationship problems with their families.

Case Sharing: *In 2020, there were seven unwed mothers being served in the hostel. Here is one of the stories.*

Ying, a single mother, was pregnant after broke up with her boyfriend. She never thought of abortion even facing with insufficient living area at home, blames and complaints from family members. With the assistance from the hostel staff, she got all necessities for her baby.

The hostel provided a stable accommodation for her to plan for the future with her baby. She restored relationship with her mother, “My mother came to hostel and visited us. I am delighted that she accepts us.” Recently, Ying moved out the hostel and co-lived with another single mother family in a rental unit.

2.4 Services for the Elderly

Objectives

The Services for the Elderly ("the Service") provides community care and support services for the elderly aged 60 or above. It aims to maintain their general well-being and quality of life as well as to uphold their self-esteem and ability to live actively in the community. These are achieved through a comprehensive range of services which are centre services, residential care services, and in-home care services.

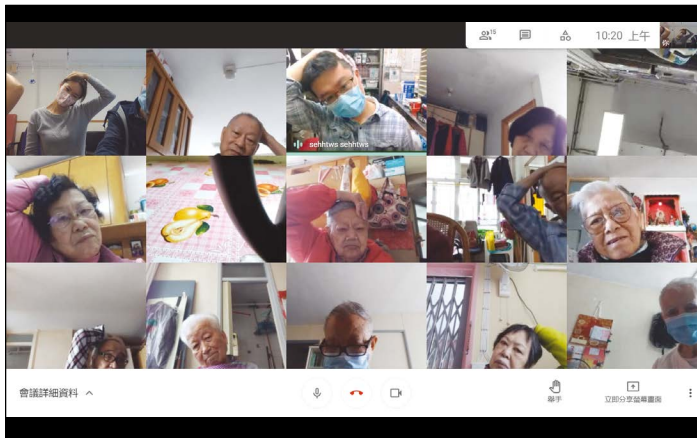
Highlights of the Year

Jockey Club Online Power

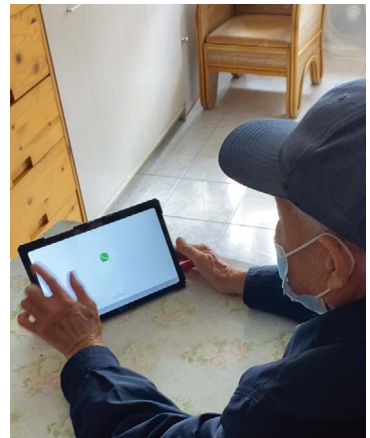
The project rolled out in January 2021 which aimed to provide supportive services such as cognitive training, rehabilitation exercise, reminder for taking medication, etc. through tablets to homebound elders during the epidemic. Each service recipient would receive a free tablet with data card throughout the project period. Trained volunteers visited the service recipients to teach them basic skills in using the tablets.



▲ Volunteers maintaining contacts with elders through social media



▲ Elders doing pain relief exercises via social media



▲ Service recipient using tablet to get connected

Case Sharing: One of the service recipients, Mr Lee was a widower aged 97 with hypertension, depression and dementia. His wife was suffering from paranoid and severe dementia. Being his wife's primary care giver, Mr Lee was under immense burden. Though his wife passed away two years ago, Mr Lee's mental condition got no significant improvement until he joined the "Online Power". The physiotherapist led him to do physical exercise and social workers provided cognitive training to him via social media. He also learnt to use video calls and could freely communicate with his grandson in England. The project successfully raised his moods and enlarged his social circle. Even at an advanced age, Mr Lee could still add colors to his life.

New Projects

Jockey Club Special Project to Support Elderly Singleton and Doubletons

The project was targeted to provide 3-tier supportive services to singleton and doubleton elders residing at Sham Shui Po, Yuen Long, Lei Muk Shue and Tin Shui Wai. Service contents included telecare, social support, home assessment, minor household maintenance and simple health check.

Caritas Creative Art Centre

This self-financed project was kicked off in July 2020. It aimed to enhance the physical, mental, social and spiritual well-being of people aged 50 or above and their care givers through art-based interventions, such as music, painting, drama, etc. The responses from the users was satisfactory.



▲ Participants practicing interactive drama

Awards Achieved

SWD Opportunities for the Elderly Projects 2019-2020 (One-year project)

Centre	Project Title	Awards
Caritas Cheng Shing Fung District Elderly Centre (Sham Shui Po)	左鄰右里繫深中	1) Hong Kong Best Activity 2) District Best Activity 3) 跨代義工獎
Caritas Elderly Centre - Aberdeen	智叻有里	District Best Activity
Caritas District Elderly Centre - Yuen Long	鄉您耆元齊共享	1) District Best Activity 2) 突顯長者貢獻獎



▲ Expression of concern: Handmade quilt would be delivered to deprived elders



▲ Elders cooked meals for their singleton neighbour to express love and concern

2.5 Rehabilitation Service

Objectives

The objectives of the Rehabilitation Service (“the Service”) are to provide comprehensive and effective rehabilitation training programmes, residential care and community support services for people with disabilities and their families to develop their potentials and capabilities, and to enhance their personal growth for more self-reliance and for fuller participation in community life.

Highlights of the Year

Caritas Lok Miu Early Education and Training Centre

Case Sharing: *The Centre serves the pre-school children and their families with early intervention programmes in order to enhance the maximal development of the children’s potential and to prevent any further delay in the growing up process.*

Ching, a three and a half years old child, was diagnosed with Suspected Autistic Spectrum Disorder (“ASD”). She had started a few days of kindergarten schooling when the social worker and this family first met in the summer of 2019. However, Ching’s dad felt particularly demanding and discouraging on the communication with her. It had been painful and irritating since the father was experiencing disappointments towards Ching every day.

“Why is my daughter being such disobedient?”

“Why isn’t other child behave in the same way?”

Ching’s dad would ask himself almost the same question every single day...

He is a reflective person who thought that there must be way out for the worse situation. After consulting the social worker, they had started to trace back the early childhood experience of Ching’s dad from his family of origin. It had been discovered that in his grown up, he tried very hard to gain the acceptance and appreciation from his parents; however, his parents were not actively responsive to his behaviour. Thus, the problem from family origin had been extended to his nuclear family. Through the process of discovering,

*perceiving, reflecting, acknowledging and finally accepting his own past, Ching’s dad felt a “click” of inspiration — **accept the child, like the way as she is!** Gradually, the stalemate relationship had softened; disciplining was not as difficult as before; the state of emotions between himself and Ching had also been improved significantly.*

Now, Ching’s dad knows the way to balance between discipline and parent-child relationship. Because of his love to Ching, and the patience to listen to her, problems could always be solved. Whenever meeting parents with similar troubles, Ching’s dad would proactively share his experience: to accept and love children as they are unconditionally, no comparison and no high expectations. He could gradually understand his children and maintain a harmonious relationship with them.



▲ Unconditional love and acceptance are the nutrients for the growth of children

Community Resilience Project: Recovery to Resilience from COVID-19 Epidemic

The Project, as funded by the COVID-19 Emergency Fund of the Hong Kong Jockey Club Charities Trust (the “HKJC Charities Trust”), was held in mid-2020 for preventing and mitigating the health and societal impacts caused by epidemic influence. Two professional training courses were held and three sets of manual had been published for distributing to over 150 NGO units for people with mental distress, intellectual disability and their carers. The hygienic and protective supplies packs had been given to the clients and their families via 47 rehabilitation service units to provide emergency support.



▲ Donating the protective supplies to the disabled

Reprovisioning and In-situ Expansion of Caritas Lok Yau Early Education and Training Centre

With funding support from the Lotteries Fund, the Centre was fitted out and refurbished. It commenced services at the new base in February 2021. Additional recurrent resource was allocated by the SWD to increase the capacity from 80 to 105 for supporting children aged 0 to 6 with special education needs and their parents.



▲ New look of the Centre

New Services / New Projects

Tier 1 Support Services in Kindergartens / Kindergarten-cum-Child Care Centres

This 20-month Project was granted by the SWD and commenced on 1 August 2020. Under the Project, children with signs of special needs were given early intervention services by educational psychologists and special child care workers. Depending on the evaluation results of the Project, the Government would explore the feasibility of providing more comprehensive, flexible and ongoing support to cater for children with various levels of special needs at different stages.



▲ In-class support provided by special child care worker

Jockey Club Kindling Kids Project

With funding support from the HKJC Charities Trust, the Project was extended for 2 years and 9 months. Phase II of the Project started on 1 January 2021 and the service team would provide 84 school-based support programmes for 420 students with Attention-Deficit / Hyperactivity Disorder (“ADHD”) in ordinary schools.



▲ Training group for students with ADHD

New Publications



▲ An effective tool to assess reading ability of primary one pupils at an early stage



▲ My Wellness Handbook: Specially design for persons with intellectual disability and their caregivers with lots of exercise to develop their well-being



▲ Staying Calm during Pandemic: Several useful wellness tips for caregivers to reduce their stress from caring role in times of pandemic



▲ The picture book aims at arousing the awareness of taking good care of mental wellness among parents of children with ASD, enhancing the parent-child relationship as well as promoting the message of the importance of peer support



▲ To know ourselves step by step, to take care of and understand ourselves.



▲ Parent-child Dialogic Reading Books: A series of story books with social inference questions and visual prompts, specially designed for children with ASD



▲ Support students with ASD in making adjustment for school resumption

Award Achieved

Caring and Inclusive Award

Caritas Blissful Life Parents Resource Centre had collaborated with Caritas Community Centre - Kowloon and the social work students of the Hong Kong Polytechnic University to organize a programme named “SEN 學童及家屬支援系列－童行號啟航計劃”。The scheme responded swiftly to the new normal and rendered the services with innovative thinking. It was successfully held and won the "Caring and Inclusive Award" by the SWD.



▲ Empower the community through volunteer training



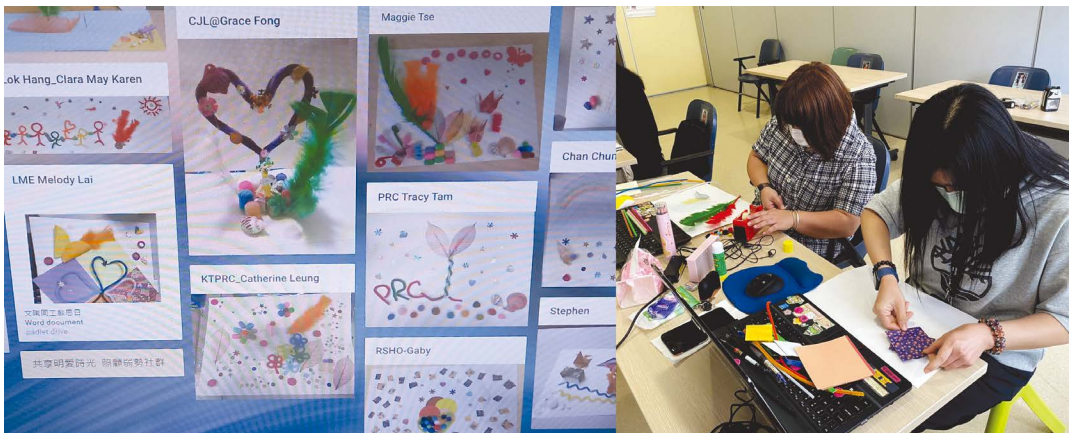
▲ Empower the parents and families of children with special education needs (“SEN”)



Staff Development and Training

Supporting Services from Inside Out

The web-based reflection programme supporting administrative and clerical staff was organized amidst COVID-19. The programme highlighted its integral values of administration in serving the Last, the Least and the Lost. Devoted staff who served the Service for over thirty years shared the legend and legacy which highlighted the distinctive features of administrative roles in NGOs. They are “passion for people” and ultimately, their effort was translated to growth of people.



▲ We cherish. We love. We serve.

2.6 Family Service

Objectives

The service objectives are to preserve and strengthen the family unit, by empowering individuals and their families as a whole, through different levels of professional intervention, and to improve the quality of family life.

Highlights of the Year / Achievement

Brightening Family with Virtue

The Project, a signature initiative with collaboration among Caritas School Social Work Service of Kindergartens, Primary Schools and Secondary Schools, aimed to provide character strengths education to the families with pre-schoolers, children and adolescents.

Case Sharing: Mrs Chan, mother of two primary school students, joined the parent's group of this project. She was upset by the unharmonious relationship with her two sons. She complained her younger son was so slow at doing everything that her life was ruined and she had no private time of her own. She was overwhelming with impatience and tiredness. Besides, Mrs Chan was aware that she had put high expectation on her children but paid back with a lot of disappointments.



Apart from changing her mindset, she found that her stress on parenting had been much alleviated.

Mrs Chan was grateful for joining the group that she could rebuild the parent-child relationship, look for their strength and see the lovely faces of her children again. She enjoyed sharing her experience and feelings with other parents as well as the group sessions which inspired her a lot.



▲ The treasure box full of character strengths wishes

However, change in the parent-child relationship happened after she had joined the parent's group. Instead of focusing on the weakness of her sons, Mrs Chan discovered the character strength of prudence of her younger son. She shared, "It is so touched that I am able to see the strength of my son. He is my good helper because he can complete all the tasks carefully!".



▲ Mrs Chan shared her feedback towards our VIA parents group in the online seminar

A series of Value in Action (“VIA”) packages was published for kindergartens including 24 character strengths training manuals, 24 animations, puppets and character strength growth diary. For primary schools, a series of story books named “Forest of Virtues, parent-child challenge wheels and parent group training manual” was published. For secondary schools, the character strength was integrated into the curriculum on English, Chinese and Religious Studies. The seed of character strengths could be implanted in the children that they would grow up with confidence and live a meaningful life and most importantly, bring love and hope to the families.

Enhancing the Users’ Empowerment through the online participation – Caritas Addicted Gamblers Counselling Centre (“AGCC”)

Online connectivity in the time of COVID-19 became one of the major ways to keep engaging with the public in light of social distancing in Hong Kong. An online programme “展晴開講” was conducted via AGCC Facebook to promote the prevention of gambling disorders. This preventive programme was effective in decreasing the risks of gambling disorders especially when involving the users’ successful stories and their strengths. Users’ empowerment was enhanced through their participation.



▲ An episode of “What can the family members do?” was very useful to the gamblers’ family members

Two users from AGCC participated in the programme “暢出正能量” organized by Caritas School Social Work – New Territories West (“SSW-NTW”). A song “悔改不賭” was co-created by a user of AGCC and a student of SSW-NTW which shared the user’s experiences on song creation with a student during the youth activity. The song composition was done by the student and the lyric was written by the user. The song was uploaded to AGCC website.



▲ Caritas School Social Work Service 「暢出正能量」 x AGCC



▲ The song "悔改不賭" was from co-creation

Friendly Times - Caritas Social Support Service for Men

The Project was launched by Caritas Jockey Club Project Cedar - Social and Emotional Support Service for Men. The main serving target was male aged 18 to 35 with the problems of isolation and social deprivation. The mission of the project is to change their negative mindset to a positive one and they realized the importance of being accepted by others.



▲ Social skills training camp for adults

The Strategies and Skills Learning and Development framework was adopted to build up the social competency of intimacy for the service users.

A research was conducted to evaluate the outcome of the project that both qualitative and quantitative results were very promising. The overall satisfaction rate on the social skills training programmes was 100%. The results showed that their social life network was expanded. Moreover, empathy to others and self-understanding were improved. Improvement in managing conflict, emotion and relationship were also found from the research result.



▲ Volunteer services - Conservation of historical sites

The service users were not only the service recipients, they were also the working partners, helpers and volunteers of Caritas. They organized social activities among themselves. They also provided services such as board games volunteers in different centres of Caritas as a way to participate in the community.

Grains of Soul: Community Support Programme on Psychological Wounds

The Project aimed to strengthen family resilience through enhancing awareness, understanding and coping of intergenerational transmission of trauma in families. It also hoped to reduce adverse impacts brought by family trauma and to lower social and medical costs in the long run. The project adopted a public health approach in strengthening the resilience level in families by enhancing knowledge and awareness on intergenerational trauma through short term programmes. Primary schools, integrated family service centres, churches and other community partners were the collaborative partners for public trauma education.

The three-year project has been receiving support from The Community Chest of Hong Kong from September 2016 for providing trauma education to over 14,000 individuals and families. It has been extended for another two years from 2019 to 2021. More than 98% of the participants shared that the programmes had enhanced their awareness, knowledge and coping, as reflected by the service evaluation. The Project has developed a safety net for the community through networking for more than 200 partners and providing training to 400 professionals. Moreover, the project has developed a self-help package including a booklet and 12 postcards which could provide a reflective / experiential space for users and serve as a reference for professionals.



▲ Use of postcard in activity. Message revealed when giving warmth to the black heart



▲ Sharing of Dr Grace Cheung, Ms Shirley Lau and Ms Virginia Lam

Discovering the BLESSings in Our Life

Caritas Dr. & Mrs. Olinto de Sousa Integrated Family Service Centre launched a two-year project with funding support, namely "Discovering the BLESSings in Our Life", to promote family resilience. The project aimed at shifting the traditional Chinese cultural paradigm of fault finding, to a strength-based discovery of expressing gratitude within the family. In the 1st phase, almost 8,000 citizens were served through community education programmes by means of interactive drama tours to schools and elderly centres. In the 2nd phase, focus was put on the snowball effect through group work in 15 schools, in which a pre / post-test research was adopted to assess the effectiveness on enhancing family resilience.

Due to pandemic, only one group of students completed the test but the result was encouraging.



▲ Family members expressed their appreciation to each other at the community exhibitions

Award Achieved

"Discovering the BLESSings in Our Life" was granted an "Outstanding Award" in Wofoo Asian Award for Advancing Family Well-Being (Wofoo 3A Project) 2020.



▲ Father's day video:
<https://www.youtube.com/watch?v=Lx5gv9yZcLM>



▲ What is blessing:
<https://www.youtube.com/watch?v=4sAgP0fSLzI>

Case Sharing : Mrs Chan is one of the participating mothers in the project. Her sons saw the drama at school. She was deeply touched with the mission that she liaised with the parent-teacher association of the school. As a result, the project sowed seeds to the whole school with a lingering effect.



▲ Interviewed a child to express her gratitude to her father

Mrs Chan also shared her own life story about overcoming life challenges with supports from her sons on the Facebook and newsletter. She volunteered to hold a programme for parents and children to cook for each other, showing their gratitude. This is one of the success stories in the project and it was exactly what the project wanted to achieve. A seed of resilience is planted in individual, from there it created a rippling effect, from the individual to their family, and further spread to other families.



▲ Parents created a new intimate experience with their children through making special cartoon lunch boxes

2.7 Community Development Service

Objectives

The Community Development Service (“the Service”) aims at forming genuine human communities through a continuous process of awareness, participation and sharing.

Highlights of the Year

“Beyond the Village” Cultural Heritage Scheme

Sponsored by the HKJC Charities Trust, The Conservancy Association Centre for Heritage launched the “Beyond the Village” Cultural Heritage Scheme in March 2021. The exhibition “Travelling through Sham Tseng: Journey of Memories” was supported by Caritas Hon Man / Sham Tseng / Tsing Lung Tau Community Development Project. The villagers shared their stories and wrote a book of “Travelling through Sham Tseng: Their Age After-Taste”. The public tasted the uniqueness of harmony between different cultures, warmth and friendship among villagers.



▲ Villagers shared their working experience with visitors

“Vision for Future”

Eye Examination and Eye Care Project for sub-divided unit children and parents was launched through a medical-social collaboration model between the Service, Health in Action and the School of Optometry Service of The Hong Kong Polytechnic University. The 1st phase of the project served 300 children, by providing free eye examination and prescribed eyeglasses. In the 2nd phase, parents were invited to participate in eye care protection workshops and some of them were recruited as children eye care ambassadors.



▲ Eye care protection workshop



▲ Parents learnt increase indoor illumination during workshop

Community Connection - “Love in Caritas”

Case Sharing: *Chau Pui Ngan, 60 years old, lives at Tui Min Hoi Chuen in Sai Kung. The social workers of Caritas Sai Kung Community Development Project conducted a home visit and health assessment for Pui Ngan and found that she suffered a stroke and the fell risk was high. She was referred to receive a home assessment service and was subsidized to install a handrail in her home and to buy a crutch.*

Meanwhile, she was invited to join the exercise class. Pui Ngan's mental health and physical health were improved after joining the programmes. She built up the relationship with the Centre and other elders. “(Caritas) likes a bridge linking us together. We can play and share happiness here. We have enough space to do exercise and I found my left leg is getting well.”



▲ Pui Ngan joined us to visit local cultural exhibition



▲ Pui Ngan is practicing Baduanjin and chair dance with other elders

Concern Special Needs of Communities

Case Sharing: *Ms Cheng got a work injury in 2018. Her colleague poured a pot of boiling water on her feet accidentally in her working restaurant. Her supervisor did not report to the Labour Department and would like to lay her off. With the support of the Service, she understood her rights under the labour ordinance and fought for the work injury compensation successfully.*

Ms Cheng also suffered from serious musculoskeletal pain for a long time that limited her daily activities. She could not sit for a long time and her emotion was adversely affected. The social worker invited her to join the preventing musculoskeletal disorder course with stretching exercise. Her pain was greatly relieved.



▲ Ms Cheng demonstrated stretching exercise

3 Education Services Division

Purity
Steadfastness
Freedom and Refinement



Lotus

3.1 General Remarks

Grounded in the spirit of Christ and Catholic moral values, the education services of Caritas uphold the core belief of "Love in the Service of Hope" in carrying out the mission of "Helping the underprivileged and the vulnerable, Encouraging people to actualize their potential, Promoting mutual understanding and reconciliation, and Nurturing a spirit of offering back to the community from which the people have benefited". Caritas aims at providing a quality education featuring lifelong learning, whole person development and equal opportunities to its students, whom may belong to the Last, the Least and the Lost in the community. Caritas is committed to developing its students into Loving, Learning and Leading individuals, capable of serving society with their talents. The services encompass the following areas, namely, (1) Pre-school Education Service, (2) Special Education Service, (3) Vocational Training and Education Service, and (4) Community and Higher Education Service.



3.2 Pre-school Education Service

Objectives

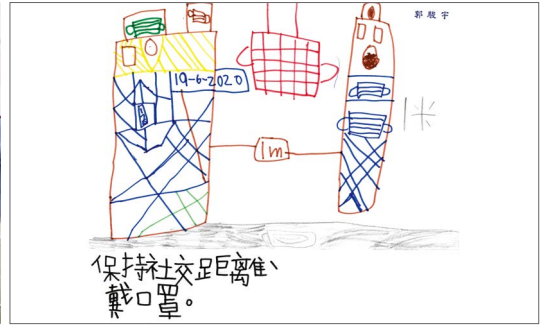
The objective of the Pre-school Education Service is to provide a pleasant learning environment for young children below the age of seven to develop morally, intellectually, physically, socially, aesthetically and spiritually according to their own natural abilities.



▲ "Let's pray and give thanks to God for class resumption!"



▲ Online opening ceremony for the new school year



▲ Stay healthy during the pandemic period: Wash hands frequently, put on mask and maintain social distancing

Highlights of the Year / Achievements

Love in the Service of Hope

A story during COVID-19

The prolonged class suspension period due to COVID-19 had kept children away from school during the 2nd term of the 2019/2020 school year and the 1st term of the 2020/2021 school year. Staying home for so long has posed difficulties on parent-child relationship particularly for children with socio-emotional needs.

Case Sharing: *There was a three years old boy who loved attending school very much. He was totally upset and behaved emotionally during the non-face-to-face classes. His class teacher first discussed with his parents. When the little boy came back to school for picking up his learning materials one day, the class teacher talked with him patiently. The boy gradually learned how to cope with the changing environment and participate in the online activities with a more stable sentiment. The stress of the parents was also relieved.*

In mid-March 2021, a number of COVID-19 cases were confirmed in the buildings nearby one of the kindergartens. Some of the children and their family members living in the buildings were required to take compulsory testing. Both adults and young children worried. An online sharing session was immediately organized on the following day for children to vent their feelings and give suggestions to solve the problem. To love and to be loved - children continue to learn and grow in the Service of Hope.



▲ "Happy Chinese New Year! We are so glad to be back to school!"



▲ Children share their feelings actively



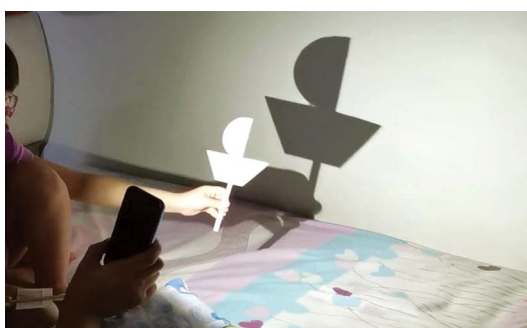
▲ Children pray for the sick and the medical officers

Nurturing Whole-person Development of Children during the Pandemic Period

A series of rich learning activities was organized for children during the non-face to-face classes with support to children for their continuous learning at home, including story games and learning packages with a variety of play materials, video clips shot by teachers, little tasks designed for children and parent-child activities, etc. They were uploaded onto the school's electronic platform. Communications with parents were established effectively with an aim to nurturing the whole-person development of children and fostering the skills of positive parenting.



▲ Online interactive parent-child activity



▲ Exploratory learning "Shadow and Light" - children learnt from first-hand experience



▲ Experiential learning: "It's interesting. When I pour water into the bottles, there are different sounds!"



▲ Little task at home

Sending Blessings to the Needy with Love and Thankfulness

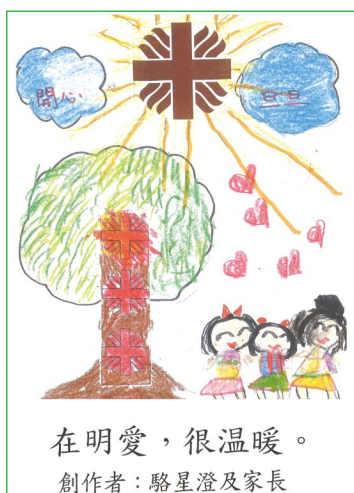
To cultivate a positive attitude in facing difficulties and to sow the seed of love at an early stage, children of the two kindergartens participated in the “Love and Care Campaign 2020” programme with the theme “Thankfulness and Blessings”. The programme was particularly meaningful during the pandemic period as it encouraged children to care for their family members and those in need in the community.



▲ Each child receives a “Blessing Bean” for growing with family members



▲ A Blessing Card written by children



▲ Caritas logo is a sign of Love

Collaboration with School Social Work Service in Promoting Good Parenting

A series of parenting programmes was in place to address the well-being of the family physically, psychologically and spiritually. An “Academy for Fathers and Mothers” was established and parents were encouraged to attend various parent education programmes monthly. In addition, a parent handbook with guidelines for cultivating children’s characters was issued.



▲ Introduction of pre-school education at a school tour

Staff Development and Training

Joint-school Teacher Professional Development Day

Three development days were organized on 23 October 2020, 4 December 2020 and 19 March 2021 with the themes “Support to Children’s Learning at Home” and “Early English Language and Literacy Development of Young Children”. Topics like planning and implementation of non-face-to-face learning as well as reflection and insight on teaching and learning under the New Normal were discussed among participants. Teachers were benefited from the fruitful sharing.



▲ A teacher workshop on "Pastel Nagomi Art"



▼ Teacher development day by Zoom ▲



3.3 Special Education Service

Objectives

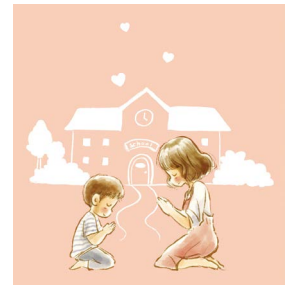
Witnessing the love of Jesus Christ and holding the student-centred principle, the Special Education Service provides professional and quality services for students with special educational needs through life-wide learning and rehabilitation programmes. We place emphasis on closer school-home collaboration in realizing students' multiple intelligences and facilitating their physical, mental and spiritual growth. We are committed to helping students form their character and cultivate a spirit of civic responsibility for whole-person development, thereby, enabling them to lead a quality life with dignity. We also strive to rally community support for promoting love and care for all in our society.

Highlights of the Year / Achievements

Heart Touching Work under Coronavirus Pandemic

Coronavirus pandemic prevailed in Hong Kong in 2020. This period of tension has caused anxieties and negative feelings among the Hong Kong people. Holding the people-centred principle in heart and passing the message of “Love in the Service of Hope”, Caritas Special Education Service strived to help the Last, the Least and the Lost in the community transform into persons with Loving, Learning and Leading qualities. Prompted by the pandemic, heart touching stories about holding hands with our students and their families were told.

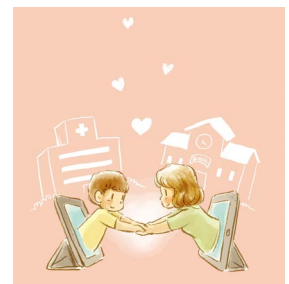
- (1) Since the pandemic began, Hong Kong people were advised strongly to maintain social distancing. As a result, the physical distance between people was widened. However, praying for each other kept school staff members and students closer at heart.



- (2) School staff members paid home visits to deliver care kits to students' families and to bring support, care and blessings to parents and students.



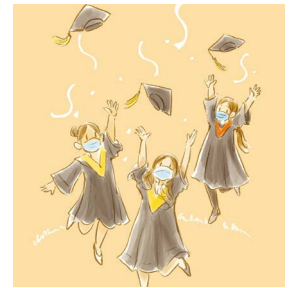
- (3) The Developmental Disabilities Unit in Caritas Medical Centre permitted one of the schools to prepare video clips for resident students with severely intellectual disabilities that facilitated “Suspending Classes without Suspending Learning”. Teachers could meet with the students online whom they had not been seeing each other for quite a long time. The students were very happy meeting their “family members” on the screen and were attentive during the online classes.



- (4) The only reason for a social worker preparing and delivering food for a mother weekly was to give her the greatest support so that she could focus on taking care of an autistic child with behavioral and emotional problems.



- (5) In the presence and with the blessings of guests, parents, school staff members and schoolmates who wore masks and maintained social distancing, students dressing in elegant graduation gowns attended a touching and special graduation ceremony.



The 50th Anniversary Celebration of Caritas Pelletier School

Caritas Pelletier School's golden jubilee was celebrated with an online opening ceremony cum knowledge sharing session on 17 December 2020.



▲ Mr Godwin Lai Kam Tong, Principal Assistant Secretary Special Education, Education Bureau, officiates at the opening ceremony

New Publications



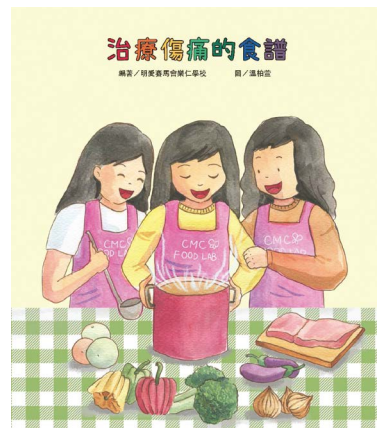
▲ "Knowledge Sharing on Action Learning"
- a collection of seven action learning projects of Caritas Pelletier School



▲ "Paddling to the Depth – Accompany Students and their Families with Love and Service" – nine articles written by the school social workers of Caritas special schools to share their experience and inspirations in working with parents of special educational needs children



▲ "Changed and Grew because of Love"
- a collection of 100 compositions from the students of Caritas Pelletier School



▲ "Healing Recipes" - concludes the carers' personal experiences in taking care of the children with intellectual disabilities using real stories about overcoming the pains from ambassadors of Caritas Jockey Club Lok Yan School



▲ "Teaching Students with Severe and Multiple Learning Difficulties through a Multi-sensory Approach" – In collaboration with brain science and eye tracker, an action learning project launched at Caritas Jockey Club Lok Yan School enhances students' learning initiatives and sense of awareness as well as motivation for active communication

Awards Achieved

Organizer	Award	Name of School	Number of Winner(s)
Hong Kong Schools Music and Speech Association	The 72nd Hong Kong Schools Speech Festival English Solo Verse Speaking, Proficiency	Caritas Pelletier School	2
	The 72nd Hong Kong Schools Speech Festival Chinese Solo Verse Speaking, Good		3
Hong Kong Schools Dance Association Limited	The 56th Schools Dance Festival Competition – (Special School — Secondary Section) Chinese Dance Solo, Highly Commended	Caritas Mother Teresa School	1
Department of Health and Education Bureau	EatSmart School Accreditation Scheme – Award for Continuous Promotion of Healthy Eating at School	Caritas Lok Jun School	—

Staff Development and Training

Leadership Training Course

The five-day Course was held in May 2020. This also served as part of the succession plan for leadership in the special schools. A “Community of Practice” of Knowledge Management strategy was formed for five senior teachers. They also joined a four-month Mentoring Scheme after completion of the Course. The senior teachers were paired up with principals of the special schools to provide them with exposure and interaction with experienced principals.



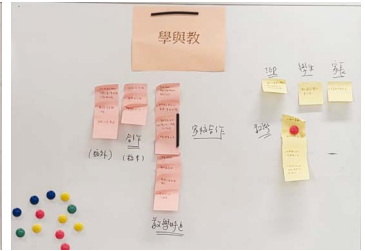
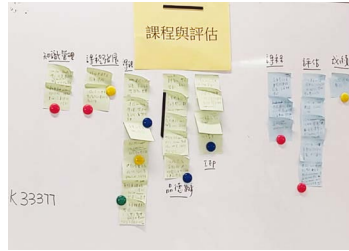
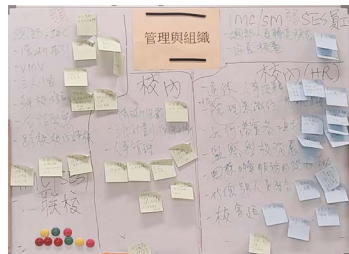
▲ They are concentrating on working out the tasks

Reflection Day 2020/2021 for Supervisors and Principals

The Reflection Day was held on 20 November 2020. Views from Supervisors and Principals on drafting the Policy Agenda of the Service were collected. Team building activities were also engaged to enhance bonding and a sense of gratitude among teammates.



▲ Employing Knowledge Café in Knowledge Management strategy for drafting the Policy Agenda of the Service



▲ Culinary programme at the Food Laboratory of Caritas Jockey Club Lok Yan School fostering the communication and bonding among teammates

3.4 Vocational Training & Education Service

Objectives

The Vocational Training & Education Service oversees the services of the secondary schools, the field studies centre and the apprentice training centres under the patronage of Caritas. It also provides operation guidelines and professional supports to ensure that the services are in line with the vision, mission and value of Caritas.

Highlights of the Year

Teaching and Learning during Pandemic

Owing to the COVID-19 pandemic, normal lessons were greatly disturbed. Caritas secondary schools tried various ways to maintain the standard of teaching and learning. Apart from running online lessons, many extra-curricular activities were organized through the internet. Carrying out online activities brought a completely new experience to students and motivated them to keep on learning. Although under the influence of the pandemic, students did not stop to acquire knowledge!

Caritas Wu Cheng-chung Secondary School



▲ School band shows talents and vitality of “Chengchungians”



▲ Students in a coffee making lesson

Caritas Chong Yuet Ming Secondary School



▲ Trying a new sport – VX



▲ Making of balloon decorations on S1 parent day

Caritas St. Joseph Secondary School



▲ A joint-school activity on electronic learning



▲ Students participating in the "Human Library" to share their reading experience

Caritas Tuen Mun Marden Foundation Secondary School



▲ Students attending Visual Arts lesson



▲ Students attending The Way of the Cross liturgy in school during the pandemic

Caritas Chai Wan Marden Foundation Secondary School



▲ Building up physical fitness to fight against COVID-19



▲ Online lessons in progress during Life-wide Learning Day

Caritas Fanling Chan Chun Ha Secondary School



▲ Workshop on cycling exercise



▲ Students attending a workshop to learn about global warming and low-carbon life

Caritas Yuen Long Chan Chun Ha Secondary School

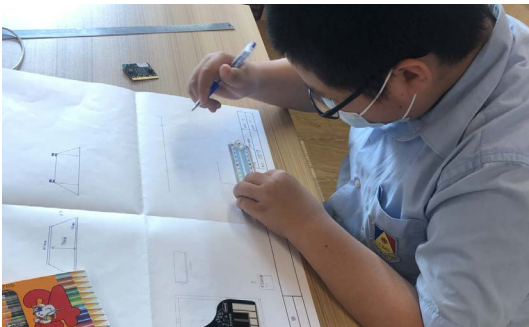


▲ A lesson on creative technology



▲ Students introducing their works and ideas to the judges in The Ocean Park STEAM Student Competition

Caritas Ma On Shan Secondary School



▲ A student writing a programme and designing the outer shell of a "piano"



▲ Enlightened by the Visual Arts curriculum, students develop interest in ceramics

Caritas Charles Vath College



▲ Principal and students gather to design face mask



▲ Experiencing yoga

Caritas Chan Chun Ha Field Studies Centre



▲ Biology teachers conducting plankton course for senior secondary students



▲ A workshop on biodiversity organized for kindergarten students

Spirit of Inclusion and Harmony in Caritas Tuen Mun Marden Foundation Secondary School

The school began to admit non-Chinese speaking (“NCS”) students in 2007 and now has students from 16 countries. It has also become the first “Professional Development School” to provide support to NCS students in Hong Kong. Regarding career planning of NCS students, the school has built connections with many universities in China. In 2015, its NCS graduates became the first batch of students gaining admission to major universities in China. Awarded with many prizes for offering care to NCS students, the school has been well recognized for its dedication in fostering inclusion and harmony for students of different races.

A Note of Thanks to Caritas Ma On Shan Secondary School

Thank you note: *“I thank Caritas Ma On Shan Secondary School for offering me a pair of wings to fly, and the Principals, all the teachers and classmates who accompanied me and gave me encouragement. Although I have graduated from the school, beautiful memories are always preserved and sometimes came to my brain, as if these had all been imprinted in my heart. Sweats and tears during training, performance on stage, playtimes in classroom and every moment during school activities are all vividly recalled. The dedicated guidance of my teachers has inspired me and led me to a brighter life.”*

The above thank note is written by Ms Wai Lo Ying, a graduate of the school. Although she comes from a single-parent family, the underprivileged background did not hinder her from pursuing excellence. She obtained many commendations for her good conduct in school as well as awards from outside, such as the Sha Tin Outstanding Youth in 2017 and many prizes in dance competitions. She thanks the school for helping her to realize her dreams. The case of Ms Wai manifests the vision of Caritas in transforming students into Loving, Learning and Leading individuals.



▲ Ms Wai Lo Ying in a dance performance

3.5 Community & Higher Education Service

Objectives

Community & Higher Education Service (“CHES”) coordinates the work of community education and higher education services in providing a range of academic, vocational and professional programmes for students and working adults to support their lifelong learning initiatives. Services are provided by three institutions, namely, Caritas Institute of Community Education (“CICE”), Caritas Bianchi College of Careers (“CBCC”) and Caritas Institute of Higher Education (“CIHE”).

Community Education

Highlights of the Year / Achievements

Academic and Vocational Training Programmes

Higher Diploma in Health and Community Care for the Elderly (“HD-HCC”) programme

The HD-HCC programme was revamped to take into consideration the latest development in the community healthcare service industry. The programme was accredited by the Hong Kong Council for Accreditation of Academic and Vocational Qualifications (“HKCAAVQ”) in February 2021.

Diploma in Integrative Healthcare for the Elderly and Rehabilitation Sectors (“DIH”) programme

CICE continued to offer the DIH programme under the Navigation Scheme for Young Persons in Care Services of the Social Welfare Department (“SWD”) in 2020/2021.

With student quota of 240, CICE would enrol 2 more cohorts of students for the programme.

Diploma Yi Jin (“DYJ”) programme

Despite the impact of COVID-19 on student learning, CICE organized visits and seminars for the DYJ students studying specific elective clusters. In October 2020, 70 students joined a seminar on an introduction of the Independent Police Complaints Council (“IPCC”) and 41 students participated in a sharing session on fireman training in the Hong Kong Fire Services Department.

Sharing by student Tsoi King Wai after the seminar: *“The sharing from the fireman who was awarded the Best Recruit (The Golden Axe) was inspirational and his presentation is convincing. He gave us valuable tips about fitness test and selection interview in the recruitment exercise for firemen. I am now more confident in my preparation work for applying the fireman post and serve the public”.*

In November 2020, 30 students attended a talk given by police officer from the Emergency Unit (Kowloon West) of the Hong Kong Police Force.



▲ Seminar on an introduction of Independent Police Complaints Council

Applied Learning (“ApL”) Programme

CICE continued to offer ApL courses in Health Care Practice, Child Care and Development, and Fundamental Cosmetology in 2020/2021. One class for Child Care and Development was delivered in English for the non-Chinese speaking students. In October 2020, Fundamental Cosmetology and a new course in Rehabilitation Care Practice were successfully accredited by the HKCAAVQ.

Employees Retraining Board (“ERB”) programmes

CICE organized a wide range of vocation-oriented ERB programmes and advised students on job placements in different industries. In 2020/2021, CICE also recruited students for the Love Upgrading Special Scheme of the ERB, in supporting the unemployed or underemployed for skills enhancement. CICE also maintained its First Group Rating quality system status from the ERB for its excellent operations and management of ERB programmes.

Professional Services, Industry Collaboration and Funded Projects

Professional Production of Specification of Competency Standards (“SCS”) projects

CICE served as professional writer for the SCS project for the community care and support services industry. The project phase on industry consultation on the clustering of the Unit of Competency for tasks in the industry was completed. Phases on quality moderation, translation, and report writing would follow. The project would help establish the Recognition of Prior Learning mechanism in the industry, design curricula of professional training courses, and facilitate learners in drawing up their career development plan. The project was funded by the Qualifications Framework Secretariat (“QFS”).

In September 2020, CICE was commissioned by the QFS to develop two sets of SCS-based training package for the beauty industry, in “Basic Knowledge and Application of Aromatherapy” and “Advanced Knowledge and Application of Aromatherapy”, pitched at QF Level 3 and Level 4 respectively.

Training Subsidy Scheme for Staff of Residential Care Homes

CICE participated in the SWD Training Subsidy Scheme to provide accredited programmes for in-service workers in residential care homes for the elderly and residential care homes for persons with disabilities, namely, Training for Home Managers (Course A), Training for Home Managers (Course B), Advanced Training for Health Workers, and Training for Care Workers.

Project on Qualifications Framework (“QF”) Promotion for Industries in Schools

CICE was commissioned again by the QFS to undertake a project on QF Promotion for Industries in Schools – Elderly Care Service Industry. The project would allow Secondary 4 to Secondary 6 students to learn more about the elderly care service industry to facilitate their planning for further studies and career development.

Biodiversity Education in Kindergartens

Twelve kindergartens participated in the project which comprised teacher training workshops, on-campus workshops and field study tours supported by the Caritas Chan Chun Ha Field Studies Centre, Moving Playground and the Association for the Ecological and Cultural Conservation of *Aquilaria Sinensis*. In June 2020, 3 workshops were organized with participation from 104 kindergarten teachers. During the period September 2020 to November 2020, a total of 35 kindergarten teachers and 272 students joined 2 on-campus workshops and 1 field trip under the project. The project was funded by the Environment and Conservation Fund.



▲ Teacher training workshop



▲ Biodiversity field trip

Professional Training in Health Coaching

CICE participated in a project to provide professional training to health coach trainees in a 22-month period. The trainees were first-time full-time employees in the elderly and rehabilitation service industries. The professional training programme was supported by the Hong Kong Jockey Club Charities Trust.

Awards Achieved

In 2020/2021, a total of 62 full-time students were awarded scholarship and prizes for their outstanding performance in academic studies and personal development. The awarding bodies included: Law's Charitable Foundation and Sir Robert Black Trust Fund. In March 2021, 1 trainee, 1 trainer and 7 employers nominated by CICE also received prizes from the ERB. Furthermore, DYJ student Miss Lee Hoi Yee won the Championship in the DYJ Joint School Essay Contest hosted by the Federation for Self-financing Tertiary Education. She shared her thoughts about her “Yi Jin” life at the CICE in the year:

Sharing: *“This year I have got a very special and unforgettable school life in the DYJ course at CICE. Although COVID-19 is ruthless, the relationship between teachers and students is even closer. Getting to know a group of like-minded classmates and a group of friend-like teachers has added a lot of colour to my school life. Winning the championship in the DYJ Joint School Essay Contest hosted by Federation for Self-financing Tertiary Education was really the icing on the cake to my “Yi Jin” life”.*



▲ Miss Lee Hoi Yee

Staff Training and Development

CICE recognized the importance of personal and professional development of all staff in the context of their job performance in the light of the operations, management and development of the CICE. In 2020/2021, CICE has organized 6 in-house training courses and sponsored academic and administration staff to attend a total of 18 training courses organized by external professional organizations.

Higher Education

Highlights of the Year

Self-Accreditation Status and First Ever Master's Degree

Fortifying its position as Hong Kong's largest provider of social work degree and sub-degree programmes, CIHE was granted the self-accreditation status in social work at degree level, after successfully undergoing Programme Area Accreditation ("PAA") by HKCAAVQ in November 2020. This is the 2nd of the three PAAs required for the journey towards the private university title. In addition, in January 2021, CIHE succeeded in the accreditation of its first ever master's degree, namely, the Master of Corporate Governance, after undergoing Initial Evaluation by the HKCAAVQ for extending its programmes to Level 6 of the QF.

Increased Student Intake and Programme Development

The combined student intake of CIHE and CBCC increased by 34% this year. Following the successful accreditation last year, CIHE and

CBCC launched a total of seven new programmes this year. The two new programmes launched by CBCC are the Higher Diploma programmes in Health Care, and Film and Media Production. The five new programmes launched by CIHE are Bachelor programmes in Artificial Intelligence ("AI"), Translation Technology ("TT"), Early Childhood Education, Physiotherapy, and Entrepreneurial Management in Design Business ("EMDB"). The AI programme is the 1st comprehensive AI degree programme in the self-financing sector, and the TT programme is the first of its kind in Hong Kong, riding on the application of the latest technology to translation that allows the handling of millions of web pages or 150 languages. The EMDB programme is the first self-accredited bachelor's degree programme of the Institute. In addition, CIHE and CBCC successfully underwent the accreditation of 2 new programmes, and re-accreditation of 5 extant programmes by the HKCAAVQ this year.

New Projects / New Publications

Research and Publications

CIHE was awarded five competitive Faculty Development Schemes (at \$3 million) for developing the research capability of individual academics. In addition, 1 competitive Institutional Development Scheme ("IDS") Collaborative Research Grant (at \$6.8 million) and 1 competitive IDS Research Infrastructure Grant (at \$3.9 million) were awarded by the Research Grant Council to respectively develop an Automatic Football Commentary System with Image Recognition and Cantonese Voice Output, and a Techno-Humanities Research Centre as part of the research infrastructure of the Institute. CIHE / CBCC staff produced nearly 100 academic publications during the year, including peer-reviewed journals, books, conference proceedings, journals and book editorships.

Donations and Government Matching Grants

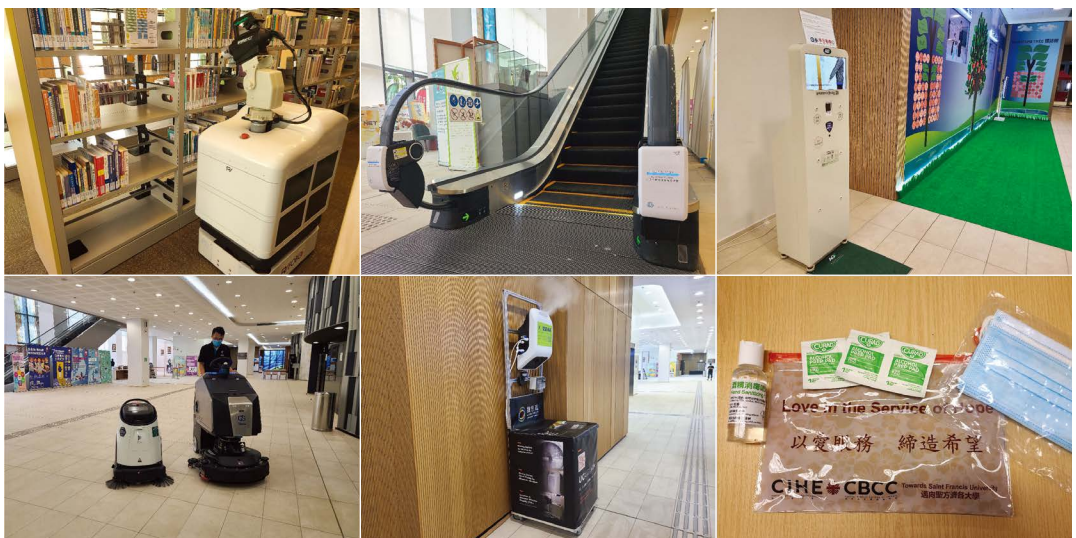
CIHE has been selected, together with other local universities and institutions, for the \$3 billion Research Matching Grant Scheme (“RMGS”), which is to run for three years from 1 August 2019 to 31 July 2022. Following the 1st seven cycles of RMGS, a sum of \$84.2 million was received. This sum, together with the donation income of \$118.3 million will be used for the development of research and scholarly activities, which is a major pre-requisite for a private university.



▲ Donors visit

Emergency Funds

A donation of \$500,000 was received from Hong Kong Jockey Club in July 2020, as COVID-19 Emergency Funding to cover the expenses of epidemic preventive materials and sterilization of campus. To help students with protective supplies for essential practicum during the pandemic, to assist those with financial hardship due to the loss of part-time employment, and to instill the spirit of **Sustainability**, **Creativity**, **Objectivity**, **Resilience** and **Evolvability** in overcoming social challenges, the Project SCORE was launched to build another Emergency Fund, raising to-date \$2.1 million in donations received / pledged and gifts-in-kind.



▲ Preventive and disinfection measurements in campus

Awards Achieved

Scholarships

Eleven students received the Chu Chiu Sen Bing Community Service Scholarship, which aims to encourage students to actively contribute and participate in community services, voluntary work and life education programmes. Twenty-five students were awarded the Always Hopes Foundation Scholarship, an annual scholarship scheme that provides financial support to full-time degree students in CIHE.

Student Success

A young female star graduate of the Higher Diploma in Social Work programme, Ms Fung Ching Nam (“Nam”), became a distinguished recipient of the “Guiding Star Scholarship” conferred by the Hong Kong Council of Social Service. Despite being forced to become mature through turbulent domestic violence and a terrible accident that landed her in a wheelchair, Nam remains an optimist and a pragmatist. Notwithstanding her disabilities or perhaps precisely because of her disabilities, she is perceptive to the needs of others. She has been reaching out to the disabled, drug addicts, poor children in Africa and in children’s homes, and the elderly in nursing homes, to offer timely and badly-needed support. Nam has become an even happier voluntary worker - now that she has reaped the fruit of the excellent whole-person education at CIHE, and is well-prepared to serve in the Caritas Spirit of “Love in the Service of Hope”.

Votes of Thanks

“My name is Fung Ching Nam, a physically-disabled person. Thanks to CIHE, I was very well trained in my two-year studies in CIHE and have become a Social Worker. The placement training helped me to persist and excel in the pursuit of my goals. Like the transformation of butterflies, I have become strong and persevering, despite the fact that I was lacking in confidence before. I am grateful for the financial support from Caritas (Lenten Fund) and being nominated for the Guiding Star Scholarship by the Hong Kong Council of Social Service. I used to be wheelchair dependent but I can now walk up to three kilometers with a walking frame, after receiving medical treatments which were supported by the Fund and Scholarship. I could not have completed my two-year studies without the support of the Institute.

I am also grateful to the teacher who taught me ethics. I believe I have become a better social worker and would live a more meaningful life. What was more, the Chaplain of the Institute facilitated my process of overcoming the psychological barriers to share on the social media my childhood trauma, which in turn increased the public awareness for child abuse and the importance of child protection.

To conclude, my college life has renewed me as a person, bringing about positive changes to my body, mind and spirit. Being able to study in CIHE was the greatest blessing in my life. My heartiest thanks to CIHE, and to all my teachers, social workers in Student Affairs Office, and the Chaplain. You have made what was seemingly impossible possible, enabling a physically-disabled person like me to a shine like star in the darkness. I hope I will in turn help others”.

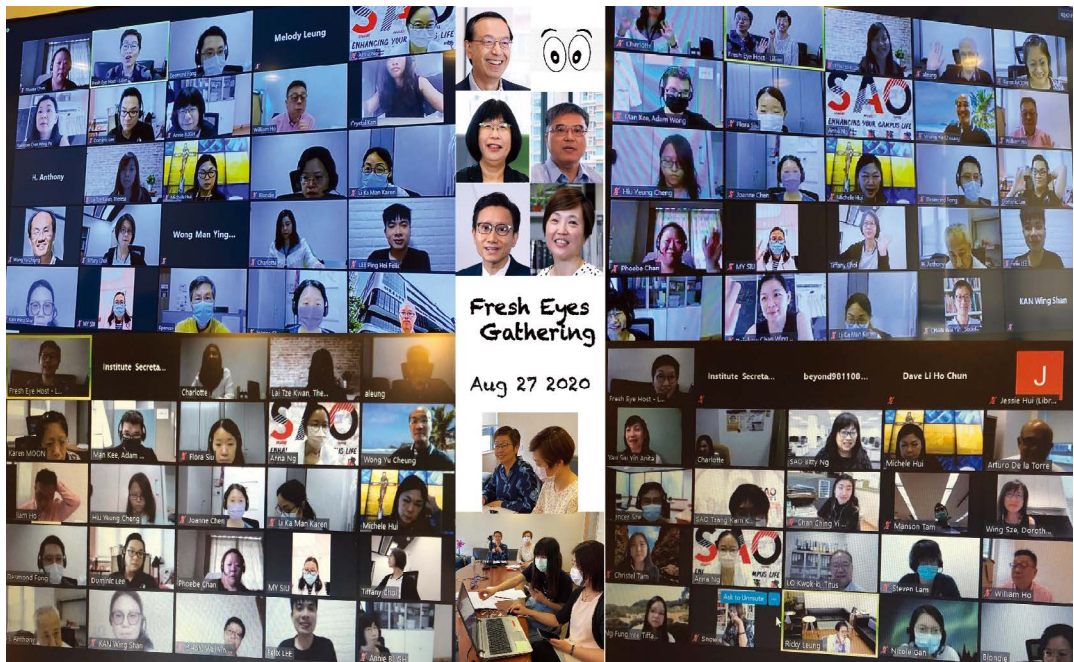


▲ Star Graduate: Ms Fung Ching Nam, Nam (middle)

Staff Development and Training

A total of 56 staff continuous development activities in various areas were conducted, including 44 in-house programmes and 12 collaborated programmes.

More than 130 participants were attracted to the Symposium on Supporting Students with Special Educational Needs, organized by the Unit for Learning Achievement of the Student Affairs Office on 31 August 2020. The theme of the event was “Embracing Learner Diversity – Building Strengths through Reversing Difficulties with Reflective Experience and Support”.



▲ Fresh Eyes Gathering with New Joined Staff



▲ Symposium on Supporting Students with Special Educational Needs

4 Medical Services Division

**Elegance
Defiance for Hardship
Honesty and Sincerity**



Chrysanthemum

4.1 General Remarks

The Medical Services Division ("the Division") provides in-patient hospital service, and out-patient medical / dental care to the community. The following services are provided by the Division:

Hospital Services	Clinic Services
<ul style="list-style-type: none">• Caritas Medical Centre<ul style="list-style-type: none">- opened on 17 December 1964- under administration of the Hospital Authority since 1992 and just keeping the original name	<ul style="list-style-type: none">• Three Medical Clinics at Caine Road, Ngau Tau Kok and Tsuen Wan (closed by end of 2020)
<ul style="list-style-type: none">• Canossa Hospital (Caritas)<ul style="list-style-type: none">- founded in 1929 by the Canossian Daughters of Charity- under administration of Caritas since 1992	<ul style="list-style-type: none">• Four Dental Clinics at Aberdeen, Caine Road, Ngau Tau Kok and Tsuen Wan
<ul style="list-style-type: none">• Precious Blood Hospital (Caritas)<ul style="list-style-type: none">- established by the Sisters of the Precious Blood in 1937- become part of the Caritas family since 1993	

4.2 Hospital Services

Caritas Medical Centre

Caritas Medical Centre was established by Caritas on 15 March 1964 with its motto: "Love in the Service of Hope". Starting with 207 hospital beds and a Tuberculosis Clinic in the beginning, it has now developed with over 1,000 in-patient beds, providing a full range of one-stop acute, rehabilitation, ambulatory and community medical services for in-patients and out-patients. The management of the hospital including the daily operation and finance has been taken over by Hospital Authority since December 1991 and operates as one of the hospitals in Kowloon West Cluster. Representatives from Caritas remain as members of the Hospital Governing Committee.

Canossa Hospital (Caritas)

Highlights of the Year

Strategic Planning Workshop on 9 July 2020

All the Heads of Nursing and Paramedical departments had participated the workshop. The theme was “To boost up morale and encourage right working attitude”. Three sub-themes were “Do the Right Thing”, “To Connect” and “Pursue Growth”. All representatives were highly motivated by the structured goals.



Train-the-Trainer (“TTT”) Programme on 17 September 2020

The TTT programme aimed to sharpen the quality of customer services in different perspectives including patient journey management, customer service codes implementation and working culture values actualization.

Fight Against COVID-19

All staff are reminded to respond promptly, stay alert to the situation and work in an open and transparent manner. All these measures have been planned and implemented in the “Fight Against COVID-19” activities.

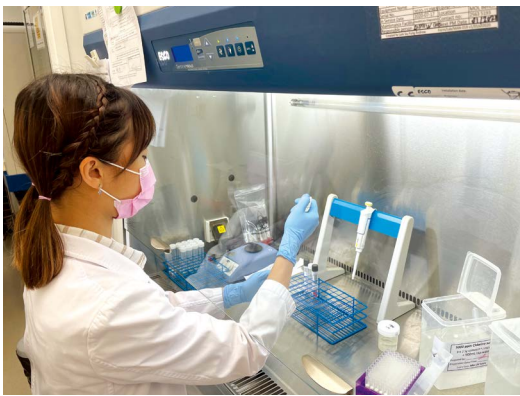


Precious Blood Hospital (Caritas)

Highlights of the Year

Recognized COVID-19 Testing Institution

The Clinical Pathology Laboratory was listed as one of the local COVID-19 testing institutions recognized by the Hong Kong SAR Government after being accredited in December 2020. The testing capacity will be upgraded further in 2021, reaching 2,000 COVID-19 PCR tests daily, in order to cope with the demand from travelers and compulsory testing personnel such as seamen.



Service in West Kowloon, extended the Eye-sight Caring Scheme beyond grassroots students to adults. The service scheme includes eye-sight checking, glasses prescription and ordering.

Launching of Knee Joint Replacement Subsidizing Scheme

To relief the long waiting time for total knee replacement surgery of grassroots patients, the Hospital, jointly with the Li Ka Shing Foundation, launched the captioned Scheme for around 280 grassroots patients to undergo the surgery. Eligible patients enjoyed subsidy from 75% to 100% of the surgery expenses, with the quality of life and livelihood improved substantially.

Community Programme

Extension of Eye-sight Caring Scheme to Grassroots Adults

To address the eye-sight problem among grassroots adults, the Hospital, in cooperation with a fund donor and Caritas Social Work



4.3 Clinic Services

Highlights of the Year

Outreach Dental Service (Government Subvention)

A total of 672 elders residing in 10 designated elderly homes and day care centres were served during the year, under the ongoing pandemic situation.

Free Body Check-up Service for the Elderly

With the continuous support from The Community Chest of Hong Kong, 150 chronic patients over 60 had received free laboratory tests covering 10 items.

5

Other Services

Loyalty
Strong Character
Strive for Excellence



Plum blossom

5.1 Local Services

Objectives

The Local Services (“LS”), as an extended executive arm of the Agency at the local level, is located in various multi-service social centres of the Agency. Their services include administrative and janitorial services, coordination of solidarity enhancement activities among the Agency, parishes and Catholic schools, as well as implementation of fundraising events.

As the Agency is the social arm of the Catholic Church, LS endeavors to further enhance Agency’s partnership with the Catholic community and takes up the task as one of its core functions, with the aim of fostering Catholic values of love and hope in the local community.

Highlights of the Year / Achievements

Centre Management

In view of the outbreak of COVID-19 pandemic, most Caritas service units could only provide basic and limited centre-based services to the public. In this regard, the number of Centre users decreased significantly throughout the year. LS took this opportunity to upgrade the Centre’s facilities so as to improve the service quality in the long run.

To stem the spread of the coronavirus, cleansing of the common facilities e.g. lifts, stair-railing, toilets, etc. were beefed up. LS also tried to set up Hygiene Check Station at the entrances of the Centre.



▲ Deep cleaning and disinfecting the common facilities at Caritas Ngau Tau Kok Social Centre

Hall Management

Utilization of community halls managed by LS was adversely affected due to the COVID-19 pandemic. For the purpose of infection control, the Government tightened the regulations for public places. This inevitably resulted in cancellation of many parish / school events which used to be held in the community halls. In comparison with the figures of 2019 / 2020 (see the table below), the utilization was obviously lower.

Name of Community Hall	No. Served in 2020 / 2021	No. Served in 2019 / 2020	Change (%)
Caritas Caine Road Social Centre (licensed hall)	1,823	28,821	-94
Caritas Kowloon Social Centre (licensed hall)	520	105,418	-99
Caritas Jockey Club Aberdeen Social Centre (ordinary hall)	510	15,550	-97
Caritas Ngau Tau Kok Social Centre (ordinary hall)	22,755	64,940	-65

Caritas Tsing Yi Activity Centre

The Activity Centre was previously reserved by parish groups for retreat and religious gathering and also by schools or Caritas service units for student or youth activities. Due to the impact of COVID-19, a record low at 20 visitors was made in 2020/2021. By comparing with a total of 1,511 visitors received in 2019/2020, the drop is about 98.68%.

Liaison and Collaboration Work

Since liaison with parishes and Catholic schools is one of the core functions of LS, contacts with the Catholic communities carried on despite the pandemic. Nevertheless, the physical contacts slowed down. Below are the jobs done for reference.

Number of meetings / visits / activities conducted by LS	Total in 2020 / 2021	Total in 2019 / 2020
(1) Coordinating visits for parish priests, clergy etc. with various Caritas service units at district levels; Paying friendly visits to newly arrived parish priests; Online communication with the parish priests	105	111
(2) Attending regular meetings of joint or individual parish pastoral councils; Steering Group on Cooperation between Caritas and Parishes; Meetings at deanery levels, etc.	70	76
(3) Arranging meetings, visits or activities at parishes, Catholic schools and organizations related to fundraising events such as charity bazaars, sale of raffle tickets and Christmas cookies etc.	161	238
(4) Exploring and promoting collaborative activities among parishes, Caritas service units and other Catholic units (e.g. evangelization events)	52	133

Fundraising Activities

Charity Bazaar has been the signature fundraising event of the Agency. In view of the 4th wave of the pandemic, the format of the bazaar had to change again. In addition to inviting parishes, schools and Caritas units to conduct individual mini-bazaars at their premises, a new campaign named “One Person One Red Packet” took place during the Chinese New Year. “Door Donation” has also been carried out in a few churches. At any rate, the total fund raised dropped tremendously in 2020 / 2021.

	2020 / 2021 (mini-bazaars and related activities)	2019 / 2020 (mini-bazaars)	Change (%)
Number of participating units	101	157	-36
Fund raised by parishes	\$388,878	\$1,641,669	-76
Total amount of fund raised	\$1,969,104	\$4,196,718	-53

In order to adhere to the Government's tightened regulations on infection control, public Masses had been suspended for some time. As such, promotion of raffle tickets and charity cookies to parishes was called off last year.

Having experienced the social movement and the pandemic for the past two years, LS initiated a feasibility study on online charity sale and online charity show in order to diversify the fundraising activities.

Staff Development and Training

A full-day training was given to the LS staff in May 2020. A professional trainer was invited to deliver a tuition pertaining to service quality. Besides, LS staff was encouraged to attend in-house workshops about processing the work injury, mental health at work, etc.



▲ Training workshop for LS staff in 2020

5.2 Hospitality Services

Objectives

Hospitality Services ("HS") comprises of Lodge, Hostel and Food & Beverage ("F&B") Services. The income derived by the Services helps to support the welfare services of Caritas.

The two lodges, Caritas Bianchi Lodge ("CBL") and Caritas Oswald Cheung International House ("COCIH") offer comfortable accommodation at affordable prices to local and overseas Catholic-related parties and travellers. Hostel Service offers economical accommodation with basic amenities to local low income people, clergy and nuns, university students and overseas travellers who have long term accommodation need in Hong Kong.

F&B Service consists of Caritas Restaurant and Fast Food outlet at 2 Caine Road, two in-lodge cafeteria, banquet and outside catering services. It provides dining and catering arrangement to parishes, Catholic-related parties, guests of the two lodges, hostels and community members.

Highlights of the Year

Renovation Work

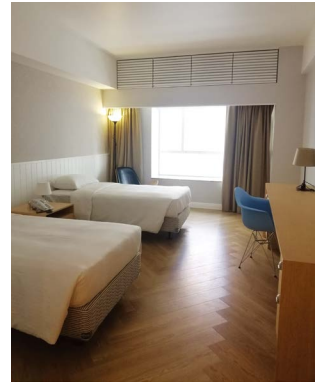
(1) The renovation at COCIH was completed in December 2020.



▲ The renovated lobby ▼



▲ Renovated washroom with disabled facilities



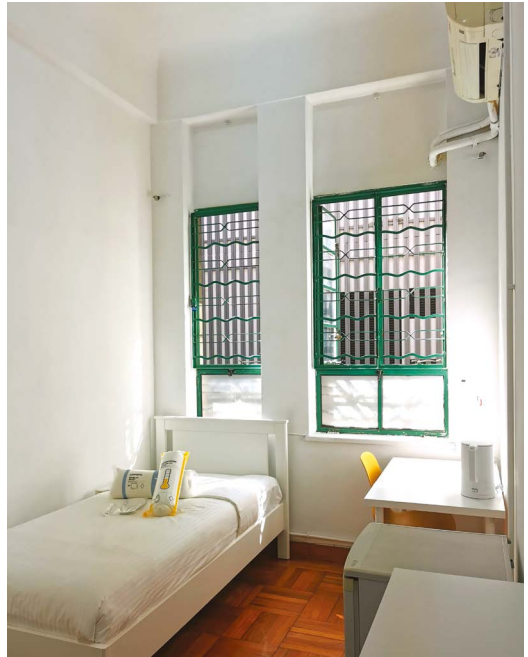
▲ The renovated room ▼



(2) Caritas Ling Yuet Sin Hostel carried out repairs and refurbishments covering rooms, common pantry and common living room in February 2021.



▲ The common living room



▲ Hostel room

- (3) Caritas Restaurant and Fast Food have a new look after completing the three-month renovation in late September 2020.



▲ New look of restaurant



▲ New entrance

Guests Served

Business was badly affected by the worldwide COVID-19 since January 2020.

Lodges	2020 / 2021	2019 / 2020	Change (%)
Caritas Bianchi Lodge	33,063	33,821	-2.2
Caritas Oswald Cheung International House	31,872	38,412	-17.0
Total Guests Served	64,935	72,233	-10.1

Hostel's overall occupancy was maintained at an average of 48.59% throughout the year whereas for F&B, a daily average of 134 guests were served.

Serving the Community

- (1) Caritas Fast Food re-launched the Special Elderly Lunch after renovation in September 2020 which was well received by the elderly.

明愛快餐 Caritas Fast Food

長者午市優惠

憑長者咭惠顧
優惠價 HK\$25*
享用單撻飯連餐湯一客
(換購食物後，可享送餐服務(只限堂食))

聖德2號明愛大廈3樓 2522 2839
catering@caritas-chs.org.hk

*如外賣、另加HK\$2
每張長者咭每日可享優惠一次

- (2) A donor made a donation for F&B to prepare and deliver 360 soya sauce chicken and 260 barbecued pork to Caritas Services for the Elderly, Sister of the Discalced Carmelite Order, Little Sisters of The Poor and Missionaries of Charity during Chinese New Year.



▲ Delivery of chickens to the recipient



▲ Packing the chickens

- (3) COCIH cafeteria offered 10% discount for Yew Chung College of Early Childhood Education and SKH Tin Wan Chi Nam Primary School.

5.3 Camp Services

General Remarks

There are four camps operated under the Camp Services. Caritas Jockey Club Ming Fai Camp, Caritas Oi Fai Camp and Caritas Jockey Club Siu Tong Camp are partially funded by the Leisure and Cultural Services Department whereas Caritas Ka Fai House is self-financed.

Objectives

The objectives of the Camp Services are to provide a non-profit-making camping service for the people from all walks of life, offer them a group-living experience in a setting close to nature, and enhance their physical, mental and social well-being through indoor and outdoor social, recreational, educational, sports and other leisure activities.

Highlights of the Year

To maintain hygiene of the Services was the priorities during the prolonged pandemic period. Effective disinfectant equipment was employed to prevent the possible spread of germs in the campsites particularly in the dormitories, dining hall, toilet areas and playing facilities.



▲ Conducting disinfectant at Caritas Jockey Club Ming Fai Camp

A series of new activities, Cheung Chau Parent-child Camp, targeting at both parents and children was launched. The activities were led by experienced instructors to explore some traditions and historical events of Cheung Chau Island. These include more energetic activities such as touring for the peculiar rocks, hiking to the Mini Great Wall and less energy-consuming activities such as making of lucky buns, fishnet bag knitting and stargazing. Positive feedbacks were received from the participants.



▲ With this splendid view, the stargazing activity has double pleasure



▲ Young participants are finishing the final step in the lucky buns making activity



▲ Mother and daughter are proud of their masterpiece - the glutinous rice dumpling



▲ One purpose of the stargazing activity is to arouse the curiosity of young children in astronomy knowledge

Water activities have always been the most popular activities at the Caritas Jockey Club Siu Tong Camp. A new “Water Activities Day Camp” programme was launched to provide an economic package for the participants to learn canoeing; explore sea shores activities and enjoy barbecue in one whole day.



▲ The family is taking the opportunity to breathe “freely” in outdoor under the pandemic situation

Staff Development and Training

Training programmes were organized for programme staff in leading new activities such as fishnet bag knitting, lucky buns making and glutinous rice dumpling making.



▲ A programme staff is learning fishnet bag knitting skills

5.4 Janitorial Service

The Janitorial Service (“the Service”), a sub-team of Local Services supervised by Managers of Local Service Coordination, is a self-financing unit rendering cleaning, security, maintenance and repair, and mail-run services to Caritas units in multi-service social centres or parishes in need. Furthermore, the janitors of the Service are the major manual workers for Agency-wide fundraising activities, such as charity bazaars, sale of raffle tickets, charity walk, etc.

The Service pools the labour resources of Caritas for achieving economical and effective utilization. Most important, it can give a reliable janitorial support to the service units in multi-service social centres so that they can concentrate on their professional activities. In turn, the service users of social work, education or medical care will benefit from a high quality of janitorial service at last.

Many office staff were working from home during the outbreak of COVID-19. Yet, the janitorial staff were working hard on the front lines to fight against the coronavirus and keeping a clean environment in the Centres. On top of their routine duties, they had to conduct deep cleaning and disinfecting the area where suspected infection might have taken place.

Despite the unexpected extra workload induced by the pandemic, the Service managed to squeeze a few janitorial workers to clear up the storage space at Caritas Sha Tin Social Centre. Overall, the Service was able to make a small surplus at last.



▲ Site clearance at a classroom of Caritas Sha Tin Social Centre



▲ Janitorial staff stored up the Bazaar materials in the aforesaid classroom after site clearance

5.5 Cooperation Between Caritas and Parishes

Caritas and parishes, being the social and pastoral arm of the Diocese, work in partnership to foster a family spirit of the Catholic Church in initiating and sustaining joint efforts in matters relating to social concern, human development, and charitable activities.

Regular group meetings at various levels are in place to enhance communications and strengthen cooperation between parishes and Caritas, namely at the Diocese level, deanery level, parish level, and Caritas staff level. The meetings include those of the Steering Group on Cooperation between Caritas and Parishes, Parish Councils, Parish Social Concern Groups, and Local Parish Liaison Teams of Caritas and Parish Social Service Unit of the Social Work Services Division of Caritas.

Parish Social Service

The Parish Social Service is responsible for providing social work services to assist parishes in carrying out the social mission of the faithful. Family and individual counselling services, emergency relief, and training of volunteers are also provided for parishioners.

Social Services

Caritas social work services units collaborated with parishes and Catholic groups on programmes relating to the promotion of social concern and civic education in parishes, organizing educational talks and volunteer services for the youth, families, elderly and deprived groups. In response to the parishes' concerns for the marginalized and enhancement of family ties, the social workers assisted the Social Concern Groups, Family Movement Groups and various conferences of The Society of St Vincent de Paul.

Highlights of Collaboration Events with Parishes

Responding to the needs of the deprived groups during the outbreak of COVID-19, Caritas service units collaborated with parishes and Catholic groups to provide tangible service to them, especially the singleton elderly. For example, Caritas Community Centre – Caine Road had been organizing home visits to elders living alone, in collaboration with 12 volunteers from the Cathedral of the Immaculate Conception. They delivered anti-epidemic supplies and daily necessities to 32 elders and chatted with them outside their homes.

Case Sharing: *Mr Lee and Madam Fung were two of the beneficiaries. Mr Lee, aged 94 and lived alone, had difficulties going out with the hilly landscape in mid-levels, particularly after he had fallen over because of stroke. Madam Fung, aged 93, was an old hunchback lady with walking difficulties and chronic illness, but she still needed to take care of her bedridden younger sister. Both of them were touched by the warm visits of the volunteers.*



▲ Volunteers delivered anti-epidemic supplies and daily necessities to singleton elderly

Pre-marital Courses

Couples registered for marriage at the Catholic church are invited to attend pre-marital and counselling or marriage convalidation programmes. Both programmes included a lecture on the Christian view of marriage and natural family planning. In the past year, Caritas operated 6 pre-marital courses for 122 couples. Besides, 76 couples participated in pre-marital couple counselling and 83 couples attended the marriage convalidation programme.

Because of the pandemic, the lecture on the Christian view of marriage and natural family planning was conducted online from April 2020 to January 2021.

5.6 Mainland Services

General Remarks

The Mainland Service Desk (“MSD”) of Caritas was established in 1986, aiming at helping the local partners to provide better social service, become self-reliant and self-sustaining. The strategies of MSD are capacity building and providing financial assistance for upgrade of hardware. Through the cooperation with local leaders, projects are carried out effectively in the Mainland. Mainland services are not funded by Hong Kong Government, all services are supported by benefactors.

Highlights of the Year / Achievements

Improving the Quality of Life for the Elderly in Hebei

More than 1,300 population in Mount Delai, Hebei Province are old people. Most of the young people are working in the cities, leaving their old parents behind with no one to care for them. Very often, they do not have proper meals and the environment they live in is unsafe.

To address the villagers’ needs, the local religious women set up Delai Elderly Home (“DEH”) in 2006. Word of mouth spread and their good services were well recognized by the families of the elderlies and villagers. However, because of the limitation of resources and space, DEH could only accommodate 17 old folks – a far cry from meeting the needs of the community. Besides, there was no elevator and the fire-fighting facilities could not be installed due to the unfit structure of the existing building. The Sisters had been trying to do registration for DEH for years, but due to lack of proper facilities, they were not able to get it done.

For long-term development and with every resource the sisters could get, plus donations and loans received, they finally managed to build a new building with fire-fighting facilities next to the old one in early 2018. The new home can accommodate 70 elderlies at most. The construction work and the touching up for the interior was completed in 2018, but they had yet to find funding for all the operational necessities, especially an elevator and heating facilities which cost more than \$420,000. They wrote to Caritas for assistance. With the help from Hong Kong benefactors, their request was realized. Below is an excerpt from their thank you letter:

Excerpt from the Thank you letter:

Our new home is a five-storey building. The 1st floor is for dining, has a kitchen and a few guest rooms. The 2nd and 3rd floors have dormitories, dining and activity areas for the old folks. The 4th floor has living quarters for the staff and the 5th floor is used for storage, office and function rooms.

Without an elevator, the movement of elderly would have been severely constrained. Serving meals to the old folks was a big challenge for the staff too. Without an elevator, staff efficiency was low and the quality of service deteriorated. With the help of Caritas, the newly installed elevator has greatly enhanced the quality of our service and raised our staff’s efficiency.

The Northern climate makes our home very cold in the winter (-18°C) and very hot in the summer (40°C). Quite a number of our elderly folks got sick from the extreme weather. Your help with the installation of the air-conditioning system greatly improves our living conditions. The old folks and the staff in the home now enjoy warmth in the winter and coolness in the summer, with a significant and positive impact on their health.

The improvements increased enrollment from 17 in 2018 to more than 30 in 2021, and we are quite sure there will be more. The government has recognized these changes and helps us with our application to become a Two-star Home. We sincerely thank you for your help! We will remember you and the benefactors in our daily prayers.

*Sr. Qian He
8 March 2021*



▲ Delai Elderly Home



▲ The old folks enjoy life in DEH



▲ The elderly folks feel warmth in winter in DEH



▲ The good service of the sisters warm the hearts of the elderlies



▲ The elevator helps the handicapped elderlies to move around in DEH

Other Funding Projects

During the year, MSD has provided seven types of funding projects as follows:

Project Nature	No. of Projects / Beneficiaries
(1) Scholarship for primary, secondary and post-secondary students	285 primary / secondary students and 124 post-secondary students
(2) Capacity building	644 social service providers
(3) Improvement of facilities	1 orphanage, 1 kindergarten, 1 special school, 2 elderly centres, 1 family service centre, 1 convent, 2 clinics and 1 hospital
(4) Foster Parents Programme for deprived / disabled children and abandoned babies	26 children
(5) Living allowance to the elderly and the disabled	65 elderly / disabled persons
(6) Service for migrant children, left-behind children and people with special needs	2 projects
(7) Family service	2 projects



▲ Elderly people enjoy playing board game in Jilin



▲ Interest class in an elderly centre in Jilin



▲ Housework is done by the volunteers for a lonely elderly man in Shandong



▲ Celebration on Elderly Festival in Shandong



▲ Demonstration on how to conduct a reading class for children in Hebei



▲ A children library was set up in a kindergarten in Hebei



▲ Training for volunteers in Hengshui, Hebei



▲ A training class on elderly service in Hebei



▲ A doctor examines the eyes of a patient in an eye clinic in Hebei



▲ An elderly teaches a child to do writing in Chongqing



▲ Summer camp for migrant children in Shaanxi

5.7 Caritas Information Technology Advancement Centre

Objectives

Caritas Information Technology Advancement Centre ("CITAC") was founded in 2001 and is the I.T. arm of Caritas. It provides information and technology services to Caritas, Catholic Diocese of Hong Kong and the local community. CITAC aims to provide effective and efficient I.T. solutions for the clients so as to enhance their productivity and competitiveness in this information era.



Highlights of the Year / Achievements

Starting from 1 January 2021, CITAC is operating under the newly established Headquarters' Information Technology Office to oversee the operations of the new IT Office and CITAC.

The establishment of the IT Office is to devise strategic planning, operations management, compliance and governance of IT related issues and report to the Chief Executive (or his delegate) for overall IT management and operation of Caritas.

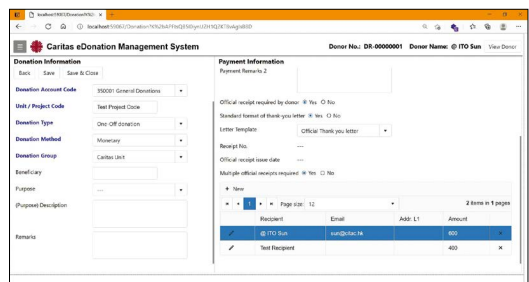
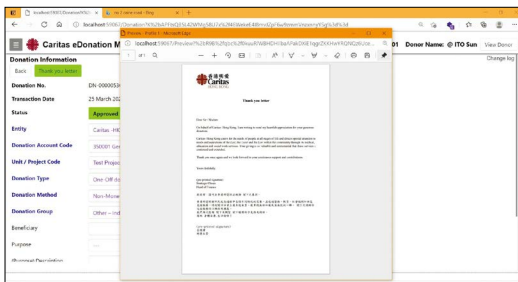
CITAC is responsible for delivering system development and technical support services to Caritas and other NGOs in Hong Kong.



Caritas e-Donation Management System (eDMS)

eDMS is developed for Caritas Finance Office to consolidate all donations and to provide efficient and effective responses to the donors.

eDMS is expected to be launched in June 2021.



Award Achieved

CITAC won the runner up of the Global Excellent ICT Awards 2020 under the category of Digital Opportunities and Inclusion organized by the World Information Technology & Services Alliance for the development of the Electronic Residential Care Management System (eCare) which is serving over 100 residential care facilities in Hong Kong including 9 Caritas elderly care homes.



Number of Participants by Programme

Child Care Service

Objectives:

- To provide a pleasant learning environment and to foster the holistic development of young children in social, intellectual, physical, moral, aesthetic and spiritual aspects of life with God's love.
- To operate on a whole-day basis and provide education and child care service for children aged 2 to 6 including families with single parent, working parents and children with special educational needs.
- To advocate the concept of learning through play and to adopt the teaching modes of Small Group Learning, Activity Approach and Project Learning in order to develop young children's initiatives in learning, good living habits, self-confidence, abilities in self-discipline and problem-solving, creative thinking and adjustment to changing environment.
- To foster parent-child relationship and to enhance parent-school collaboration.

9 Nursery Schools (Total no. served)	1,168
16 Teams of Integrated Programme Service for Mildly Disabled Children (Nursery Schools) (Total no. served)	138
9 Teams of Occasional Child Care Service (Total no. served)	181
9 Teams of Extended Hours Child Care Service (Total no. served)	582

Youth and Community Service

Objectives:

To promote integral human development of young people and communities through the process of understanding, mutual concern, collective participation and co-responsibility. The development process instills a sense of individual and communal responsibility in the younger generation, and in turn mutual care and social integration could be promoted.

6 Community Centres, 6 Libraries and Study Rooms (No. of attendance)	428,278
1 Children and Youth Centre, 1 Library and Study Room (No. of attendance)	28,132
7 Integrated Children and Youth Services Centres, including 2 Libraries and Study Rooms, 11 School Social Work Units, 1 Services for Young Night Drifters (No. of core programme attendance)	321,987

2 District Youth Outreaching Social Work Teams (No. of cases)	1,632
1 Counselling Centre for Psychotropic Substances Abusers (No. of cases)	355
9 After School Care Programmes (No. of children)	255
1 Student Guidance Service Project (Primary School) (No. of students served)	16,085
1 Supportive Service Project for Schools (No. of students served)	4,401
1 Supportive Service Projects for Student with Special Educational Needs (No. of attendance)	47,334
3 Adolescent Emotional Health Service (No. of attendance)	13,923
1 Cyber Youth Outreach Service (No. of target youths identified online)	2,538
1 Online Youth Emotional Support (No. of attendance)	36,643
4 Drug Abuse Counselling and Community Service (Total no. served)	992
2 Enrichment Services for Young Mothers (No. of attendance)	21,139
1 Community Supporting Service for Ethnic Minorities (No. of attendance)	27,008
1 Computer Recycling Project and Free Repair Service and Mobile Phone Reuse Project (No. of collected items) (Total no. served)	90,131 5,874
1 Child Development Fund Project (No. of attendance)	1,208
1 Multi-purpose Hostel (Capacity / No. of residents served)	36 / 53
1 Girls' Hostel (Capacity / No. of residents served)	28 / 37
1 Men's Hostel (Capacity / No. of residents served)	46 / 114
2 Girls' Home with School On-site (Capacity / No. of residents served)	180 / 198
1 Navigation Scheme for Young Persons in Care Services (No. of trainees served)	78
Parish Social Service	
• Pre-marital counselling sessions (No. of couples)	76
• Pre-marital programme (No. of programmes / Couples)	6 / 122
• Marriage convalidation programme (No. of couples)	83
• Social Concern Groups (No. of groups)	24
• Family Movement Groups (No. of groups)	18

Services for the Elderly

Objectives:

To provide community care and support services to the elderly aged 60 or over. The ultimate objective is to help them to maintain their general well-being and quality of life as well as to uphold their self-respect and ability to live actively in the community.

2 District Elderly Centres (No. of members / Attendance)	4,201 / 103,022
10 Elderly Centres (No. of members / Attendance)	9,243 / 66,939
5 Day Care Centres for the Elderly (Cases)	345
9 Residential Homes (Subvented & Non-subvented) (Residents)	1,517
15.5 Integrated Home Care Service Teams (Cases)	3,235
1.5 Enhanced Home & Community Care Service Teams (Cases)	500
Caritas Jockey Club Resource and Support Centre for Carers • Comprehensive support services (No. of programmes / Attendance) • Hotline service (No. of calls / Cases)	378 / 9,332 1,419 / 1,419

Rehabilitation Service

Objectives:

To provide comprehensive and effective rehabilitation training programmes, residential care and community support services for people with disabilities and their families to develop their potentials and capabilities, and to enhance their personal growth for more self-reliance and for fuller participation in community life.

1 Special Child Care Centre (Capacity / Total no. of children served)	60 / 85
2 Special Provision Programmes for Autistic Children (Capacity / Total no. of children served)	12 / 23
2 Early Education and Training Centres (Capacity / Total no. of children served)	210 / 287
2 Occasional Child Care Services (Capacity / Total no. of children served)	4 / 39
1 District – based Speech Therapy Service (Capacity / Total no. of children served)	246 / 318
3 Parents Resource Centres (Total no. of families served)	1,179

3 On-site Pre-school Rehabilitation Services (Capacity / Total no. of children served)	505 / 504
2 Sheltered Workshops (Capacity / Total no. of workers served)	286 / 293
1 Supported Employment Service (Capacity / Total no. of workers served)	10 / 8
6 Hostels for Persons with Intellectual Disabilities (Capacity / Total no. of residents served / Total no. of cases served by respite service)	323 / 325 / 3
2 Supported Hostels for Persons with Intellectual Disabilities (Capacity / Total no. of residents served)	28 / 26
6 Day Activity Centres (Capacity / Total no. of trainees served)	317 / 321
1 Hired Vehicle Service for Persons with Intellectual Disabilities (Capacity / Total no. of clients served)	30 / 30
1 District Support Centre (Total no. of members served / Total no. of cases served by respite service)	453 / 16
1 Integrated Vocational Training Centre (Capacity / Total no. of trainees and workers served)	220 / 282
1 Long Stay Care Home (Capacity / Total no. of residents served)	425 / 448
2 Halfway Houses (Capacity / Total no. of residents served)	120 / 150
1 Supported Hostel for Persons with Mental Illness (Capacity / Total no. of residents served)	23 / 27
1 Integrated Vocational Rehabilitation Service Centre (Capacity / Total no. of workers served)	130 / 150
2 Integrated Community Centres for Mental Wellness (Capacity / Total no. of cases served)	1,800 / 3,000
3 Projects for Children and Students with Special Educational Needs (SENs) and Families (Total no. of children served / Total no. of parents served)	1,499 / 1,566
6 Projects on Vocational Rehabilitation Training (Total no. of trainees served)	120
4 Projects for Persons with Mental Illness (Total no. of cases served)	2,239

Family Service

Objectives:

To provide professional and quality service in facilitating harmonious relationship within the family, so that members within the family can perform at their full potential in face of challenges. Basing upon Christ's love and starting from the family as a unit, promote mutual forgiveness, peaceful communication, and social inclusion within the society.

8 Integrated Family Service Centres (No. of cases) (No. of groups & programmes / Attendance)	9,042 861 / 26,083
39 schools receiving School Social Work Service (Students served)	27,855
2 Centres for Ex-drug Abusers and their Families (No. of cases) (No. of groups & programmes / Attendance)	486 78 / 3,101
1 Residential Treatment Centre for Young Male Drug Abusers (Capacity / Total no. of admission / Occupancy rate)	28 / 53 / 67%
4 Clinical Psychology Service Units (No. of cases)	445
8 Family Aide Service Units (No. of cases)	348
1 Family Crisis Support Centre (Live-in cases / Hotline calls) (No. of groups & programmes / Attendance)	574 / 18,026 143 / 1,188
1 Addicted Gamblers Counselling Centre (No. of cases / Hotline calls)	582 / 2,449
1 Student Guidance Service (Primary School) (No. of schools served) (Students served)	18 10,667
School Social Work Service – Kindergarten (No. of schools served) (Students serviced)	32 5,010
1 Human Empowerment & Achievement Training Centres (No. of cases / Attendance of group & programmes)	316 / 2,155
1 Project for Childhood Trauma Treatment (No. of cases / No. of group & programmes / Attendance)	158 / 11 / 332
1 Counselling Hotline Project on Extra-marital Affairs (No. of calls)	1,441
1 Family Crisis Line & Education Centre (No. of hotline calls)	29,463
1 Personal Growth Centre for Men (No. of service users)	2,956
1 Community Support Project for Sex Offender (No. of case / Attendance of groups & programmes)	230 / 809
1 Heartspring Development Centre (No. of case / Attendance of group & programmes)	43 / 5,296

Community Development Service

Objectives:

Aims at forming genuine human communities through a constant process of awareness, participation and sharing.

7 Neighbourhood Level Community Development Projects (No. of attendance)	98,396
1 Asian Migrant Workers Social Service Project (No. of attendance)	38,323
1 Development Project for Grassroots Organizations (No. of attendance)	24,958
1 Labour Development Project and Counselling Hotline for Unemployed (No. of attendance)	19,554
1 Mutual Aid Centre for Single Parent Families (No. of attendance)	48,855
1 Women Development Project (No. of attendance)	14,485
1 Residents Mutual Help Centre (No. of attendance)	8,680

Pre-school Education Service

Objectives:

- To foster the balanced development of young children in social, intellectual, physical, moral, aesthetic and spiritual aspects of life with God's love.
- To provide early childhood education to children aged 3 to 6 from the low-income, single parent or working parents families.
- To advocate the concept of learning through play and initiate child-centred learning in order to develop young children's initiatives in learning, good living habits, self-confidence, abilities in self-discipline and problem-solving, and adjustment to changing environment.
- To foster parent-child relationship and to enhance parent-school collaboration.

2 Kindergartens (Total no. served: Half-day / Whole-day classes)	102 / 177
1 Pre-school Education Material Reference Centre (Total no. served)	148
1 Parent-child Resource Centre (Total no. served)	148

Special Education Service

Objectives:

Witnessing the love of Jesus Christ and holding the student-centred principle, the Special Education Service provides professional and quality services for students with special educational needs through life-wide learning and rehabilitation programmes. We place emphasis on closer school-home collaboration in realizing students' multiple intelligences and facilitating their physical, mental and spiritual growth. We are committed to helping students form their character and cultivate a spirit of civic responsibility for whole-person development, thereby, enabling them to lead a quality life with dignity. We also strive to rally community support for promoting love and care for all in our society.

5 Special Schools for Students with Intellectual Disabilities (among which 3 are attached with a boarding section)	
(Capacity)	474 students + 127 five-day boarders + 53 seven-day boarders
(Total no. of students served)	423 students + 117 five-day boarders + 53 seven-day boarders
2 Special Schools for Students with Social Development Difficulties	
(Capacity)	228 students
(Total no. of students served)	157 students

Vocational Training & Education Service

Secondary Education

Objectives:

To offer secondary education for graduates of primary schools. Teenagers aged between 12 and 19 are given secondary education by providing a six-year curriculum, consisting of ordinary and technical subjects in order to cater for their different abilities, aptitudes and inclinations.

8 Secondary Schools offering six year Secondary Education (Total no. of students served)	2,896
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Senior Secondary Education

Objectives:

To serve the senior secondary students, in particular the disadvantaged and vulnerable from their previous learning experiences and provide students with alternative choices so that they can complete their secondary education in a way that best suits their academic abilities, aptitude and career needs. Joint programmes with the institutes and colleges of Caritas Community & Higher Education Service are offered to give students opportunities for further studies with a competitive edge and much potential.

1 Direct Subsidy Scheme Senior Secondary School (Total no. of students served)	41
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Apprentice Training

Objectives:

To provide training for specific industry by giving an integration of workshop training and part-time day release courses offered by professional education institutes to teenagers aged 15 or above.

2 Apprentice Training Centres offering Training of Printing and Auto Repairs (Capacity)
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2

Field Studies

Objectives:

To provide secondary 4 to 6 students with Biology and Geography field studies training.

1 Field Studies Centre (Capacity)

280

Community & Higher Education Service

Objectives:

To provide and coordinate a range of vocational, professional and academic programmes that enable students to gain knowledge and skills relevant to their current circumstances and aspirations for career and self-actualization. The constituent community and higher education institutes target identified needs in our changing community and organize independent as well as articulated programmes to allow integration and formal progress of students in their studies.

2 Higher Education Institutes 11 Community Education Centres (Total no. of students served)

12,542

Medical Services

Objectives:

To provide primary medical and dental care to the community.

Canossa Hospital (Caritas)

In-patients:	Admission (no. of patients)	6,432
	Occupancy rate (%)	31.99%
Out-patients: (Total no. treated)	General	24,086
	Specialist	7,576

Precious Blood Hospital (Caritas)

In-patients:	Admission (no. of patients)	2,541
	Occupancy rate (%)	36.33%
Out-patients: (Total no. treated)	General	17,769
	Specialist	16,447

Clinics

3 Caritas Medical Clinics (No. of visits)	889
4 Caritas Dental Clinics (No. of visits)	22,702

Local Services

Objectives:

- To provide administrative support and coordinating services with a view to enhance collaboration amongst deaneries, parishes and service units.
- To assist in fundraising activities and maintain close liaison between the Agency and parishes, Catholic schools and the community at large to foster and promote a well-received caring image.
- To manage the janitorial services of multi-services social centres of the Agency.

4 Community Halls (Annual attendance)	25,608
1 Caritas Activity Centre (Annual attendance)	20
Number of Participating Units Originally Planned in the 6 Locations of Caritas Bazaar	158
Number of Participating Units holding Mini-bazaars	101

Hospitality Services

Lodge Service

Objectives:

To offer comfortable accommodation to overseas Catholic related parties and budget travellers at reasonable prices.

2 Lodges	No. of guests (yearly average)	64,935
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Hostel Service

Objectives:

To offer economical accommodation with basic amenities to local people, university students and overseas expatriates who need to stay away from home.

7 Hostels	No. of residents (daily average)	112
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Food & Beverage Service

Objectives:

To operate restaurants, café, fast food outlet, retail shop, outside catering services and provide meals to guests of lodge, hostel, students, neighbours and community members

4 F&B Outlets and 1 Retail Shop	No. of patrons (daily average)	141
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Camp Services

Objectives:

To provide a non-profit making camping service for the people from all walks of life, offering them a group-living experience in a setting close to the natural environment and with provision of indoor and outdoor, social, recreational, educational, sports and other leisure activities and facilities so as to enhance their physical, mental and social well-being.

No. of Residential Campers	
Caritas Jockey Club Ming Fai Camp	1,405
Caritas Oi Fai Camp	814
Caritas Jockey Club Siu Tong Camp	457
Caritas Ka Fai House	119
No. of Day Camp Participants	
Caritas Jockey Club Ming Fai Camp	102

Consolidated Statement of Financial Position

CARITAS - HONG KONG

Consolidated Statement of Financial Position as at 31st March 2021

	31.03.2021 HK\$	Reclassified 31.03.2020 HK\$
<u>NON-CURRENT ASSETS</u>		
Property, Plant and Equipment	1,276,818,525	1,207,613,332
Non-current Investments	8,577,464	8,278,285
Loan Receivable	45,000,000	45,000,000
Pledged Fixed Deposits	331,637,620	332,957,321
	1,662,033,609	1,593,848,938
<u>CURRENT ASSETS</u>		
Inventories	753,666	1,058,017
Accounts Receivable, Deposits and Prepayments	232,835,532	238,575,427
Financial Assets at Fair Value through Profit or Loss	471,382,362	48,765,640
Fixed Deposits with Maturities over Three Months	318,514,887	287,344,286
Cash and Cash Equivalents	1,110,563,437	1,254,497,733
	2,134,049,884	1,830,241,103
<u>Less : CURRENT LIABILITIES</u>		
Accounts Payable and Accruals	51,585,053	57,069,129
Tuition and Other Fees Received in Advance	93,596,717	74,920,340
Provision for Staff Benefits	91,883,138	59,689,743
Deferred Income	435,818,273	244,394,547
	672,883,181	436,073,759
<u>NET CURRENT ASSETS</u>		
	1,461,166,703	1,394,167,344
TOTAL ASSETS LESS CURRENT LIABILITIES		
	3,123,200,312	2,988,016,282
<u>NON-CURRENT LIABILITIES</u>		
Deferred Income	(980,790,547)	(1,037,746,899)
Secured Loans	(294,600,000)	(294,600,000)
	(1,275,390,547)	(1,332,346,899)
NET ASSETS		
	1,847,809,765	1,655,669,383
Represented by:		
SWS RESERVE FUNDS	Note 1	607,531,454
DESIGNATED & DEVELOPMENT FUNDS AND RESERVES	Note 2	1,240,278,311
		1,847,809,765
		585,677,955
		1,069,991,428
		1,655,669,383

Note 1: To read the audited Annual Financial Report of the Lump Sum Grant Service Funded by the Social Welfare Department, please visit <http://sws.caritas.org.hk>

Note 2: Reserves pertain to designated funds earmarked for specific purposes

AUDITOR'S REPORT (Extract):

We have audited the consolidated financial statements of Caritas - Hong Kong ("the Organization") and its subsidiaries (together "the Group"), which comprise the consolidated statement of financial position as at 31st March 2021, and the consolidated statement of surplus or deficit and other comprehensive income, consolidated statement of changes in funds and consolidated cash flow statement for the year then ended, and notes to the consolidated financial statements, including a summary of significant accounting policies.

In our opinion the consolidated financial statements give a true and fair view of the consolidated financial position of the Group as at 31st March 2021 and of its consolidated financial performance and its consolidated cash flows for the year then ended in accordance with the Hong Kong Financial Reporting Standards issued by the Hong Kong Institute of Certified Public Accountants.

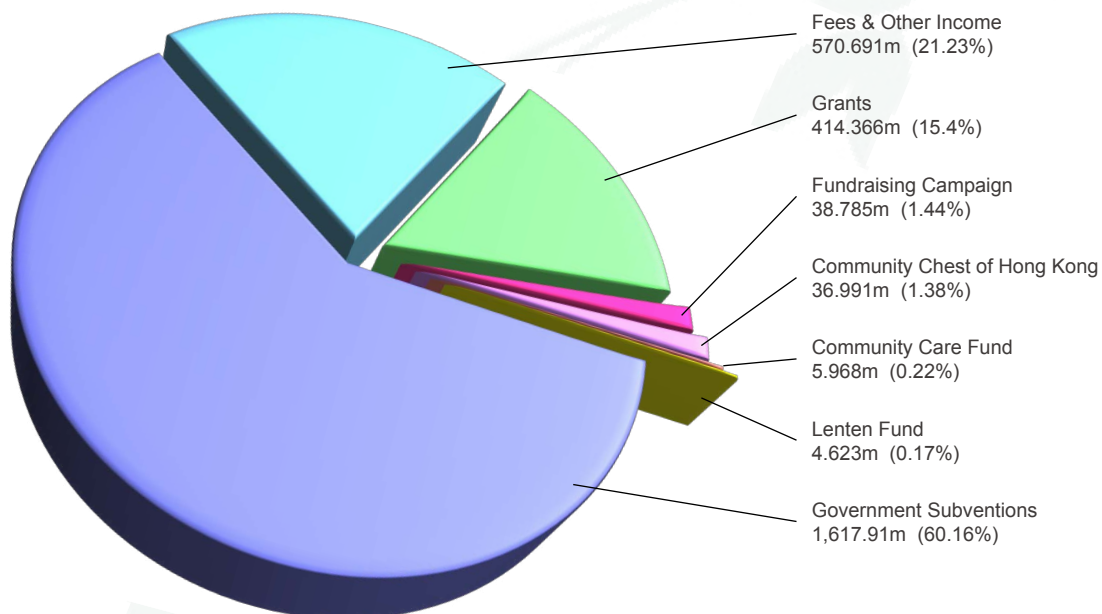
We conducted our audit in accordance with Hong Kong Standards on Auditing issued by the Hong Kong Institute of Certified Public Accountants.

F. S. Li & Co.
Certified Public Accountants

18th October 2021
Approved and authorised for issue by the Board of Management

Sources of Income

CARITAS - HONG KONG **Sources of Income for the Financial Year 2020/2021**

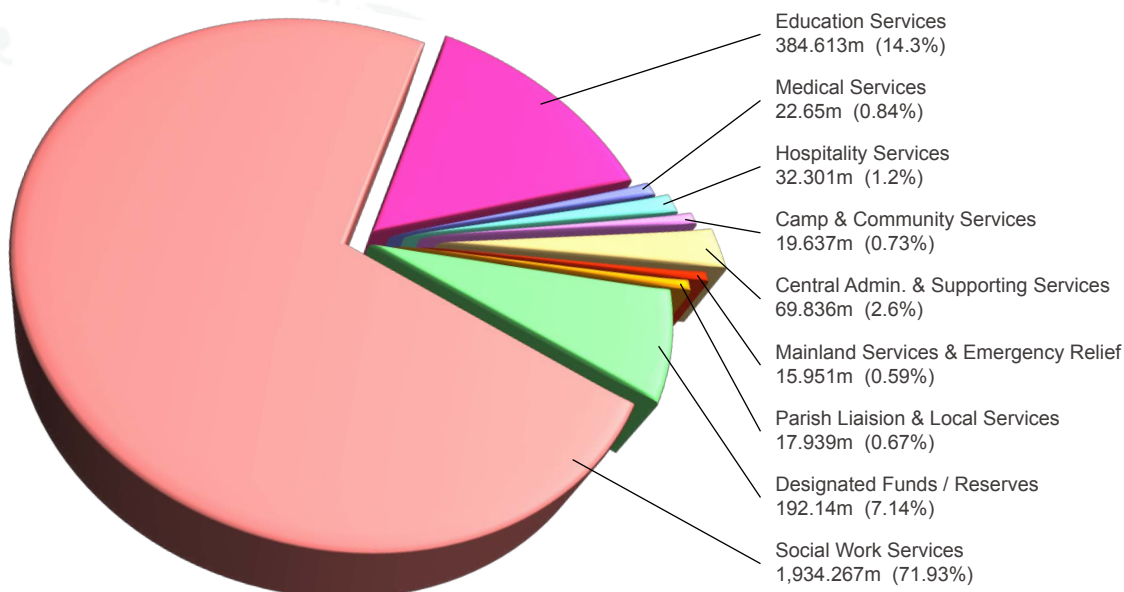


Income	2020/2021 (HK\$m.)		%
Government Subventions			
• Social Welfare Department	1,397.042		51.95
• Education Bureau	181.361		6.74
• Various Departments	39.507		1.47
		1,617.910	60.16
Fees & Other Income			
• Social Works Services	172.839		6.43
• Education Services	249.734		9.29
• Medical Services	27.856		1.04
• Hospitality Services	24.964		0.93
• Camp & Community Services	6.852		0.25
• Others	88.446		3.29
		570.691	21.23
Grants			
• Employees Retraining Board	15.686		0.58
• Lotteries Fund	61.855		2.30
• Hong Kong Jockey Club	106.624		3.96
• Private Donors	153.572		5.71
• Others	76.629		2.85
		414.366	15.40
Fundraising Campaign		38.785	1.44
Community Chest of Hong Kong		36.991	1.38
Community Care Fund		5.968	0.22
Lenten Fund		4.623	0.17
TOTAL		2,689.334	100.00

Recurrent Expenditure / Allocation

CARITAS - HONG KONG

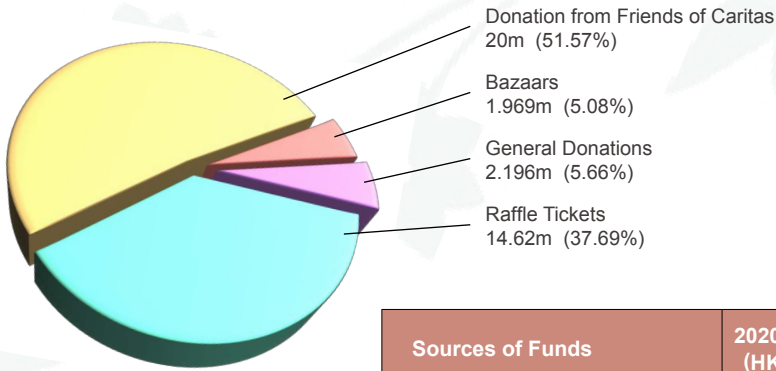
Allocation of Recurrent Expenditure for the Financial Year 2020/2021



Allocation / Recurrent Expenditure	2020/2021 (HK\$m.)	%
Social Work Services	1,934.267	71.93
Education Services	384.613	14.30
Medical Services	22.650	0.84
Hospitality Services	32.301	1.20
Camp & Community Services	19.637	0.73
Central Admin. & Supporting Services	69.836	2.60
Mainland Services & Emergency Relief	15.951	0.59
Parish Liaison & Local Services	17.939	0.67
Designated Funds / Reserves	192.140	7.14
TOTAL	2,689.334	100.00

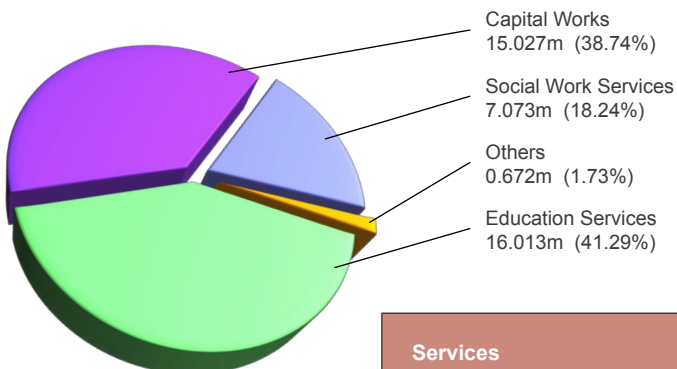
Income and Expenditure of Fundraising Campaign

CARITAS - HONG KONG Sources of Fundraising Campaign for the Financial Year 2020/2021



Sources of Funds	2020/2021 (HK\$m.)	%
Raffle Tickets	14.620	37.69
Donation from Friends of Caritas	20.000	51.57
Bazaars	1.969	5.08
General Donations	2.196	5.66
TOTAL	38.785	100.00

CARITAS - HONG KONG Allocation of Income of Fundraising Campaign for the Financial Year 2020/2021



Services	2020/2021 (HK\$m.)	%
Education Services	16.013	41.29
Capital Works	15.027	38.74
Social Work Services	7.073	18.24
Others	0.672	1.73
TOTAL	38.785	100.00

The Council, Board of Management, Executive Team and Committees

The Council

Presiding Officer:

His Eminence Cardinal John Tong
Apostolic Administrator of Hong Kong

Chairman:

Rev John B. Tsang
(until 31 December 2020)

The Most Rev Joseph C.S. Ha, OFM
Auxiliary Bishop of Hong Kong
(from 1 January 2021)

Members:

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Rev Giorgio Pasini, PIME
Sr Agatha Poon, IHM
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Mr Michael Chuang
Dr Paul W.K. Lau
Mrs Christina Lee
Mr Joseph K.C. Lee, BBS
Prof Vitus W.H. Leung, BBS, JP
Mr Albert K.K. Li
Prof T.W. Lo
Mr Nicholas W.F. Ng, GBS, CBE, JP

Secretary:

Rev Joseph T.L. Yim

Board of Management

Ex Officio:

His Eminence Cardinal John Tong
Apostolic Administrator of Hong Kong

Chairman:

Rev John B. Tsang
(until 31 December 2020)

Mr Nicholas W.F. Ng, GBS, CBE, JP
(from 1 January 2021)

Members:

The Most Rev Joseph C.S. Ha, OFM
Auxiliary Bishop of Hong Kong
(from 1 January 2021)
Rev Joseph T.L. Yim
Mr Bernard Y.L. Chan
Dr Paul W.K. Lau
Mr Albert K.K. Li
Prof T.W. Lo

Secretary:

Ms Fiona S.Y. Ngai

Executive Team

Chairman:

Rev Joseph T.L. Yim

Members:

Rev James Boey
Rev Deacon Lam Sair Ling
Mr Santiago K.W. Chuen
Mr Frederick Lai Wing Hoi, JP
Dr Albert K.W. Lie
Ms Shirley Siu
Ms Michelle Tsang

Secretary:

Ms Fiona S.Y. Ngai

Audit Committee

Chairman:

Mr Henry C.H. Chan

Members:

Mr Walter K.T. Au
Mr Alvin K.H. Chan
Mr Joseph S.H. Law
Mr Justin C.S. Leung
Dr William M.C. Tong

Secretary:

Ms Echo F.C. Tang

Finance Committee

Chairman:

Mr Albert K.K. Li

Members:

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(until 31 December 2020)
Rev Joseph T.L. Yim
Rev James Boey
Mr Henry C.H. Chan
(until 30 September 2020)
Mr Nelson H.Y. Chung
Mr Stephen K.F. Hui
(until 30 September 2020)
Ms Angela S.M. Luk
(from 1 October 2020)
Mr Andy K.H. Ng
(from 1 October 2020)
Mr Nicholas W.F. Ng, GBS, CBE, JP
(from 1 January 2021)
Mr Vincent W.S. Tong, BBS
Dr William M.C. Tong
(until 30 September 2020)
Mr Samuel K.O. Wong

Secretary:

Mr Santiago K.W. Chuen

Social Work Committee

Chairman:

Prof Lo Tit Wing

Members:

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Rev James Boey
Dr Andrew P.C. Chan
Mr Antonio Chu Lok Sang
Dr Angel C.K. Lee
Ms Lee Man Yee, Anita
Mr Stephen Li
Mr Kennedy Liu
Prof Terry Y.S. Lum
Prof Joyce Ma Lai Chong
Ms Annie Tam, GBS, JP
Dr Peter T.K. Tsoi, JP

Secretary:

Mr Frederick Lai Wing Hoi, JP

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Dr Paul W.K. Lau

Members:

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Ms Theresa K.T. Chan
Ms Kwan Wai Fong
Prof Edmond S.T. Kwok
Mr Peter C.Y. Lau
Prof John Lee Chi Kin
Mr Peter S.T. Lee, BBS, JP
Mrs Winnie Yeung
Prof Rosie T.T. Young, GBS, CBE, JP

Secretary:

Rev Deacon Au Gar Wai Andrew



Medical Committee

Ex-officio Member:

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Chairperson:

Dr Helen Tinsley

Members:

Prof Eric Chan

Mr Raymond Cheng

Dr Daniel Fang

Mr Anthony Lam

Mr Lau Pau

Prof Paul K.H. Tam

Secretary:

Dr Albert Lie

Canossa Hospital (Caritas) Management Company Limited Board of Directors

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Rev Joseph T.L. Yim

Members:

Sr Regina But, FDCC
(until 11 March 2021)

Sr Goretti Wong, FDCC

Sr Virginia Wong, FDCC
(from 12 March 2021)

Ms Minnie Au

Dr Helen Tinsley

Mr Anthony To

Secretary:

Dr Albert K.W. Lie
(from 1 July 2020)

Dr Thomas W.L. Yuen
(until 30 June 2020)

Precious Blood Hospital (Caritas) Hospital Governing Committee

Chairman:

Rev Joseph T.L. Yim

Members:

Sr Agnes Au

Sr Madeleine Kwong

Prof David L.C. Cheung

Prof Frederick Ho, SBS, OBE

Mr Kenneth Kwok

Mr Peter Y.W. Lee

Secretary:

Dr Albert K.W. Lie
(from 1 July 2020)

Dr Thomas W.L. Yuen
(until 30 June 2020)

Hospitality Services Committee

Chairman:

Mr Bernard Y.L. Chan

Members:

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Rev James Boey

Mr Simon W.Y. Lee

Mr Sunny W.S. Lee

Mr Peter K.W. Lum

Mr Gerald L.C. Ma

Mr Anthony L.K. Wong, JP

Secretary:

Mr Angus H.L. Cheng

Mainland Services Committee

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Members:

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Rev Bruno Lepeu

Sr Teresa Lau
(until 31 August 2020)

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Mr Frederick Lai Wing Hoi, JP

Mr Anthony Lam

Dr Helen Tinsley

Secretary:

Ms Debbie Lo

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Chairman:

Rev Dominic C.M. Chan

Members:

Rev Gervais E. Baudry

Rev James Boey

Rev Mario E. Gutierrez Carrejo, MG

Rev Joseph Chan

Rev Martin Ip

Rev Pierre Lam, MEP

Rev Renzo Milanese, PIME

Rev Moses Ngai

Rev Timothy Wan

Ms Candy Cheung

Mr Ivan Chiu

Mr. Raymond Ho
(from 1 December 2020)

Mr Frederick Lai Wing Hoi, JP

Mr Francis Lam
(until 30 November 2020)

Ms Fiona S.Y. Ngai

Ms Annie Yan

Secretary:

Rev Joseph T.L. Yim

Acknowledgements

We would like to express our sincere appreciation for the financial and material assistance, encouragement and active support received throughout the year from:

Individuals

- Mr Paul Au Yeung Kai Ming
- Mr Ronnay Botejue
- Mr Albert Chan King Tat
- Ms Amy Chan Tsz Shan
- Ms Camilla Chan Kim Shuk
- Dr Chan Cheong Wai
- 陳志輝先生
- Mr Chan Chun Ting
- Ms Connie Chan Lai Sheung
- Mr & Mrs Glenn Chan
- Mr Gregory Chan Yau Lok
- 陳慶年先生
- Mr James Chan Ho Yan
- Mr James Chan Kwok Leung
- Ms Karen Chan Ka Ying
- Ms Chan Kei Yau
- Ms Chan Lai Yam
- Ms Martha Chan Pik Ling
- Mr Patrick Chan Wing Chiu
- Ms Phoebe Chan Shuk Yin
- Mrs Shirley Chan Pau Shiu Yeng
- 陳樹暢先生
- Mr T.W. Chan
- Ms Theresa Chan Kam Tim
- Ms Chan Wai Ni
- Ms Chan Wai Yee
- Ms Chan Wing Hung
- Mr Chan Wing Kin
- Mr Chan Wing Kwong
- Ms Chan Wing Yin
- Mr Chan Yuk Lun
- Mrs Agnes Chang
- Mr Timothy Chen
- Ms Cheng Ai Lian
- Dr Baldwin Cheng, MH
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- Ms L.K. Cheng
- Ms Cheng Pwee Ling
- Mr Raymond Cheng Shu Kwok
- Mr Raymond Cheng Wai Man
- Ms Rita Cheng Sze Pui
- Mrs Cheng Ying Chi
- Ms Cheong Veng Sam
- Ms Cheuk Tin Yan
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- Ms Xylia Cheung Yuen Chuen
- Mr M.C. Chiang
- Ms Samantha Chin Lai Ying
- Mr Gordon Ching Wai Kit
- Ms Chiu Koon See
- Mr Chiu Yu Fai
- Dr Cho Hung Yi
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- Mr Anthony Chow
- Ms Shelley M. Chow
- Mr Chow Siu Hung
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- 周賢慧女士
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- Mr Joseph Chu Kai To
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- Dr Leo Chuang
- Mr Michael Chuang
- Mr Chuang Nathan Michael
- Mr Vincent Chuang
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- Ms Margaret Chung Lai Kai
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- Mr R.R. Cross
- Mr Joel Deynu
- Mr Fan Yue Ling
- Mr Dominic Savio Fok Kin Keung
- 霍露姚女士
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- Ms He Anni
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- Mr Ho Ka Chun
- Ms Ho Kin Yee
- Mr Ho Mei Chun
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- Ms Ho Yuen Fai
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- Mr Hui Sum Kwok

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- Ms Ip Kwai Fong
- Ms Ip Lai Sheung
- Ms Teresa Ip
- Mr Kam Ka Lun
- Ms Samantha Kam Mei Po
- Ms Noor Khan Aul Aain
- Mr Ko Chun Wa
- Ms Lily Ko Hui Jung
- Ms Ko Shuk Yin
- Ms Susanna Ko Sin Kwan
- 江淑兒女士
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- Ms Christina Kwok Siu Kuen
- Mr Eric Kwok
- Mr Kwok Ka Cheong
- Mr Kwok Kai Fat
- Mr Philip Kwok Chi Tak
- Mr Kwok Yat Ming
- Mr Adrian Kwong Chi Hang
- Mr Kwong Chung Chun
- Ms Joyce Lai Yin Ping
- Ms Lai Ka Lee
- Ms Lai Ka Man
- Ms Lai Sui Fun
- 黎定基先生
- Mr Anthony Lam Ngok Sum
- Ms Lam Chui King
- Mr Clement Lam Yu Hin
- Ms Daisy Lam Wai Man
- Mr H.P. Lam
- 林佳美女士
- Ms L.W. Lam
- Ms Nelly Lam
- Mrs Nina Lam, MH
- Mr Paul Lam Yuk Yee
- Ms Quinney Lam Pui Fan
- Prof Lam Shui Fong
- Ms Lam Shuk Ching
- Mr Lam Shun Yau
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- 林慧中女士
- Mr Wallace Lam Chuen Yan
- Mr Lau Chi Wing
- Ms Dorothy Lau Lai Wah
- Ms Iris Lau Miu Ying
- Ms Josephine Lau Man Chi
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- Mr Lee Chi Yung
- Mrs Christina Lee
- Mr Daniel Lee & Mrs Vivian Lee
- Ms Janine Lee Soo Chun
- Mr Joseph Lee King Chi
- Ms Lynie Lee
- 李蕙嬌女士
- Ms May Lee Mei Yee
- Ms Nancy Lee Yin Ping
- Ms Philomena Lee Wai Fong
- Mr Lee Siu Ling
- 李鐵輝先生
- 李偉國先生
- Mr Lee Wai Sun
- Mr Wilfred Lee Keung Wah
- 李仁軒先生
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- Ms Angela Leung Po Kwan
- Dr Annie Leung Kit Wah
- Ms Audrey Leung
- Mr Leung Chi Yuen
- Mr Fergus F.W. Leung
- Mr Leung Ho Lun
- Mr Johannes Leung Cheuk Kei
- Ms Leung Kit Yee
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- Ms Margaret Leung Kit Yuk
- 梁美珊女士
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- Mr Leung Pak To
- Mr Leung Pak Wai
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- Mr Peter Leung Kwok Hin
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- Ms Natalia Li Mi Ying
- Mr Li Siu Kui
- Mr Stephen Li
- Ms Lin Shao Ying
- Mr Jeffrey Liu
- Ms Jennifer Liu
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- Ms Liu Wai Yi
- Ms Clara Lo Siu Sum
- Ms Isabella Lo Yuet Wah
- Ms Lo Oi Ha
- Mr Lo Paulinus
- Ms Lo Shuk Chun
- Ms Lo Shuk Wan
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- Ms Lui Wan Ling
- Mrs Anna Luk Lai Yin
- Dr Francis Lum Choong Kein
- Mr Lung Bo Choi
- Ms Kitty Ma Kit Ling
- Mr Ma Kwok On
- 馬伯雅先生
- Ms Ma Sau Man
- Ms Mak Suk Ying
- Ms Teresa Mak Lai Ying
- Mr Man Chung Pun
- Prof H.C. Man
- Mrs Poonam Mehta
- Ms Anne Mok Siu Wan

- Mr Mok Sheung Chung
- Ms Mui Ngar Ki
- Dr Angela Ng Wing Ying
- Ms Bell Ng Ngai
- Ms Ng Chi Ling
- Ms Florence Ng Lai King
- 吳麗娟女士
- Mrs Lucy Ng Wong Lai Han
- Ms Magdalen Ng Ching Fong
- Mr Ng Siu Cho
- 彭玉琴女士
- Ms Peng Li Fang
- Ms Angela Poon Chi Mui
- Mr Franky Poon Kai Cheung
- Ms Matilda Poon Pei Yu
- Mr Puen Wing Fai
- Mr Joelig and Ms Ruby Riebel
- Ms Sadang Cynthia
- Ms Sak Man Yi
- Ms Sakhrani Vanita
- Dr Adrian Sham Kwan Ho
- Mr Shea Chiu Ho
- Mr Shek Byn Yiao
- Ms Ellen Shek Man Har
- Ms Shek Wai Lin
- Ms Teresa Shiu Wai Ching
- Mr Shiu Wai Ching
- Ms Shiu Ying Keung
- 釋慈雲法師
- Mr Paul Simmerman
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- Mrs Kitty Siu, MBE, JP
- Ms Amanda So Tsz Yan
- Ms Bonnie So Shuk Ying
- Mr Kenneth K.K. So
- Mr Thomas Studd
- Ms Nora Sun Shiu Ling
- Mr Samson Sun Sau Hing
- Mr Sze Yuk Fai
- Dr Elson Szeto Sing Ying
- Ms Tai Tsui Ngor
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- Ms Tam Lai Shuen
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- Dr Tang Man Ho
- 鄧樹城先生
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- Mr Tang Yiu Wah
- Mr To Shui Chi
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- Mrs Tsang Chan Fong Hung
- Ms Shirley Tsang
- 曾潤好女士
- Mr Tse Hung Sum
- Ms Kitty Tse Kit Ling
- Mr Tse Yau Hung
- Ms Tse Ying Leung
- Mr Keith Tsoi
- 董淑濱女士
- Mr Wan Wai To
- Ms Wendy Wan Pak Huen
- Mr Wei Ho Tong
- Mr Eric Winkler
- Ms Alma Wong
- Ms Ann Wong Nga Kiu
- Mr Wong Chun Fai
- 黃俊傑先生
- Mr Wong Chun Man
- Ms Cynthia Wong
- Ms Elaine Wong Yee Kwun
- Mrs Elizabeth Wong
- Mr Wong Hiu Tung
- Mr Wong Hou Tin
- Mr Joseph Wong Ka Pang
- Mr Wong Kai Kit
- Ms Katherine Wong
- Mr Kenneth Wong Wai Yin
- 黃鏡強先生
- 王權先生及黃瑞紅女士
- Mr Lawrence Wong Kwok Yeung
- Mrs Louise Wong Yau Sin Yu
- 黃文偉先生
- Ms Phidia Wong
- Dr Phyllis K.S. Wong
- Mr Raymond Wong
- Mr Wong Seung Yin
- 王雪紅女士
- Mr Thomas Wong Wai Kit
- Ms Vivian Wong Shuk Wai
- Ms Wong Yuk Ting
- Ms Wong Yuk Wah
- Mrs Connie Woo
- Mr Gilbert Woo
- The late Ms Jannie Woo
- Mrs Woo Loh Wai Mui
- Ms Maria Wu Lai Fun
- Mr Wu Yin Yan
- Ms Michelle Yam Lai Kwan
- Mr Yan Chun Pang
- Mr Francis Yan Shui Lau
- Mr L.W. Yau
- Ms Rosita Yau Mun Yee
- Mr Anthony Yeung Kam Chuen
- Mr Charles Yeung
- Ms Yeung Mei Yin
- Ms Yeung Sze Man
- 嚴慧玲女士
- 葉錦梅女士
- Mr Yip Po Lam
- 葉惠英女士
- Ms Yip Yuk Fan
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- Mr Yiu Ming
- Ms Betty Yu Sau Ping
- Mr C.F. Yu
- Ms Mary Yu
- Mr Yu Tak Leung
- 余偉經先生
- Mr Yuen Wai Ming
- Mr Andy Yung Ming Tai
- Mr Yung Chi Kin
- Ms Frances Yung Ming Fong

Organizations

- sixty8ight
- A Love Recycle (HK) Limited
- A.S. Watson Group (Hong Kong) Limited
- Aberdeen Kai-fong Welfare Association Social Service Centre - Jockey Club Integrated Service Centre
- Aberdeen Marina Club, The
- Accel Innovations Limited
- Active Minds Ltd.
- Advance Caterers Group
- Adventure-ship
- Alena Foundation Limited
- Alfar Charitable Trust, The
- All Happy (HK) Limited
- Arise Education Limited
- Ashbury Communications Limited
- Asian Academy for Sports & Fitness Professionals
- Association of Hong Kong Flag-guards
- Association of Motion Picture Post Production Professionals
- Association of Parents of the Severely Mentally Handicapped, The
- Bank of East Asia Charitable Foundation Limited, The
- Baptist Oi Kwan Social Service
- Baptist Oi Kwan Social Service Wan Chai Integrated Children & Youth Services Centre
- Beat Drugs Fund Association
- Billion Charity Fund Limited
- BlessVision Foundation
- Blue Sea Worldwide Limited
- Board of Management of The Chinese Permanent Cemeteries, The
- Bravo Theatre
- Bright Diva International Limited
- Bright Future Pharmaceutical Laboratories Limited
- Buddhist Compassion Relief Tzu Chi Foundation
- Café Crêpe
- Caritas Macau
- Caritas Medical Centre
- Carrie F Design
- CAS Cadet Corps, The
- Catholic Women's League, The
- CCC Heep Woh College
- Central and Western District Fight Crime Committee
- Central and Western District Youth Programme Committee
- Centre for Special Educational Needs and Inclusive Education,
The Education University of Hong Kong
- Centum Charitas Foundation Limited
- Chen Yun Pao Chuan (HK) Limited
- Cheung Hing Construction Company Limited
- Cheung Sha Wan Catholic Secondary School
- Children's Palliative Care Foundation
- China Cyberworld Limited
- China Star Light Charity Fund Association
- Chinese Manufacturers' Association of Hong Kong, The
- Chinese Temples Committee
- Chinese University of Hong Kong, The
- Chino Glory Foundation
- Christian Action-SHINE Centre
- Chuk Lam Sim Yuen
- Chung Sin Society Limited
- Circle K Hong Kong
- Clearwater Bay Golf and Country Club Hong Kong, The
- Commission on Poverty, The
- Committee on Home-School Co-operation, Education Bureau
- Committee on the Promotion of Civic Education
- Community Care Fund

- Community Chest of Hong Kong, The
- Community Chest Rainbow Fund, The
- Community Drug Advisory Council
- Community Investment and Inclusion Fund
- Concern For Grassroots Livelihood Alliance
- Contemplation in Ease Limited
- Covestro (Hong Kong) Limited
- CR Care Company Ltd.
- Crown Motors Limited
- Culture Regeneration Research Society USA
- Daniel & Co.
- Democratic Alliance for the Betterment and Progress of Hong Kong
- Department of Health
- Diocesan Lenten Collection Allocation Committee
- Diocesan Youth Commission Hong Kong
- District Council of 18 Districts
- District Office of 18 Districts
- Education Bureau
- Education University of Hong Kong, The
- Efatar Environmental Protection Equipment Limited
- Embercare Medical Group Limited
- Endeavour Education Centre Limited
- Enlighten Centre of Evangelical Lutheran Church of Hong Kong
- Environment and Conservation Fund
- Environment Bureau
- Environmental Campaign Committee
- Esquel Group
- Evangelical Community Church
- Excite Limited
- Federation of Beauty Industry (H.K.)
- Federation of Hong Kong Chiu Chow Community Organizations
- Fortune Education Foundation Limited
- Friends of Caritas
- Fu Tak lam Foundation Limited
- Genesis Global Sourcing Limited
- Gestalt Whole Person Development Co. Ltd.
- Glory Global Solutions (Hong Kong) Limited
- Grosvenor Limited
- GS Charity Foundation Limited
- Health Plus Medical Centre Limited
- Henderson Land Development Company Limited
- HK Electric Investments Limited
- Hok Yau Club
- Home Affairs Department
- Home Support Service Centre for Ethnic Minorities (Sham Shui Po Sub-centre), New Home Association
- Hong Kong & Kowloon Chi Tak Benevolent Society Limited
- Hong Kong Adventure Corps
- Hong Kong Angelman Syndrome Foundation
- Hong Kong Army Cadets Association
- Hong Kong Association for Specific Learning Disabilities
- Hong Kong Award for Young People, The
- Hong Kong Central Council of Catholic Laity
- Hong Kong Children Charity Foundation
- Hong Kong Chinese Orchestra
- Hong Kong Christian Service
- Hong Kong Coalition
- Hong Kong College of Technology
- Hong Kong Community Anti-Coronavirus Link
- Hong Kong Council of Social Service, The
- Hong Kong Federation of Education Workers
- Hong Kong Federation of Fujian Associations
- Hong Kong Hotels Association
- Hong Kong Housing Society

- Hong Kong Institute of Construction
- Hong Kong Jockey Club Charities Trust, The
- Hong Kong Police Force
- Hong Kong Policy Research Institute
- Hong Kong Red Cross Blood Transfusion Service
- Hong Kong Red Cross Margaret Trench School
- Hong Kong Red Swastika Society Tai Po Secondary School
- Hong Kong Repertory Theatre
- Hong Kong Retirement Schemes Association, The
- Hong Kong Rugby Union
- Hong Kong Sheng Kung Hui Lady MacLehose Centre
- Hong Kong Sheng Kung Hui Tung Chung Integrated Services
- Hong Kong Sheng Kung Hui Welfare Council
- Hong Kong Society for the Blind, The
- Hong Kong St. John Ambulance
- Hong Kong Tianjin Youth Association
- Hongkong and Shanghai Banking Corporation Limited, The
- Hongkong Bank Foundation, The
- Hospital Authority
- Huamu International Technology Holdings Limited
- Hung Hing Ying & Leung Hau Ling Charitable Foundation
- Industrial and Commercial Bank of China (Asia) Limited
- Innovation Team Company Limited
- Internet Professional Association
- Jacky & Friends Charity Fund Limited
- Jadtex Development Limited
- Jam Cast Management (HK) Ltd
- Jeanswear Services Far East Ltd
- Jessie and George Ho Charitable Foundation, The
- Jockey Club Children & Youth Integrated Services Centre,
The Boys' and Girls' Clubs Association of Hong Kong
- Kamex International Limited
- Kentex Trading (Hong Kong) Ltd.
- Keswick Foundation, The
- Koln 3D Technology (Medical) Ltd.
- Koo Tin Lok Charitable Foundation Limited
- Koon Sang Dispensary Limited
- Kowloon East Service Centre (Kwun Tong), New Home Association
- KPMG
- Kung Kao Po
- Kwun Lung Lau Community Work Office, YWCA
- L & T Charitable Foundation Ltd.
- La Violet Education
- Labour and Welfare Bureau
- Labour Department
- Lark International Group Limited
- Lee Chan Cheng Solicitors
- Lee Hysan Foundation
- Lee's Pharmaceutical - Kanya Lee Scholarship Limited
- Leisure and Cultural Services Department
- Leung, Tam & Wong Solicitors
- Li Ka Shing Foundation Limited
- Liaison Office of the Central People's Government in the Hong Kong S.A.R.
- Ling Wan Temple Foundation Limited
- Lions Club of Hong Kong Millennium
- Lions Club of Hong Kong New Era
- Lions Clubs International District 303 - Hong Kong & Macao, China
- Little Bees, The
- Lord Wilson Heritage Trust, The
- L'Oreal Hong Kong
- Lotteries Fund
- Loving Kids Community Service
- Lundbeck HK Limited

- Matthey Supply Co. Limited
- Methodist Centre for Quality Life Education
- MINDSET Limited
- Ming Pao
- Ming Wah Yin Ngai Society
- Missions Etrangères de Paris
- Multi-Glory Corporation Limited
- New Toyo Pulppy (Hong Kong) Limited
- Ocean Park Hong Kong
- Office of Student Affairs, The Chinese University of Hong Kong
- Office of The Government Chief Information Officer
- On Hing Paper Holdings Ltd
- OneClick, LKS Faculty of Medicine, The University of Hong Kong
- Operation Santa Claus
- Orbis International
- OTL Charity Foundation Limited
- Our Lady of Perpetual Succour Charitable Trust
- Overseas Resources Foundation Limited
- Paediatric Palliative Care Services, Tuen Mun Hospital
- PARACLETE – Care-and-Comfort Angel Promotion Project,
S.K.H. Holy Carpenter Church District Elderly Community Centre
- Ping Wo Fund, The
- Playright Children's Play Association
- Po Leung Kuk Mr. & Mrs. Chan Pak Keung Tsing Yi School
- Project WeCan Foundation Limited
- Prosthetic & Orthotic Department, Tin Shui Wai Hospital
- Prosthetic & Orthotic Department, Tuen Mun Hospital
- Quality Education Fund
- Queen Elizabeth Foundation for the Mentally Handicapped
- Race Relations Unit, Home Affairs Department
- Rixi Group (HK) Limited
- Rotary Club of Hong Kong Harbour Foundation Limited
- Rotary Club of Lan Kwai Fong
- RV Automation Technology Company Limited
- Ryder Industries Limited
- S.H. Ho Foundation Limited, The
- S.K. Yee Medical Foundation
- S.W. Lee & Co., Ltd
- Sailability Hong Kong
- Save the Children Hong Kong
- SC Logistics Co., Ltd
- Scout Association of Hong Kong - The Friends of Scouting
- SEB Asia Ltd.
- SenseTime Group Limited
- Shan King Estate Baptist Kindergarten
- SHKP Volunteer Team
- Sik Sik Yuen Emergency Fund
- Sincere Pharmacy
- Sir David Trench Fund for Recreation
- Sir Robert Ho Tung Charitable Fund, The
- Sisters of St. Paul de Chartres (Hong Kong) Charity Fund Limited
- Siu Fung International Holdings Limited
- 思源學坊
- Skywork International
- Social Welfare Department
- Society for Community Organization
- Society for the Prevention of Cruelty to Animals
- Society of St Vincent de Paul, Central Council of Hong Kong
- Society of St. Vincent de Paul of Holy Redeemer Church, The
- Southern District Healthy & Safe Association Limited
- Southern District Youth Programme Committee
- Sovereign Military Hospitaller Order of St John of Jerusalem of Rhodes and of Malta
- Special Education Division, Professional Development and
Special Education Branch, Education Bureau

- Sports Federation and Olympic Committee of Hong Kong, China
- Sprouts Foundation, The
- St. James' Settlement
- St. Joseph's College
- Standing Committee on Language Education and Research
- Starlit Way Limited
- Student Innovation for Global Health Technology, The Hong Kong University of Science and Technology
- Sun Ferry Services Company Limited
- Sunday Examiner
- Sunny Lay Buddhists, The
- Sunshine for Life Charitable Trust
- Sunshine Forever Limited
- Supcon Chemical Enterprise Limited
- Superactive Group Company Limited
- Sureclean HK Limited
- Teach for Hong Kong
- Tin Shui Wai Community Development Network
- Tin Zi Zok Wai
- Tipau Hong Kong Limited
- Tong Kee Bao Dim
- Top Secret Gift Limited
- Tsuen Wan District Youth Programme Committee
- Tsz Tak Benevolent Society Company Limited
- Tuen Mun Canoe Club Limited
- Tung Wah Group of Hospitals Kwok Yat Wai College
- TWGHs Kwan Fong Kai Chi School
- UNICEF HONG KONG
- University of Hong Kong, The
- Urban Renewal Fund
- Virya Foundation Limited
- Vocational Training Council
- Volunteer Space
- Wah Yan (Hong Kong) Past Students Association
- Wai Yuen Tong Medicine Co., Ltd.
- Walgreens Boots Alliance Asia Sourcing Limited
- Wan Li Book Company Limited
- Wang On Properties
- Wharf (Holdings) Limited, The
- Wheathfields (Hong Kong) Limited
- Wofoo Foundation
- Women's Commission
- WOOFA Co. Ltd.
- Working Family and Student Financial Assistance Agency
- Xaser Green Technology Co. Ltd.
- Yan Chai Hospital
- YCWH Trust
- Yee Tseng The Life of Divine Word Community
- Yiu Nam Investment Limited
- Yuen Long District Police Community Relations Office
- Yuen Long Town Hall Support Service Centre for Ethnic Minorities
- YWCA Western District Integrated Social Service Centre
- Zeeva International Ltd.
- Zonta Club of Kowloon
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- Local and overseas donors who support the Foster Parents Programme and the improvement of elementary education for mainland children
- Local and overseas donors who support the projects for the betterment of the mainland rural people
- Members of the Council of Caritas – Hong Kong and its Board Management, Finance Committee and Divisional Committees
- The many volunteers and staff of Caritas – Hong Kong who contribute to the implementation of all Caritas programmes